Delivery Program 2018-2021

Operational Plan 2018-2019





Recognition of the Darug peoples

NUNANGLANUNGDYU BARAMADA GULBANGA MAWA NAA BARAMADAGAL DARUG NGURRAWA BADURA BARAMADA DARUG YURA

We respectfully acknowledge the Traditional Owners and custodians of the land and waters of Parramatta, the Darug peoples.

City of Parramatta recognises the Darug peoples as First Australians, peoples of the oldest continuous living culture in the world.

For more than 60,000 years, Parramatta has been home to the Darug peoples, the traditional custodians of the land we call the City of Parramatta today. The Darug peoples have cared for and nurtured the habitat, land and waters for thousands of generations, and maintain an ongoing connection to Parramatta and its surrounding areas. A modern society can learn from the resilience and community spirit of Aboriginal and Torres Strait Islander peoples (Indigenous Australians) to best ensure a sustainable City for all.

Parramatta has always been an important meeting place for Indigenous Australians, particularly the Parramatta River, which has provided life and vitality since the beginning of time (The Dreaming). The name Parramatta is a derivation of the word Burramatta or "place where the eels lie down" (breeding location for eels within the Parramatta River).

City of Parramatta recognises the significance of this area for all Indigenous Australians as a site of early contact between Indigenous Australians and European Colonists, and Parramatta remains an important meeting place for Indigenous Australians.

Indigenous Australians continue to play a vital role in the ecological, economic, social and cultural life of Parramatta, while maintaining a distinct culture built on the principles of Caring for Country, the primacy of family, and the dignity and governance of Elders.

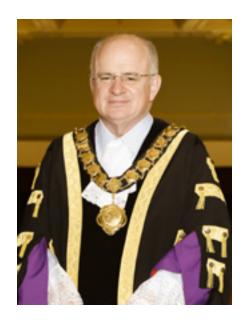
At City of Parramatta we imagine a future where the cultures, histories and rights of all Indigenous Australians are understood, recognised and respected by all Australians.

City of Parramatta is committed to playing an active role in making this future a reality. We have developed a Reconciliation Action Plan to assist in supporting the rights of Indigenous Australians to self-determination, equal employment opportunities and economic and social development.

City of Parramatta is proud to acknowledge the ongoing stewardship of Country by Indigenous Australians and is committed to the healing process of Reconciliation and to ensuring Parramatta remains a place of choice to live, work and play for Indigenous Australians.

City of Parramatta's Reconciliation Action Plan is available on Council's website: cityofparramatta.nsw.gov.au





Following public exhibition,
I am pleased to present you
with the Delivery Program
2018-2021 and the Operational
Plan and Budget 2018/19 –
an important document that
has been informed by the
visions and aspirations of
our community.

These are important documents that have been informed by the values and aspirations of our community. In creating this Plan, we have worked to ensure the decisions we make are

affordable and achievable. They articulate what we aim to deliver over the next three years, including the budget, resources, services, actions and activities needed to realise the community's long-term aspirations expressed through the Community Strategic Plan.

Our city centre is undergoing substantial change and development, which is important for the future of the whole region. Over the next five years our City will lead the state in building completions, and we need to manage this growth to deliver the best outcomes for the people who live here.

We are a young and rapidly-growing community. City of Parramatta is set to lead the state in housing completions for the next five years. By 2038 Parramatta's population is expected to reach nearly 400,000. We know this will place significant pressure on our infrastructure, environment and communities. That's why planning and development

across the City, in particular in our central business district, is being prioritised. The provision of local community facilities, transport management, traffic control and parking options is just as important.

We want the City of Parramatta to be a place for everyone, providing opportunities for this generation and those to come. Through the Plan and Delivery Program Council will ensure it has the mechanisms in place to enable effective and responsible decision-making.

We will continue to provide strong advocacy and pursue partnerships for the benefit of our community.

It is a great privilege to be your Lord Mayor. Our City's Councillors are delighted to be working with you, our community, as we take our place as Sydney's Central City.

Councillor Andrew Wilson Lord Mayor, City of Parramatta

Message from The Lord Mayor

ACTING CEO'S MESSAGE

Thank you for taking the time to read Council's Delivery Program and Operational Plan.

In this document we have expanded upon Our Vision and Priorities document, which confirmed the City's vision to be: Sydney's Central City, sustainable, liveable and productive – inspired by our communities.

This vision has been refined as part of the development of the Community Strategic Plan, which establishes a long-term community direction and the strategies we need to go forward.

In developing the Community Strategic Plan we asked you where we should be focusing our resources over the next three years. This feedback was key to helping us develop the Delivery Program. You told us to focus on:

- Advocating for better public transport.
- Providing plenty of green and open spaces.
- Ensuring our City and suburbs are well planned and designed.
- Delivering well-maintained public infrastructure.
- Addressing traffic congestion.
- Providing community facilities and spaces for people to get together.

The Delivery Program and Operational Plan is the key 'go to' document for Council staff. It provides the blueprint to achieving the community's broader goals, ensuring our services and resources are well aligned and in tune with community expectations.

It is important to note, however, that there are some issues we cannot tackle on our own. Success, in some cases, will be dependent on the input of other important stakeholders – for example, the NSW Government, organisations, local business and industry, community groups and other service providers.

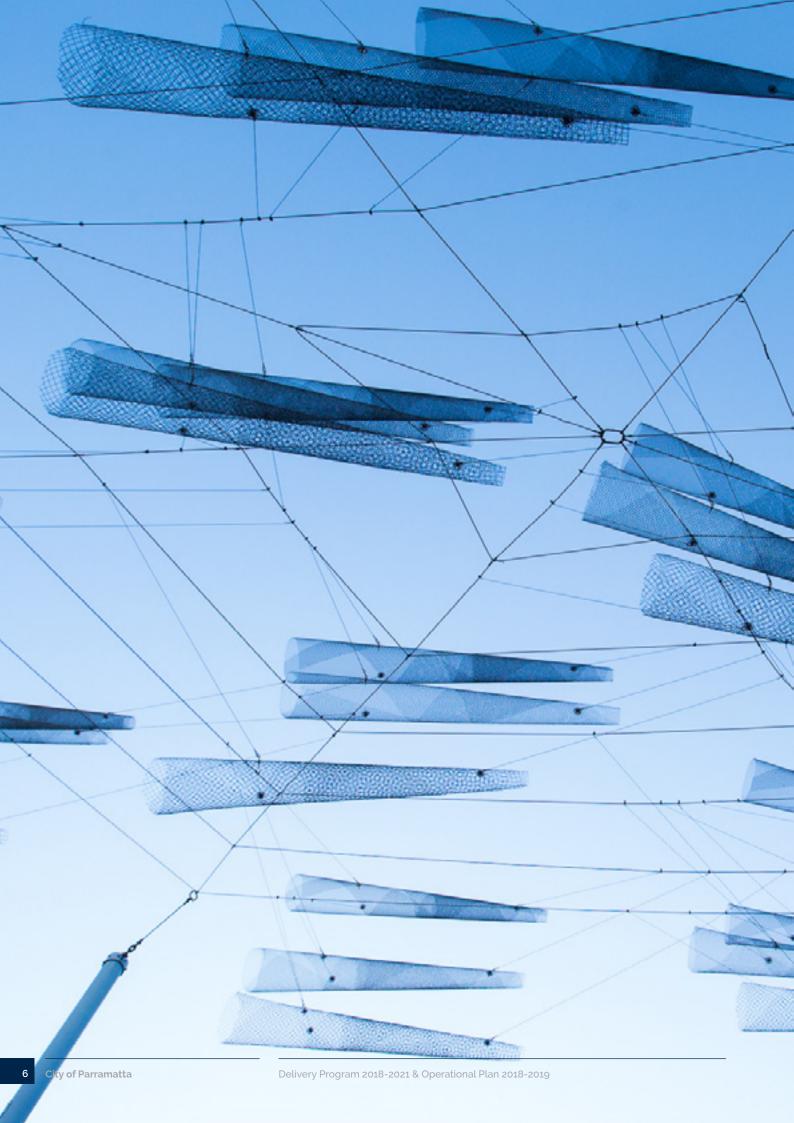
We look forward to working collaboratively with these key partners to achieve the best possible outcomes for the City whilst ensuring our own ongoing financial sustainability and transparency in decision-making.

To achieve this, we will continue to engage with the community and provide opportunities for feedback on the types and levels of service Council provide. We place a great deal of value on community input. It helps us to create good public policy and continuously improve what we do.

Please keep an eye out for the various engagement opportunities that we provide throughout the year – be these through local events and programs, or the development of new policies and plans, like this Delivery Program.

It is important that we keep you up to date on how we are performing and I encourage you to follow our progress. We will continue to monitor our performance and report back to you (see page 39 for details).

Sue Coleman Acting Chief Executive Officer





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North Rocks Ward

Epping Ward

Dundas Ward

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Welcome

Welcome to the City of
Parramatta Council's Delivery
Program 2018–2021 and
Operational Plan 2018/19
and Budget. This document
provides an overview of the core
services, activities and projects
Council will deliver in order to
meet the needs of a changing
and growing community.

This document has been developed in response to the Community Strategic Plan 2018-2038. The Community Strategic Plan is the highest level of plan that Council prepares on behalf of the community. It sits above and informs all other Council plans and policies. The purpose of the Community Strategic Plan is to outline our community's shared vision and aspirations for the future, and set out clear strategies to achieve this vision.

"The Community Strategic Plan looks at a 20-year horizon, but more detailed planning is needed in the short term. Council's Delivery Program/Operational Plan and Resourcing Strategy will translate the overarching vision of the Community Strategic Plan into specific actions, while identifying the resources required to achieve this vision." (Community Strategic Plan 2038)

The Delivery Program and Operational Plan has been informed by the priorities of the first elected Council of the City and the results of many months of engaging with our communities and partners. It has also been informed by Council's Resourcing Strategy, a working document developd to support Council's decision making around resource allocation.

The Delivery Program and Operational Plan also provides the community with transparency around Council's three-year budget, our capital and maintenance programs, and the proposed rates and fees and charges for the financial year.

THE DOCUMENT IS SET OUT IN FOUR PARTS:

PART 1: Overview

PART 2: Strategic Objectives and Principal Activities

PART 3: Budget

PART 4: Fees and Charges

DELIVERING ON THE VISION

Community, government and business must work together to contribute to the long-term objectives established by the Community Strategic Plan.

Many issues facing Council are complex and often beyond its direct control, such as public transport, health, schools, housing, regional planning and employment.

In these areas, to deliver the community's vision, Council works with various stakeholders and partners including other levels of government and their affiliated agencies, local businesses and industry, educational institutions, community groups, and other service providers.

Council's role, depending on the activity being undertaken, is to **Deliver**, **Partner**, and/or **Advocate**. By building strong partnerships, taking a strong leadership role, and delivering on its own commitments, Council plays a pivotal role in shaping places and supporting local people to lead fulfilling lives.

Through the Resourcing Strategy and Delivery Program and Operational Plan, Council has identified the principal activities to be carried out over the next three years and the assets, budget and people required to make these happen.

It is important to note that these documents are updated each year, with robust reviews occurring every four years to align with the local government election cycle. This helps to ensure that Council's response remains flexible and responsive to evolving needs – be these social, economic, civic or environmental.

Part Two of this document provides details of the proposed principal activities and key focus areas that will drive Council's service delivery over the next three years.

The Plan has been structured in line with the six Strategic Objectives in the Community Strategic Plan.
See over page....

PLANNING FOR PARRAMATTA'S FUTURE

"The City of Parramatta is changing. Unprecedented public and private investment, population growth and new infrastructure are transforming Parramatta into Sydney's Central City." Community Strategic Plan 2018-2038

While the Community Strategic
Plan puts the strategies in place
to best manage this growth and
improve quality of life for all, the
Delivery Program and Operational
Plan translates these strategic
goals into clear, measurable
actions that Council is committed
to deliver.

Achieving our vision

In order to achieve our vision, the following long-term community goals have been developed to reflect the community's aspirations for the City of Parramatta. Supporting strategies provide a roadmap to achieving these goals, and are outlined over the next pages along with measures to track our progress.



WE CAN ALL BENEFIT FROM THE OPPORTUNITIES OUR CITY OFFERS.



WE CELEBRATE
CULTURE AND
DIVERSITY - PAST,
PRESENT AND FUTURE.



WE CAN ALL GET TO WHERE WE WANT TO GO.



WE BENEFIT FROM HAVING A THRIVING CBD AND LOCAL CENTRES.



WE CARE FOR AND ENJOY OUR ENVIRONMENT.



WE COLLABORATE AND CHAMPION NEW IDEAS TO CREATE A BETTER FUTURE.

Council's role

Council is not wholly responsible for delivering all elements of the Community Strategic Plan. This Delivery Program focuses on those activities where Council has a certain level of control over the outcome. Council's role is to:





DELIVER

Council delivers a range of programs and services including: waste collection, libraries, child care, maintenance of local roads and public spaces, recreation facilities and programs, community care, special events and regulatory functions.





PARTNER

Council builds and facilitates strategic partnerships with federal and state government agencies, the private sector, and a range of other service providers whose work will contribute to delivering the Community Strategic Plan.





ADVOCATE

When not in direct control or partnership, Council gives voice to the needs and aspirations of the community by advocating for changes in policy and action at the relevant levels of government and industry to bring about the best outcomes for our community.

Our City in numbers



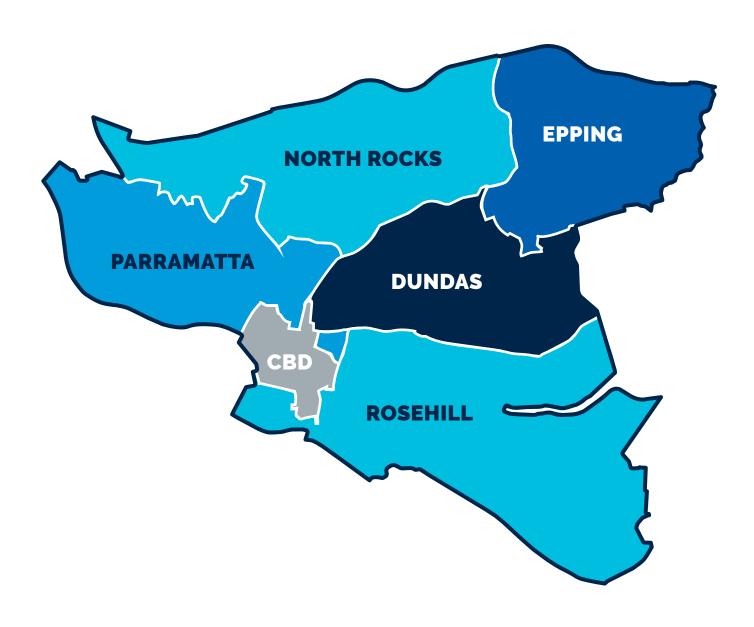
Population	 235,000 in 2016 (2,800 people per km²) 390,000 forecast for 2036 (4,650 people per km²) Median age = 34 years (NSW = 38 years) 9 in 10 residents are proud to be part of the Parramatta area.
Dwellings	 85,600 dwellings in 2016 157,000 dwellings forecast for 2036. 55% of residents live in medium or high density dwellings
Diversity	 50% of residents were born overseas 52% speak a language other than English at home 11% Mandarin 7% Cantonese 5% Korean 0.7% of residents identify as Aboriginal or Torres Strait Islander.
Education & employment	 37% of residents hold a bachelor's degree or higher 93% employment rate 27% of residents also work within the LGA Median household income = \$1755 per week (NSW = \$1481) in 2016.
Vulnerable communities	 19% of households are 'low income', earning less than \$750 per week 13% of households are in housing stress 4% of people require assistance with daily living activities 10% of residents do not speak English well or at all.



Location	 The City of Parramatta covers 84 km² at the centre of metropolitan Sydney, 24km west of Sydney CBD
Connection	 Home to the Darug peoples for more than 60,000 years Australia's oldest inland European settlement
Heritage	 Parramatta Park is a World Heritage Listed site More than 750 significant archaeological sites More than 50 State significant heritage sites
Environment	 65 km of natural waterways 859 ha of parks, reserves and sportsgrounds 461 ha of bushland 33% tree canopy cover 600 unique species of flora and 230 unique species of fauna
Climate	More than 16 days per year over 35°C
Economy	 2.3 million people live within a 45-minute commute to the Parramatta CBD Gross Regional Product = \$25 million in 2016 186,000 people work in the City of Parramatta 11,500 jobs created in the last 5 years (to June 2017) More than 23,000 businesses call Parramatta home Zero vacancy rate in Parramatta's A-grade premium commercial office buildings

Ward Priorities

Here is a snapshot of just some of the local priorities your Councillors will be championing over the next 12 months.



Councillors are passionate about their communities. They provide the democratically-elected representation of local concerns and needs.

A New Futures series of workshops was held over February and March 2018 to set both strategic (city-wide) and local priorities, based on what is most urgent and important.

The following are confirmed as local priorities. City-wide priorities are described on page **22**.

DUNDAS

Invest in parks

- Audit & assess local parks
- Improve access & upgrade facilities

Better neighbourhood centres

- Activate, beautify, & improve safety
- Partner with local businesses and State Government

Sense of safety & security

- Lighting & CCTV initiatives
- Welcoming, well designed & maintained spaces

EPPING

Deliver the Epping Town Plan

Deliver the Dence Park Master Plan

Community engagement

- Improve signage and wayfinding
- Promote services, events & new projects happening locally

 Improve website & digital communications

PARRAMATTA

Enhance the Caloola Park Reserve

- Advocate to preserve heritage and community use
- Deliver traffic calming
- Deliver recycle bins, play and exercise equipment

Improve pedestrian safety at Briens Rd/Darcy Rd

 Traffic management & pedestrian crossing

Marsden Bridge works

- Install new handrails
- Planning for footpath widening scheme

NORTH ROCKS

Provide more commuter parking & manage on-street parking

Deliver the North Rocks Master Plan

Deliver the Carlingford Master Plan & Implementation

ROSEHILL

Deliver the all-inclusive water playground, Ollie Web Reserve

Upgrade Station Street east streetscape Harris Park

Complete the Wentworth Point Library & Community Centre

Integrated planning and reporting

We've prepared our Community Strategic Plan, Delivery Program & Operational Plan during an exciting but challenging time for Parramatta.

Council plays a critical role in the planning of local services. By working with our partners, and demonstrating strong civic leadership, we best position ourselves to manage inevitable change.

Careful forward planning means ratepayers can enjoy best possible value through the provision of efficient services, facilities and adequate infrastructure that meet current and future needs.

The Local Government Act (Planning & Reporting) 2009 (NSW), established an Integrated Planning and Reporting (IPR) framework designed to improve long-term financial sustainability, asset management, community engagement and organisational planning in local government.

This legislation requires all councils to take a rigorous approach to strategic planning and financial management.

Using the IPR framework, Council connects its various strategic plans. Drawing these plans and resources together supports closer collaboration between Council, the community and our partners, to achieve a shared vision and committed action.

COMMUNITY ENGAGEMENT

Identifies community needs and priorities, and informs the development of Council's plans.

COMMUNITY STRATEGIC PLAN 20 YEARS

Highest level plan that Council prepares. The purpose of this plan is to identify the community's main priorities and aspirations for the future and to plan strategies for achieving these goals.

STATE AND REGIONAL PLANS

ECONOMIC DEVELOPMENT PLAN

AND REVIEW

ENVIRONMENTAL SUSTAINABILITY STRATEGY

SUSTAINABLE PARRAMATTA FRAMEWORK

CULTURAL **PLAN**

ACTION PLAN

INCLUSION ACTION PLAN

(Other Council Plans)

DELIVERY PROGRAM 3 YEARS

Sets out the principal activities that Council will deliver to the community during the Council term.

OPERATIONAL PLAN 1 YEAR

Sets out the details of the financial year.

RESOURCING **STRATEGY** 10 YEARS

Contains the Long Term Financial Plan, Asset Management Strategy, Workforce Strategy and Technology Strategy.

ANNUAL REPORT

Aquatic Leisure Centre

Our City is changing. Amongst many exciting projects is the Western Sydney Stadium being developed by the State Government. As a result of this decision, the Parramatta War Memorial Swimming Pool was closed. Council's Integrated Planning and Reporting documents, both old and new, tell the story of how Council has planned for a state-of-the-art new aquatic leisure centre for the City of Parramatta.

STRATEGIC RESPONSE

The project is identified in our Community Strategic Plan 2038 within the strategy: Support people to live active and healthy lives.

The Delivery Program 2018/21 supports the delivery of this strategy with activities to:

- Foster active and healthy communities through recreation planning to meet the growing needs of our community
- Foster active and healthy communities by managing and upgrading recreation, community and aquatic facilities to increase community access
- Delivery of aquatic, recreation facilities and programs

Our Social Infrastructure Strategy, in development, also details how we will plan for community facilities, open space and recreation assets to meet the needs of our growing population. The new aquatic leisure centre will commence construction in February 2019 and be completed by mid-2020.

ENGAGEMENT & PLANNING

Sharing with the community planning decisions and obtaining community input for the new aquatic leisure centre is detailed in our Operational Plans 2016/17 and 2017/18.

- Advocacy Council responds to the announcement to close Parramatta Pool and details the aspiration for a new world-class facility, supported by State Government funding. The proposal for a partnership with Parramatta Park Trust in support of the project is also outlined (2016/17, p. 5, p. 34).
- Communications the new aquatic leisure centre is detailed as a Key Council Initiative and Major Proposal with the State Government. Council commits to providing

- regular communications, interim swimming arrangements and to plan for a quality swimming facility (2016/17, p. 3; 2017/18, p. 20-21).
- Council confirms a project to commence design, engagement and business case to secure interim swimming arrangements. The Mays Hill Precinct Plan with Parramatta Park Trust is confirmed as the preferred site for the new aquatic leisure centre (2016/17, p. 65).
- Consultation Extensive community and stakeholder engagement is undertaken to inform design work for the future facility (2017/18, p. 48).

PROJECT DELIVERY

Delivery of the aquatic leisure centre is detailed in our Operational Plan 2017/18.

- reasibility studies, design and more consultation aquatics planning, development, approval preparation, heritage and archaeological, investigation, geotechnical and structural engineering and architectural plans in preparation (2017/18, p. 48, p. 52).
- Interim swimming arrangements - Council commits to securing interim facilities during construction of a new aquatic leisure centre (2017/18, p. 48, p. 53).

OPERATIONAL STAGE

Providing a facility for our community is detailed in our Delivery Program 2018/21 and Operational Plan 2018/19.

- Provide interim swimming Council will provide interim swimming facilities at Macarthur Girls High School and Learn to Swim programs in Parramatta city centre (2018/19, p. 9).
- development is confirmed with an associated \$75.2m budget, including \$30 million funding pledge from the State Government. Identified as a top Council priority

Our *Resourcing Strategy* considers lifetime cycle costs, including asset renewal and ongoing maintenance of the facility.

Our *Long Term Financial Plan* estimates the costs for pool staff, operations and maintenance over the next 10 years, while the Workforce Plan will forecast the recruitment of specialist staff and identify potential skills shortages.





Our Commitment New Futures

In February and March 2018 your Councillors participated in a series of strategic workshops to consider and prioritise the many issues and objectives within the Community Strategic Plan.

WHY ESTABLISH PRIORITIES?

Without priority setting, we run a greater risk of making decisions that create imbalance between identified community needs and the allocation of resources. We also limit our ability to identify opportunities.

Under the Local Government
Act (Integrated Planning &
Reporting), the Delivery Program
is where Councillors allocate
priorities to the objectives of
the Community Strategic Plan.
The Delivery Program is also
designed as the "single point of
reference" for Council – it is the
key accountability mechanism.
In short, the Delivery Program
establishes what we will deliver,
as well as how and when.

The New Futures workshop series was aimed at identifying and clarifying both Councillor and community strategic priorities. Councillors not only considered the big issues, but potential solutions (strategies) to address these.

Councillors were guided by the results of recent community engagement activities (see page 30), where people were asked the question: Where should Council focus its activities over the three years?

Councillors were asked to consider priorities in terms of what they considered to be most urgent and important. The results of that discussion were then used to inform the three-year Delivery Program, Operational Plan and Budget.

A clear message emerged around Central Business District (CBD) planning, traffic and parking management, and the provision of local infrastructure and community assets. These reflected the main issue identified in the Community Strategic Plan: the impact of population growth on the community, economy and environment.

The priorities will be reviewed every year, to ensure we are remaining responsive to community needs.

The principal activities and key focus areas (Part Two) that are priorities for this Council term are identified by the following icon



TOP 12 PRIORITY AREAS FOR 2018/19

- CBD Planning (includes strategic planning and major CBD projects such as Parramatta Square)
- Traffic, transport and parking management
- Local infrastructure and community assets
- Footpaths
- Financial sustainability (the budget)
- Place management
- Parramatta Aquatic Centre
- Local Libraries
- Trees and green canopies
- Innovation and technology
- Advocacy
- Waste management



Transformational Projects

Over the next 20 years, there are several major projects that stand out as once-in-a-generation opportunities for our City. Although there is significant development taking place in many growth hotspots across our City, these projects have the potential to be transformative for residents, businesses and visitors in Parramatta.

KEY

As outlined on page 13, Council's role is to:







PARRAMATTA CBD



Our CBD is changing as Council's vision to create a vibrant business and cultural hub for Western Sydney comes to life. It is now buzzing with activity due to increased commercial and residential development, including new shops, restaurants, and a year-round program of events offering entertainment for locals and visitors.

In the medium term, Parramatta Square, the Civic Link project, Parramatta Quay, Western Sydney Stadium redevelopment and Parramatta Light Rail will completely transform the look and feel of the City. The centrepiece of Parramatta's river foreshore will be a new cultural precinct, including the new, state-of-the-art Museum of Applied Arts and Sciences, and the redevelopment of the Riverside Theatres.

PARRAMATTA SQUARE



The \$2.4 billion Parramatta Square, slated for completion in 2022, is set to become a landmark destination in the heart of the Parramatta CBD. Spread over three hectares of prime real estate, it will showcase design excellence from internationally acclaimed architects, as well as provide a major injection of public and private sector jobs into the Parramatta CBD. It includes the construction of at least five major commercial. educational and civic buildings which will border a public domain thoroughfare in the core of Parramatta's CBD.

PARRAMATTA LIGHT RAIL





Parramatta Light Rail is a major infrastructure project to connect commuters across Greater Parramatta with their homes,

jobs, hospitals, universities, entertainment hubs, sport stadiums and leisure areas. Transport for NSW is leading this project, and Council is a key partner in the process of planning and delivering this infrastructure. The first stage of the project will connect Westmead to Carlingford via Parramatta CBD and Camellia, and is expected to open in 2023. The preferred route for Stage 2 has been announced, which will connect to Stage 1 and run north of the Parramatta River through Ermington, Melrose Park and Wentworth Point to Sydney Olympic Park.

WESTMEAD INNOVATION PRECINCT





Westmead is already Australia's largest health services precinct, offering world-class integrated tertiary clinical care, an innovative education and research network. hundreds of private health businesses and the globally connected Westmead Institute for Medical Research and Children's Medical Research Institute.Council is working closely with NSW Health to upgrade and expand the precinct's health services. education and medical research facilities. By 2036 there will be more than 10,000 students and 30.000 full-time staff working across Westmead. More than \$3 billion has been committed by government, universities and the private sector to deliver an integrated and innovative health. commercial, education and

research precinct. A new civic heart on the Parramatta Light Rail route will be created with an enhanced public domain and an increased number of dwellings.

MUSEUM OF APPLIED ARTS & SCIENCES, RIVERSIDE THEATRES AND NEW CULTURAL PRECINCT



The centrepiece of Parramatta's river foreshore will be a new cultural precinct, including the new flagship Museum of Applied Arts and Sciences (MAAS), and the redevelopment of the beloved Riverside Theatres.

The museum, which will open in 2023 will be the State's largest with 18,000 sqm of exhibition and public spaces, it will have a science and technology focus and include the largest planetarium in Australia.

The redeveloped theatres will build on the valued brand of the existing Riverside Theatres, maintaining its connection with current audiences and continuing to provide opportunity for educational and cultural industry development as well as meeting future demand for high quality diverse local, Australian and global performance.

Together, the Museum and the enhanced and enlarged Riverside Theatres will be an anchor for a new arts and cultural precinct in Parramatta and will deliver on Council's vision for an outstanding cultural and entertainment hub that the community will enjoy for decades to come.

During 2018/19 Council will establish the Governance mechanism to support the business case process for the proposed redevelopment of Riverside Theatres, particularly resourcing.



PARRAMATTA AQUATIC LEISURE CENTRE





Council will construct a new contemporary aquatic leisure centre for the City. Consultation, design and business case is well advanced. Construction is expected to commence in February 2019 and be complete by mid-2020, at an estimate cost of \$75.2 million, including a \$30 million funding pledge from the NSW Government.

This new recreational and leisure facility will meet the community needs for many decades to come. Facilities will include four heated pools (two indoor and two outdoor), including an outdoor ten lane 50m multipurpose pool with pool-side seating; an outdoor leisure pool for recreational swimming and water play: a dedicated indoor Learn to Swim pool with all-abilities water play zone; an indoor 25m pool for comfortable all-year round swimming, aqua aerobics and rehabilitation, and additional learn to swim program capacity. There will also be dedicated shallow water space for babies and toddlers, a club room for swimming and water polo clubs, multipurpose community room, sauna and spa facilities, outdoor areas for relaxing and viewing, fitness centre and café.

Whilst the centre is built that City of Parramatta continues to provide a number of opportunities for swimming and cooling off. For details regarding other nearby options (including in nearby local government areas) for cooling off, learn to swim classes and swimming, please visit the City of Parramatta Swimming page

ESCARPMENT BOARDWALK





The Escarpment Boardwalk is a critical link in the Parramatta Valley Cycleway, the foreshore path along the Parramatta River between Sydney Olympic Park and Parramatta Park. The project is a river level shared path that will allow pedestrians and cyclists to access the CBD foreshore along the northern bank, and avoid the need to cross Macarthur Street. The project also includes an upper level pedestrian link between Queens Avenue and Stewart Street.

Where possible, construction of the project will be in parallel with Transport for NSW's Transport Access Program upgrade of the Parramatta Ferry Wharf to minimise impacts to ferry customers, as well as surrounding businesses and residents.

Please also refer to our Community Strategic Plan 2038 for more on Transformational Projects.



How we developed the plan

The building blocks of this Delivery Program and Operational Plan are the result of a process which involved input from the following:

COMMUNITY

A Community Engagement Plan has been, and is continuing to be, implemented to ensure diverse views are taken into account.

COUNCILLORS

The New Futures workshops held over February and March 2018 set the strategic direction for the City of Parramatta and confirmed the priorities that will inform all Council's activities and resource decisions

EXECUTIVE TEAM

A series of meetings were held in March and April 2018 to review the three-year program and budget assumptions with the aim to prioritise and fine tune the details of the Delivery Program and Operational Plan to achieve balance and best value, while addressing each strategic objective. The executive team looked at the strategic direction, Council's statutory functions and its existing commitments to prepare an affordable and pragmatic expenditure program of operational activities, capital works and maintenance.

STAFF

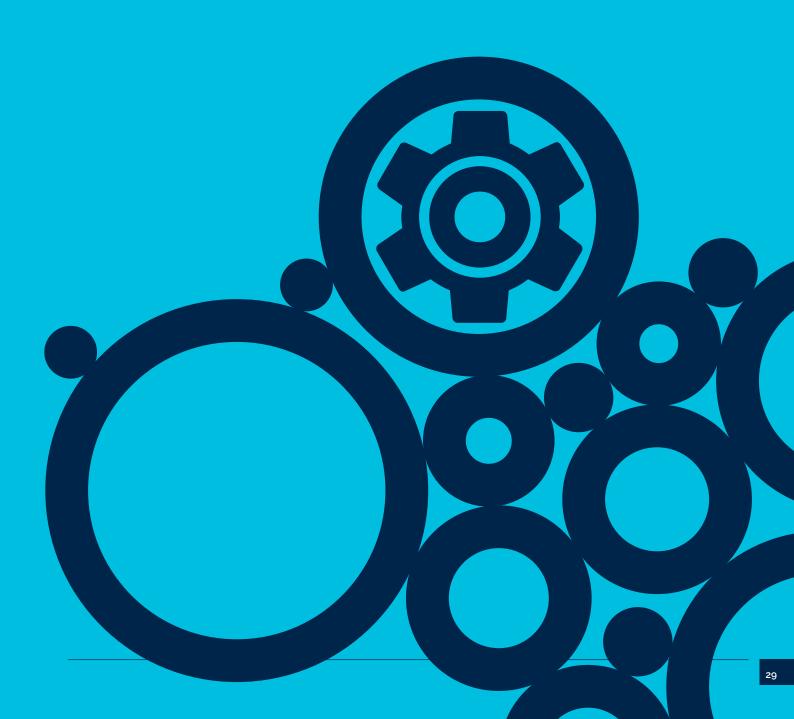
Through workshops and working groups, staff from each Council service area reviewed their current operations and resources to prepare a 'baseline' three-year program that: responds to community issues; meets statutory functions and any contractual commitments; and aligns with the strategic objectives outlined in the Community Strategic Plan.

BUSINESS UNITS

All business units were consulted to update their business plans and individual work programs. The business units use these to coordinate delivery of services and undertake quarterly reporting.

EXHIBITION

A draft plan was placed on exhibition in mid May to invite feedback, to ensure the plans reflects community aspirations. For our community engagement and what you told us see page **30**.



Community Engagement

Our Community Engagement Strategy guides us on how to best involve the community in decisions that will affect them

Engagement helps Council maintain strong relationships with our community and partners. Through meaningful, timely consultation, insightful research and regular communication, Council is able to represent and balance local interests.

Engagement also helps to ensure Council plans and activities are well informed and broadly welcomed before we even start to deliver.
Since the forming of the City of Parramatta, our extensive engagement activities have consistently confirmed the issues that are most important to our community.

In developing the Community Strategic Plan, the highest level document that this Delivery Program supports, Council drew on the views of more than 15,000 people over 18 months, including:

9,000 residents, workers and visitors who provided feedback by phone, at pop-up kiosks, workshops or as part of focus groups, to develop Council's vision and priorities.

3,000 residents, workers and visitors who provided feedback on our Operational Plan in 2017 via surveys, pop-up kiosks and written submissions.

2,500 people who have provided feedback on the Community Strategic Plan so far.

Community views shared on many other plans and strategies covering a range of issues, exhibited throughout 2016 and 2017.

WHAT YOU'VE TOLD US SO FAR

Since the City of Parramatta was proclaimed in May 2016, we've been talking extensively with you, our community, to understand your priorities, needs and aspirations. It is clear that you are passionate about Parramatta, and want to build on the strengths of the community to create a liveable, productive and sustainable future.

As part of the development of the Community Strategic Plan and supporting Delivery Program, we asked you: Where should Council focus its activities over the three years?

YOU TOLD US TO FOCUS ON:

PUBLIC TRANSPORT

The community talked about the City's growing population. In order to meet increasing demand, participants prioritised good transport infrastructure, not only between cities and business precincts, but around the suburbs. Council plays a key advocacy role in this area.

GREEN SPACES

Participants talked about trees and green spaces being replaced and protected during higher frequency of development and ensuring plenty of open spaces for current and future generations to enjoy.



PLANNING AND DEVELOPMENT

Continuing to ensure liveable, welcoming neighbourhoods and taking measures to provide amenities and safety for residents during a time of change are key priorities. This period of growth is exciting but also challenging. Parramatta has an opportunity to emerge from this period "stronger, more liveable, more productive and more sustainable" (Community Strategic Plan 2018-2038).

AMENITY AND GENERAL INFRASTRUCTURE

Community's expectations around general amenity, maintenance and infrastructure suggests the need to improve service levels across some asset classes. Council is therefore undertaking a series of community engagement activities over the next 12 months to clarify where improvements need to be made.

TRAFFIC

Participants talked about traffic congestion across all of Sydney, with a focus on Parramatta. While this is a reality of Greater Sydney and the impact of a growing population, many residents thought that ease of moving about the City remained important.

COMMUNITY FACILITIES

Participants talked about population growth and the impact on limited resources

and facilities. People want to see the provision of relevant community spaces and facilities. In particular, they talked about potential sharing of community facilities, like libraries, as well as outdoor facilities, like parks and playgrounds.

EXHIBITION

Council received and considered 55 submissions or comments during the 35-day exhibition. No new themes emerged through the exhibition.

Strategies and Plans

The Delivery Program and Operational Plan builds on the achievements of the expanded City of Parramatta local government area and the first year of an elected Council, which commenced September 2017.

Importantly, it also connects, and seeks to advance, several strategic plans prepared by Council that are helping to set a clear direction for the City and guide operations and resourcing decisions.

By taking into account the social, economic, environmental, cultural and civic leadership factors addressed in each of these strategic plans, Council is applying an integrated, 'quadruple bottom line' approach to its strategic planning and decision-making.

The following strategic plans have guided this Delivery Program. Each plan will be implemented through this Delivery Program, and its progress reviewed and reported.

Community Engagement Strategy

At City of Parramatta, we believe it's important that our community can see and have a direct impact on the decisions of their Council and our City. This strategy provides a roadmap for creating and maintaining good relationships and effective engagement with our community and stakeholders. It will act as a quide for consultation, research and engagement across the organisation in order to ensure best practice engagement with our communities, now and into the future.

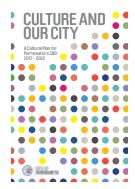
Culture and Our City

This Cultural Plan champions the role that culture plays in city building, and prepares our city for the opportunities and challenges that unprecedented growth brings. Culture and Our City outlines a roadmap to create a city that is liveable, has a strong sense of place, invites creativity and stimulates prosperity.

Disability Inclusion Action Plan

We're committed to creating an inclusive and accessible city for everyone who lives in, works in, and visits the City. This plan outlines the practical steps Council will take to create a more inclusive community for people with disability. The actions set focus on developing positive community attitudes and behaviours, creating liveable neighbourhoods, supporting access to meaningful











employment, and improving access to services.

Economic Development Plan

Employment growth close to quality housing is essential to ensuring the wellbeing of our entire community. To help enable this, the Economic Development Plan encourages marketing and investment attraction, support for small businesses, and strategic partnerships with key stakeholders to help deliver inclusive growth for all.

Environmental Sustainability Strategy

The natural environment creates a better quality of life, not just for people, but for all living things. The Environmental Sustainability Strategy focuses on protecting and enhancing our natural environment, while also ensuring that the built environment is ready for the future through reduced water and energy consumption, more sustainable transport options and resilience to extreme heat and flood events.

Reconciliation Action Plan

Council will lead by example to advance the cause of Reconciliation. Our Stretch Reconciliation Action Plan

outlines ways to foster relationships with Darug peoples and other Aboriginal and Torres Strait Islander communities, show respect for the history, resilience and hopes of Aboriginal cultures, and create opportunities to bring lasting improvements to the wellbeing of Aboriginal and Torres Strait Islander people.

Socially Sustainable Parramatta Framework

We want everyone in our community to benefit from our City's growth and prosperity, and we recognise that now is the time to take significant strides to shape a future for our City in which all people can share. Sharing The Opportunities of Growth for All is Council's framework for advancing social sustainability in our City. It sets out a new way of working that puts people first.

Transport Planning

Transport is critical to the future of a sustainable, liveable and productive city. Smart, multimodal transport solutions are being considered and progressing to planning and delivery stages that will transform the joint futures of both the Sydney and Parramatta metro regions.

They include:

Parramatta Bike Plan — a 20-year plan for developing Parramatta's cycling network. It will play an important role in supporting the liveability of Greater Parramatta, giving residents, workers and visitors more transport choices as the City grows.

Parramatta Ways Walking
Strategy — outlines a plan for
a green grid across the City of
Parramatta which aims to better
connect people and places, and
support healthy lifestyles by
encouraging more walking.

Integrated Transport Plan — is now being prepared to support economic productivity and connect people to the places they want to go, through a network of bus, light rail, road, parking, pedestrian and cycle routes.

Copies of these strategies and plans can be found on Council's website: cityofparramatta.nsw.gov.au.









About the Organisation



^{*} The Directors and Business Unit Managers are responsible for the delivery of the services, actions and projects in accordance with Essential Element 3.14 of the IP&R Guideline (NSW Government, 2013).

Our Values

Our values guide our behaviours and public service. All staff are encouraged to keep these values "front of mind" in all dealings with our customers, partners and their fellow workers.

INTEGRITY

We deliver on promises, act ethically, take responsibility for our actions and speak up respectfully. Integrity is the foundation on which everything is based.

CUSTOMER FOCUS

We communicate openly with our customers, are responsive to their needs and create new relationships as our City grows.

TEAMWORK

We support the role of leadership, collaborate within and across our teams, and build effective partnerships with colleagues and our community to achieve our goals.

INNOVATION

We build on our strengths, champion creative solutions, and seek new and sustainable ways to deliver superior outcomes.

Our 'Values Champion Program' provides opportunities to recognise staff through their contributions, achievements and commitment.

During career development all staff must review how well they have demonstrated the values in their approach to work and whether they meet a 'role model' standard

OUR MISSION

Council has developed a shared purpose statement that details how we feel about working for Council, what we share, and why working for our City is important to us all.

We are proud to work here.
We are trusted, respected
and valued. Together, we are
transforming our great city,
delivering the services
a great city and its
communities deserve.

Our Services A TO Z

Council provides a wide variety of services to the community.

Some are required under legislation – in other words, they are services Council must provide.

Examples of important regulatory services include functions to support the health, safety and overall wellbeing of our community, while protecting the environment and managing construction, parking and local traffic. Council also has a big role to play in strategic planning to ensure the best future for our City and its surrounding neighbourhoods. Council strives to protect the natural environment, provide opportunities for social interaction, improve access to recreation and culture, encourage local businesses to thrive, and invests in reliable. well-maintained infrastructure.

This section explains some of the services undertaken by Council.

Aquatic, recreation facilities & programs

Arts, animation & Cultural programming

Asset management policy, strategy, & plans

Asset outdoor dining assessment

Building & facilities maintenance
Building regulation, Certification & Compliance

Children & family services
Civil maintenance, construction, asset & catchment management

Civil engineering, surveying, landscape architecture & project management

Community Care services

Crime & community safety

Community projects & social enterprise support

Corporate services

Cultural heritage Centre

- Development assessment
- Economic development
 Emergency planning with state agencies
 Engagement, communications, media & public relations
 Environmental & sustainability programs
 Environmental, animal management & public health
 protection
 - Events & festivals programming
- Fleet services
- Governance, corporate planning & council support
- Information & customer contact

- Library services
 Local traffic management
 Lord Mayor, Councillors & Chief Executive Officer support
- Marketing, digital content, branding, & promotion
- Open space & natural area management
- Paid parking facilities
 Parks, open space & public tree maintenance
 Place management

Procurement & Insurance Property Development

Public space cleansing

- Ranger & parking services
 Research, consultation & engagement
 Riverside Theatres Venue hire
- Strategic partnerships management & tourism development

Sports facilities and key sporting venues

Strategic planning (planning, transport, environmental and social outcomes)

Smart City & innovation program

- Trades services
- Visitor services
- Waste management

Improving Services

Council works hard to make services better. This means being responsive to the diverse needs of our community and listening to your ideas.

Community Satisfaction Survey

Overall satisfaction with Council in 2017 was high. Over three-quarters of the community are "satisfied" or "very satisfied".
Council-run events, waste collection and provision of street signage are all services in which the community is highly satisfied.

Council will focus on the areas most likely to have the greatest impact on overall satisfaction, including: condition of local roads; maintenance of footpaths; provision of lighting in streets; local traffic management; provision of street signage; cleanliness of streets, parks and waterways; waste collection services; and maintenance of parks and gardens.

NSW Council Survey

In the 2017 State Government survey, Council's satisfaction score was 68% (compared with the NSW state average of 58%, and the metropolitan average of 61%).

Annual Perception Study

We track attitudes towards our City. More people see Parramatta as a destination of choice; it is a place where people want to live, study, work and play. We know we need to do more work, however, to improve perceptions around safety.

Our City Your Say

Council runs an 8,600-strong online community. Getting involved in local issues and giving feedback helps Council make better decisions. You can take part in surveys, polls, focus groups, forums and workshops.

Service requests & complaints

Services can be requested or complaints made over the phone, in person or via the online services portal on our website cityofparramatta.nsw.gov.au.

Liaison Offices

This team monitors and inspects our local government area to respond to issues relating to public assets, safety, amenity and cleanliness.

Cleansing Survey

This satisfaction survey focuses the cleanliness of our local centres, and helps shape Council's cleansing operations to keep our City clean.

SERVICE EXCELLENCE

Council established the Service Excellence Program, to drive continuous improvement and innovation across Council's services. The program helps Council:

- Be a more customer-centric organization
- Deliver exceptional customer experiences and outcomes
- Perform regular and consistent reviews of our services
- Engage, enable and empower our people to deliver improved services
- Improve cross-functional, team collaboration and digitization
- Drive tangible value and benefits for our customers and the community
- Be the 'best in class' council

Our Service Excellence Program challenges staff to change the way we deliver essential services to our communities, by completing Service Reviews and building a corporate culture that encourages ongoing improvement and innovation.

Reporting on our progress

Council is accountable for delivering and reporting against the commitments made in this, and other, Council strategies and plans.

Through continuous monitoring and open reporting to the community, Council remains accountable for the progress made with respect to the activities, services, programs and projects set out in Part 2 of this Plan.

Council's reporting will comply with all legislative requirements. We will provide other informal updates through our website and neighbourhood communications.

The Integrated Planning and Reporting Framework (S.404 Local Government Act) requires Council to prepare:

 Progress reports at least every six months on the principal activities in the Delivery Program.

Council is committed to provide an account of

- Council's core service delivery
- Council's service performance measures
- Progress against all activities and actions, projects and programs as expressed in Part Two of this document

- An annual report which includes the achievements of Council in implementing the Delivery Program, additional information required by legislation and audited Financial Statements for the financial year
- An end-of-term report detailing Council's progress in implementing the Community Strategic Plan during the Council term

Council is also committed to additional monitoring and reporting against several strategic plans that will help steer the direction of Council. Examples include:

Environmental

An Environmental Sustainability Strategy Report will be prepared for the community to report implementation and progress against goals in the strategy. This report will be included in Council's Annual Report

Social

Council will develop a yearly implementation plan for its Socially Sustainable Framework and a meaningful set of targets and measures to evaluate and report on the actions identified in the framework. The report will be included in Council's Annual Report.

Cultural

An annual Cultural Plan
Report will be prepared for
the community to report
implementation and progress
against goals. The report will
be included in Council's Annual
Report.

Disability

Disability Inclusion Action Plan (DIAP) – Council will monitor implementation through its Internal DIAP Advisory Panel made up of representatives from across Council, which was established to coordinate, evaluate and report on implementation. The report will be included in Council's Annual Report.

These progress reports will also be available on Council's website, or will be provided upon request by our Customer Service Centre.

Financial Summary

The budget summary is an overview of Council's budget estimates for the term of the Delivery Program 2018/19 – 20/2021. The budget for each financial year is reviewed annually and updated to reflect the current financial year and for the remaining years of the Delivery Program.

The goal is the ensure Financial Sustainability that will underpin Council's Delivery Program.

Council aims to ensure its net operating position is in surplus through the prudent management of Councils finances, debt and insurance.

A key financial strategy for Council is to strive to return a surplus each year based on 2% of revenue. In 2018/19 Council is budgeting for a surplus of \$1.9m which is 0.7% of revenue. Council will develop strategies in future years in order to meet the 2% target.

THE BUDGET IS PRESENTED IN 4 SECTIONS:

- The operational result, which includes all operational income, expenditure and depreciation
- The capital result, which includes capital income and expenditure for capital projects
- Funding movements, which includes funding allocated to and from restricted cash reserves during the financial year
- The Rates section which details the rates levied to the community

Combined, these 4 components project balanced budgets over the 3-year budget period.

These projections highlight that Council is ensuring it is not spending beyond its funding capacity. The budget projections for 2018/19 financial year an operating surplus of \$1.9m with revenues of \$261.0m and expenditure of \$259.1m, with resources allocated to provide existing service levels, statutory functions and to respond to community priorities and contractual commitments.

Capital Expenditure for 2018/19 financial year is \$187.9m.

How Much Parramatta Council Spends on LGA	2018/19 \$'000	2019/20 \$'000	2020/21 \$'000
Operational expenditure (including depreciation)	259,124	260,958	270,280
Capital expenditure	187,897	210,919	85,317
Total	447,021	471,877	355,597

For every \$100 Council spends

Full details and explanations are contained in:

Part 3: Budget 2018/19 - 2020/21
Part 4: Fees and Charges 2018/19



FEES & CHARGES

Following the realignment of the boundaries of the new City of Parramatta in 2016, a review of the fees charged by Council in the children and family, libraries, recreation facilities and programs, community care and community capacity building sections of Social and Community Services (SACS) has been conducted.

This review has aimed to:

- Reduce and simplify the number of fees and charges;
- Align the fees and charges managed by the City of Parramatta following the incorporation of parts of several neighbouring Councils in 2016;
- Introduce much greater fairness in the application of fees and charges to both individuals and organisations; and
- Ensure a transparent and sound schedule of fees and charges is established.

Further details on changes to fees and charges can be found in Part 4.

NSW GOVERNMENT RATE PATH FREEZE

In accordance with the NSW Government policy for all newly merged councils, the current rate structure including category and subcategories of the former council will continue to be maintained for four years post-proclamation.

During this four-year period, Council will plan to undertake a rates harmonisation review, across the whole LGA. Rates for 2018/19 will be assessed on land values having a date of 1 July 2016 for all the former council areas. The increase allowed by IPART relates to general income in total and not to individual ratepavers' rates. Individual rates are also affected by other factors such as land valuations. As such rates for individual ratepayers may vary by more or less than the percentage allowable depending on how an individual ratepayers' land valuation has changed in a particular year compared to the land values of other ratepayers.

PENSIONER REBATES

All NSW councils provide a mandatory rebate of up to \$250 to eligible pensioners. The former Parramatta City Council is one of the few Councils that granted an additional voluntary rebate of up to \$100 to eligible pensioners on top of the \$250 State Government rebate. In 2018/19 this is to be extended to all eligible pensioner ratepayers within the City of Parramatta LGA.

FUTURE SURPLUS STRATEGY

Council key criteria when preparing the 3-year budget was Council works towards a surplus each year to be reinvested in community facilities and services while maintaining its high level of service to the LGA. This goal is being achieved by Council becoming more efficient in delivering services and projects to the LGA. Over the next 3 years, in total Council is budgeting for a surplus of \$8.5m.





PART 2

Delivery Program Activities & Operational Plan Focus Areas

How to read this part of the plan

This Delivery Program and Operational Plan is structured around the six Strategic Objectives described by our new *Community Strategic Plan 2018 - 2038*.

Our strategic objectives have been developed from what the community, stakeholders and your Councillors told us is important and most urgent. To help you navigate around the document each strategic objective has a different colour; each activity, focus area and program is numbered.

Under each strategic objective are the delivery strategies and operational activities of Council, which have been organised this way to provide a simple structure for the complex business of Council. This approach makes the Plan easy to understand and navigate. It is important to note that in practice the strategic objectives, strategies, and activities are all interconnected.

They will work together to make the City of Parramatta a better place to live, work, visit and study. Similarly, Council's activities are organised by Directorate and Business Units, but in reality the activities are delivered by multifunctional and multi-disciplined teams. An activity 'owned' by a Business Unit in the Plan is often the result of input from

several teams, with the outcomes contributing to one or more of the 6 Strategic Objectives and several strategies.

Each strategic objective is explained in terms of what the community aspires to for the City for the next two decades and sets out the strategies, services, activities and focus areas Council has committed to over the next 3 years.

The information is organised by:

DELIVERY PROGRAM

- Strategic Objective sets the goals for City of Parramatta local government area
- Supporting strategies that respond to the community needs and aspirations
- Community Outcome a statement to describe the kind of place the community would like the City of Parramatta to be in 2038
- Core services provided by Council to support this Strategic Objective
- Principal Activities that Council will undertake over

- the 3-year Council term
- Council's role (D/P/A) –
 Denotes if role is to Deliver/
 Partner/ Advocate
- Council Priority ★ Denotes if this activity is a Council Priority

OPERATIONAL PLAN

- Focus Areas specific actions that that Council will undertake to support the activities and contribute to achieving the strategies
- Timeframe the period the action will be completed, or whether it is ongoing
- Measures / Target –
 measures to monitor and
 assess our progress or
 performance
- Responsibility the accountable Business Unit manager
- Program & Projects –
 specific operational, capital,
 maintenance or renewal
 projects that contribute to
 achieving the strategies

Our 6 Strategic Objectives

An overview from page 12 of our strategic objectives.



WE CAN ALL BENEFIT FROM THE OPPORTUNITIES OUR CITY OFFERS.



WE CAN ALL GET TO WHERE WE WANT TO GO.



WE CARE FOR AND ENJOY OUR ENVIRONMENT.



WE CELEBRATE
CULTURE AND
DIVERSITY - PAST,
PRESENT AND FUTURE.



WE BENEFIT FROM HAVING A THRIVING CBD AND LOCAL CENTRES.



WE COLLABORATE AND CHAMPION NEW IDEAS TO CREATE A BETTER FUTURE.



COMMUNITY OUTCOME

WE CAN ALL BENEFIT FROM THE OPPORTUNITIES OUR CITY OFFERS.

Presented under this strategic objective:

- Community outcome
- Core services, activities, focus areas, programs and projects, delivered by your Council to advance this strategic objective
- Our measures

Supporting Strategies:

- 1. Invest in services and facilities for our growing community
- 2. Advocate for affordable and diverse housing choices
- 3. Support people to live active and healthy lives
- 4. Ensure everyone has access to education and learning opportunities
- 5. Empower communities to be strong and resilient by building individual and community capability
- 6. Engage and consult the community in decision-making
- 7. Deliver effective, responsible and ethical leadership and decision-making, reflective of community needs and aspirations

CORE SERVICES DELIVERED BY YOUR COUNCIL TO SUPPORT THE FAIR STRATEGIC OBJECTIVE

SERVICE AREA	SERVICE DESCRIPTION	COMMUNITY OUTCOME
Strategic Planning (Social Outcomes)	The preparation, development and maintenance of strategies and plans to manage the growth of the City	A well-considered strategic planning framework that manages growth and facilitates the delivery of a liveable, sustainable and productive City for our communities
Libraries	The provision of library services	Enhanced lifelong learning and access to library collections and events to increase digital literacy, physical and mental health and social integration
Community Capacity Building	Community Grants, funding and support for community projects and social enterprises	Greater community capabilities to improve well-being and enhance services to meet the community's needs
Children & Family	The provision of Children & Family services	Access to high quality childcare and family support
Community Care	The provision of Community Care services	Enhanced ability of older people and those with disabilities to live well and more independently
Recreation	The provision of recreation facilities & programs	Improved lifestyle opportunities and physical and mental health
Community Engagement	The provision of whole of organisation Engagement, Communications planning and delivery (including design & print), Media and Public Relations, Internal Communications services	A well informed community, who have been provided with clear and accurate information about Council programs and services as well as opportunities to engage with civic decision making. Enhanced public perceptions of the Parramatta LGA and Council. Informed and highly engaged organisation and staff, with improved capability to deliver services to the local community
	Engage and consult the community in decision making	Ensure the community's interests and values are heard by facilitating opportunities for the community to participate in Council's decision making, policy and programs through quantitative and qualitative research

SERVICE AREA	SERVICE DESCRIPTION	COMMUNITY OUTCOME
Leadership	The provision of overall strategic direction for the operation of all Council's activities	Achievement of the community's priorities and aspirations as set out in the Community Strategic Plan
	The provision of advice, administrative support, induction and continuous improvement to the Lord Mayor, Councillors and Chief Executive Officer	Deliver high quality services and outcomes to the Lord Mayor, Councillors and Chief Executive Officer in a timely manner
Governance	Integrated Planning and Reporting Framework – includes preparing Delivery Program, Operational Plan, Resourcing Strategy, Quarterly and Annual Reporting	Community has the opportunity for input into Council's planning and resource allocation to influence the services, programs and facilities Council provides to meet their needs
	Corporate-wide administrative Governance functions including Council meetings and other committee meetings, publishing of business papers, policies, delegations, maintaining registers and determining 'Access to Information' (GIPA) requests	An open, transparent and responsive Council that meets the needs of the community
	Corporate risk management systems and culture	Confidence in Council meeting our legislative and service delivery requirements and making decisions that are ethical
	Management of Internal Audit Program	Robust business processes and procedures that support high quality services
	Internal Investigations and liaising with Internal Ombudsman where necessary	Confidence in Council in conducting its business with the a strong level of probity and governance
Legal	Management of Legal Services	Internal legal services

HOW WE WILL MONITOR OUR FAIR CORE SERVICES

- Overall satisfaction with Council
- Implementation of actions in the Socially Sustainable Parramatta Framework
- Utilisation and satisfaction of library services
- Effectiveness of Council's Community Grants program
- Skills and confidence levels of participants in community capacity building programs
- Satisfaction of those Social Enterprises assisted by Council's program
- Satisfaction with Council's Community Capacity Building Services
- Satisfaction with Council's Community & Social services (social inclusion, meal options, practical support, leisure and learning services for people over 55, and people with a disability)
- Utilisation of childcare and family support services
- Quality of childcare facilities and services
- Expansion of seniors and disability programs
- Participation in seniors and disability programs

- Expand Council's recreation programs
- Satisfaction with School Holiday program and Health Promotion services
- Satisfaction with Council's information provision & communications
- Satisfaction with the opportunity to have a say in Council decisions
- Quality of engagement for all Council's critical projects
- Opportunities and types of engagement and consultation
- Size and diversity of Our City Your Say community
- Effectiveness of (CEO) correspondence management
- Effectiveness of (Lord Mayor) correspondence management
- Effectiveness of Service Requests (LM and Councillors) management
- Compliance with Integrated Planning & Reporting legislation
- Community access to Council business papers
- Operational Plan objectives met

- Management of Council's Internal Audit program
- Risk Management of council functions
- Effectiveness of Internal Audit program
- Management of Information Access requests (GIPA formal)
- Number of Code of Conduct complaints found to be valid.
- Quality and timeliness of support to Internal Ombudsman (IO)

	Responsibility	Manager Social & Community Services	Manager Social & Community Services	Manager Social & Community Services	Manager Social & Community Services
	Target	June 2020	Ongoing	June 2019	Ongoing
mmunity	Measure	Study completed, recommendations considered by Executive Team	Outcomes agreed with partner organisations	Study completed, recommendations considered by Executive Team	Study completed, recommendations considered by Executive Team
GY 1	20/21		×		×
TRATE our gro	19/20	×	×		×
ING S.	18/19	×	×	×	×
FAIR SUPPORTING STRATEGY 1 1.1 Invest in services and facilities for our growing community	OPERATIONAL PLAN Focus Areas Key pieces of work	1.1.1 Advance feasibility studies and prepare an operational framework for ATSI cultural infrastructure • D	1.1.2.1 Implement Wentworthville Early Childhood Development Initiative	1.1.2.2 Complete feasibility study into the provision of Out of School Hours care (OOSH) • D	1.1.3.1 Review Council's place-based community development model and strengthen community centres as 'community linkers' • D
	DELIVERY PROGRAM Principal Activity Council's response to strategy	Tackle inequality by investing in cultural infrastructure that empowers our Aboriginal and Torres Strait Islander (ATSI) community	Improve early years development through collaborations with partner organisations		Implement Council's responsibilities under the Targeted Earlier Intervention Program of the NSW Government
	Ref.	1.1.1	1.1.2		1.1.3

		FAIR SUPPORTING STRATEGY 1 1.1 Invest in services and facilities for our growing community	ING ST	RATE our grow	GY 1 ving co	nmunity		
Ref.	DELIVERY PROGRAM Principal Activity Council's response to strategy	OPERATIONAL PLAN Focus Areas Key pieces of work	18/19	19/20	20/21	Measure	Target	Responsibility
1.1.4	Foster active and healthy communities by managing and upgrading recreation, community and aquatic facilities to increase community access *	1.1.4.1 Manage stakeholder communication and advise on Epping Aquatic Centre design and operations •D	×	×	×	Designs endorsed by Council	Ongoing	Manager Social & Community Services
		1.1.4.2 During construction of the new Parramatta aquatic leisure centre provide interim swimming facilities at Macarthur Girls High School and deliver Learn to Swim programs in Parramatta CBD •D	×	×	×	Learn to Swim programs delivered and promoted	Ongoing	Manager Social & Community Services
		1.1.4.3 Complete a review of the community facilities booking system and technology to increase utilisation rates •D	×	×	×	Review completed, recommendations considered by Executive Team	June 2019	Manager Social & Community Services
		1.1.4.4 Complete design and fit-out of Wentworth Point community centre and library and promote programs and community access •D	×	×	×	Wentworth Point community facility fit- out completed and operational	March 2019	Manager Social & Community Services
		1.1.4.5 Complete design and fit-out of 5 Parramatta Square (civic, community building) promote programs and community access	×	×	×	5 Parramatta Square fit-out completed and operational	September 2020	Director Property Development Group

Program/ Project description	2018/19 (\$000)	19/20	20/21	Responsibility
Operating Programs				
Wentworthville Early Childhood Development Initiative	282	1	1	Social & Community Services
Capital Programs				
Parramatta Square Business Planning for 5PS New Council Facilities & Public Domain	715	607	454	Property Development Group
Construct New Aquatics & Leisure Facility	19,465	54,448	572	Property Development Group
Construct Wentworth Point Library and Community Centre	12,500	1	1	Property Development Group
Renewal Programs				
Community Buildings Capital Program	2,032	1,216	2,244	Asset Strategy Property Management
Child Care Centres Capital Program	636	853	49	Asset Strategy Property Management
Pavilion Capital Improvement Program	1,500	1,250	250	City Assets & Environment
Sportsground Capital Improvement Program	560	550	550	City Assets & Environment

		FAIR SUPPORTING STRATEGY 2 1.2 Advocate for affordable and diverse housing choices	TRATE	GY 2 ousing ch	oices			
Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
1.2.1	★ Work in partnership (Government, Agencies, Alliances) to develop approaches to increase the supply of more affordable housing for the City	1.2.1.1 Implement the priority actions within the Affordable Housing Policy ★ ● P	×	×	×	Affordable housing numbers/ targets	Increase	Manager City Strategy
1.2.2	★ Advocate for affordable and diverse housing choices	1.2.2.1 Build community capacity and address housing affordability by implementing a Homeshare program (<i>Parramatta Housemates</i>) to match young people seeking accommodation with elderly people, living alone A	×	×		Homeshare program implemented	June 2020	Manager Social & Community Services
1.2.3	Build the capability of Council and local services to reduce the incidence and impact of homelessness	1.2.3.1 Develop and implement a Homelessness Strategy to enact the Homelessness Policy D	×	×		Homelessness Strategy endorsed by Council; progress reported each quarter	June 2020	Manager Social & Community Services

		FAIR SUPPORTING STRATEGY 3 1.3 Support people to live active and healthy lives	G STR/	ATEGY 3	ny Lives			
Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
1.3.1	* Foster active and healthy communities through recreation planning to meet the growing needs of our community	1.3.1.1 Manage stakeholder communication and advise on Parramatta Aquatic and Leisure Centre design and operations ★●D	×	×	×	Communications Plan prepared and implemented	Ongoing	Manager Social & Community Services
		1.3.1.2 Develop and implement Council's Open Space & Recreation Plan ★ ● D	×	×	×	Open Space & Recreation Plan endorsed by Council	Ongoing	Manager Social & Community Services
		1.3.1.3 Deliver Healthy and Active Communities Program, which encompasses <i>Mobile Active Health Project, Active Paramatta</i> and School Holiday programs, and interim <i>Learn to Swim</i> arrangements in Parramatta CBD • D	×	×	×	Programs delivered Participation in program	Ongoing	Manager Social & Community Services
1. 8. 9.	Improve health outcomes in the community related to mental health, wellbeing and individual resilience	1.3.2.1 Deliver Council's Mental Health Strategy (and related actions from Socially Sustainable Parramatta Framework) to the community and as a well-being focused employer •D	×	×	×	Review strategy annually: report progress quarterly	Ongoing	Manager Social & Community Services
		1.3.2.2 Deliver community capacity building training programs for local community organisations that work with clients and community members with mental health issues •D	×	×	×	Training programs delivered Participation in programs	Ongoing Increase	Manager Social & Community Services

		FAIR SUPPORTING STRATEGY 3 1.3 Support people to live active and healthy lives	IG STR/ e active	ATEGY:	3 :hy lives			
Ref.	Principal Activity	Focus Area	18/19	18/19 19/20	20/21	Measure	Target	Responsibility
1.3.3	Foster active and healthy communities, by facilitating social connections which are socially	1.3.3.1 Expand Council's <i>Let's Dine Out</i> program for both customers from Aged Care and NDIS client base D	×	×	×	Program expanded into more areas and client base	Increase	Manager Social & Community Services
	and culturally diverse, inclusive and empowering communities	1.3.3.2 Expand the areas that Leisure and Learning activities operate into Epping, Carlingford, North Rocks, Winston Hills • D	×	×	×	Programs expanded into more areas	Increase	Manager Social & Community Services

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
(SCF) Mobile Active Health	223	228	234	Social & Community Services
Maintenance Program				
Aquatic Playground Maintenance	200	262	270	City Operations

*Stronger Communities Fund (SCF)

	1.4 Ensu	FAIR SUPPORTING STRATEGY 4 1.4 Ensure everyone has access to education and learning opportunities	VG STR/	ATEGY 4	ng opport	unities		
Principal Activity F	ш.	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
*Continue to improve and expand the City of Parramatta Est network of libraries librio op for Co	Est Est libra op for Co	Establish an Implementation Plan to reform the network of library services, informed by the operational models developed for the new Wentworth Point Community Centre & library	×			Implementation Plan considered by Executive Team	December 2018	Manager Social & Community Services

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Capital Programs				
Library Resources	860	006	950	Social & Community Services
Renewal Programs				
Libraries Capital Renewal Program	311	372	20	Asset Strategy Property Management
Replacement of Library Networks Radio Frequency Identification (RFID) Equipment	287	1	1	Social & Community Services

	Responsibility	Manager Social and Community Services	Manager Social & Community Services	Manager Social & Community Services	Manager Social & Community Services
bility	Target	Increase	Increase	Ongoing	Ongoing
ommunity capa	Measure	Youth events held Participation in program	Training course attendance	Projects delivered	Number of people with NDIS packages using Council Services
al and co	20/21	×	×	×	×
EGY 5 individu	19/20	×	×	×	×
TRATI building	18/19	×	×	×	×
FAIR SUPPORTING STRATEGY 5	Focus Area	1.5.1.1 Implement annual City of Parramatta Youth Forum, Youth Issues Forum, Youth Week and other youth-focused programs • D	1.5.2.1 Deliver community capacity building training to community sector including the implementation of <i>Welcoming City</i> strategies • D	1.5.3.1 Implement community focused projects to improve access for people with a disability in the life of the City, consistent with the Disability Inclusion Action Plan •D	1.5.4.1 Provide education and advice about National Disability Insurance Scheme (NDIS) and advocate to NDIA to secure appropriate NDIS package funding D , A
1.5 Empower	Principal Activity	* Build the capacity of young people through the implementation of youthfocused engagement and programming	* Build the capacity of the community to support each other and be welcoming, skilled, trusting and respectful of differences	Deliver programs that facilitate social connections and foster inclusive and empowered communities	Tackling inequality by ensuring our community has a voice and empowered to access services administered by National Disability Insurance Agency (NDIA).
	Ref.	1.5.1	1.5.2	1.5.3	1.5.4

FAIR SUPPORTING STRATEGY 6 1.6 Engage and consult the community in decision-making	Principal Activity Focus Area 18/19 19/20 20/21 Measure Target Responsibility	Provide increased opportunities for community participation in a limplement Council's Community Engagement decision making Strategy, particularly to involve the City's diverse communities and under-represented groups • D	Enhance public access to information and promote Council Programs and initiatives to ensure Communications Strategy • D community is well informed	1.6.2.2 Develop and implement media and communications campaigns and initiatives that provide clear and accurate information about Council's programs and services as well as promoting major events/cultural/heritage attractions and City-significant projects (e.g. Parramatta Square, Aquatic Centre) • D Audience Manager City Engagement (coverage generated) Number of media releases, level of satisfaction with the Council's provision of information to about activities and services	Deliver high quality internal communications that improves staff engagement with the organisation and its functions in information for staff • D	1.6.3.2 X Strategy July 2018 Manager City developed and by Executive Team programs and services • D
	Ref. Princ	1.6.1 Provide for cc decise	1.6.2 Enhal inform program cour co		1.6.3 Delive community staff e organ order delive delive	

		FAIR SUPPORTING STRATEGY 6 1.6 Engage and consult the community in decision-making	STRAT unity in	EGY 6	ı-makin	D		
Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
1.6.4	★Implement the Parramatta Square Community Development Plan	1.6.4.1 Complete community and consumer participation in the design of 5 PS (civic and community building) and the public domain in Parramatta Square ★●D	×	×	×	Community feedback incorporated into designs	Ongoing	Manager Social & Community Services
4. 6. 7.	Provide the community with the opportunity to participate in Council's decision making and influence the outcomes that will shape their local community	1.6.5.1 Interpret qualitative and quantitative survey and consultation data to provide business insights	×	×	×	Community perceptions/ satisfaction with the City/ Council services	Improving perceptions	Manager City Identity
		1.6.5.2 Grow the size and quality of the 'Our City, Your Say' panel so it represents the diversity of the Community • D	×	×	×	Number of participants Improve representation and most cultural groups	20% increase by the end of the 3 year	Manager City Identity

rations	Responsibility	Chief of Staff	Chief of Staff	Executive Team	Manager Governance & Risk	Manager City Strategy	Manager Governance & Risk
/ needs and aspi	Target	Ongoing	Within 12 months of the commencement of the new council term	Ongoing	Ongoing	30 June 2021	December 2018 June 2019
tive of community	Measure	IPR documents comply with statutory requirements	Policy adopted by Council	Workshops held Councillor satisfaction	Compliance with	Community Strategic Plan reviewed and updated	System investigated System implemented
3Y 7 g, reflect	20/21	×	×	×	×	×	
'RATEC	19/20	×	×	×	×		
ING ST decision	18/19	×	×	×	×		×
FAIR SUPPORTING STRATEGY 7 1.7 Deliver effective, responsible, ethical leadership and decision-making, reflective of community needs and aspirations	Focus Area	1.7.1.1 Support Lord Mayor and Councillors to promote the Integrated Planning and Reporting (IPR) Framework • D	1.7.1.2 Annually review the Policy on Civic Office Expenses and Facilities • D	1,7.1.3 Support Councillor and Executive forums, to foster good communication and ensure alignment of strategy and delivery • D	1,7.2.1 Prepare Integrated Planning and Reporting (IPR) documents for community engagement and Council adoption • D	1.7.2.2 Prepare and review the Community Strategic Plan	1,7.3.1 Investigate and implement an integrated software solution for IPR D
1.7 Deliver effecti	Principal Activity	Support Councillors in their role of effectively representing the community			Guide the preparation and implementation of the Community Strategic Plan and Council's response to it via implementation and reporting of the Delivery Program		Implement and enhance Council's Integrated Planning and Reporting Framework (IPR) to align Council's systems and resources to support delivery of the Community Strategic Plan
	Ref.	1.7.1			1.7.2		1.7.3

irations	Responsibility	Manager Governance & Risk	Manager Governance & Risk	Manager Governance & Risk	Manager Governance & Risk	Manager Governance & Risk
/ needs and aspi	Target	December 2018	December 2018	100%	Greater than 90%	December 2018
ive of community	Measure	Framework developed, endorsed by Executive Team	Review completed, process changes implemented	Registers compliant with legislation	Staff attended training	Audit completed, improvements reported to Executive Team
3Y 7 g, reflect	20/21			×	×	
RATEG	19/20					
ING ST	18/19	×	×	×	×	×
FAIR SUPPORTING STRATEGY 7 1.7 Deliver effective, responsible, ethical leadership and decision-making, reflective of community needs and aspirations	Focus Area	1.7.4.1 Implement an enhanced Governance Framework •D	1.7.4.2 Review current Council business paper system and process to ensure efficiency transparency and public confidence and participation • D	1.7.4.3 Review of Council's governance registers and where appropriate, establish registers, supporting policies and procedures to ensure transparency and integrity • D	1.7.4.4 Deliver model code of conduct training across the organisation • D	1.7.4.5 Undertake an audit of Council's current organisation wide monitoring and reporting practices and prepare an improvement plan
1.7 Deliver effect	Principal Activity	Strengthening of Council's governance framework to ensure the high levels of decision making, integrity and accountability				
	Ref.	1.7.4				

rations	Responsibility	Manager Governance & Risk	Manager Governance & Risk	Manager Governance & Risk	Chief Executive Office	Manager Governance & Risk	Property Development Group	Manager Development & Traffic Services
r needs and aspi	Target	December 2018	June 2019	10% increase	Quarterly Report	Annually	June 2019	Quarterly
ive of community	Measure	Procurement completed	System implemented	Number of complaints initially, with reducing trend over time	IO Performance Report, as per charter	BCP reviewed and tested	Audit recommendations implemented	Report to Department of Planning & Environment
3Y 7 g, reflect	20/21				×	×		×
RATEC	19/20		×	×	×	×		×
NG ST decision	18/19	×			×	×	×	×
FAIR SUPPORTING STRATEGY 7 1.7 Deliver effective, responsible, ethical leadership and decision-making, reflective of community needs and aspirations	Focus Area	1.7.5.1 Investigate an Enterprise Risk Management software solution • D	1.7.5.2 Implement an Enterprise Risk Management system • D	1.7.5.3 Conduct Fraud and Corruption Prevention training across the organisation • D	1.7.6.1 Manage the arrangements for the Internal Ombudsman (IO) •D	1.7.7.1 Review and maintain Council's Business Continuity Plan (BCP) • D	1.7.8.1 Implement the recommendations from the Property Development Group Internal Audit • D	1.7.9.1 Continue to operate the Local Planning Panel (LPP) to assess new development and ensure legislative compliance • D
1.7 Deliver effecti	Principal Activity	Promote Enterprise Risk Management to protect Council services, assets, business functions and reputation			Enhance accountability and independence of complaints investigation to ensure community confidence	Plan to minimise disruption to local services to the community in the event of an emergency	Enhance Council's risk management and governance framework for property development activities	Independent, transparent and accountable determination of sensitive development applications and planning proposals
	Ref.	1.7.5			1.7.6	1.7.7	1.7.8	1.7.9

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21(\$000)	Responsibility
Capital Programs				
Ward initiatives to improve local amenity	900	200	900	Finance Team
Implement an Integrated Planning & Reporting (IPR) Software system to improve corporate planning capability	120	ı	ı	Governance & Risk



COMMUNITY OUTCOME

WE CAN ALL GET TO WHERE WE WANT TO GO

Presented under this strategic objective:

- Community outcome
- Core services, activities, focus areas, programs and projects, delivered by your Council to advance this strategic objective
- Our measures

Supporting Strategies:

- 1. Design our City so that it is usable by people of all ages and abilities
- 2. Improve public transport to and from Parramatta CBD, our local centres, neighbourhoods and the greater Sydney region
- 3. Make our City more enjoyable and safe for walking and cycling
- 4. Provide and upgrade roads and improve safety for all road users
- 5. Manage traffic congestion and access to parking

CORE SERVICES DELIVERED BY YOUR COUNCIL TO SUPPORT THE ACCESSIBLE STRATEGIC OBJECTIVE

SERVICE AREA	SERVICE DESCRIPTION	COMMUNITY OUTCOME
Strategic Planning (Transport Planning, Urban Design)	The preparation, development and maintenance of strategies and plans to manage the growth of the City	A well-considered strategic planning framework that manages growth and facilitates the delivery of a liveable, sustainable and productive City for our communities
Parking Management	Parking Services	Improved quality of life by managing the impact of unlawful parking. Improved safety and parking compliance in and around schools. Ensuring City and local commercial centres are patrolled resulting in the turnover of associated parking to support economic activity
Parking Facilities	Provision of adequate paid parking, including street and multilevel car parks in Parramatta CBD	Well managed, clean, convenient and affordable parking options that support the city centre
Development & Traffic	Oversight of local traffic management and the assessment and determination of Development Applications including private tree management within a transparent, legally framework and aligned with established industry best practice	Appropriate management of new development to create good environmental outcomes and minimise adverse impact on our communities, and ensure a safe and efficient local road network
Infrastructure	Civil infrastructure asset and catchment management (inspection, street lighting, restoration and approval of public works for roads, cycling and footpaths, drainage, bridges, dams, special assets)	Civil Infrastructure assets meet community expectations and legislative requirements
	Civil Maintenance and Minor Construction Programs (roads, cycle and footpaths & drainage)	Well maintained and safe local roads and effective public stormwater drainage.

HOW WE WILL MONITOR OUR ACCESSIBLE CORE SERVICES

- Responsiveness to Parking Management Service Requests
- Satisfaction with Council's on-street / multi-level car parking facilities and services
- Utilisation of Council's paid parking services
- House Development Applications approvals within timeframe
- Mean and median assessment times for Development Applications
- Effectiveness of Design Excellence Advisory Panel (DEAP)
- Land and Environment Court (LEC) appeals against council
- Tree permits determined within 21 days
- Temporary Road
 Occupancy permit
 applications determined
 with 2 days
- Management of Traffic Committee recommendations to address road safety
- Responsiveness to (Traffic related) Service Requests
- Satisfaction with condition of local roads
- Satisfaction with provision

- and maintenance of footpaths and cycleways
- Satisfaction with provision and maintenance of drainage, bridge and other special assets
- Satisfaction with provision of lighting in the public domain
- Implementation of Capital Works Program

	Responsibility	Manager City Strategy	Manager City Strategy	Manager City Strategy	Manager Social & Community Services	Manager Asset Strategy Property Management	Manager City Assets & Environment
	Target	Ongoing	Ongoing	Ongoing	Ongoing	Ongoing	Ongoing
ν.	Measure	Design advice incorporated into development proposals	Design advice incorporated into precinct plans	Design advice incorporated into projects	Reports to DIAP Advisory Committee and reported annually	Schemes comply with DDA	Schemes comply with DDA
abilitie	20/21	×	×	×	×	×	×
EGY 1 ges and	19/20	×	×	×	×	×	×
TRAT	18/19	×	×	×	×	×	×
ACCESSIBLE - SUPPORTING STRATEGY 1 2.1 Design our City so that it is usable by people of all ages and abilities	Focus Area	Assessment of the design elements of development proposals and creation of a range of urban design treatments and templates to guide development in the City * • D	2.1.1.2 Provide strategic advice on urban design components of precinct planning in line with Parramatta Public Domain Guidelines, universal design principles and the Disability Discrimination Act (DDA) ★●D	2.1.1.3 Provide advice on major projects, and manage the Design Excellence process *•D	2.1.2.1 Implement the actions outlined in the DIAP over the life of the Delivery Program • D	2.1.2.2 Develop capital renewal plans that ensure new and upgraded public buildings, facilities and open spaces consider Disability Discrimination Act (DDA) • D	2.1.2.3 Support relevant capital program implementation in line with agreed service standards and funding strategies • D
ď	Principal Activity	*Provision of advice to deliver design led outcomes throughout the City			Tackle inequalities for residents, visitors, employees, workers across four key focus areas of Disability Inclusion Action Program (DIAP)		
	Ref.	2.1.1			2.1.2		

	2	ACCESSIBLE - SUPPORTING STRATEGY 1 2.1 Design our City so that it is usable by people of all ages and abilities	STRAT le of all a	EGY 1	d abilitie	Ş		
Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	18/19 19/20 20/21 Measure	Target	Responsibility
2.1.3	Provide innovative and accessible digital tools for a diverse community	2.1.3.1 Implement maintenance projects on Council owned websites and digital platforms to ensure legal compliance with Web Content Accessibility Guidelines (WCAG) • D	×	×	×	Website complies with best practice	Ongoing	Ongoing Manager City Identity

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Capital Programs				
(SCF) All Access Toilet Ollie Webb Reserve	633	·	•	Place Services

*Stronger Communities Fund (SCF)

egion	Responsibility	Manager City Strategy	Manager City Strategy	Manager City Strategy	Manager City Economy
Sydney re	Target	Ongoing	Ongoing	Ongoing	Ongoing
nd the greater	Measure	Advice provided	Advice provided	Submission provided	Research completed and applied to advocacy work
2 noods a	20/21	×	×	×	×
FEGY 2	19/20	×	×	×	×
STRA] tres, neig	18/19	×	×	×	×
ACCESSIBLE - SUPPORTING STRATEGY 2 2.2 Improve public transport to and from Parramatta CBD, our local centres, neighbourhoods and the greater Sydney region	Focus Area	Work in partnership with the State Government to inform the planning and delivery of Stage 1 Parramatta Light Rail, to meet the needs of the City of Parramatta particularly with respect to pedestrian outcomes • D	2.2.2.1 Provide strategic advice to Transport for NSW to inform the planning and delivery of Stage 2 Parramatta Light Rail •P	Plan, research and coordinate responses to future State Government transport projects to improve public transport connection and services to the City of Parramatta (Metro West, Light Rail, local bus services)	2.2.3.2 Undertake economic research to inform the City's advocacy position on proposed rail infrastructure improvements • D
2.2 Improve public transp	Principal Activity	★ Ensure the delivery of Stage 1 of Parramatta Light Rail meets the needs of the City of Parramatta	* Work in partnership with the State Government to plan for the delivery of Stage 2 of Parramatta Light Rail	*Advocate to State Government for the completion of significant transport infrastructure	
	Ref.	2.2.1	2.2. 2.2.	2.2.3	

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Capital Programs				
Parramatta Light Rail Scheme Stage 1	1,482	129	132	City Strategy
Parramatta Light Rail Scheme Stage 2	1,008	1	1	City Strategy

	Responsibility	Manager City Strategy	Manager City Strategy	Manager City Strategy	Manager City Strategy	Manager City Strategy
	Target	Annually	December 2019	Ongoing	Quarterly	Quarterly
rcling	Measure	Schemes underway, progress reported to Council Walking indicators	Audit completed and informing capital program	Site investigation inform capital program	Projects underway, reported to Council	Projects reported to Council Cycling indicators
GY 3	20/21	×		×	×	×
TRATE walkin	19/20	×		×	×	×
TING S safe for	18/19	×	×	×	×	×
ACCESSIBLE - SUPPORTING STRATEGY 3 2.3 Make our City more enjoyable and safe for walking and cycling	Focus Area	2.3.1.1 Implement Council's <i>Parramatta Ways Walking Strategy</i> to improve walkability across Parramatta through a network of green streets, parks and open space and connections to local centres D	2.3.1.2 Continue to work with Transport for NSW during the Stage 1 of Parramatta Light Rail delivery and construction to prioritise the delivery of integrated walkability outcomes • D	2.3.1.3 Undertake a site investigation of priority streets around the of Parramatta Light Rail to help inform future programs to improve walkability •D	2.3.1.4 Implement the priority actions from Council's <i>CBD Pedestrian Strategy</i> to provide safe, accessible and simple CBD pedestrian journeys D	2.3.1.5 Implement the priorities of Council's <i>Bike Plan</i> • D
	Principal Activity	Improve walking and cycling connections between the Parramatta CBD, the Greater Parramatta precincts, Sydney Olympic Park, Parramatta River and the surrounding area CPA				
	Ref	2.3.1				

Program/ Project description	2018/19 (\$000)	19/20	20/21 (\$000)	Responsibility
Operating Programs				
Implement Parramatta Ways to improve the way people move around Parramatta	150	300	475	City Strategy
Capital Programs				
Escarpment Boardwalk Construction	6,800	6,800	1	City Strategy
Carter Street Regional Cycleway	400	400	2,000	City Strategy
(SCF) Cycleway linking Epping to Carlingford	548	400		City Strategy
Cycleway - Oakes Rd to Lake Parramatta	500	1	1	City Strategy
Maintenance/ Renewal Programs				
Maintain cycle routes to encourage cycling	100	125	125	City Strategy
Footpaths Construction Program	2,015	2,015	2,015	City Assets & Environment
Implement local bike facilities to encourage cycling	50	20	50	City Strategy

		ACCESSIBLE - SUPPORTING STRATEGY 4 2.4 Provide and upgrade roads and improve safety for all road users	RTING improve	STRA safety i	regy 2	d users		
Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
2.4.1	★ Improve transport infrastructure and implement the priority schemes from the City's Integrated Transport Plan and Capital Works Program	Continue to work with State Government Agencies on traffic related projects such a Parramatta Light Rail to manage local traffic and ensure network efficiency and safety •P	×	×	×	Transport advice provided Traffic schemes completed	Ongoing	Manager Development & Traffic Services
		Build capacity to improve road safety and strengthen relationships with the Police and community to promote, educate and address local road safety • P	×	×		Number of Injuries & collisions	Decrease	Manager Development & Traffic Services
		2.4.1.3 Investigate traffic and parking management scheme options in local areas to improve traffic flow and impacts on residents • D	×	×	×	Investigations completed and schemes considered by Traffic Committee	Ongoing	Manager Development & Traffic Services
2.4.2	Efficiently maintain City transport infrastructure	2.4.2.1 Continue to deliver Council's street signage program (New Council Implementation Fund) • D	×	×		Program delivered	June 2020	Manager City Operations

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
(Former Hills Area) Traffic Improvements	1	1,127	ı	Development & Traffic Services
Capital Programs				
Barrack Lane Shared Zone Construction	1,250	1	-	Development & Traffic Services
Renewal Programs				
Civil Construction Program	440	440	440	City Assets & Environment
Roads Program	8,866	9,873	9,873	City Assets & Environment
Robotic Surveying Equipment	33	ı	ı	City Assets & Environment
(SCF) Widening of bridge, Bridge Road Westmead	9	ı	ı	Place Services
Australian Government Black Spot Program	500	500	500	Development & Traffic Services
Cowper/Parkes Street Traffic Works	006	1	1	Development & Traffic Services

		ACCESSIBLE - SUPPORTING STRATEGY 5 2.5 Manage traffic congestion and access to parking	RTING on and ac	STRA:	FEGY 6			
Ref	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
2.5.1	Provision of strategic transport planning and management	2.5.1.1 Develop an Integrated Transport Plan for the Parramatta CBD •D	×			Transport Plan endorsed by Council	June 2019	Manager City Strategy
2.5.2	Provision of strategic parking management	2.5.2.1 Finalise and implement priority actions from the Parramatta <i>CBD Public Car Parking Strategy</i>	×	×	×	Parking strategy endorsed by Council, actions reported quarterly Parking occupancy data/spaces	June 2019	Manager City Strategy
2.5.3	Provide effective parking management and regulatory functions, focussing on CBD, local centres, entertainment and education hubs and residential hotspots	2.5.3.1 Work with Sydney Olympic Park Authority (SOPA) to minimise the impact on communities from unlawful activities P	×	×	×	Number of complaints received Number of Penalty Infringement Notices	Decreasing trend Reducing trend	Manager Regulatory Services

		ACCESSIBLE - SUPPORTING STRATEGY 5 2.5 Manage traffic congestion and access to parking	RTING on and a	STRA:	FEGY 5			
Ref	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
2.5.4	*Provide effective parking management and regulatory functions, focussing on CBD, local centres, entertainment and education hubs and residential hoterots	2.5.4.1 Work with large housing strata community groups to improve parking on private roads • P	×	×	×	Number of complaints received Number of Penalty Infringement Notices	Decreasing trend Reducing trend	Manager Regulatory Services
		2.5.4.2 Monitor and improve parking compliance in the CBD, and suburban local centres • D	×	×	×	Number of complaints received Number of Penalty Infringement Notices	Decreasing trend Reducing trend	Manager Regulatory Services
		2.5.4.3 Monitor and improve building site compliance and impacts in residential hotspots (high growth areas, development sites) D	×	×	×	Number of complaints received Number of Penalty Infringement Notices	Decreasing trend Reducing trend	Manager Regulatory Services
		2.5.4.4 Provide School Safety Monitoring, Education and Compliance improvement programs D	×	×	×	Number of school safety patrols Number of safety awareness programs offered to all Primary Schools	According to schedule	Manager Regulatory Services
		2.5.4.5 Review disability parking controls in CBD •D	×	×		Turnover of vehicles in Mobility Parking Scheme spaces	Improve	Manager Regulatory Services

ACCESSIBLE - SUPPORTING STRATEGY 5 2.5 Manage traffic congestion and access to parking	pal Activity Focus Area 18/19 19/20 20/21 Measure Target Responsibility	Additional shopper parking management and regulatory functions, focussing on CBD, parking in North Rocks Ward to reduce the onstreet parking impacts for local residents hotspots X Additional shopper parking additional commuter car parking in North Rocks Ward to reduce the onstreet parking impacts for local residents • A,D hotspots	2.5.5.2	2.5.5.3 Number of users Increasing Manager Regulatory Implement a Web/Phone App to promote safe parking around primary schools • D
	Principal Activity	*Provide effective parking management and regulatory functions, focussing on CBD, local centres, entertainment education hubs and resident hotspots		
	Ref	2.5.5		

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Travel Demand Management	1	75	ı	City Strategy
Integrated Transport Plan	100		1	City Strategy
Car Park Painting & Wayfinding Improvements	140	225	1	Place Services
Capital Programs				
Caloola Road traffic calming	250	ı	1	Development & Traffic Services
Pedestrian Crossing intersection of Darcy Street and Briens Road	50	500	ı	Development & Traffic Services
Renewal Programs				
Implement Active Transport Program to improve congestion and safety	1,500	1,500	1,500	Development & Traffic Services
Multi level Car Parks Program	560	308	615	Asset Strategy Property Management



COMMUNITY OUTCOME

WE CARE FOR AND ENJOY OUR ENVIRONMENT

Presented under this strategic objective:

- Community outcome
- Core services, activities, focus areas, programs and projects, delivered by your Council to advance this strategic objective
- Our measures

Supporting strategies:

- 1. Protect and enhance our natural environment
- 2. Improve our River and waterways
- 3. Keep our City clean
- 4. Provide green spaces for recreation, relaxation and enjoyment
- 5. Prepare for and lessen the impacts of extreme weather events
- 6. Promote energy and water efficiency, renewable energy sources, and reduced emissions and waste

CORE SERVICES DELIVERED BY YOUR COUNCIL TO SUPPORT THE GREEN STRATEGIC OBJECTIVE

SERVICE AREA	SERVICE DESCRIPTION	COMMUNITY OUTCOME
Open Space & Nature	Open space & natural area management (bushland, waterways, open spaces, parks)	Open space & natural area assets and facilities meet community expectations & legislative requirements
Environmental Sustainability & Education	Environmental and sustainability programs and educational activities	Environmental sustainability initiatives delivered in accordance with community priorities and expectations
Cleansing & Graffiti removal	Cleansing services in the public domain	Clean and usable public spaces, community facilities, business /local centres and local amenities
Waste Management	Management of domestic and commercial waste services	High quality, efficient and reliable domestic and commercial waste services managed in a sustainable way
Regulatory	Environmental & Public Health Protection & Compliance	Fire safety, swimming pool safety, building compliance, health safety, food outlets safety and protection of the natural environment from all forms of pollution
	Ranger Services	Improved quality of life by managing the impact of building activities, illegal dumping, unlawful use of public spaces and responsible companion animal ownership within local communities
Regulatory	Certification Services	Certification Services to provide quality and safety of the built environment in accordance with legislation and standards (Building Code of Australia)
Civil Project Design & Delivery	Civil Engineering, Surveying, Landscape Architecture and Project Management services	High standard of design and delivery of community assets to create vibrant and attractive places to work, shop and interact
Strategic Planning (Environmental Outcomes)	The preparation, development and maintenance of strategies and plans to manage the growth of the City	A well-considered strategic planning framework thatmanages growth and facilitates the delivery of a liveable, sustainable and productive City for our communities

HOW WE WILL MONITOR OUR GREEN CORE SERVICES

- Implementation of Council's Environmental Sustainability Strategy
- Satisfaction score in in Integrated Open Space Services (IOSS) Benchmarking Survey
- Number of street trees planted
- Volunteers supporting environmental programs
- Carbon emissions generated by Council operations
- Satisfaction with cleanliness of local centres
- Satisfaction with maintenance of sporting fields
- Number of incidence of illegal dumping
- Fleet maintenance / emissions
- Management of Public Tree Proactive Maintenance Program
- Satisfaction with domestic waste collection services
- Waste diverted from landfill
- Responsiveness to (waste related) Service Requests
- Management of food outlets health and safety inspection program

- Management of cooling tower inspection program
- Management of public swimming pool inspection program
- Management of skin penetration premises health and safety inspection program
- Management of Commercial/Industrial inspection program
- Management of Environmental & Public Health Protection & Compliance (number of breaches)
- Management of unlawful activity related to building compliance, safety and parking
- Satisfaction with Council's management of parking
- Management of companion animals

	Responsibility	Manager City Strategy	Manager City Assets & Environment	Manager City Assets & Environment	Manager City Assets & Environment	Manager City Strategy
	Target	Annually	Ongoing	Ongoing	Ongoing	December 2018
	Measure	Progress reported	Program expanded	Management Plans endorsed by Executive Team	Compliance with legislation	Strategy reviewed and endorsed by Council
GY 1 onment	20/21	×	×	×	×	×
TRATE al envir	19/20	×	×	×	×	
ING S	18/19	×	×	×	×	
GREEN - SUPPORTING STRATEGY 1 3.1 Protect and enhance our natural environment	Focus Area	3.1.1.1 Continue to review, update and prepare annual implementation plans • D	3.1.1.2 Expand and deliver a Bushland Program, as identified by the Capital Works Program to improve vegetation conditions • D	3.1.1.3 Develop and deliver management plans for bushland areas across the Local Government Area covering fire hazard • D	3.1.1.4 Manage certain species and ecological communities to comply with legislation D	3.1.1.5 Review and deliver the Council's biodiversity strategy <i>Life in our City</i> , establishing new targets for the Local Government Area D
	Principal Activity	* Implement and report the priority actions from Environmental Sustainability Strategy				
	Ref.	3.1.1				

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Waterways and Bushland Rehabilitation Fauna Study	75	75	75	City Assets & Environment
Threatened Species Management	50	20	50	City Assets & Environment
Capital Programs				
(SCF) Terrys Creek Rehabilitation	300			City Assets & Environment
Maintenance/ Renewal Programs				
(SCF) Terrys Creek Rehabilitation (Maintenance)	105	ı	ı	City Assets & Environment
Bushland Resources Management (Maintenance)	780	780	780	City Assets & Environment
Walking Track Construction	170	170	170	City Assets & Environment
Restoration of Natural Areas	725	730	735	City Assets & Environment
Nursery Management for Bushland Plants & Landscaping Works	170	170	170	City Assets & Environment

*Stronger Communities Fund (SCF)

	Responsibility	Manager City Assets & Environment	Manager City Strategy
	Target	Ongoing	June 2021 Sustain
	Measure	Program delivered	Integrated Water Plan endorsed by Council PRCG membership/ participation
GY 2	20/21	×	×
TRATE	18/19 19/20 20/21	×	×
GREEN - SUPPORTING STRATEGY 2 3.2 Improve our River and waterways	18/19	×	×
	Focus Area	3.2.1.1 Deliver the Natural Waterways Program D	3.2.1. Continue to monitor water quality at Lake Parramatta swimming site, develop and implement an Integrated Water Plan for the City of Parramatta (updating the <i>Rivers of Opportunity Strategy 2002</i>) to improve water quality, flooding and water efficiency and continue working with the Parramatta River Catchment Group (PRCG) to deliver the Parramatta River River Masterplan D
	Principal Activity	Implement waterways master plans for estuary, river and creek preservation	Make Parramatta river swimmable again
	Ref.	3.2.1	ა. ა. ა.

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Parramatta River Catchment Group (PRCG) Management	270	1	1	City Assets & Environment
PRCG Landcare Coordinator Grant	58	9	61	City Assets & Environment
Lake Parramatta Swimming Area Improvements	50	50	50	City Assets & Environment
Renewal Programs				
Waterways Restoration	565	929	575	City Assets & Environment
Improving Water Quality in Parramatta Waterways	200	200	200	City Assets & Environment

		GREEN SUPPORTING STRATEGY 3	ING ST City cle	rRATE(GY 3			
Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
9. 3.1 1.	Reducing the volume of litter in our city	3.3.1.1 Continue public place litter education and recycling programs and the strategic use of street sweeping, gross pollutant traps and enforcement that targets hotspots • D	×	×	×	Programs delivered Volume of litter	Ongoing Reduce by 40% by 2020	Manager City Assets & Environment
		3.3.1.2 Review local centres cleansing programs to incorporate LGA boundary changes and community need	×			Cleansing programs review	June 2019	Manager City Operations
N เช่ เช่	Improve the City's waste management service to increase satisfaction, waste recovery and diversion from landfill	3.3.2.1 Continue to implement the outcomes of the 2017 Building Service Excellence Project (BSEC) related to waste management •D	×	×	×	Actions completed, then ongoing	July 2018	Manager City Assets & Environment
		3.3.2.2 Report back to Council on the progress of the new Waste Collection contract and community satisfaction after the first 12 months, including kerbside Clean-up	×			Report considered by Council	November 2018	Manager City Assets & Environment
		3.3.2.3 Establish an internal cross-functional working group that addresses the issue of illegal dumping, including shopping trolleys • D	×			Report on strategy considered by Council Report on implementation	May 2018 report on strategy November 2018	Manager City Assets & Environment

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Waterways Litter Removal for rivers and creeks	85	85	85	City Assets & Environment
Mobile Garbage Bin Roll Program (Renewal)	200	200	200	City Assets & Environment

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Parramatta Light Rail Tree Offset	75	200	250	City Strategy
Capital Programs				
(SCF) Sporting Amenity Building at West Epping Park	066	300	1	City Assets & Environment
Implement Masterplan for George Kendall Riverside Park	100			City Assets & Environment
Implement North Rocks Park Master Plan	1,200	1,065	1	Place Services
(SCF) North Rocks Park Master Plan	1	120	1	Place Services
(SCF) Walking Track to Hunts Creek Waterfall, Carlingford	75		1	City Assets & Environment
Ollie Webb Reserve Water Playground	800	1	1	City Assets & Environment
Tree Offset Program	50	50	20	City Assets & Environment
Public Toilet, Halvorsen Park Ermington	250	1	1	Place Services
Metro Greenspace Sue Savage (Toongabbie Crossing)	500	90	-	City Assets & Environment

*Stronger Communities Fund (SCF)

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Maintenance/ Renewal Programs				
Public Trees Program	580	580	580	City Assets & Environment
Parks Improvement Program	420	420	420	City Assets & Environment
Park Signage Replacement Program	132	132	132	City Operations
SCF Barnett Park Dog Park Upgrade	200	1	1	Place Services
Boronia Park Building Amenities Upgrade	200	449	1	City Assets & Environment
Prince Alfred Park Large Vehicle Footpath Upgrade	200			Place Services
SCF Sommerville Park Upgrade	1,000	250	1	City Assets & Environment
Playground Replacement Program	750	750	750	City Assets & Environment
SCF Playground Upgrades - Pembroke St Reserve	09	1	ı	City Assets & Environment
SCF Playground Upgrades - George Kendall Riverside Park District Playground	255	1	1	City Assets & Environment
SCF Playground Upgrades - Blankers Koen Park	09	1	1	City Assets & Environment
SCF Playground Upgrades - Rainbow Farm Reserve	09	1	1	City Assets & Environment
SCF Playground Upgrades - Hunts Creek Reserve	09	1	1	City Assets & Environment
SCF Playground Upgrades - David Hamilton Reserve	120	1	1	City Assets & Environment
SCF Playground Upgrades - McMullen Ave Park	120	ı	ı	City Assets & Environment
SCF Playground Upgrades - Burnside Gollan Reserve	120	1	ı	City Assets & Environment

SCF Playground Upgrades - Lindisfarne Crescent Reserve	120	1	1	City Assets & Environment
SCF Playground Upgrades - Dunrossil Park	120	ı	1	City Assets & Environment
SCF Playground Upgrades - Jason Place Reserve	120	ı	1	City Assets & Environment
SCF Playground Upgrades - Bingara Rd Park	120	1	ı	City Assets & Environment
SCF Playground Upgrades - John Wearne Reserve	1	120	1	City Assets & Environment
SCF Wallawa Reserve Upgrade	231	1	1	Place Services
SCF Playground Upgrades - North Rocks Park	1	120	1	City Assets & Environment

*Stronger Communities Fund (SCF)

	Target Responsibility	Ongoing Manager City Operations	November Manager City 2018 Strategy Ongoing	Ongoing Manager City Strategy
events	Measure	Number of meetings attended Emergency Plans reviewed and maintained	FISH launched Program of engagement activities	Activities delivered 0
GREEN - SUPPORTING STRATEGY 5 3.5 Prepare for and lessen the impacts of extreme weather events	20/21	×	×	×
	19/20	×	×	×
	18/19	×	×	×
	Focus Area	3.5.1.1 Participate in the Local Emergency Management Committee to oversee the Local Emergency Management plan to manage local emergencies • P	3.5.2.1 Launch the Flood Information System Hub (FISH), including a public warning service and access to river and rain gauge information and deliver the Flood Smart community engagement program to support roll out •D	3.5.3 .1 Undertake activities to reduce urban heat and cool the City by updating required policies, developing a Resilience Plan and supporting the implementation of local cool infrastructure • D
	Principal Activity	Maintain effective partnerships with the emergency services and other alliances in support of community safety	Provide flood management and resilience planning activities	Improve liveability by cooling the City and protecting people and communities from heat stress
	Ref.	გ. 1.	လ လ လ	က် က်

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Capital Programs				
Flood Information System for Parramatta River	50	50	1	City Strategy
Operating Programs				
Beat the Heat	150	150	150	City Strategy
Floodplain Risk Management	70	70	70	City Strategy
Renewal Programs				
Stormwater Drainage Program	1,200	1,620	1,200	City Assets & Environment
Drainage Construction Program	380	630	630	City Assets & Environment
Drainage Improvements in Growth Areas Program	150	650	650	City Assets & Environment

	Responsibility	Manager City Assets & Environment	Manager City Assets & Environment	Manager City Assets & Environment	Manager City Strategy	Manager City Strategy
nd waste	Target	Decreasing trend	Decreasing trend	June 2021	June 2021	August 2019 August 2020
N - SUPPORTING STRATEGY 6 ncy, renewable energy sources, and reduced emissions and waste	Measure	Reduced Council energy and emissions	Reduced Council water consumption	Submission completed	Energy Plan endorsed by Council	Phase 2 program completed Phase 3 business case considered by Executive Team
EGY 6 es, and	20/21	×	×	×	×	×
STRAT y source	19/20	×	×		×	×
TING Senerg	18/19	×	×			×
GREEN - SUPPORTING STRATEGY 6 3.6 Promote energy and water efficiency, renewable energy sources, and	Focus Area	3.6.4.1 Deliver energy efficiency upgrades and implement renewable energy opportunities in Council buildings and facilities • D	3.6.5.1 Deliver water efficiency upgrades (irrigation, stormwater harvesting/rainwater collection and reuse and other equipment) in Council facilities •D	3.6.6.1 Prepare for Carbon Neutral certification (National Carbon Off-set Standard) for Council operations	3.6.7.1 Develop and deliver a Community Energy Plan which incorporates the consideration of energy saving initiatives such as solar in the City's upcoming major projects • D	3.6.7.2 Complete phase 2 and prepare business case to seek funding for phase 3 of the <i>Light Years Ahead</i> (LED Street Light replacement program) D
3.6 Promote energ	Principal Activity	Reducing energy and carbon emissions and increase renewable energy	Improve water efficiency of our parks, and council buildings	Reducing energy and carbon emissions and increase renewable energy	Reduce energy consumption, increase renewable energy and reduce potable water consumption (in local government area)	
	Ref.	3.6.4	3.6.5	3.6.6	3.6.7	

	3.6 Promote energ	GREEN - SUPPORTING STRATEGY 6 3.6 Promote energy and water efficiency, renewable energy sources, and	TING S	STRAT source	EGY 6	- SUPPORTING STRATEGY 6 y, renewable energy sources, and reduced emissions and waste	nd waste	
Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	18/19 19/20 20/21 Measure	Target	Responsibility
8. 6. 6.	Promote community gardens to encourage sustainability and use of open spaces	3.6.8.1 Review the draft Community Gardens Policy in response to Social Infrastructure Strategy and feedback from users and seek funding through Better Neighbourhoods Program and other funding sources D	×			Community gardens operating	Increase	Manager City Assets & Environment

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Greening the CBD	50	100	150	City Strategy
Environmental Education Program to encourage sustainability	80	80	80	City Assets & Environment
Better Waste and Recycling Program	235	240	250	City Assets & Environment
Renewal Programs				
Parks Stormwater Reuse Program	360	360	360	City Assets & Environment
Sustainable Water Program	100	100	100	City Assets & Environment
Rooftop Solar Panels Program on Council assets	100	90	90	City Assets & Environment
Energy & Water Upgrades to Council assets	185	185	185	City Assets & Environment
LED Street Lighting Upgrade - Phase 2	1,000			City Strategy



COMMUNITY OUTCOME

WE CELEBRATE CULTURE AND DIVERSITY - PAST, PRESENT AND FUTURE

Presented under this strategic objective:

- Community outcome
- Core services, activities, focus areas, programs and projects, delivered by your Council to advance this strategic objective
- Our measures

Supporting Strategies:

- Acknowledge the Darug peoples as the traditional custodians of this land and make Parramatta a leading City of Reconciliation
- 2. Promote the growth of arts and culture and champion the role that culture plays in city-building
- 3. Respect, protect and celebrate our shared living histories of Parramatta and embrace our heritage
- 4. Recognise that Parramatta has always been a gathering place and our diversity is our strength

CORE SERVICES DELIVERED BY YOUR COUNCIL TO SUPPORT THE WELCOMING STRATEGIC OBJECTIVE

SERVICE AREA	SERVICE DESCRIPTION	COMMUNITY OUTCOME
Community Capacity Building	Community Grants, funding and support for community projects and social enterprises	Greater community capabilities to improve well-being and enhance services to meet the community's needs
Riverside Theatres	Riverside Theatres Venues Riverside Presentations National Theatre of Parramatta Workshop and Rehearsal Venue (Studio 404) Performance and Disability Program (Beyond the Square)	Access to professionally serviced venues for performance presentations and for business and community events A year-round stage and screen presentation program for the general public, schools and special interest groups Local production of performances and increased opportunity for local artists Access to studio venues and facilities for rehearsals, teaching, skill acquisition and the development and workshopping of new work for performance Provision of a year round program of workshops and performance with - and for - people with
211		disability
City Experience	Arts & Culture program development and delivery	Community is proud of the opportunities to experience arts and culture
City Experience	Events & Festivals	Opportunities for the community to participate, celebrate and commemorate in the civic, heritage and cultural life of the City
City Experience	Tourism Development & Visitor Services	Tourism delivers local economic, cultural and social benefits and visitor services enhance the perception of Parramatta as a place people want to visit
City Experience	Cultural Heritage	Share and celebrate our cultural heritage assets and stories

SERVICE AREA	SERVICE DESCRIPTION	COMMUNITY OUTCOME
City Identity	Market the City and Council's services, amenities and culture by digital and traditional platforms, branding,	Position Parramatta as Sydney's Central City, making it a destination where people want to work, live and play, resulting in economic benefits, investment and community pride
	promotion and communication	Positively influence perceptions to increase investment in the City, stimulating economic prosperity, education and employment opportunities for future generations
		Promote the City's heritage, culture and experiences to position Parramatta a destination of choice, driving visitation, resulting in improved perceptions, strong economy and community pride
		Engage the local community to increase pride in our city

HOW WE WILL MONITOR OUR INNOVATIVE CORE SERVICES

- Implementation of Council's Stretch Reconciliation Action Plan
- Utilisation of Riverside Theatres venues
- Satisfaction with provision of Riverside Theatre venues
- Attendance at Riverside Theatres (program and events)
- Attendance of performances and events locally produced
- Utilisation of Studio 404
- User groups involved with Studio 404
- Number and attendance at workshops and performances with - and for - people with disability

- Benefits of Council Events & Festivals program (audience growth, economic, media)
- Perceptions of City
- Number of day visitors to Parramatta Local Government Area
- Revenue expenditure from day visitors
- Gross Regional Product through positioning Parramatta as Sydney's Central City
- Number of visitors to and engagement with City marketing platforms

4	WELCOMIN 4.1 Acknowledge the Darug peoples as the traditional	WELCOMING - SUPPORTING STRATEGY 1 the traditional custodians of this land and make Parra	RTING fthis lan	STRA d and m	TEGY	G - SUPPORTING STRATEGY 1 custodians of this land and make Parramatta a leading City of Reconciliation	ty of Reco	nciliation
Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	18/19 19/20 20/21 Measure	Target	Responsibility
4.1.1	Reduce inequality through a strong and respectful relationship with the Darug people and other Aboriginal and Torres Strait Islander communities	4.1.1 Implement, monitor and review the Stretch Reconciliation Action Plan (RAP) 2017-2020 •D	×	×	×	Completion of RAP Impact Measurement Questionnaire and Annual Report	Annually	Annually Manager Social & Community Service

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Capital Programs				
Implement Reconciliation Action Plan	-	335	505	Social & Community Service
(SCF) Memorial to Indigenous Service Personnel	250	1	-	Social & Community Service

*Stronger Communities Fund (SCF)

Responsibility Manager City Experience Experience Experience Experience Director Riverside Theatres	se reative sin atta	Measure Number of new public artworks commissioned across public spaces Residential program utilisation utilisation Program delivered as scheduled	Culture culture × × × × × ×	× × × × × × × × × ×	NG Start of	WELCOMING - SUPPORTING STRATEGY 2 4.2.14	Principal Activity Implement Culture and Our City - A Cultural Plan for Parramatta's CBD 2017-2022 Goal 1: Always a Gathering Place Implement Culture and Our City - A Cultural Plan for Parramatta's CBD 2017-2022 Goal 2: Diversity is Our Strength Implement Culture and Our City - A Cultural Plan for Parramatta's CBD 2017-2022: Goal 3: Ideas and imagination are the heartbeat of our City	Ref. 4.2.3 4.2.3
ector reside eatres		Program delivered as scheduled	×	×	×	4.2.3.3 Commission, produce and present local, national and international performances of contemporary excellence and scale alongside the National Theatre of Parramatta program • D		
nager City perience	creative es in matta	Number of new creative spaces and programs	×	×	×	4.2.3.2 Support the growth of our creative communities through increased access to creative spaces and programs • D		
anager City perience	udio n fully bed e ng	Residential program utilisation		×	×	4.2.3.1 Deliver an expanded Parramatta Artists' Studios residency program through the CBD Studios and Satellite Studio project • D	Implement Culture and Our City - A Cultural Plan for Parramatta's CBD 2017- 2022: Goal 3: Ideas and imagination are the heartbeat of our City	4.2.3
nager City perience		Programming across public spaces	×	×	×	4.2.2.1 Grow opportunities for our changing communities to come together to celebrate and commemorate • D	Implement Culture and Our City - A Cultural Plan for Parramatta's CBD 2017-2022 Goal 2: Diversity is Our Strength	4.2.2
nager City perience		Number of new public artworks commissioned	×	×	×	4.2.1.1 Commission artworks in diverse media across the public domain D	Implement Culture and Our City - A Cultural Plan for Parramatta's CBD 2017-2022 Goal 1: Always a Gathering Place	4.2.1
sponsibility		Measure	20/21	19/20	18/19	Focus Area	Principal Activity	Ref.
	ilding	plays in city-bu	GY 2 culture	FRATE	NG ST	WELCOMING - SUPPORT th of arts and culture and champi	4.2 Promote the grow	

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
(SCF) Parramatta Artist Studio – Satellite Studios	352	100		City Experience
Capital Programs				
(SCF) Parramatta Artist Studio – Satellite Studios Fit Out	38	-	1	City Experience
Renewal				
Riverside Refurbishment and Upgrades	335	335	335	Riverside Theatres
Riverside Theatres Plant, Equipment & Refurbishment	150	150	150	Riverside Theatres
Riverside Theatres Building Program	450	498	1	Asset Strategy & Property Management
*Changer Communities Fund (CCE)				

Stronger Communities Fund (SCF)

	Responsibility	Manager City Experience	Manager City Experience	Manager City Experience
ur heritage	Target	Increased access, programs and events Significant heritage anniversaries publicly commemorated	June 2020	Ongoing
3 and embrace ou	Measure	Public access to our heritage assets and events	Strategy developed and endorsed by Council	Submissions made
TEGY amatta	20/21			×
STRA S of Parr	19/20	×	×	×
RTINC	18/19	×		×
WELCOMING - SUPPORTING STRATEGY 3 4.3 Respect, protect and celebrate our shared living histories of Parramatta and embrace our heritage	Focus Area	4.3.1.1 Increase accessibility to the City's cultural collection of archives, artefacts, research resources D	4.3.1.2 Create an integrated Heritage Strategy to unify our approach to built, natural and intangible cultural heritage D	4.3.1.3 Advocate to the NSW Government to identify appropriate uses for heritage buildings in the North Parramatta Precinct, including cultural and arts uses •A
4.3 Respect, prot	Principal Activity	Implement <i>Culture and Our City - A Cultural Plan for Parramatta's CBD 2017-2022</i> Goal 1: Always a Gathering Place		
	Ref.	4.3.1		

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Protection of Aboriginal Heritage & Cultural Sites	30	30	30	City Assets & Environment
Removal and Storage of Tom Thompson Public Mural	24	24	24	Property Development Group
Renewal Programs				
Heritage Centre Building Works	50	50	9	City Experience
Cemeteries and Memorials Program	92	92	92	City Assets & Environment
Pitt Row Headmaster's Cottage	39	1	1	Asset Strategy & Property Management
Hambledon Cottage Program	1	1	49	Asset Strategy & Property Management

th	Responsibility	Indigenous Manager City Cultural Officer (Aboriginal identified position) recruited New ATSI cultural programs developed and delivered	Manager Social & Community Services
ur streng	Target	Indigenous Cultural Officer (Aboriginal identified position recruited New ATSI cultun programs developed and delivered	Ongoing
TEGY 4 and our diversity is o	Measure	Enhanced understanding of local indigenous culture ATSI Cultural Program endorsed by Council/ Exec Team and projects being implemented	Increase program language diversity
STRA:	20/21	×	×
RTING athering	19/20	×	×
UPPO been a g	18/19		×
WELCOMING - SUPPORTING STRATEGY 4	Focus Area	4.4.1.1 Develop Aboriginal and Torres Strait Islander cultural programs and projects • D	4.4.2.1 Expand programs in diverse languages depending on profile of the local community, as part of a lifelong learning objective • D
4.4 Recognise t	Principal Activity	Implement Culture and Our City - A Cultural Plan for Parramatta's CBD 2017-2022 Goal 1: Always a Gathering Place	Promote lifelong learning and tackle inequality by delivering programs and services that provide equal access to all.
	Ref.	4.4.	5.4.

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Parramasala festival support	200	200	200	City Experience
Foundation Day & Parramatta Open	71	150	71	City Experience



COMMUNITY OUTCOME

WE BENEFIT FROM HAVING A THRIVING CBD AND LOCAL CENTRES

Presented under this strategic objective:

- Community outcome
- Core services, activities, focus areas, programs and projects, delivered by your Council to advance this strategic objective
- Our measures

Supporting Strategies:

- 1. Accelerate local jobs growth and support people in finding employment
- 2. Attract public and private investment to our City and support the growth and prosperity of local businesses
- 3. Plan and deliver a vibrant, attractive and safe CBD and local centres
- 4. Ensure Parramatta has a thriving day and night time economy



CORE SERVICES DELIVERED BY YOUR COUNCIL TO SUPPORT THE THRIVING STRATEGIC OBJECTIVE

SERVICE AREA	SERVICE DESCRIPTION	COMMUNITY OUTCOME
Economy	Work collaboratively to support sustainable economic growth by supporting small business, attracting investment, and leveraging strategic partnerships with key stakeholders	Residents, businesses, workers, students and visitors benefit from sustained strong economic performance across the City of Parramatta LGA. Partnerships support the delivery of our vision and priorities.
Economy	Economic Development activities	Jobs growth and increased inbound investment.
City Identity	Actively market Parramatta as Sydney's Central City	Increase investment in the City to provide the Community with the desired jobs, education and health facilities Drive visitation to the City resulting in strong economic performance Improve perception of Parramatta as a desirable place to work
Property Development	Management of Property Development Portfolio	Maximise financial returns on Council's development assets to reinvest into community services and facilities
	Management and delivery of Parramatta Square	Deliver a new civic building, community facilities and public domain to create a vibrant and world-class landmark and destination for the City Manage the delivery of premium commercial office developments that seamlessly surround the public domain
Property Development	Management and delivery of other Significant Projects	Deliver a range of quality facilities to support the City's vision and priorities established by the Community Strategic Plan

SERVICE AREA	SERVICE DESCRIPTION	COMMUNITY OUTCOME
Community Capacity	Community Grants, funding and support for community projects and social enterprises	Greater community capabilities to improve well-being and enhance services to meet the community's needs
Place Management	Place management in neighbourhoods & CBD, which takes a people-centred approach to the planning, design and management of public spaces	Enhanced neighbourhood and CBD precincts that are vibrant, well-designed, attractive, distinctive and viable places
	Localised community and stakeholder engagement (Including but not limited to; cleansing survey, Care Factor survey and project-specific community consultation)	Genuine engagement ensuring a community voice and enabling data-driven and/or evidence-based decision making
	Proactive and reactive inspection and monitoring of the public domain (Including but not limited to; Better Neighbourhood Program)	Enables timely identification and repair of issues to maintain community safety and amenity of the public domain
	Investigating, reporting and referring multi-faceted issues for resolution	Ensuring that difficult and cross-functional community and/or Councillor issues are resolved in consultation with affected stakeholders
Asset Strategy Property Management	Assessment of proposals to use Council land for Outdoor Dining	High quality design and appropriate allocation, creating attractive, safe and vibrant public spaces to support urban life and local economic activity
Asset Strategy Property Management	Provision of statutory property service such as land acquisition, classification & easements on Council land	Efficient use of Council land to facilitate the sustainable growth of the City
Strategic Planning (City Transformation, Community Crime Prevention, Land-use planning)	The preparation, development and maintenance of strategies and plans to manage the growth of the City	A well-considered strategic planning framework that manages growth and facilitates the delivery of a liveable, sustainable and productive City for our communities

HOW WE WILL MONITOR OUR THRIVING CORE SERVICES

- Implementation of strategic city transformation plans
- Implementation of strategic community crime prevention plans
- · Building approvals value
- · New businesses created
- · Net job growth
- Gross Regional Product
- Contribution to visitation numbers
- · Perceptions of City
- Return on investment from Council's development portfolio
- Management of Council's development portfolio project risks
- Compliance with governance framework for Council's development portfolio
- Parramatta Square project is delivered on time and on budget
- Parramatta Square progress communications
- Parramatta Square relationship management with stakeholders and developers
- Parramatta Square milestones meet needs of community

- Effectiveness of project management (Place Management - CBD, local centres and neighbourhood improvement)
- Opportunity for community to input to projects and plans (Place Management)
- Responsiveness to Service Requests (Place Management)
- Management (timeliness) of Outdoor dining applications
- Management (timeliness)
 of property services (land
 acquisition, classification &
 easements)

	Responsibility	Manager City Economy	Manager City Economy	Manager City Economy	Manager City Economy	Manager City Economy
	Target	By 2021 20,000 jobs added (185,000 jobs total) By 2021 GDP will grow by \$8 billion (to \$32 billion total)	By 2021 2,000 new small businesses Increasing Increasing	Sustain On average per edition 20% of recipients open the EDM Website metrics	Increasing 70% satisfaction with Council delivered business events	Participation maintained or increased
THRIVING SUPPORTING STRATEGY 1 5.1 Accelerate local jobs growth and support people in finding employment	Measure	Actions and Economic indicators reported Quarterly and by Annual Report	Number of new Small Businesses Number of programs delivered and supported Number of participants	Invest Parramatta website usage and satisfaction Business community accesses information through Economic Development EDM	Number of events held or supported by Council and satisfaction	Quarterly statistics provided by the Parramatta Skills Exchange
AG STI	20/21	×	×	×	×	×
ORTII nd supp	19/20	×	×	×	×	×
S SUPProwth a	18/19	×	×	×	×	×
THRIVING 5.1 Accelerate local jobs g	Focus Area	5.1.1.1 Implement the priority actions identified in Council's <i>Economic Development Plan (EDP) 2017 -2021</i>	5.1.1.2 Deliver and support small business development programs D	5.1.1.3 Provide accurate and timely research, analysis and investment information D	5.1.14 Host a bi-annual Investment Attraction event to support inbound investment and industry development •D	5.1.15 Continue to support the <i>Parramatta Skills Exchange</i> to improve access to jobs, skills and learning opportunities particularly for disadvantaged groups • p
	Principal Activity	Facilitate local employment and economic growth through the delivery of targeted Economic Development activities				
	Ref.	5.1.1				

		THRIVING 5.1 Accelerate local jobs g	G SUPF growth a	ORTII	NG ST	THRIVING SUPPORTING STRATEGY 1 5.1 Accelerate local jobs growth and support people in finding employment		
Ref.	Principal Activity	Focus Area	18/19	19/20	19/20 20/21	Measure	Target	Responsibility
5.1.1	Facilitate local employment and economic growth through the delivery of targeted Economic Development activities (cont'd)	5.1.16 Support the delivery of Council's Destination Management Plan (DMP) to encourage the visitor economy P	×	×	×	Implementation Plan Actions delivered as per plan	Ongoing	Manager City Experience
		5.1.17 Continue to support the City's culture and liveability by promoting events and activation programs that increase visitation D	×	×	×	Community Satisfaction with events	By 2021 Improved satisfaction by 5% on annual levels	Manager City Economy

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Economic Development Branding and Communications	150	220	180	City Economy
Economic Development Business Attraction and Industry Development	80	110	110	City Economy
Economic Development City Culture and Liveability	135	155	115	City Economy
Economic Development Infrastructure	80	70	70	City Economy
Economic Development Regional Leadership, Advocacy & Governance	190	140	150	City Economy
Economic Development Research	200	06	145	City Economy
Economic Development Workforce and Skills	150	150	150	City Economy

	5.2 Attract public	THRIVING SUPPORTING STRATEGY 2 5.2 Attract public and private investment to our City and support the growth and prosperity of local businesses	ORTINC and supp	STRAT ort the gr	EGY 2 owth and	prosperity of lo	cal businesse	Ŋ
Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
5.2.1	Implement Culture and Our City - A Cultural Plan for Parramatta's CBD 2017-2022	5.2.1.1 Implement and monitor the priority actions identified in the Cultural Plan and prepare annual implementation plans • D	×	×	×	Actions and indicators reported Quarterly and Annual Report	Ongoing	Manager City Culture
		5.2.1.2 Development of an outcomes based evaluation system to monitor implementation of the Cultural Plan • D	×			Evaluation framework endorsed by Executive Team	June 2019 lor soonerl	Manager City Culture
5.2.2	Promotion of Parramatta's precincts and services	5.2.1. Undertake City marketing activities to raise the profile of Parramatta's unique offer D	×	×	×	Perceptions of Parramatta as a place to work invest and do business	Improved	Manager City Identity
5.2.3	Implement the <i>Parramatta CBD Cultural Plan</i> Goal 3: Ideas and imagination are the heartbeat of our City	5.2.3.1 Undertake strategic planning to redevelopment Riverside Theatres, preparing strategic plans and a business case to include market/needs study, operating and governance arrangements and the economic and social impact of Riverside today and in the future • D	×			Riverside Theatres Strategic Plan adopted by Council	June 2019	Director Riverside Theatres
д. 4.	Implement the <i>Parramatta</i> CBD Cultural Plan Goal 3: Ideas and imagination are the heartbeat of our City	5.2.4.1 Work with the NSW Government to plan and co-ordinate the Riverside Theatres redevelopment and the transitional arrangements from the current Riverside to the new Riverside • P	×	×	×	Transition Project Plan prepared and considered by Executive Team	TBC 'Following State Government's consideration of Business Case	Director Riverside Theatres

	5.2 Attract public	THRIVING SUPPORTING STRATEGY 2 5.2 Attract public and private investment to our City and support the growth and prosperity of local businesses	ORTINC and supp	S STRAT ort the gr	FGY 2 owth and	prosperity of lo	cal businesse	ູ້
Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
5. 5. 5	Implement the <i>Parramatta</i> CBD Cultural Plan Goal 3: Ideas and imagination are the heartbeat of our City	5.2.5.1 Deliver fundraising strategies to secure financial support (government, corporate sponsorship, private) including campaigns, philanthropic circles and activation of the Parramatta Cultural Trust	×	×	×	Fundraising activities implemented Sponsorship/ donations	Annually 10% annual increase	Director Riverside Theatres
5.2.6	Deliver the Parramatta Square Project to create world-class office, retail, public space and civic facilities	5.2.6.1 3 Parramatta Square: Manage the external delivery of a 17 storey commercial office tower • D			×	Construction completed	Anticipated July 2020	Director Property Development Group
		5.2.6.2 4 Parramatta Square: Manage the external delivery of a 36 storey commercial office tower		×		Construction completed	Anticipated July 2019	Director Property Development Group
		5.2.6.3 5 & 7 Parramatta Square: Deliver a state of the art civic building, library and community facilities • D		×		Council Facilities Open	Anticipated March 2020	Director Property Development Group
		5.2.6.4 6 & 8 Parramatta Square: Manage the external delivery of a commercial office tower with a combined lettable area of 124,000 square metres	×	×	×	Call Offer for the Alternate Scheme Building Lot for 8PS	Commences on completion of Contract for Sale for Developer Basement Lot	Director Property Development Group

	5.2 Attract public	THRIVING SUPPORTING STRATEGY 2 5.2 Attract public and private investment to our City and support the growth and prosperity of local businesses	ORTING and supp	SSTRAT ort the gr	EGY 2 owth and	prosperity of lo	cal businesse	Si
Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
5.2.7	Deliver a modern premium grade mixed use development at 12 Phillip Street, Parramatta	5.2.7.1 Riverside Lennox Bridge: Manage the external delivery of a premium grade mixed use 41 storey and 413 residential apartments tower at 12 Phillip Street, Parramatta • D			×	Completion	Anticipated 2020	Director Property Development Group
5.2.8	Deliver a major urban renewal mixed use development, incorporating an iconic social and cultural asset	5.2.8.1 Riverbank – (Museum Applied Arts & Science MAAS): Manage the external delivery of a major urban renewal project with residential, retail & commercial uses incorporating a public domain and an iconic social and cultural asset • D	×	×	×	Completion	Anticipated 2020	Director Property Development Group
5.2.9	Deliver a 30 storey mixed use development	5.2.9.1 189 Macquarie Street: Manage the external delivery of a 30 storey, 425 residential apartments and 700 space multi-deck public car park mixed use development, pedestrian laneway and retail space (to be owned by Council) • D	×	×	×	Project Managment	Ongoing	Director Property Development Group

of local businesses	Target Responsibility	Ongoing Director Property Development Group	June 2019 Director Property Development Group	June 2020 Director Property Development Group	of June 2021 Director Property It Development Group	2019 (4PS), Director Property 2020 (3, 5, Development 7PS) Group 2021 (6, 8 PS)
prosperity	Measure	Develop program for delivery on agreed City Centre Major Carpark Strategy (following adoption of City Carpark Strategy by Council)	Compliance with design excellence guidelines	Complete expression of interest for disposal	Completion of development proposal and construction	Anticipated Staged Completion
FGY 2 owth and	20/21				×	×
S STRAT ort the gr	19/20	×		×		×
ORTING and supp	18/19		×			×
THRIVING SUPPORTING STRATEGY 2 5.2 Attract public and private investment to our City and support the growth and prosperity of local businesses	Focus Area	5.2.10.1 Other City Carpark Sites: Plan for and manage the delivery of a range of mixed use existing carpark sites within the City (Horwood Place Carpark; Erby Place Carpark; Fennell Street Carpark) • D	5.2.10.2 Plan for and manage the delivery of facilities associated with Marion Street Carpark • D			5.2.11.1 Public Domain: Deliver a lively and engaging public domain to support the future of the City
5.2 Attract public	Principal Activity	Plan and deliver a range of options to maximise Council's financial returns on its publicly owned assets				Deliver the Parramatta Square public domain to create an engaging connection between the buildings that surround it, to promote both day and night time activity
	Ref.	5.2.10				5.2.11

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Development of City branding	145	149	153	City Identity
Capital Programs				
Lennox Bridge Carpark Development	230	147	151	Property Development Group
Riverbank Development	245	172	176	Property Development Group
189 Macquarie Street, Parramatta	1,562	1,429	151	Property Development Group
3 Parramatta Square Development	1,271	691	427	Property Development Group
5 Parramatta Square Development - New Council Facilities	53,665	56,600	746	Property Development Group
4 & 6 Parramatta Square Development	662	009	449	Property Development Group
8 Parramatta Square Development	1,157	644	433	Property Development Group
Parramatta Square Public Domain Development	17,289	13,938	7,864	Property Development Group
38 - 40 Marion Street Parramatta Development	196	1	1	Property Development Group
Demolition Works in Parramatta & Telopea	45	1	1	Property Development Group

		THRIVING SUPPORTING STRATEGY 3 5.3 Plan and deliver a vibrant, attractive and safe CBD and local centres	G STR/	VTEGY CBD and	3 I local c	entres		
Ref	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
ις Ε.	Plan and design distinctive neighbourhoods and CBD precincts that have unique local identity and are places where people want to be	5.3.1.1 Complete the preparation of masterplans, in consultation with locally impacted communities (including Carlingford, Dence Park - incorporating plans for Epping Aquatic Centre, Rydalmere Park, Sue Savage and Reynolds Parks and North Rocks Park) • D	×	×	×	Masterplans endorsed by Council	Ongoing 1 per year	Manager Place Services
		5.3.1.2 Deliver physical works associated with endorsed Masterplans focused on shops and commercial areas D	×	×	×	Deliver program of works	Ongoing	Manager Place Services
		5.3.1.3 Development of a Neighbourhood Cultural Masterplan to reflect the cultural aspirations, distinctive identities and needs of our broader communities • D	×	×	×	Cultural masterplans endorsed by Council	Ongoing	Manager Place Services
		5.3.1.4 Develop a community-led Neighbourhood Policy and Place Plans to inform local service and project delivery D	×	×	×	Neighbourhood Policy and Place Plans endorsed by Council	Ongoing	Manager Place Services
		5.3.1.5 Undertake a biennial Centres Review to collate data on town and neighbourhood centres in the LGA to inform the prioritisation of Better Neighbourhood Program funding • D		×		Centres Review completed	June 2020	Manager Place Services

		THRIVING SUPPORTING STRATEGY 3 5.3 Plan and deliver a vibrant, attractive and safe CBD and local centres	G STR/	VTEGY CBD and	3 I local c	entres		
Ref	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
ณ ผู้ เร	Plan and design distinctive neighbourhoods and CBD precincts that have unique local identity and are places where people want to be	5.3.2.1 Review public toilet strategy to reflect the changing needs of the City and update the construction priority list for new public toilets in town centres and parks • D	×			Strategy adopted by Council	December 2018	Manager Place Services
		5.3.2.2 Develop a CBD special infrastructure rate plan and 3-year implementation plan, prioritised by community and stakeholder consultation • D	×	×		Implementation Plan endorsed by Council	December 2019	Manager Place Services
5. 3. 3.	Delivery the Stronger Communities Fund	5.3.3.1 Provide regular reporting on progress of Stronger Communities Fund projects • D	×	×	×	Program delivered and reported	December 2019 Quarterly	Manager Place Services
		5.3.3.2 Investigate options to implement a dedicated Place Managers pilot program • D	×			Business Case considered by Executive Team and Council	December 2018	Manager Place Services

		THRIVING SUPPORTING STRATEGY 3 5.3 Plan and deliver a vibrant, attractive and safe CBD and local centres	S STR/	ATEGY CBD and	3 d local c	entres		
Ref	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
5.3.4	Deliver and manage the City's crime prevention infrastructure to increase the sense of community safety and prevent crime	5.3.4.1 Review and update the Parramatta Safety Plan 2014 – 2018 and implement to address known 'hotspots', parks and shops and partner with local Police and other stakeholders to develop a joint response •D	×			Plan complies with legislation and endorsed by Council Implementation	June 2019 Ongoing	Manager City Strategy
		5.3.4.2 Implement the priority actions from the updated Parramatta Safety Plan • D		×	×	Action reported to Council	Ongoing	Manager City Strategy
		5.3.4.3 Further develop and expand the Citysafe Control Room, CCTV network, street lighting and monitoring operations into local shops and precinct areas • D	×	×	×	CCTV network enhanced	Ongoing	Manager City Strategy
		5.3.4.4 Advocate and seek funding from State Government to expand CCTV network and Monitoring operations • A	×	×	×	Funding secured	Ongoing	Manager City Strategy
		5.3.4.5 Continue to inform the precinct Master Plans to enhance safety and security outcomes D	×	×	×	Advice provided to project design	Ongoing	Manager City Strategy
		5.3.4.6 Continue to deliver street lighting and lighting improvements in open spaces D	×	×	×	Street lighting incorporated in project design	Ongoing	Manager Assets & Environment

		THRIVING SUPPORTING STRATEGY 3 5.3 Plan and deliver a vibrant, attractive and safe CBD and local centres	G STR/ nd safe (VTEGY CBD and	3 I local c	entres		
Ref	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
က် လ က	Revitalise, connect and activate key public domain spaces in the CBD to create vibrant public spaces	5.3.5.1 Set design and program priorities for the implementation of the <i>Parramatta City River Strategy</i>	×	×	×	Program reviewed and considered by Executive Team	Annually	Manager City Strategy
		5.3.5.2 Set design and program priorities for the implementation of the <i>Civic Link Framework Plan</i> (connecting Parramatta Square to the Parramatta River City foreshore)	×	×	×	Program reviewed and considered by Executive Team	Annually	Manager City Strategy
5.3.6	Implement CBD Cultural Plan: Goal 1: Always a Gathering Place	5.3.6.1 Develop a sustained program to grow live music in the City • D	×	×	×	Number of live music performances	Increase	Manager City Experience

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Civic Link Program	237	554	066	City Strategy
Dence Park Master Plan	150	ı	ı	Place Services
Church Street Shop Frontage Improvement Program	100	100	100	Place Services
Citysafe Video Surveillance System	490	490	491	City Strategy
Revise Parramatta Safety Plan 2014-2018	50	1	ı	City Strategy
Capital Programs				
Centenary Square Review (Capital)	400	320	ı	Place Services
Centenary Square Temporary Amenities (Capital)	150	1	ı	Place Services
Civic Link Program (Capital)	234	1,512	7,302	City Strategy
St Johns Cathedral Feature Lighting Treatment	300	-	ı	Place Services
Neighbourhood Improvement Program	ı	1,600	1,600	Place Services
Renewal Programs				
Parramatta City River Strategy Works	2,216	8,955	10,845	City Strategy
(SCF) Eastern River Foreshore Transformation	1,155	ı	ı	Place Services
Rapid Deployment CCTV Cameras	100	100	100	City Strategy
Epping Town Centre Improvement	370	ı	ı	Place Services
Carlingford Masterplan	220	1	ı	Place Services
Rydalmere Park Upgrade Field 3	900	1	ı	City Assets & Environment

Implement Masterplan stage 2 for Sue Savage Park	250	500	200	Place Services
Oatlands Connecting Centres	296	1		Place Services
Public Domain Lighting	100	100	100	Place Services
Tintern Avenue Shops Upgrade	278	1	-	Place Services
Yates Avenue Shops Precinct Upgrade	370	-	-	Place Services
Carmen Drive Shops Upgrade	161	-	-	Place Services
Station Road Shops Upgrade	278	1	1	Place Services
Constitution Hills Shops Upgrade	185	1	-	Place Services
Newington Central Precinct Upgrade	400	-	-	Place Services
Rebecca Parade Shops Upgrade	63	-	-	Place Services
BNP - Chisholm Centre Upgrade	175	-	-	Place Services
BNP - Ventura Road Shops Access Upgrade	150	1	-	Place Services
BNP - Wentworthville Station Shops Upgrade	50	-	1	Place Services
Buller Street Small Centre Upgrade	350	1	-	Place Services
Freemason Arms Lane Lighting Upgrade	ı	180	1	Place Services

*Stronger Communities Fund (SCF)

^{*}Better Neighbouhood Program (BNP)

		THRIVING SUPPORTING STRATEGY 4 5.4 Ensure Parramatta has a thriving day and night time economy	TING S	TRAT	EGY 4 t time e	conomy		
Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
5.4.1	Facilitate local employment and economic growth through the delivery of targeted Economic	5.4.1.1 Develop and deliver a <i>Night Time Economy</i> Strategy •D	×	×	×	Strategy adopted by Council	August 2018	Manager City Economy
		5.4.1.2 Prepare and adopt a <i>Late Night Trading Development Control Plan</i> to encourage and plan for a safe and vibrant night life D	×	×	×	Development Control Plan adopted by Council	December 2018	Manager City Strategy
		5.4.1.3 Implement the priority actions identified in Culture and Our City. A Cultural Plan for the Parramatta CBD such as the 'Live and Local' events, and 'Amplify' as a CBD-wide venue activation for live music •D	×	×	×	Increase in the number of businesses offering live music	10% Increase from June baseline	Manager City Economy



COMMUNITY OUTCOME

WE COLLABORATE AND CHAMPION NEW IDEAS TO CREATE A BETTER FUTURE

Presented under this strategic objective:

- Community outcome
- Core services, activities, focus areas, programs and projects, delivered by your Council to advance this strategic objective
- Our measures

Supporting Strategies:

- 1. Engage in strategic planning and implement innovative solutions to manage the growth of our City
- 2. Support collaboration and partnerships to deliver key outcomes for our City
- 3. Embrace technology, creativity and innovation to solve complex problems and improve our City
- 4. Attract leading research, education and training facilities to Parramatta
- 5. Manage the City's assets and financial resources in a responsible manner and provide the best possible services for the community

CORE SERVICES DELIVERED BY YOUR COUNCIL TO SUPPORT THE INNOVATIVE STRATEGIC OBJECTIVE

SERVICE AREA	SERVICE DESCRIPTION	COMMUNITY OUTCOME
Strategic Planning (Land-use planning)	The preparation, development and maintenance of strategies and plans to manage the growth of the City	A well-considered strategic planning framework that manages growth and facilitates the delivery of a liveable, sustainable and productive City for our communities
Strategic Partnerships	Work collaboratively to support sustainable economic growth for the City of Parramatta. This will be achieved by supporting small business, attracting investment, and leveraging partnerships with key stakeholders	Partnerships that support the delivery of our vision and priorities
City Identity	Market the City and Council's services, amenities and culture by digital and traditional platforms, branding, promotion and communication	Position Parramatta as Sydney's Central City, making it a destination where people want to work, live and play, resulting in economic benefits, investment and community pride
Project Management	Organisation portfolio, program and project management services	Support and enable Business Units to ensure that projects are well managed, delivered on time, with benefits that strengthens Council's services and the community.
	Continuous Improvement and Innovation capabilities and culture - Service Excellence Program	Improvement of services provided to customers both internal and external

SERVICE AREA	SERVICE DESCRIPTION	COMMUNITY OUTCOME
Development & Traffic	Oversight of local traffic management and the assessment and determination of development applications including tree management within a transparent, legally robust framework and aligned with established industry best practice	Appropriate management of new development to create good environmental outcomes and minimise adverse impact on our communities, and a safe and efficient local road network
Asset Strategy Property Management	Development of asset management strategy and policy for the long-term management of community assets	Sustainably managed transport (roads, bridges, pathways), drainage, open space and building assets to meet community needs
	Develop building asset management plan and program of works	Fit for purpose buildings in a location and condition to meet community needs
	Space and tenant management of Council land & building	Council building and space available for use by the community is properly managed
Financial Planning	Financial Reporting and Controls (Accounting, Financial Systems and Taxation and Treasury)	Council is Financially sustainable and provides transparent, value for money services, according to the priorities of the Community.
	Governance, planning, analysis (Rates, Procurement, Insurance, Commercial Finance	Council is Financially sustainable and provides transparent value for money services according to the priorities of the Community.
Customer Service	Provide information and services to customers via four channels – Telephone, Faceto-Face, Corporate Reception and Digital Streams (Web Chat, Social Media and Emails)	Customer satisfaction with Council's internal and external customer services

SERVICE	SERVICE	COMMUNITY
AREA	DESCRIPTION	OUTCOME
Future City Planning	The delivery of programs and projects to make Parramatta a 'Smart City' and develop and implement new solutions to address the challenges of growth of the City	The City is better positioned to meet the challenges of the future and better able to leverage the opportunities of data, information and technology
Information Technology	Lifecycle Management – of hardware, software and technology services	Maximised investments in reliable and quality technology to position the organisation to be flexible, agile and to adopt new technologies
	Service Management – delivery of IT support services	Achievement of service levels for critical applications and systems to support both community and organisational objectives. Service levels include hours of availability, performance and responsiveness to incidents
	Project Management – delivery of service improvements	Projects are implemented to: improve community access to services and Council's responsiveness; improved mobility of staff, automation and simplified ways to do business with Council and; Digital Transformation to improve access to services and information through multiple channels, compliant with Privacy and Open Data legislation
	Information Management – of data and information records (definition, storage, protection, retention and destruction)	Effective and secure management of the data and information collected through the course of Council's operations, compliant with policy and legislative requirements

HOW WE WILL MONITOR OUR INNOVATIVE CORE SERVICES

- Implementation of Council's strategic land use plans
- Implementation of Council's strategic social plans
- Satisfaction with Council's strategic planning
- Quality and best practice in planning and design (reports passed without amendment)
- Creation and maintenance of Council's strategic partnerships
- Management of innovations to Council's digital platforms
- Reviews of project management portfolios
- Quality reviews for all Critical Projects
- Increase in project management capability
- Increase in innovation generation and delivery
- Service excellence reviews completed
- Updates and maintenance of Asset Management Policy, Strategy and Management Plan for each asset class
- Completion of Council's building renewal program
- Renewal of Council's lease and licence portfolio
- Statutory financial

- indicators
- Collection of rates in accordance with Debt Recovery Policy
- Service Levels Agreements (SLAs) for Information and Technology applications
- Response and Resolution Service Levels to Information and Technology incidents
- Availability of Council's websites and external facing technology
- Project Management capability for Information and Technology projects
- Processing of all correspondence
- Compliance with the State Records Act 1998
- Answering customer telephone calls
- Resolving customer queries
- Lodgement of Service Requests
- Complaints handling
- Management of Web chat
- Management of customer waiting times
- Project management for Future City projects
- Maintenance of Smart City committee
- · Number of WHS incidents

- Lost time workers compensation claims
- Diversity of Council's workforce

Responsibility Manager City Strategy Manager City Manager City Manager City Manager City Manager City Chief of Staff Strategy Strategy Strategy Strategy Strategy 6.1 Engage in strategic planning and implement innovative solutions to manage the growth of our City Improving July 2019 July 2019 Ongoing Ongoing Ongoing Ongoing **Target** Environment and Planning to receive Planning Statement time that proposals Plans endorsed by Contribution plans Submission made Average length of Strategy prepared gateway approval LEP consolidated Local Strategic Department of are referred to Local Housing reviewed prepared Measure Council NNOVATIVE SUPPORTING STRATEGY 1 20/21 \times × \times × \times 19/20 \times \times \times \times \times 18/19 \times \times \times \times \times \times \times **6.1.7** Preparation of a Local Housing Strategy Contributions Plans that apply across advocacy position paper to lobby on processes and financial planning •D Parramatta CBD Planning Proposal, Control Plan and Parramatta CBD key State Government issues • D Investigate the preparation of an resources to fast track significant Consolidate the LEPs, DCPs and Review developer contributions, planning by securing additional Preparation of a Local Strategic Parramatta CBD Development Accelerate strategic land-use Finalise and implement the Infrastructure Strategy • D planning proposals •D Planning Statement the City • D Focus Area 6.1.1.3 6.1.1.1 6.1.1.2 6.1.1.4 6.1.1.5 6.1.1.6 framework to support ★Develop the City's strategic planning Principal Activity growth 6.1.1 Ref

	Responsibility	Manager City Strategy	Manager Development & Traffic Services	Manager Development & Traffic Services
th of our City	Target	Ongoing	20% improvement	90% of houses approvals< 40 days
3Y 1 manage the grow	Measure	Precinct Plans endorsed by Council	Assessment time for DAs	Assessment times for DAs, Complying Development Certificates
TRATEC	20/21	×	×	×
TING S	19/20	×	×	×
SUPPOF ment inno	18/19	×	×	×
INNOVATIVE SUPPORTING STRATEGY 16.1 Engage in strategic planning and implement innovative solutions to manage the growth of our City	Focus Area	6.1.2.1 Continue to work with stakeholders on key precincts (with priority for State Government Identified Growth Precincts) including: Camellia, Carlingford, Carter Street, Epping Town Centre incorporating a transport plan, Granville, Melrose Park, Parramatta North, Parramatta Road, Rosehill, Sydney Olympic Park, Telopea, Wentworth Point Wentworthville and Westmead •P	6.1.3.1 Monitor, review and improve Council's systems in relation to Development Assessment • D	6.1.3.2 Implement improvements to the development assessment process to respond State Government priority to accelerate major project assessment • D
6.1 Engage	Principal Activity	★Work in partnerships to prepare Precinct Plans that meets the needs of the City of Parramatta	*Continue to improve Development Assessment and Certification services	
	Ref	6.1.2	6.1.3	

	6.1 Engag	INNOVATIVE SUPPORTING STRATEGY 1 6.1 Engage in strategic planning and implement innovative solutions to manage the growth of our City	SUPPOF nent inno	RTING S	TRATEO	3 Y 1 manage the growt	h of our City	
Ref	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
6.1.4	Tackle inequality through leading social innovation collaboration between business, community, government and	6.1.4.1 Monitor and report progress on the implementation of Socially Sustainable Parramatta Framework • D	×	×	×	Annual Action Plan delivered and reported quarterly	Quarterly report	Manager City Strategy
	Á Ó Ó	6.1.4.2 Implement the Social Investment Action Plan 2018-2021 • D	×	×	×	Annual Action Plan delivered and reported quarterly	Quarterly report	Manager Social & Community Services
6.1.5	★Develop and implement a long term strategic plan for the provision of social infrastructure to meet the needs of the community	6.1.5.1 Finalise the Social Infrastructure Strategy and prepare implementation plans for community facilities and open space and recreation assets •D	×	×	×	Strategy endorsed by Council	December 2018	Manager City Strategy

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Smart Recreation Planning model	70	ı	-	Future City
Geographic Information System (GIS) Visual Data & Dashboard	100	ı	1	Future City
CBD Planning Framework Studies	180	ı	1	City Strategy
Planning Framework Harmonisation	443	449	355	City Strategy
Parramatta Light Rail Precinct Planning	300	ı	-	City Strategy
3D Model Coordination	173	175	178	City Strategy

Capital Programs				
Phillip Street Smart Street Design	1,000	3,262	2,543	Place Services
Southern Precinct Project	1,250	1,728	2,000	Place Services

		Responsibility	Manager City Economy	Manager City Economy	Manager City Economy	Manager City Economy
Place Services		Target	Ongoing	Ongoing	Ongoing	Ongoing
2,000 Place	GY 2 tcomes for our City	Measure	Formal arrangements established, initiatives implemented and reported quarterly	Activities delivered during construction stages, reported quarterly	Activities delivered and reported quarterly	Partnerships established and activities reported quarterly
1,728	- SUPPORTING STRATEGY 2 partnerships to deliver key outcom	20/21		×	×	×
	ORTIN ips to d	19/20		×	×	×
1,250	- SUPP(18/19	×	×	×	×
	INNOVATIVE - SUPPORTING STRATEGY 2 6.2 Support collaboration and partnerships to deliver key outcomes for our City	Focus Area	6.2.1.1 Work with local businesses to ensure fans remain connected with the CBD during the construction phase of the Western Sydney stadium and other critical City projects • P	6.2.1.2 Support activities to encourage and maintain visitation to the Parramatta CBD during the delivery of significant infrastructure projects including Light Rail, Parramatta Square and a new Museum • D	6.2.1.3 Continue to promote local businesses and local investment opportunities through targeted promotion and communication activities • D	6.2.1.4 Develop partnerships with key national sport and tourism organisations based in the City of Parramatta • P
Southern Precinct Project		Principal Activity	Leverage partnerships with State Government, peak business, and industry groups			
Souther		Ref	6.2.1			

|--|

	6.3 Embrace tec	INNOVATIVE - SUPPORTING STRATEGY 3 6.3 Embrace technology, creativity and innovation to solve complex problems and improve our City	RTING to solve	STR/	ATEGY ex probl	3 ems and improve our	City	
Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
6.3.1	Deliver professional, responsive and innovative customer service to our community including online service delivery	6.3.1.1 Improve the capability of the Customer Service Request system and Council's customer service processes • D	×			Implement improvements to Customer Request System and processes	June 2019	Manager Customer Contact Centre
6.3.2	Enhance Council's Project Management and Continuous Improvement frameworks to maximise effectiveness and efficiency of Council services and expenditure	6.3.2.1 Build and enhance Project Management capability in Council workforce through training, coaching and mentoring • D	×	×	×	Staff trained	Ongoing	Manager Project Management Office
		6.3.2.2 Establish and implement a rigorous project risk and controls framework D	×	×	×	Framework established and implemented	Ongoing	Manager Project Management Office
		6.3.2.3 Implement and embed Continuous Improvement and Innovation capabilities in Council • D	×	×	×	Number of improvements implemented	Ongoing	Manager Project Management Office

· City	Responsibility	Manager Regulatory Services	Manager Regulatory Services	Manager Regulatory Services	Manager City Experience	Manager Future City
City	Target	December 2018	Ongoing	December 2018	Ongoing	Ongoing
3 ems and improve our	Measure	Business and recommendations considered by Executive Team	Implement Website / digital content updates and maintain	Improvement Plan implemented	New cultural partnerships and experiences established	Project business cases prepared and considered by advisory committee
INNOVATIVE - SUPPORTING STRATEGY 3 6.3 Embrace technology, creativity and innovation to solve complex problems and improve our City	20/21				×	×
	19/20	×	×		×	×
	18/19	×	×	×	×	×
	Focus Area	6.3.3.1 Prepare a business case to expand Council's capacity to deliver compliance and regulatory activities, particularly around hot spot development sites and growth areas • D	6.3.3.2 Implement marketing strategies to promote Council's Certification, Swimming Pool and Fire Safety compliance services •D	6.3.4.1 Develop and implement an improvement plan, including technology solutions and streamlined processes to improve performance in relation to management of outstanding service requests and inspections •D	6.3.5.1 Grow opportunities for industry partnerships that deliver new cultural assets and experiences and social and economic benefits P	6.3.6.1 Develop real-time monitoring and analysis capability to understand the City's condition and pilot new projects to improve service delivery • D
	Principal Activity	*Build Council's capacity to monitor and investigate compliance matters across the public domain, environmental health and building compliance areas to manage the impacts of growth and new infrastructure and enhance community wellbeing	and neighbourhood amenity	Improve Council's systems and responsiveness to service requests, particularly related to Council's regulatory functions	Implement CBD Cultural Plan: Goal 4: Our City incubates creativity, industry and new knowledge	Investigate data driven solutions and Smart City initiatives to help address the complex challenges facing the City
	Ref.	6.3.3		6.3.4	6.3.5	6.3.6

	6.3 Embrace ted	INNOVATIVE - SUPPORTING STRATEGY 3 6.3 Embrace technology, creativity and innovation to solve complex problems and improve our City	ORTING to solve	STR/	ATEGY ex probl	3 ems and improve our	City	
Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
6.3.7	Develop an innovative digital marketing approach	6.3.7.1 Develop a Digital Marketing Strategy D	×			Strategy prepared and considered by Executive Team	June 2019	Manager City Identity
6.3.8	Provide Information technology systems to support Council's services delivery and respond to customers	6.3.8.1 Prepare the ICT Strategic Plan component of Council's Resourcing Strategy • D	×			ICT Strategy document completed and reviewed annually for continued alignment with Council's strategy	June 2018	Manager Information Technology
		6.3.8.2 Develop and deliver an Implementation Plan for the new ICT Strategic Plan D	×	×	×	Key projects identified and aligned with Council's Delivery Program. Managed and reported through Project Management Office	Ongoing	Manager Information Technology
		6.3.8.3 Continue to implement the priority actions from Council's Cyber Security Strategy to minimise risk of data loss and external threats to systems and digital assets • D	×	×	×	Completion of key actions identified in review. Responsiveness to and additional actions identified in future annual audits	December 2018	Manager Information Technology
		6.3.8.4 Continue to develop and implement 'mobility solutions' to support Council's services, as identified by Council's Service Excellence Program • D	×	×	×	Measured within the Service Excellence Program	Ongoing	Manager Information Technology

Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Capital Programs				
Implement IT Works Program to improve services, technical capability and information management	3,200	3,200	3,200	Information Technology
Corporate dashboard upgrade	100	1	1	Future City
Smart City Hub Parramatta Square Program	150	350	900	Future City
Smart Customer Service Solution Program	ı	150	'	Future City
Renewal Programs				
Data Management Hub	100	150	200	Future City
Real-time environmental monitoring network	-	50	50	Future City

	6.4	INNOVATIVE - SUPPORTING STRATEGY 4 6.4 Attract leading research, education and training facilities to Parramatta	RTING and trai	STRA	TEGY cilities t	4 o Parramatta		
Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
6.4.1	Develop a City marketing strategy to position Parramatta as a place where people want to live, work and play	6.4.1.1 Analyse community driven data such as longitudinal perception tracker and community satisfaction survey • D	×	×	×	Perception data reported to Executive Team to inform decisions	Annually	Manager City Identity
		6.4.1.2 Undertake City marketing activities to raise the profile of Parramatta as a place to work, invest and do business, resulting in an increase in investment and visitation •D	×	×	×	Marketing activities delivered as per schedule Visitation and investment benefits	Ongoing	Manager City Identity
6.4.2	Work with NSW Government to upgrade and expand services and facilities at Westmead Health Precinct	6.4.2.1 Via the Westmead Alliance, successfully implement the recommendations outlined in the Westmead Strategic Vision 2016 – 2036 •P	×	×	×	Actions implemented and reported to Westmead Alliance	Annually	Manager City Strategy
		6.4.2.2 Advocate for Westmead Innovation/ Medical Precinct to be recognised as a 'specialised precinct' by the NSW Government to attract increased infrastructure investment • A	×	×	×	Submissions and advocacy opportunities	Increased	Manager City Strategy
		6.4.2.3 Promote Westmead Health Precinct as Australia's leading medical research centre • P	×	×	×	Participation in Westmead Alliance	Ongoing	Manager City Economy

	Responsibility	Manager Asset Strategy Property Management	Manager Asset Strategy Property Management	Manager Asset Strategy Property Management	Manager Asset Strategy Property Management
	Target	30 June annually Annually	Ongoing	On track	Annually
5 nsible manner unity	Measure	Asset Management Policy, Strategy and Plans adopted and reviewed Condition assessment program prepared for each asset class (5 year rolling program)	Community levels of service determined and included within Asset Management Plan	Condition assessment program for each asset class on a 5 year rolling program	Buildings lifecycle expenditure programs developed, adopted and reviewed
ATEGY a respon	20/21	×	×	×	×
G STR/ urces in	19/20	×	×	×	×
RTING ial resor	18/19	×	×	×	×
INNOVATIVE - SUPPORTING STRATEGY 5 6.5 Manage the City's assets and financial resources in a responsible manner and provide the best possible services for the community	Focus Area	6.5.1.1 Undertake analysis and modelling to support the preparation of a new asset management policy, strategy and plan(s), including asset evaluation, condition assessment and tenyear capital renewal program • D	6.5.1.2 Undertake detailed consultation with the community regarding service levels, the prioritisation of expenditure and maintenance of Community assets • D	6.5.1.3 Audit assets to establish condition baseline within new LGA boundaries, Condition assess and Value Assets • D	6.5.1.4 Develop building capital renewal and maintenance programs for all Council buildings and provide advice to inform Capital and Operational programs • D
	Principal Activity	Development and implementation of Asset Management Policy, Strategy, Plan(s) and Programs to reduce renewal backlog and meet community needs			
	Ref.	6.5.1			

	Target Responsibility	Ongoing Manager City Assets & Environment	Ongoing Manager City Assets & Environment	Annually Manager City Assets & Environment
5 nsible manner unity	Measure Ta	Capital works program delivered as per schedule and expended within budget	Civil works programs delivered as per schedule and expended within budget	Review completed and Adata updated
ATEGY a respole e commu	20/21	×	×	×
RTING STRA ial resources in a services for the	19 19/20	×	×	×
	18/19	×	×	×
INNOVATIVE - SUPPORTING STRATEGY 5 6.5 Manage the City's assets and financial resources in a responsible manner and provide the best possible services for the community	Focus Area	6.5.2.1 Delivery priority schemes for new or renewal of community assets: Stormwater Drainage Construction Pedestrian Access and Mobility Plan (PAMP) Roads Repair and Rehabilitation Parks Improvement Kerb and Gutter Street lighting • D	6.5.3.1 Undertake flood risk management, management of stormwater drainage assets and Council's prescribed dams (Lake Parramatta & McCoy Park detention basin)	6.5.3.2 Review and maintain the Parramatta River Flood Study • D
	Principal Activity	Build and maintain the City's essential infrastructure and assets, as identified by the Capital Works Program	Provide flood, catchment, stormwater management to prevent or minimise the impacts of flooding	
	Ref.	6.5.2	6.5.3	

	Responsibility	Manager Finance Services	Manager Finance Services	Manager Finance Services	Manager Finance Services	Manager Finance Services
	Target	Annually by 30 June	June 2020	by 1 July 2021	Ongoing	June 2019
5 nsible manner unity	Measure	Approved by Council	Options considered by Council	New rating structure endorsed by Council	Project indicators achieved as per agreed Service Level Agreement	Procurement report recommendations fully operational
ATEGY a respon e commu	20/21	×		×		×
S STR/ urces in	19/20	×	×			×
ORTING ial resolutes service	18/19	×	×		×	×
INNOVATIVE - SUPPORTING STRATEGY 5 6.5 Manage the City's assets and financial resources in a responsible manner and provide the best possible services for the community	Focus Area	6.5.4.1 Prepare a Long Term Financial Plan and review annually D	6.5.4.2 Develop options for harmonisation of rates across the Local Government Area • D	6.5.4.3 Implement new rating structure • D	6.5.44 Successful Implementation of Revenue NSW Project • D	6.5.4.5 Ensure best practice procurement and contract management that is focused on value for money outcomes D
	Principal Activity	Improve the long-term financial sustainability of Council services and community assets				
	Ref.	6.5.4				

		INNOVATIVE - SUPPORTING STRATEGY 5 6.5 Manage the City's assets and financial resources in a responsible manner and provide the best possible services for the community	RTING ial resou services	STRA rces in s for the	TEGY a respo	5 nsible manner unity		
Ref.	Principal Activity	Focus Area	18/19	19/20	20/21	Measure	Target	Responsibility
6.5.5	Improve the long-term financial sustainability of Council services and community assets	6.5.5.1 Ensure Council's Financial Statements receive a clean report from NSW Audit Office	×	×	×	Financial Statements approved by Council and report issued by NSW Audit Office	Annually, by 31 October	Manager Finance Services
		6.5.5.2 Continuously improve Councils financial systems and reporting Platforms •D	×	×	×	TM1 modules refined according to business needs	Ongoing	Manager Finance Services
6.5.6	Improve the diversity of Council's workforce to reflect the community we serve	6.5.6.1 Implement <i>ATSI Employment Strategy</i> and <i>Disability Inclusion Action Plan</i> to ensure a diverse workforce for Council • D	×	×	×	Actions implemented and reported Workforce diversity reflects demographic	Annually	Manager Human Resources
6.5.7	Contribute to the review and update of a Resourcing Strategy to support implementation of the Community Strategic Plan and plan for our workforce needs	6.5.7.1 Annually review Council's Workforce Management Strategy to address the human resourcing requirements of a Council's new Delivery Program •D	×	×	×	Workforce Management Strategy updated	Annually	Manager Human Resources
6 6 8	Improve our staff and leadership skills, capabilities and wellbeing to meet the needs of the community	6.5.8.1 Deliver feasibility work, implementation and maintenance of a Council-wide Learning Management System •D	×	×	×	Feasibility study completed, recommendations reported to Executive Team	June 2019	Manager Human Resources
		6.5.8.2 Continue to develop and implement Workplace Health & Safety training, programs and reporting strategies to minimise the risks to safety of our workforce	×	×	×	Improved Lost time injury results	Improving	Manager Human Resources

Program/ Project description	2018/19 (\$000)	19/20 (\$000)	20/21 (\$000)	Responsibility
Operating Programs				
Parramatta River Flood Study	200	909	909	City Assets & Environment
Catchment Management Program of Environmental Audit & Buildings	9	ı	1	Regulatory Services
Buildings Asbestos Management	100	100	100	Asset Strategy Property Management
Contaminated Land Management in Public Parks and Land	883	383	383	Asset Strategy Property Management
New Council Implementation Fund Transformation Project	1,012	94	76	Finance Services
New Council Implementation Fund IT Data Migration Project	909	ı	ı	Information Technology
New Council Implementation Fund External Signage City Visual Identity	-	400	411	City Identity
New Council Implementation Fund Asset Audit & Data Transition	84	ı		Asset Strategy Property Management
Fair Value Assets and Condition Assessments	130	130	130	Asset Strategy Property Management

Capital Programs				
Implement a Learning & Management and Staff Development system to improve skills capability	1	009	ı	Human Resources
Implement a staff Rewards and Recognition System	250	,	1	Human Resources
Renewal Programs				
Council Plant, Fleet & Other Equipment Replacement Program	4,000	4,000	4,000	City Operations
Flood Mitigation Program	1,500	2,750	2,000	City Assets & Environment
Kerb & Gutter Program	2,500	2,500	2,500	City Assets & Environment
Footpath Program	1,680	1,680	1,680	City Assets & Environment
Roads to Recovery Program	688	-	-	City Assets & Environment
Major Drainage Construction at Lyndelle Place, Carlingford	300	1,400	1,300	City Assets & Environment
Bridge Safety Upgrades	150	150	150	City Assets & Environment
Bridge Upgrades Program (Haslam's Creek Bridge)	250	4,000	2,000	City Assets & Environment
Protecting Dams Capital Works Program	300	320	320	City Assets & Environment
Street Furniture Program	150	150	150	City Assets & Environment
Asbestos Remediation Works Program	1, 000	900	900	City Assets & Environment





PART 3

Budgets 2018/19 2020/21

Financial Framework

Ensuring Financial Sustainability underpins Council's Financial Planning. Council aims to ensure its net operating position is in surplus through the prudent management of Councils finances, debt and insurance.

A key financial strategy for Council is to strive to return a surplus each year based on 2% of revenue. In 2018/19 Council is budgeting for a surplus of \$1.9m which is 0.7% of revenue. Council will develop strategies in future years in order to meet the 2% target.

PROCESS FOR **ESTABLISHING** & UPDATING THE **BUDGET FOR** 2018/19

Under the Local Government Act and related regulations and guidelines, an Operational Plan is required to be released for public exhibition and subsequent adoption by Council, in order to issue annual council rates notices to ratepayers by early August.

The 2018/19 Budget has been based on the following information:

The priorities and objectives adopted for the City of Parramatta through councils internal and external consultation process.

- The continuation of works to finalise the transition to the City of Parramatta funded through the State Governments \$10 million transitional funds along with \$15m to invest into projects to benefit the community.
- The NSW Government's rate protection commitment means residents of the City of Parramatta council will pay no more for their rates than they would have under their old council for the four years post proclamation starting May 2016.

BUDGET HEADLINES

Council is budgeting for Operating Revenues of \$261.0m with \$177.6m coming from Rates & Annual Charges. Operating expenses are budgeted at \$259.1m creating a surplus of \$1.9m.

The budget provides funding for strategic priorities identified in the operational plan including a capital works program of \$187.9m.

RESTRICTIONS ON REVENUE

Local Government is restricted in its capacity to raise revenue to fund Community services.

The primary source of revenue is rates and annual charges. In 2018/19 Council will derive 49% of total operating revenue from Ordinary rates, Special rates and Annual Charges.

Full details of rates and special rates to apply in 2018/19 for each of the former council areas are outlined under rates and charges.

NSW GOVERNMENT FUNDING

The NSW Government provided council with \$10 million to fund the implementation of the new Council in May 2016. Whilst some of the implementation costs were spent in 2016/17 & 2017/18, the remaining spend has been included in the 2018-19 Budget.

In addition, the NSW Government provided an additional \$15 million (to be spent over 3 years) to invest in new or improved infrastructure and better services for the community through a community grant program and direct investment by Council in projects that deliver new or improved infrastructure or services to the community. In consultation with the community funds were allocated to projects for the City of Parramatta in 2017/18 and will continue in 2018/19.

STRATEGIC PROJECTS

The following strategic projects are included in this plan.

Parramatta Square Development:

Council is continuing to play a major role in the development of Parramatta Square. This is planned for substantial completion in 2020.

Wentworth Point Library and forecourt:

The construction of the new Wentworth Point Library and Community Centre is planned for delivery to the community mid-2019. The new Library and Community Centre will occupy 3,200sqm of space on the northern side of Wentworth Point.

Parramatta Aquatics Facility:

Feasibility and concept design is in the process of being completed in 2017/18 in anticipation of constructing the new Parramatta Aquatics Facility. The delivery of the Parramatta Aquatics Facility is expected in 2020.

City River Program of Works:

A high quality river foreshore is a major opportunity identified in Parramatta 2038 Community Strategic Plan for the Parramatta CBD and its transformation into a vibrant business and cultural hub and true centre for Western Sydney.

Achieving this requires sustained and coordinated effort to deliver staged public domain improvements, to guide development by others, and integrate other City programs and strategies. The City River Program of Works will provide the framework for coordinated management of a suite of public domain projects and supporting activities. In the first year of the program, the Stewart Street Link and Escarpment Boardwalk will commence in 2018/19.

Phillip Street Smart Street Stage 1:

The aim of this project is to implement Parramatta's first smart street in Phillip Street within the CBD. The project will deliver infrastructure needed to support technologies for a smart street and streetscape improvements that will help to form the wider Phillip Street vision of being the promenade that will link Parramatta Quay to the new stadium. A detailed design will be ready for the capital works to commence in early 2019.

STATE GOVERNMENT PROJECTS

Involvement in State Government planning projects for Western Sydney Light Rail Project, the Stadium Redevelopment and the Museum of Applied Arts & Sciences will require a significant contribution of council resources during 2018/19 to ensure the right outcomes are achieved for the city.

3 Year Budget by Service Area

OPERATING	REVENUE AND EXPENDITURE			
	Service Area	Net C	perating Bu	dget
		2018/19 \$'000	2019/20 \$'000	2020/21 \$'000
	Corporate Administration	(558)	(560)	(573)
	Project Management Office	(1,231)	(1,156)	(1,182)
	Human Resources	(4,683)	(4,738)	(4,824)
Corporate Services	Customer Contact Centre	(2,507)	(2,561)	(2,616)
Sel vices	Governance and Risk	(3,148)	(3,218)	(3,289)
	Legal Services	(1,003)	(1,025)	(1,049)
	Regulatory Services Unit	1,515	1,808	2,070
	ICT - Information Communication & Techno	(8,627)	(8,300)	(8,410)
Finance	Finance Governance Planning and Analysis	149,578	155,268	160,124
Finance	Financial Reporting and Controls	5,203	5,448	5,893
	Organisational Related Costs	(134)	186	(5,690)
	City Economy	(2,054)	(2,025)	(2,033)
	City Experience	(9,365)	(9,249)	(9,165)
City Identity,	City Identity, Experience and Engagement Admin	(1,922)	(1,647)	(1,596)
Experience & Engagement	Riverside Theatres	(3,434)	(3,331)	(3,432)
3 3	City Identity	(4,115)	(3,866)	(3,987)
	City Engagement	(3,683)	(3,839)	(3,904)
Chief	Executive Support Office	(1,520)	(1,539)	(1,559)
Executive Office	General Management Support	(1,137)	(1,159)	(1,181)
	Civic Place Precinct Redevelopment	(1,301)	(1,047)	(776)
Property	Property Development Group Admin	(424)	(434)	(445)
Development	Property Development Group Projects	(1,535)	(1,105)	(1,073)
	Asset Strategy & Property Management	229	362	515
	City Services Administration	(988)	(1,002)	(1,018)
	Social and Community Services	(13,952)	(13,631)	(13,732)
City Services	Domestic Waste Management	7.848	8,651	9,047
City Services	City Operations	(35,110)	(35,523)	(35,963)
	City Assets & Environment	(7)	124	425
	Place	(2,611)	(2,506)	(2,256)
	Development & Traffic Services	(5,838)	(6,531)	(6,723)
Outcomes &	City Strategy	(12,475)	(12,772)	(13,575)
Development	Future City Unit	(981)	(827)	(843)
	Outcomes & Development Administration	1,153	(870)	(898)
Total (Excludi	ng One Off Items)	41,183	47,386	46,282
New Council Imp	olementation Costs	1,826	-	-
Stronger Commi	unities Fund	962	-	-
Depreciation		(42,039)	(43,035)	(44,055)
Total - Surp	lus/(deficit)	1,932	4,351	2,227

CAPITAL EX	PENDITURE			
	Service Area	Capi	ital Expendi	ture
		2018/19 \$'000	2019/20 \$'000	2020/21 \$'000
Corporate	Human Resources	250	600	-
Services	Governance and Risk	120	-	-
	ICT - Information Communication & Techno	3,200	3,200	3,200
Finance	Finance Governance Planning and Analysis	600	500	500
City Identity,	City Experience	88	50	50
Experience & Engagement	Riverside Theatres	485	485	485
Chief Executive Office	Parramatta Square Business Planning for 5PS & Public Domain	715	607	454
Property	Property Development Group Projects	95,731	128,669	10,969
Development	Asset Strategy & Property Management	4,073	3,247	2,976
	Social and Community Services	13,897	1,235	1,455
	Domestic Waste Management	200	200	200
City Services	City Operations	4,132	4,532	4,543
	City Assets & Environment	32,575	35,916	30,663
	Place	12,694	8,955	6,643
	Development & Traffic Services	4,450	3,627	2,000
Outcomes & Development	City Strategy	14,387	18,396	20,429
	Future City Unit	300	700	750
Total		187,897	210,919	85,317

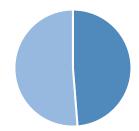
2018/19 Budget by Service Area

	Service Area	Operating Revenue	Operating Expenditure	Net Operating
		2018/19 \$'000	2018/19 \$'000	2018/19 \$'000
	Corporate Administration	-	558	(558)
	Project Management Office	-	1,231	(1,231
	Human Resources	13	4,696	(4,683
Corporate Services	Customer Contact Centre	25	2,532	(2,507
Services	Governance and Risk	34	3,182	(3,148
	Legal Services	7	1,010	(1,003
	Regulatory Services Unit	12,377	10,862	1,515
	ICT - Information Communication & Techno	-	8,627	(8,627
	Finance Governance Planning and Analysis	157,325	7.747	149,578
Finance	Financial Reporting and Controls	7,908	2,705	5,203
	Organisational Related Costs	-	134	(134
	City Economy	16	2,070	(2,054
	City Experience	512	9,877	(9,365
City Identity,	City Identity, Experience and Engagement Admin	7	1,929	(1,922
Experience & Engagement	Riverside Theatres	3,861	7,295	(3,434
Lingagement	City Identity	-	4,115	(4,115
	City Engagement	-	3,683	(3,683
Chief	Executive Support Office	6	1,526	(1,520
Executive Office	General Management Support	11	1,148	(1,137)
	Civic Place Precinct Redevelopment	-	1,301	(1,301
Property	Property Development Group Admin	-	424	(424
Development	Property Development Group Projects	-	1,535	(1,535
	Asset Strategy & Property Management	3,051	2,822	229
	City Services Administration	11	999	(988
	Social and Community Services	8,669	22,621	(13,952
City Country	Domestic Waste Management	33,289	25,441	7,848
City Services	City Operations	359	35,469	(35,110
	City Assets & Environment	24.344	24,351	(7
	Place	34	2,645	(2,611
	Development & Traffic Services	6,302	12,140	(5,838
Outcomes &	City Strategy	870	13,345	(12,475
Development	Future City Unit	7	988	(981
	Outcomes & Development Administration	2,018	865	1,150
Total (Excluding	One Off Items)	261,056	219,873	41,183
New Council Impl	ementation Costs	-	(1,826)	1,826
Stronger Commur	ities Fund	-	(962)	962
Depreciation		-	42,039	(42,039
Total		261,056	259,124	1,932

CAPITAL REVENUE	E AND EXPENDITURE		
	Service Area	Capital Revenue	Capital Expenditure
		2018/19 \$'000	2018/19 \$'000
Composato Comitos	Human Resources	-	250
Corporate Services	Governance and Risk	-	120
Finance	ICT - Information Communication & Techno	-	3,200
Finance	Finance Governance Planning and Analysis	40,000	600
City Identity, Experience	City Experience	-	88
& Engagement	Riverside Theatres	-	485
Chief Executive Office	Parramatta Square Business Planning for 5PS & Public Domain	-	715
Down and a Downley was and	Property Development Group Projects	9,732	95,731
Property Development	Asset Strategy & Property Management	-	4.073
	Social and Community Services	8,000	13,897
	Domestic Waste Management	-	200
City Services	City Operations	-	4,132
	City Assets & Environment	1,275	32,575
	Place	-	12,694
	Development & Traffic Services	500	4,450
Outcomes & Development	City Strategy	43,835	14,387
	Future City Unit	-	300
Total		103,342	187,897

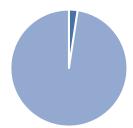
WHERE DOES COUNCIL'S MONEY COME FROM

Rates & Annual Charges 49% - \$177.6m



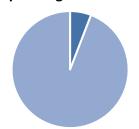
Residential rates, business rates, special rates, domestic waste management charge, stormwater management charge.

Investment Interest 2% - \$8.7m



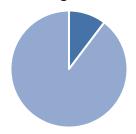
Interest earned on Council's investment portfolio. Interest on overdue rates and charges.

Operating Grants & Contributions 6% - \$21.3m



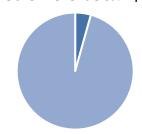
Financial Assistance Grant, library subsidy, child care subsidies, other operating grants.

User Chargers and Fees 10% - \$37.6m



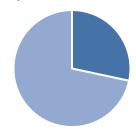
Development applications, regulatory charges, venue hire, sports field hire, parking fees, child care fees, learn to swim.

Other Revenue 5% - \$15.8m



Rental income, parking fines, regulatory fines etc.

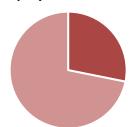
Capital Grants & Contributions 28% - \$103.3m



Section 94 developer contributions, roads to recovery grants, other capital works grants.

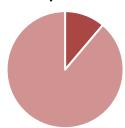
HOW DOES COUNCIL SPEND ITS MONEY

Employee Costs 28% - \$114.8m



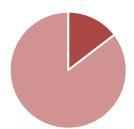
Salaries & Wages, Superannuation, Annual Leave, Long Service Leave, Training and Development, Uniforms, FBT expenses, Workers Compensation.

Other Expenses & Reserves 11% - \$45.6m



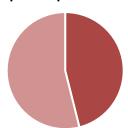
Insurance premiums, Street lighting, Electricity, Water & Sewerage Charges, Bank Charges, Fire Service Levy, Council Events, Councillor Expenses, Donations, Telephone, reserve funding.

Materials & Contracts 15% - \$59.5m



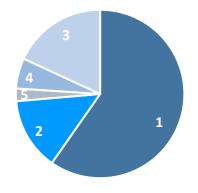
Domestic garbage collection contracts, garbage disposal expenses, IT Software and Hardware maintenance, building maintenance contracts, plumbers, electricians.

Capital Expenditure 46% - \$187.9m



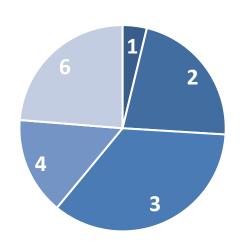
Property development, major and minor construction contracts for asset renewals and upgrades, planning consultants, plant and fleet purchases, library resources, ICT infrastructure.

WHERE OUR OPERATING AND CAPITAL INCOME COMES FROM



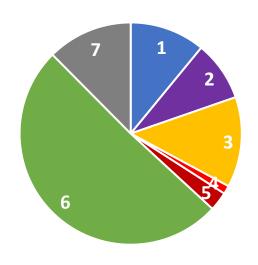
SOURCES OF OPERATING AND CAPITAL REVENUE					
Where The Dollars Come From (\$,000) Key %					
Rates & Annual Charges	177,621	1	49		
User Charges & Fees	37,626	2	10		
Grants and Contributions	124,621	3	34		
Other Revenue	15,795	4	5		
Interest	8,735	5	2		
Total	364,398				

WHERE OUR INCOME COMES FROM FOR CAPITAL WORKS



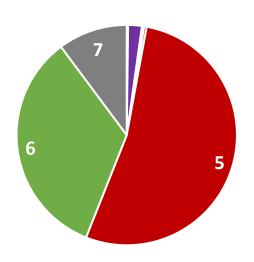
HOW COUNCIL FUNDS THE CAPITAL BUDGET					
Where The Dollars Come From	(\$,000)	Key	%		
Special Rate Reserves	6,080	1	3		
Section 94 Reserves	45,818	2	25		
Other Reserves	65,781	3	35		
Grants and Contributions	28,744	4	15		
Loans	0	5	0		
Revenue Funds	41,474	6	22		
Total	187,897				

WHERE COUNCIL SPENDS THE OPERATING BUDGET 2018/19



Where the Dollars Go by Business Unit	(\$,000)	Key	%
Corporate Services	24,071		11
Finance	19,213	2	9
City Identity, Experience and Engagement	28,969	3	13
Chief Executive Office	2,674	4	1
Property Development Group	6,082	5	3
City Services	111,526	6	51
Outcomes & Development Services	27,338	7	12
Subtotal	219,873		
Depreciation & Impairment Expense	42,039		
Total	261,912		

WHERE COUNCIL SPENDS THE CAPITAL BUDGET 2018/19



Where the Dollars Go by Business Unit	(\$,000)	Key	%
Corporate Services	370		0
Finance	3,800	2	2
City Identity, Experience and Engagement	573	3	0
Chief Executive Office	715	4	0
Property Development Group	99,804	5	53
City Services	63,498	6	34
Outcomes & Development Services	19,137		10
Subtotal	187,897		

BUDGET 2019 - 2021

WORKS PROGRAM

Capital Works \$187.9m (including asset renewals)

The Capital Works Program is driven by the City of Parramatta Councils Asset Management Strategy. The objective of the Asset Management Strategy is to establish a framework to guide the planning, construction, maintenance and operation of infrastructure that is essential for the City to provide services to the community. In the 2018-19 financial year, the City will be spending \$10.0m on roads, \$6.2m on footpaths, kerb & guttering including accessibility improvements, \$5.3m on parks and open spaces, \$3.6m on buildings, \$3.5m on drainage and \$0.4m on bridges.

Asset Renewals \$29.0m

One of Council's key asset management objectives is to ensure that asset renewal expenditure within the capital program is sufficient to ensure that, as far as practical, the current condition of our assets is maintained. Asset renewal is capital expenditure that renews an existing assets by, returning the service potential, or the original life of the asset. Examples include, re-surfacing part of a road, renewing a section of a drainage network, or replacing the roof on a building. Capital renewal works restore existing service levels to capital assets.

PROGRAMS OF WORKS			
	2018/19 \$'000	2019/20 \$'000	2020/21 \$'000
Roads Program	9,993	10,313	10,313
Open Space Program	5,332	4,172	3,172
Buildings Program	3,563	2,989	2,411
Footpaths/Kerb & Gutter Programs	6,195	6,195	6,195
Bridges Programs	400	4,150	2,150
Drainage Program	3,530	7,050	5,780
Total Infrastructure Capital Works Program	29,013	34,869	30,021

FUNDING OF WORKS PROGRAM			
	2018/19 \$'000	2019/20 \$'000	2020/21 \$'000
Special Rate Reserves	2,058	1,903	1,903
Section 94 Reserves	8,222	14,471	10,221
Other Reserves	5,255	5,675	5,255
Grants and Contributions	694	7	7
Loans	-	-	_
Revenue Funds	12,784	12,813	12,635
Total Infrastructure Capital Works Program	29,013	34,869	30,021

BUDGET

2019 - 2021 IN STATUTORY REPORT FORMAT

OPERATING STATEMENT

Description	(\$,000)	(\$,000)	(\$,000)
REVENUE FROM CONTINUING OPERATIONS	2018/19	2019/20	2020/21
Ordinary Rates	134,861	139,440	144,124
Special Rates	7,330	7,499	7,671
Total Rates	142,191	146,939	151,795
Annual Charges	35,430	36,349	36,849
Total Rates & Annual Charges	177,621	183,288	188,644
User Charges & Fees	37,626	38,047	39,009
Interest and Investment Revenue	8,735	8,813	9,118
Grants and Contributions Provided for Operating Purposes	21,279	18,889	18,914
Other Revenue	15,795	16,272	16,822
Total Revenues from Continuing Operations	261,056	265,309	272,507
REVENUE FROM CONTINUING OPERATIONS			
Employee Costs	114,459	116,310	118,943
Materials & Contracts	57,031	56,155	57,244
Borrowing Costs	2,264	1,800	1,344
Depreciation & Amortisation	42,039	43,035	44,055
Other Operating Expenses	43,331	43,658	48,694
Total Expenses from Continuing Operations	259,124	260,958	270,280
OPERATING RESULT BEFORE CAPITAL REVENUE	1,932	4,351	2,227

^{*}Council has received a \$10m grant from the State Government to cover the implementation costs for the new council in 2016/17. NSW Government provided an additional \$15 million to invest in new or improved infrastructure and better services for the community in 2016/17.

^{**2018/19} expenditure excludes one off items.

BUDGET 2019 - 2021 IN STATUTORY REPORT FORMAT

BALANCE SHEET

Description	(\$,000)	(\$,000)	(\$,000)
ASSETS	2018/19	2019/20	2020/21
Current assets			
Cash and cash equivalents	10,000	10,000	10,000
Investments	279,234	169,036	161,513
Receivables	36,437	36,437	36,437
Inventories	84	84	84
Other	383	383	383
Total current assets	326,138	215,940	208,417
Non-current assets			
Receivables	-	-	-
Investments	-	-	-
Infrastructure Property, Plant & Equipment	2,783,711	2,950,242	2,990,156
Intangible Assets	1,918	1,918	1,918
Investments Accounted for Using Equity Method	5,748	5,748	5,748
Total non-current assets	2,791,377	2,957,908	2,997,822
Total assets	3,117,515	3,173,849	3,206,239

Description	(\$,000)	(\$,000)	(\$,000)
LIABILITIES	2018/19	2019/20	2020/21
Current liabilities			
Payables	29,650	29,650	29,650
Interest bearing liabilities	8,748	8,981	9,193
Provisions	31,706	31,706	31,706
Total current liabilities	70,104	70,337	70,549
Non-current liabilities			
Payables	878	878	878
Interest bearing liabilities	30,667	21,686	12,493
Provisions	3,311	3,311	3,311
Total non-current liabilities	34,856	25,875	16,682
Total liabilities	104,961	96,212	87,231
Net assets	3,012,555	3,077,636	3,119,008
EQUITY			
Retained earnings	3,012,555	3,077,636	3,119,008
Reserves	-	-	
Total Equity	3,012,555	3,077,636	3,119,008

BUDGET

2019 - 2021 IN STATUTORY REPORT FORMAT

CASH FLOW STATEMENT

Description	(\$,000)	(\$,000)	(\$,000)
CASH FLOWS FROM OPERATING ACTIVITIES	2018/19	2019/20	2020/21
Receipts:			
Rates and annual charges	177,622	183,287	188,644
User charges and fees	37,647	38,068	39,031
Investment revenue and interest	8,735	8,813	9,118
Grants and contributions	124,613	79,599	58,037
Other	15,795	16,272	16,822
Payments:			
Employee benefits and on-costs	(114,793)	(116,310)	(118,943)
Materials and contracts	(59,451)	(56,155)	(57,244)
Borrowing costs	(2,264)	(1,800)	(1,344)
Other	(43,364)	(43,658)	(48,694)
Net cash provided (or used in) operating activities	144,540	108,117	85,427

Description	(\$,000)	(\$,000)	(\$,000)
CASH FLOWS FROM INVESTING ACTIVITIES	2018/19	2019/20	2020/21
Receipts:			
Sale of investments	6,036	110,198	7,523
Sale of fixed assets	46,400	1,400	1,400
Payments:			
Purchase of investments	-	-	-
Purchase of infrastructure, property, plant & equipment	(187,941)	(210,966)	(85,369)
Net cash provided by (or used in) investing activities	(135,505)	(99,368)	(76,446)
CASH FLOWS FROM FINANCING ACTIVITIES			
Receipts:			
Borrowings and advances	-	-	-
Payments:			
Borrowings and advances	(9,035)	(8,748)	(8,981)
Net cash provided by (or used in) financing activities	(9,035)	(8,748)	(8,981)
Net increase/(decrease) in cash & cash equivalents	-	-	-
Cash & cash equivalents at beginning of reporting period	10,000	10,000	10,000
CASH & CASH EQUIVALENTS AT THE END OF THE REPORTING PERIOD	10,000	10,000	10,000

REVENUE POLICY

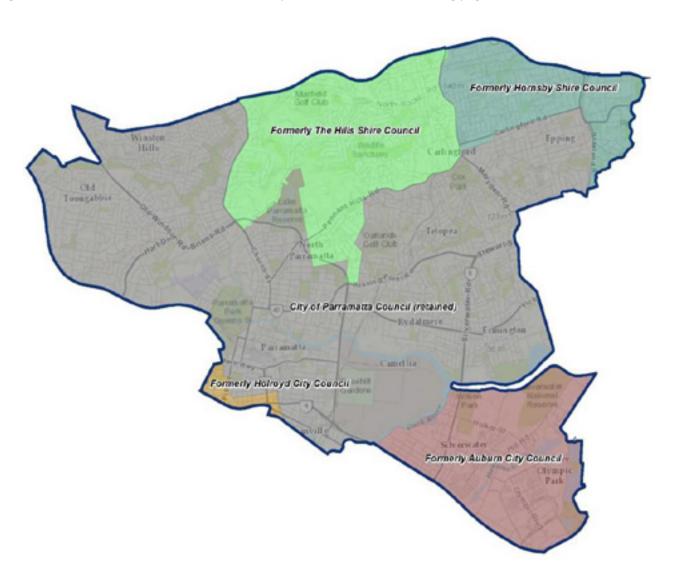
Preamble

The NSW State Government proclaimed the formation of The City of Parramatta Council on 12 May 2016.

The boundaries for the City of Parramatta council incorporate most of the former Parramatta LGA, with the exclusion of the Woodville Ward, along with parts of the Hills, Hornsby and Auburn council areas and a section of the Holroyd LGA.

The NSW Government's rate protection commitment means residents of the City of Parramatta council will pay no more for their rates than they would have under their old council for the four years post proclamation. To manage this commitment, rates will be segmented into the former council areas as outlined on the map contained on the following page.

The map represents the area identified as PP 5002 as per the Proclamation on 12 May 2016. Details of the rates and charges for each rate structure identified in the map are outlined in the following pages.



RATING

The total income that can be raised from levying rates on property is capped by the State Government based on a determination by the Independent Pricing and Regulatory Tribunal (IPART).

IPART determined that general income from rates in 2018/19 may be increased by a maximum of:

- 2.3% for the former Parramatta City Council
- 2.3% for the former Auburn Council
- 2.3% for the former Hornsby Shire Council
- 2.3% for the former Hills Shire Council
- 7% for the former Holroyd Council (includes approved special rate)

As indicated earlier, in accordance with the Proclamation, the current rating structure including category and subcategories of the former councils forming the City of Parramatta are to be maintained for 4 years' post proclamation and therefore rate assessments will be based entirely upon property valuations (ad valorem) with minimum rates applying where appropriate.

Rates for 2018/19 will be assessed on land values having a date of 1 July 2016 for all the former council areas. The increase allowed by IPART relates to general income in total and not to individual ratepayers' rates. Individual rates are also affected by other factors such as land valuations. As such rates for individual ratepayers may vary by more or less than the percentage allowable depending on how an individual ratepayers' land valuation has changed in a particular year compared to the land values of other ratepayers.

The following tables provide details of five rating structure which incorporates former Parramatta, Auburn, Hornsby, Hills and Holroyd LGAs. This structure will be maintained until 30 June 2020.

Table 1: Rating Structure for the former Parramatta Local Government Area

Туре	Category/Subcategory	Number	Ad Valorem Rate	Base/Min Rate \$	Estimated Rate Income \$
Ordinary	Residential	55,743	0.00149788	672.09	50,459,469
Ordinary	Business - General	1,127	0.00712648	686.43	6,094,833
Ordinary	Business - CBD	1,654	0.01343342	686.43	18,857,956
Ordinary	Business - CBD #2	11	0.03399751	686.43	3,161,415
Ordinary	Business - ICA	1018	0.01064211	686.43	16,003,157
Ordinary	Business - ICA #2	4	0.01377438	686.43	843,019
Special	Open Space Acquisitions & Embellishment	59,484	0.00003885	18.68	2,226,802
Special	Suburban Infrastructure	57,821	0.00004680	7.30	1,695,182
Special	CBD Infrastructure	1,665	0.00138642		2,059,175
Special	Economic Development	2,729	0.00027429		755,802
Special	Harris Park Business Levy	139	0.00106531		105,852
					102,262,662

RATING CONTINUED

Table 2: Rating Structure for the former Auburn Local Government Area

Туре	Category/Subcategory	Number	Ad Valorem Rate	Base/Min Rate \$	Estimated Rate Income \$
Ordinary	Residential	10,240	0.00142882	579.55	6,807,023
Ordinary	Business	905	0.00482171	579.55	7,953,344
					14,760,368

Table 3: Rating Structure for the former Hornsby Local Government Area

Туре	Category/Subcategory	Number	Ad Valorem Rate	Base/Min Rate \$	Estimated Rate Income \$
Ordinary	Residential	8,849	0.00085716	539.12	10,174,103
Ordinary	Business	130	0.00139182	568.79	622,561
Special	Catchment Remediation - Residential	8,849	0.00007674		483,547
Special	Catchment Remediation - Business	130	0.00007180		31,179
<u>, </u>					11,311,391

Table 4: Rating Structure for the former Hills Local Government Area

Туре	Category/Subcategory	Number	Ad Valorem Rate	Base/Min Rate \$	Estimated Rate Income \$
Ordinary	Residential	10,685	0.00079412	493.29	10,789,205
Ordinary	Business	257	0.00225075	342.60	682,999
					11,472,205

Table 5: Rating Structure for the former Holroyd Local Government Area

Туре	Category/Subcategory	Number	Ad Valorem Rate	Base/Min Rate \$	Estimated Rate Income \$
Ordinary	Residential	1,330	0.00116216	507.86	1,086,579
Ordinary	Business	30	0.00670523	1,123.36	286,655
Special	Residential Infrastructure	1330	0.00014546		51,455
Special	Business Infrastructure	30	0.00042986		18,377
					1,443,068

ORDINARY RATES

Rates are determined on the categorisation of land. Council's ordinary rating structure consists of two categories: Residential and business rates.

These categories in turn have sub- categories determined by the location of the land as detailed in the tables on the following pages.

SPECIAL RATES

The Local Government Act 1993 provides that a council may make a special rate for or towards meeting the cost of any works, services, facilities or activities provided or undertaken, or to be provided or undertaken, by the Council within the whole or any part of the Council's area.

Special rates levied for infrastructure include maintenance and/or the operational phases of approved special rate projects not just the upfront capital expenditure. This ensures a prudent lifecycle approach to asset management is undertaken by council.

PENSIONER REBATES

All NSW councils provide a mandatory rebate of up to \$250 to eligible pensioners. The former Parramatta City Council is one of the few Councils that granted an additional voluntary rebate of up to \$100 to eligible pensioners on top of the \$250 State Government rebate. In 2018/19 this is to be extended to all eligible pensioner ratepayers within the City of Parramatta LGA.

Funding of around \$1.1m is required to pay for this additional voluntary rebate.

STORMWATER MANAGEMENT SERVICES ANNUAL CHARGE

In accordance with the Local Government Amendment (Stormwater) Act 2005, all of the former councils introduced a Stormwater Management Charge. The Stormwater Management Charge is levied on all parcels of rateable urban land within the City of Parramatta categorised for rating purposes as Residential or Business (including all sub categories), not being vacant land or land owned by the Crown, or land held under lease for private purposes under the Housing Act 2001 or the Aboriginal Housing Act 1998.

Council administers a comprehensive waterways management program. As the principal authority responsible for the management of stormwater, Council:

- Maintains over 400 km of stormwater discharge drainage pipes for stormwater conveyance;
- Implements essential flood mitigation measures to protect life, property and infrastructure;
- Conserves the natural waterways of the City;
- Protects bushland and other natural assets from the impacts of urban run-off by implementing purpose built pollution control traps and water retention systems.

The stormwater management services charge helps council fund these important programs. The following table provide details of the charges. Note that whilst Hornsby Shire Council do not charge a stormwater levy, they do charge a special rate for catchment remediation that funds similar programs.

Table 6: Stormwater Charge for City of Parramatta Local Government Area

Category	Property Type	Charge	Estimated Yield \$
Residential	All parcels of rateable urban land categorised as Residential or Residential CBD excluding Strata properties	25.00	850,750
Residential	All strata properties categorised as Residential or Residential CBD	12.50	515,037
		Total Residential	1,365,787
Business	All parcels of rateable urban land categorised as Business (all sub categories) including Business Strata properties	25.00 per 350m2. Min 5.00	184,635
		Total Business	184,635
	Toto	ıl Estimated Yield	1,550,422

WASTE MANAGEMENT CHARGES

DOMESTIC WASTE CHARGES

Service	Service Mix	Size	Charge per Property	Estimated Income \$
Basic service	Domestic Waste Collection – 1 per Week	80 Litre Bin	411.00	
	Domestic Waste Collection – 1 per Week	140 Litre Bin	415.50	
	Domestic Waste Collection – 1 per Week	240 Litre Bin	626.40	
	Domestic Waste Collection – 1 per Week	660 Litre Bin	1,577.70	
	Domestic Waste Collection – 1 per Week	1100 Litre Bin	2,163.00	
	Alternate Week Recyclables and Garden Waste Collection		107.90	
	included in above service charges			
Additional service	Per Waste Bin – 1 per Week	140 Litre Bin	415.50	
	Per Waste Bin – 1 per Week	240 Litre Bin	626.40	
	Recycling – 1 per Fortnight	240 Litre Bin	107.90	
	Garden Waste – 1 per Fortnight	240 Litre Bin	107.90	
Unoccupied Land	Availability Charge	Not Applicable	74.60	
Note: Estimate may d	liffer to financial statements due to rebates given	to eligible properti	es.	
	·	Total Dor	nestic Waste	32,931,83

COMMERCIAL WASTE CHARGES

Service	Service Mix	Size	Charge per Property	Estimated Income \$	
Basic	Commercial Waste Collection – 1 per Wk	140 Litre Bin	430.00		
service	Commercial Waste Collection – 1 per Wk	240 Litre Bin	647.80		
	Com. Food/Organ. Collection – 1 per WK	120 Litre Bin	410.00		
Additional	Per Waste Bin – 1 per Week	140 Litre Bin	430.00		
service	Per Waste Bin – 1 per Week	240 Litre Bin	647.80		
	Recycling – 1 per Fortnight	240 Litre Bin	114.00		
	Recycling – Paper/Cardboard - Annual	660 Litre Bin	550.00		
	Recycling – Paper/Cardboard - Annual	1100 Litre Bin	745.00		
	Garden Waste – 1 per Fortnight	240 Litre Bin	114.00		
Note: Estimate may differ to financial statements due to rebates given to eligible properties.					
		Total	Commercial Waste	1,701,033	

SPECIAL RATES

Open Space Acquisition and Embellishment – Former Parramatta Local Government Area

The purpose of this special rate is to fund the acquisition of open space and for the embellishment of Parks and Public Domain. It was introduced in 2000/01 and applies to all rateable properties in the former Parramatta City Council Local Government Area. The following is a list of projects to be funded from this special rate in 2018/19 and the estimated balance of the reserve after the forecasted income and expenditure.

Income and Expenditure	(\$'000)		
Projected Balance 30/06/18	Income Estimate	Expenditure Estimate	Projected Closing 30/06/19
705	2,488	(3,135)	58
Type of Work	Description of Works		Budget (\$'000)
Cemeteries and Memorials Program	Restoration of headstones & mor Saints and Mays Hill heritage cen improvements to monuments an Council Parks.	neteries & minor	92
Sportsground Program	Re-lamping and upgrading of floo drainage improvements at Max R wicket upgrade at Jones Park.		210
Playground Replacement Program	Playground replacement at Home Hoskin Reserve, Richill Park and J shade sail at West Epping park, H to be determined.	ones Park. Installation of	300
Parks Program	Minor park upgrades including fencing, exercise equipment and lighting, footpath, turf improvements and landscaping.		12:
City of Trees Renewal Program	Planting of approximately 900 trees within parks & streets for shade & shade playground trees.		580
Walking Track Construction	Upgrade/improvement to walking tracks through a number of bushland reserves to improve access routes through the parks network.		170
Restoration of Natural Areas Program	Project involves extensive work by specialised bushland contractors to restore natural areas, including threatened ecological communities, in Toongabbie Creek, Quarry Branch Creek and Ponds Creek Reserves.		72
Master Plan Implementation for George Kendall Riverside Park	George Kendall Riverside Park Master Plan Implementation.		100
Demolition Works in Parramatta & Telopea	Ponds Creek Reserve North (Moffatts Drive, Telopea) Hall and Toilet will be either demolished or refurbished subject to council resolution.		4:
Updating of Existing Park Signs	Replace existing park signage with brand of the City of Parramatta a about the park. Completion of the adoption of a new brand for the adoption of a new brand for the second sec	13.	
Bushland Resources	Restore bushland reserves includ		580

Management	communities. Works include noxious and environmental	
	weed removal, tree removal, revegetation, minor track	
	repairs and signage.	
Protection of Aboriginal	Protection and preservation of identified Aboriginal cultural	
Heritage & Cultural Sites	sites and relics within several bushland reserves.	30
in Bushland Reserves		
Threatened Species	Protect wildlife habitats and endangered communities by	
Management of Feral	controlling feral animals such as foxes & rabbits and	50
Animals & Native Fauna	providing enhanced habitat for native fauna.	
	Total Project Expenditure	3,135

Suburban & CBD Infrastructure - Former Parramatta Local Government Area

The purpose of this special rate is to fund urban & CBD infrastructure (roads, kerb and gutter, improvement to town centres and waterways). It was introduced in 2000/01 and applies to all rateable properties outside of the Central Business District in the former Parramatta City Council Local Government Area. The following is a list of projects to be funded from this special rate in 2018/19 and the estimated balance of the reserve after the forecasted income and expenditure.

Income and Expenditure	(\$'000)		
Projected Balance 30/06/18	Income Estimate	Expenditure Estimate	Projected Closing 30/06/19
207	1,685	(1,662)	230
5,025	2,152	(2,915)	4,262
Type of Work	Description of Works		Budget (\$'000)
Sustainable Water Program	Retrofit and renewal of existing C water efficiency.	ouncil assets to improve	100
Protecting Dams Capital Works Program	Upgrade or replacement of identi Council's Prescribed Dams (Lake F McCoy Park Detention Basin, Nor Basin, Muirfield Golf Course Dete safety and functionality.	300	
Civil Construction Program	New or upgrade of various civil as driveways and retaining structure	• •	440
Waterways Litter Removal for Rivers and Creeks	Monitoring & routine cleaning of creeks by specialist contractors to Additional litter collection in seve & Parramatta River.	85	
Environmental Education Program to Encourage Sustainability Practices	Environmental education activities including schools. A number of we completed on energy and water examples and recycling and food security program is also funded by this prowalks and talks on biodiversity in	80	

Waterways and Bushland Rehabilitation	Engagement of consultants to carry out detailed weed mapping assessment & report for bushland reserves in order	75
Fauna Study	to review the bushland regeneration program & related projects across the local government area.	75
Contaminated Land Management in Public Parks and Land	Management of established & additional contaminated land in accordance with Council's Contaminated Land & Asbestos Management Policies to remediate the land for safe use.	382
Beat the Heat	Beat the Heat aims to help the Parramatta community manage effects of high summer temperatures such as increased energy bills, poor health, and reduced economic activity. It does this by delivering educational programs, supporting installation of heat reflective materials, carrying out research into how hot weather affects our residents and many other related projects	150
Catchment Management Program of Environmental Audit & Building Site Management	Inspection and auditing of commercial premises operating within the Parramatta River catchment area to determine operational procedures are adequate to ensure no pollution.	50
Parramatta Ways Strategy to Improve Walkability of the City	Walking infrastructure audit, data collection and communications development of Parramatta Ways Walking Strategy to support the finalisation of the Delivery Framework.	150
Waterways Restoration	Waterways restoration projects including rock armouring, sediment basins and revegetation	565
City River Program of Works	Design development, construction documentation and delivery of the Parramatta Quay precinct.	500
St John's Cathedral Feature Lighting Treatment	This decorative lighting treatment to complements lighting effects at the nearby Parramatta Town Hall, celebrating Parramatta's historical buildings and providing an eastern illuminated focal point for the future Parramatta Square.	300
Phillip Street Smart Street Stage 1	Implement Parramatta's first smart street in Phillip Street within the CBD. The project will deliver infrastructure needed to support technologies for a smart street and streetscape improvements that will help to form the wider Phillip Street vision of being the promenade that will link Parramatta Quay to the new stadium. A detailed design will be ready for the capital works to commence in early 2019.	1,000
Centenary Square Review	Investigations and construction to upgrade infrastructure, including moveable bollards to ensure pedestrian safety and control of all vehicle access within Centenary Square.	400
	Total Project Expenditure	4,577

Economic Development – Former Parramatta Local Government Area

The purpose of this special rate is to support improvement of the local economy and to grow jobs. To achieve this Council directly provides services in support of the business community, conducts research and marketing, and partners with key business stakeholders to change perceptions and attract investment. The Special rate was introduced in July 2011 and applies to all rateable properties in the prescribed zone in the former Parramatta City Council Local Government Area. The following is a list of projects to be funded from this special rate in 2018/19 and the estimated balance of the reserve after the forecasted income and expenditure.

Income and Expenditure (\$'000)					
Projected Balance 30/06/18	Income Estimate	Expenditure Estimate	Projected Closing 30/06/19		
876	772	(985)	663		
Type of Work	Description of Works	Budget (\$'000)			
Business attraction & Industry Development	Promote local businesses and local investment opportunities.		80		
Workforce & Skills	Small business workshops, events and revitalisation programs in town centres. Liaise with local services to ensure young people, and long-term unemployed people have access to the Parramatta Skills Exchange and improved pathways to employment.		150		
City Culture & Liveability	Improve the visitor and night time economy through targeted programs including small bars, live music and late night trading. Support development of cultural industries.		135		
Infrastructure	Support the business community engagement and outcomes from Parramatta Light rail.	80			
Branding & Communications	Manage 'construction disruption CBD open for business. Promote investment opportunity.	150			
Regional Leadership, Advocacy & Governance	In partnership with the Westmea stakeholders in implementing the Westmead Strategic Vision. Crea activities to focus government ar	190			
Research	Research & advocate for improve Centre specific planning and aud sustainable local centres.	ed rail services. Town	200		
		Total Project Expenditure	985		

Harris Park Neighbourhood Shops Infrastructure Levy – Former Parramatta Local Government Area

The purpose of this special rate is to support the improvement of the infrastructure the Harris Park neighbourhood shops precinct. A 15% Infrastructure Levy was introduced on 1 July 2014 for all property owners paying the Business General Rate in the former Parramatta City Council Local Government Area. The following is a list of projects to be funded from this special rate in 2018/19 and the estimated balance of the reserve after the forecasted income and expenditure.

Income and Expenditure (\$'000)					
Projected Balance 30/06/18	Income Estimate	Expenditure Estimate	Projected Closing 30/06/19		
408	118	-	526		
Type of Work	Description of Works		Budget (\$'000)		
Total Project Expenditure		-			

Catchments Remediation Levy – Former Hornsby Local Government Area

The purpose of this special rate is to fund the installation and maintenance of stormwater quality improvement devices in the former Hornsby Shire Council Local Government Area. It was introduced in July 1994 and applies to all rateable properties in the former Hornsby Shire Local Government Area now part of the City of Parramatta. This levy is similar in nature to the Stormwater Levy applied to other former Council areas now part of the City of Parramatta.

The following is a list of projects to be funded from this special rate in 2018/19 and the estimated balance of the reserve after the forecasted income and expenditure.

Income and Expenditure	(\$'000)		
Projected Balance 30/06/18	Income Estimate	Expenditure Estimate	Projected Closing 30/06/19
506	524	(300)	730
Type of Work	Description of Works		Budget (\$'000)
Drainage Works	Drainage Improvement Works – Commencement of works Lyndelle Crescent		300
Total Project Expenditure		300	

BUDGET 2018/19 RATES & CHARGES

Infrastructure Levy - Former Holroyd Local Government Area

The purpose of this special rate is to fund infrastructure works in the former Holroyd Council Local Government Area. It was introduced in July 2014 and applies to all rateable properties in the former Parramatta City Council Local Government Area. The following is a list of projects to be funded from this special rate in 2018/19 and the estimated balance of the reserve after the forecasted income and expenditure.

Income and Expenditure (\$'000)							
Projected Balance 30/06/17	Income Estimate	Expenditure Estimate	Projected Closing 30/06/18				
130	71	-	201				
Type of Work	Description of Works		Budget (\$'000)				
		Total Project Expenditure	-				

SECTION 611 CHARGES

Section 611 of the Local Government Act 1993 provides that Council may make charges on persons for the time being in possession, occupation or enjoyment of a rail, pipe, wire, pole, cable, tunnel or structure laid, erected, suspended, constructed or placed on, under or over a public place.

Where applicable, such charges will be made in 2018/19 and will be based on the nature and extent of the benefit enjoyed by the person concerned.

INTEREST ON OVERDUE RATES

Interest charges on unpaid rates and charges will accrue on a daily basis at the rate set by the *Office of Local Government* (7.5% for 2018/19) in accordance with Section 5 of the *Local Government Act 1993*.

FEES AND OTHER CHARGES

Please see the separate fees and charges document for the fees and other charges to be charged for goods and services in 2018/19. This document also includes the pricing methodology used to determine those fees and charges.





PART 4

Fees & Charges 2018/19

Introduction Fees & Charges

The City of Parramatta Schedule of Fees and Charges 2018/19 applies to the revised local government area (LGA) of the City of Parramatta Council, amalgamated on 19 May 2016.

This schedule outlines fees and charges for the 2018/19 financial year. It also introduces changes to fees and charges in 2018/19, and Council's approach to determining these changes.

FEES AND CHARGES STATEMENT

Council may charge and/or recover fees for any service it provides. Fees and charges are distinct from the rates and annual levies applied to properties within the LGA. When setting fees and charges, Council considers the nature of the service and recognises any community service obligations and wider policy objectives, including its commitments to equity and social justice.

In accordance with Section 532 of the Local Government Act 1993 (NSW), a council must not make a charge until it has considered all submissions made on the Operational Plan. It is also the responsibility of Council to set the Pricing Policy for fees and charges and consider each fee and charge.

Section 403(3) of the Local Government Act requires the following for each charge:

- amount of rate per unit (e.g. kilolitre, tonne) of the charge;
- differing amounts for the charge, if relevant;
- minimum amount or amounts of the charge, if relevant; and
- estimated yield of the charge.

The NSW Government sets the rates for specific statutory fees and charges.

GOODS AND SERVICES TAX

A goods and services tax (GST) of 10% is payable on some services provided by Council. In general, GST is not payable on fees and charges regulated under the Local Government Act, unless contestable. These include planning and development fees, zoning, development application fees and dog registration fees. Unless a specific exemption applies, GST is payable on non-regulated fees. This document identifies where GST is payable or not payable.

PRICING POLICY

The pricing for all non-regulated fees has been determined in accordance with Council's adopted Pricing Policy. This Pricing Policy provides transparency so that stakeholders can clearly understand how Council has determined the fees and charges applied to a service.

Council has identified eighteen categories of pricing. These categories are outlined in Table 1 on the following page.

Category	Code	Description	Basis
Public Good	А	The service provides a broad community benefit. Inconceivable or impractical to charge for service on a user basis.	Zero cost recovery
Practical Constraint	В	The service is a minor part of the overall operation of Council, or the potential for revenue collection is so minor that it is outweighed by the cost of collection.	Zero cost recovery
Shared Benefit	С	Benefits from providing this service accrue to both individuals and the community as a whole (Community Service Obligation).	Partial cost recovery
Stimulus	D	A stimulus to the demand for the service is required. In the short term, only part of the cost of the service is to be recovered.	Partial cost recovery
Evasion	Е	Charging prices to recover full cost may result in widespread evasion.	Partial cost recovery
Equity	F	The service is targeted to low income users.	Partial cost recovery
EconomicSocial/ Community Welfare	G	The service promotes or encourages local economic or social activity.	Partial cost recovery
Private Good	Н	The service benefits individual users, contributing to their income, welfare or profits, without any broader benefits to the community.	Full cost recovery
Monopoly	I	Council has a monopoly over provision of the service and there is no community service or equity obligation.	Full cost recovery
Development		The fee set will enable Council to develop and maintain a service.	Full cost recovery
Contribution	K	Charges are levied to compensate the community for an increase in the demand for a service or facilities because of a development proposal.	Full cost recovery
Regulatory: Non-Fixed	L	Fee charges cover the costs incurred by legislative requirements where no community service obligation exists.	Full cost recovery
Regulatory: Fixed	М	The fee is fixed by legislation.	Regulatory
Market	N	The service provided is in competition with that provided by another council or agency (private or public) and there is pressure to set a price that will attract adequate usage of the service.	Reference pricing
In-house	0	The service is provided predominantly for Council use, but sale to external markets may defray costs.	Reference pricing
Entrepreneurial P		The service is a profit-making activity and the price paid by users should recover an amount greater than the full cost of providing that service.	Rate of return pricing
Penalty Q		The fees charged are greater than the cost of the service, to act as a dis-incentive.	Rate of return pricing
Utility	R	Fee charges for possession, occupation or enjoyment of Council land, public land and air space by gas, electricity, telecommunications and water utilities.	Rate of return pricing

What are the Major Changes?

CHANGES TO STRUCTURE OF SOCIAL AND COMMUNITY SERVICES FEES

Following the boundary changes that created the new City of Parramatta in 2016, Council has conducted a review of the fees charged in the children and family, libraries, recreation facilities and programs, community care, and community capacity building sections of Social and Community Services (SACS).

This review has aimed to: reduce and simplify the number of fees and charges;

- align the fees and charges managed by the new City of Parramatta Council
- introduce greater fairness in the application of fees and charges to both individuals and organisations; and
- establish a transparent and sound schedule of fees and charges.

KEY CHANGES

In both Community Care and Recreation Facilities and Programs, Council has adopted a simpler and fairer approach to setting fees where possible. It involves setting the principal fee at the market rate and then offering two levels of concession rates for individuals and organisations.

In Recreation Facilities and Programs, this approach will apply to hiring community facilities and certain aquatic facilities. The concession rate for individuals is set at 50% of the market rate for holders of Commonwealth Seniors Health Cards, and 25% of the market rate for holders of Pension Concession Cards and Commonwealth Low Income Health Care Cards.

For-profit organisations, commercial operators and government agencies will pay the market rate. Concession rates for not-for-profit organisations with government funding will be set at 50% of the market rate, and just 25% of the market rate for those with no government funding.

In Community Care, this approach will apply to most of the services that Council directly provides to older people and people with disability who do not have a National Disability

Insurance Scheme (NDIS) or Home Care (Community Aged Care) package program. The existing fee charged by Council in 2017/18 to holders of Pension Concession Cards and Commonwealth Low Income Health Care Cards will become the base fee for concessions. Those holding Commonwealth Seniors Health Cards will pay an additional 25% of the base fee. Those with neither Pension Concession. Commonwealth Low Income Health Care or Commonwealth Seniors Heath cards will pay the full fee.

For service users with an approved NDIS package, no additional out-of-pocket charges will apply, unless advised by the Commonwealth Government. Council will, however, charge the holder of the Commonwealth package of funds the fee recommended under the NDIS fee schedule.

For service users with a Commonwealth-funded Home Care package, Council will charge the organisation that administers the Home Care package on behalf of the service user the relevant fees, depending on the type of service provided. The current Commonwealth fee rules limit the maximum daily rate charge for full pensioners to 17% of the daily rate of the pension. People who receive services paid for by the Home Care package may be charged a higher income-tested daily rate by the organisation that manages the package if they are not full pensioners.

increase by 50c per hour within the Central Business District (CBD) and in areas outside the CBD. Fees have not increased for several years, and this increase is necessary to maintain facilities and the quality of services being provided to the community.

In Children and Family services, Council proposes to slightly increase its fee for long day care centres by \$3 per day. The exception to this will be the daily fee for 0-3 year olds at North Rocks Child Care Centre, which charges by age group and will not increase in 2017/18. Council will consider aligning all child care fees for Council-managed centres in 2018/19.

Domestic waste charges will increase by 3%, to \$415.50 for a standard 140 litre bin service in line with expected cost increases to waste services over the coming 12 months.

Parking meter tariffs (on-street parking facilities only) will

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Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
1	CORPORATE SERVICES				
1.1	PROCESSING OF SUBPOENAS Lodgement	RC989	J	No	\$57.35
1.1	Processing per hour	110303	J & N	No	\$80.35
1.2	EXPERT WITNESS FEE			-	*****
1.2	Where Council Officer is required by a party other than Council itself to attend Court in his/her capacity as a Council employee and give evidence. Council charge is equal to officer's hourly rate PLUS travelling expenses being per km one way after first km up to and including 80km plus parking fees (\$2.45 per km -GST exempt).			No	Council Officer Hourly Rate
1.3	DOCUMENT PREPARATION FOR COURT				
1.3	Coloured Photocopies (A4) per copy		N	No	\$2.40
1.3	Coloured Photocopies (A3) per Copy		N	No	\$4.65
1.3	Black and White Photocopies (A4) per copy		N N	No No	\$1.10 \$2.05
1.4	Black and White Photocopies (A3) per copy COURIER FEES		IN	NO	\$2.05
1.4	Courier fees will be charged per subpoena to recover actual costs		N	No	Full Cost Recovery
1.5	SCANNING & SAVING DOCUMENTS TO CD or USB				T dir Cock (Cock or y
1.5	Fee per CD		N	No	\$10.30
1.5	Fee per USB		N	No	\$23.00
1.6	INFORMAL GIPA REQUESTS			Na	
1.6	Request for access to information and processing		N	No No	No Fee
1.6	Processing Fee in excess of 20 hours - per hour exceeding first 20 hours Internal Review Fee - per review		N N	No	\$61.80 \$41.20
1.6	Application for Adjoining Owners Details		N	No	No Fee
1.7	PHYSICAL DOCUMENTATION SUPPLIED UNDER INFORMAL GIPA				110 1 00
1.7	Coloured Photocopies (A4) per copy	RC595	N	No	\$2.40
1.7	Coloured Photocopies (A3) per Copy	RC595	N	No	\$4.65
1.7	Black and White Photocopies (A4) per copy	RC595	N	No	\$1.10
1.7	Black and White Photocopies (A3) per copy	RC596	N	No	\$2.05
1.8	COURIER & REGISTERED POST FEES Courier fees will be charged per subpoena to recover actual costs		N	No	Full Cost Recovery
1.8	Registered Post		IN	No	Full Cost Recovery
1.9	ACCESS TO INFORMATION (Statutory)			110	T dir Cock (Cockvory
1.9	Access to records by natural persons about their personal affairs				
1.9	Formal GIPA Application		M	No	\$30.00
1.9	Informal GIPA Application			No	No Fee
1.9	Processing Charge - per hour (where applicable) Internal Review (All circumstances) - Processing Charge based on actual costs		M	No	\$30.00
1.9	Amendment to Records		M	No	\$40.00
1.9	All charges are to be estimated to the nearest hour and the hourly rate is intended to cover all costs of processing, locating the information, decision making, consultation				Full Cost Recovery
1.10	where necessary, and any photocopying LEGAL SERVICES - CHARGES PER HOUR				
1.10	Accredited Specialist Solicitor - Per Hour		0	Yes	\$463.50
1.10	Senior Solicitor (more than 10 yrs post graduate experience) - Per Hour		0	Yes	\$412.00
1.10	Solicitor (with less than 10 years post graduate experience) - Per Hour		0	Yes	\$360.50
1.10	Paralegal - Per Hour		0	Yes	\$180.25
1.10	Administrative / Secretarial services - Per Hour		0	Yes	\$103.00
1.11	RATE INFORMATION CERTIFICATION - Statutory - Section 603 LGA	DC4	NA	No	#00.00
1.11	Section 603 LGA Urgency Fee for Section 603 LGA- same day service per fax	RC1 RC126	M H	No No	\$80.00 \$51.50
1.11	Cancellation Fee Section 603 LGA	110120	11	No	\$25.75
1.11	Copy of Sec 603 certificate - per certificate			No	\$30.90
1.12	ADMINISTRATION FEE - BOND AND DEPOSIT REFUND:			-	723.00
1.12	· Administration fee on refund of deposits/bonds - % per annum of Deposit/Bond			Yes	1.70%
	amount			100	1.70/0
1.13	A Statement of rates, charges, rebates, reversals or receipts issued against an account				
1.13	for a specific year, or the current year to date. (One statement equals one (1) rating year's transactions) - Per Statement	RC3	G	No	\$61.80
1.14	COPY OF RATE NOTICE/INSTALMENT NOTICE	DO: ::			A
1.14	Copies of Rate Notices or Instalment Notices - each	RC142	G	No Yes	\$18.55 \$12.40
1.14	Purchase of Plans (via outsourced information broker - Infotracks) Purchase of Titles or Deeds (via outsourced information broker - Infotracks)			Yes	\$12.40 \$10.30
1.15	WRITTEN OWNERSHIP ADVICE			100	φ10.50
1.15	A letter stating the ownership of a property - each	RC142	G	No	\$18.50
1.16	DISHONOURED CHEQUES				Ţ y
1.16	Dishonoured Cheque Fee - per cheque	RC31	Q	Yes	\$93.10
1.16	Note: Meals on Wheels are exempt, fees charged by bank or Australia Post to be added to dishonoured cheque fee (as transaction fee or Australia Post Fee)	r			Note
1.17	AGGREGATION OF LAND VALUES FOR RATING PURPOSES - Section 548A	RC3	L	No	\$231.75

Ref No.	Description of Service PRESENTED CHEQUE SEARCH	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
1.18	Search Fee to identify presenters bank account		Н	Yes	\$62.00
1.18	Note: Fee charged by bank to be added to search fee			Yes	+ additional bank charges
1.19	INTEREST ON OVERDUE RATES - per annum (Subject to Ministers Approval)		H&L	No	7.5%
1.20	ANNUAL CHARGES - STORMWATER MANAGEMENT CHARGE				
1.20	Provision of stormwater management services to the City of Parramatta in accordance with the Local Government Amendment (Stormwater) Act 2005 (Annual Charge per Assessment)				Note
1.20	Residential Properties				
1.20	All parcels of rateable urban land categorised as Residential excluding Strata properties Annual Charge per Assessment	-	J	No	\$25.00
1.20	All strata properties categorised as Residential		J	No	\$12.50
1.20	Business Properties				V.2.00
1.20	All parcels of rateable urban land categorised as Business (all sub categories) incl. Business Strata properties - Annual Charge per 350 sq m or part thereof (capped at \$200.00)		J	No	\$25.00
1.20	All parcels of rateable urban land categorised as Business (all sub categories) incl. Business Strata properties - Annual Charge per 350 sq m or part thereof (capped at \$500.00)		J	No	\$25.00
1.20	All parcels of rateable urban land categorised as Business (all sub categories) incl. Business Strata properties - Business Strata per assessment		J	No	\$12.50
1.20	Land Area less than 1200sq m		J	No	\$25.00
1.20	Land Area equal to or greater than 1200 sq m and less than 5000 sq m		J	No	\$100.00
1.20 1.20	Land Area equal to or greater than 5000 sq m and less than 10000 sq m Land Area greater than 10000 sq m		J	No	\$375.00
1.20	Business Strata Properties		J	No	\$725.00
1.20	Minimum Levy Land value exceeds Minimum Rateable Value and:		J	No	\$5.00
1.20	Land Area less than 1200 sq m		J	No	\$25.00
1.20	Land Area equal to or greater than 1200 sq m and less than 5000sq m		J	No	\$100.00
1.20	Land Area equal to or greater than 5000 sq m and less than 10000 sq m		J	No	\$375.00
1.20	Land Area greater than 10000 sq m SALE OF DOCUMENTS		J	No	\$725.00
1.21 1.21	Mail outs with Rate Notices:				
1.21	Community			No	cost plus 10%
1.21	Commercial & Others			No	market + 10%
1.22	PAYMENTS / REFUNDS				
1.22	DISHONOURED Direct Debit Dishonoured Direct Debit or electronic funds transfer Fee (Council Administration Fee)	RC31	Q	Yes	\$51.50
1.22	Direct Debit Dishonour Fees - (Meals on Wheels exempt) Note: Fees charged by bank or Australia Post to be added to dishonoured cheque fee			Yes	+ dishonour fee charge (bank or
4.00	(as transaction fee or Australia Post Fee)			Vaa	AusPost) + GST
1.22	Dishonoured Credit Card Fee Cheque Stop Payment Fee			Yes Yes	\$44.00 \$44.00
1.22	Stale Cheque Processing Fee - (unpresented after 6 months)			Yes	\$65.80
1.22	Cheque Special Clearance Fee			Yes	\$58.50
1.22	Returned Cheque/EFT			Yes	\$32.25
1.22	Note: 1% MSF is applicable to any bookings made via the online booking portal in Hills				Note
1.23	SALE OF TENDER DOCUMENTS VIA TENDERLINK WEB PORTAL Minimum fee, for projects estimated at less than \$150,000	RC693	E	No	\$50.75
1.23	Minimum fee for projects estimated at less than \$150,000 For projects estimated at \$150,000 or more	RC693	<u></u>	No	\$59.75 \$144.20
1.24	ENVIRONMENTAL UPGRADE AGREEMENTS (EUA) - FEES AND CHARGES	110000		110	ψ111.20
1.24	EUA Application Processing Fee			Yes	\$2,531.30
1.24	EUA Administration Fee				
1.24	1 Year Loan			Yes	\$1,202.10
1.24 1.24	2 Year Loan 3 Year Loan			Yes Yes	\$2,219.45 \$3,236.80
1.24	4 Year Loan			Yes	\$4,254.20
1.24	5 Year Loan			Yes	\$5,271.55
1.24	6 Year Loan			Yes	\$6,288.90
1.24 1.24	7 Year Loan 8 Year Loan			Yes Yes	\$7,306.20 \$8,323.65
1.24	9 Year Loan			Yes	\$9,341.00
1.24	10 Year Loan			Yes	\$10,358.30
1.24	11 Year Loan			Yes	\$11,375.80
1.24	12 Year Loan			Yes	\$12,393.10
1.24 1.24	13 Year Loan 14 Year Loan			Yes Yes	\$13,410.40 \$14,427.80
1.24	15 Year Loan			Yes	\$14,427.80 \$15,445.15
1.24	EUA Amendment Fee			Yes	\$158.30
1.24	Direct Debit Dishonour Fee			Yes	\$44.40

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
2	CITY EVENTS & CULTURAL HERITAGE PROGRAMS				
2.1	RESEARCH SERVICES	CM	NI .	Yes	CO 00
2.1	Photocopy Black and White A4 (self service) - per copy	CM	N		\$0.20
2.1	Photocopy Black and White A3 (self service) - per copy Printing (Black and white) eg CD ROM, Word processor, Microfilms, Scanner	CIVI	N	Yes Yes	\$0.40 \$0.20
2.1	Printing - A4	CM	N	Yes	\$0.20
2.1	Printing - A3	OIVI		Yes	\$0.40
2.2	VISITOR INFORMATION CENTRE CHARGES			100	ψ0.10
2.2	e.g. postcards, books and other merchandise. Note: due to the diverse range of items under this category for sale, costs vary. Costs to be determined on individual basis by Manager, Cultural Heritage and Tourism in consideration of cost recovery	СМ	Р	Yes	Full Cost Recovery
2.2	Specialised research services per hour			Yes	\$113.30
2.3	VENUE HIRE				
2.3	Heritage Meeting Room				
2.3	Available Mon to Friday between 9:00am and 5:00pm excluding public holidays - Not available for parties (18th, 21st, etc.)				Note
	Private / Commercial Rate - 100% of market rate - Social Functions				
2.3	 Self employed persons for the purpose of providing services to the public for a personal profit Business State and Federal Government 	RC450	N		
2.3	Half day booking from 9:30am to 12:30pm or 1:30pm to 4:30pm			Yes	\$188.00
2.3	Full Day rate: 8 hour maximum (between 9:00am to 5:00pm only)	RC450	C & N	Yes	\$188.00
2.0	Not for Profit Rate - 50% of market rate - Religious Programs/Church Groups	110400	OUN	100	φ57 3.00
2.3	Funded Community GroupsPolitical PartiesLocal Government	RC450	C & N		
	- Clubs -Groups that charge a fee on a cost recovery basis				
2.3	Half day booking from 9:30am to 12:30pm or 1:30pm to 4:30pm			Yes	\$95.00
2.3	Full Day rate: 8 hour maximum (between 9:00am to 5:00pm only)			Yes	\$188.00
2.3	Concession Rate - 25% of market rate - Charitites, Senior Groups & Concession Card holders - Non-Funded Community Groups - Rallies/Demonstrations - Charity Functions (must prove 75% of funds raised will be given to a registered charitable organisation)				
2.3	Half day booking from 9:30am to 12:30pm or 1:30pm to 4:30pm			Yes	\$47.00
2.3	Full Day rate: 8 hour maximum (between 9:00am to 5:00pm only)			Yes	\$95.00
2.4	EQUIPMENT				******
2.4	Smart Screen per booking		C & N	Yes	\$58.90
2.4	Internet access per booking		CND	Yes	\$27.00
2.5	CATERING				
2.5	Supply of tea & coffee provisions per person per day weekdays only	RC450	N&P	Yes	\$3.30
2.5	Available on weekdays only				Note
2.6	PENALTY RATES				
2.6	Breakages and damage - full cost of replacement items or repairs	RC450	Q		Full Cost Recovery
2.6	Failure to vacate booked time - Hirer will be charged twice the normal booking fee	RC450	Q	V	Twice normal booking fee
2.6	Failure to leave rooms in a clean and tidy condition	RC450	Q	Yes	\$100.00
2.6	All cancellations must be received in writing. A cancellation fee of 50% of the total charge will apply if less than 14 days notice is given for a cancellation.			Yes	50% of the total charge + GST
2.7	CULTURAL HERITAGE SCHOOL PROGRAMS				
2.7	Per Person	RC389	C & N	No	\$5.00
2.8	PUBLIC PROGRAMS	110000	0 4 11	110	ψο.σο
2.8	PUBLIC PROGRAMS - per person Note that it is not appropriate to determine fees for individual programs - programs provided vary constantly based on community needs, seasonal variances etc. Some	RC390	C & N	Yes	Various Fees Apply
2.9	programs will cross subsidise others PARRAMATTA ARTISTS STUDIOS				
2.9	Studio / Room Rental				
2.9	Category A - per week	CM	N	Yes	\$24.00
2.9	Category B - per week	CM	N	Yes	\$30.00
2.9	Category C - per week	CM	N	Yes	\$35.00
2.9	Category D - per week	CM	N	Yes	\$95.00
2.9	Category E - per week			Yes	\$51.00
2.9	Category F - per week			Yes	\$68.00
2.9	Category G - per week			Yes	\$170.00
2.9	Please note, casual daily rates are charged at the same as weekly rates.				Note

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
2.10	EVENTS STALL CHARGES	DC490			
2.10	Food Stallholder fee - Fees for Hire or use of facilities	RC480			
	One 3 x 3m Pagoda stall, dry waste service, health inspector fees, shared handwashing			.,	0.400.00
2.10	sink for Community Purpose		G	Yes	\$438.00
2.10	One 3 x 3m Pagoda stall, dry waste service, health inspector fees, shared handwashing sink for Commercial Purpose		N	Yes	\$654.00
2.10	One 6 x 3m Hoecker dry waste service, health inspector fees, shared handwashing sink for Community Purpose		G	Yes	\$730.00
2.10	One 6 x 3m Hoecker dry waste service, health inspector fees, shared handwashing sink for Commercial Purpose		N	Yes	\$1,059.00
2.10	One 6m (I) x 3m (w) Space, dry waste service, health inspector fees (Van or cart)		N	Yes	\$530.00
2.10	One 6 x 6m Hoecker stall, dry waste service, health inspector fees, shared handwashing sink for Community Purpose		G	Yes	\$1,272.00
2.10	One 6 x 6m Hoecker stall, dry waste service, health inspector fees, shared handwashing sink for Commercial Purpose		N	Yes	\$1,844.00
2.10	Merchandise Stallholder fee	RC480			
2.10	- Fees for Hire or use of facilities				
2.10	One 3 x 3m Pagoda stall, dry waste service for Community Purpose		G	Yes	\$357.00
2.10	One 3 x 3m Pagoda stall, dry waste service for Commercial Purpose One 4 x 4m Marquee stall, dry waste service for Community Purpose		N	Yes Yes	\$431.00 \$594.00
2.10	One 4 x 4m Marquee stall, dry waste service for Commercial Purpose One 4 x 4m Marquee stall, dry waste service for Commercial Purpose			Yes	\$706.00
2.10	One 6 x 3m Hoecker stall, dry waste service for Community Purpose			Yes	\$588.00
2.10	One 6 x 3m Hoecker stall, dry waste service for Commercial Purpose			Yes	\$700.00
2.10	One 2.4 x 2.4m Fete stall, Merchandise for Commercial Purpose			Yes	\$1,105.00
2.10	One 6 x 6m Hoecker stall, dry waste service for Community Purpose			Yes	\$1,099.00
2.10	One 6 x 6m Hoecker stall, dry waste service for Commercial Purpose	DO 400		Yes	\$1,313.00
2.10	Information Stallholder fee	RC480	G	Yes	#00.00
2.10	One 2.4 x 2.4m Fete stall for Community purpose One 2.4 x 2.4m Fete stall for Commercial purpose		N N	Yes	\$98.00 \$162.00
2.10	One 3 x 3m Pagoda stall for Community purpose		G	Yes	\$164.00
2.10	One 3 x 3m Pagoda stall for Commercial Purpose		N	Yes	\$274.00
2.10	One 6 x 3m Hoecker stall for Community Purpose			Yes	\$535.00
2.10	One 6 x 3m Hoecker stall for Commercial Purpose			Yes	\$889.00
2.10	One 6 x 6m Hoecker stall for Community Purpose			Yes	\$1,071.00
2.10	One 6 x 6m Hoecker stall for Commercial Purpose	DO 400/500/4	07/470/547/500	Yes	\$1,778.00
2.10	All Events Extras fees - Fees for Hire or use of facilities	RC483/593/4	67/479/547/599		
2.10	Electric Power (per 10 amp or 15 amp point)		J	Yes	\$141.00
2.10	Electric Power - Extra outlet (per 10 amp or 15 amp point)		J	Yes	\$34.00
2.10	Electric Power (3 phase, 32 amp, 5 pin)		J	Yes	\$151.00
2.10	Stall lighting (per stall, includes cabling & electrician)		J	Yes	\$149.00
2.10	Table: 1.8m			Yes	\$22.00
2.10	Table: 2.4m			Yes	\$23.00
2.10	Table: Café 90cm round			Yes	\$26.00
2.10	Umbrella: for Café Table Chairs: plastic/unit			Yes Yes	\$32.00 \$4.00
2.10	Pro Floor: per Msq (exclusive laying and removal)			Yes	\$6.00
2.10	Cool Room: Medium			Yes	\$442.00
2.10	Note: due to the diverse range of items available it is not appropriate to identify fees for individually requested items such as Marquees, Structures, Generators, Wet Waste Services, Barricades, Fencing, Lighting Towers etc. Fees determined on an individual basis by the Service Manager Major Events in consideration of cost recovery & profit potential. Given the varied nature of events and stalls, Fees for Events' Stalls are listed as a maximum fee. The Service Manager Major Events will determine the fee based on the specific nature of the event and stall.				Note
2.11	STREET ACTIVITY				
2.11	Street Entertainment			Voc	¢44.00
2.11	Application fee for Centenary Square Three month permit (any area within LGA including CBD)		C	Yes Yes	\$11.00 \$14.00
2.11	Temporary Art			100	Ψ17.00
2.11	Three month permit		С	Yes	\$14.00
2.11	Mobile Food Vending				
2.11	Three month permit - Commercial	•	N	Yes	\$1,360.00
2.11	Events and Festivals				
2.11	Centenary Square (CS)				
2.11	Commercial		N.I.	V	# 205.00
2.11	1/2 day or less event (partial use of CS)		N	Yes	\$385.00
2.11	Full day event (partial use of CS) Full day event (Entirety of CS)		N N	Yes Yes	\$804.00 \$1,609.00
2.11	Not-for-profit organisation		14	100	ψ1,009.00
2.11	1/2 day or less event (partial use of CS)		С	Yes	\$193.00
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Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
2.11	Full day event (partial use of CS)		С	Yes	\$402.00
2.11	Full day event (Entirety of CS) Low level resourced or self-funded charities		С	Yes	\$804.00
2.11	1/2 day or less event (partial use of CS)		С	Yes	\$96.00
2.11	Full day event (partial use of CS)		C	Yes	\$204.00
2.11	Full day event (Entirety of CS)		С	Yes	\$408.00
2.11	LGA-wide (excluding Centenary Square) Low risk event		С	Yes	\$125.00
2.11	Medium risk event		C	Yes	\$374.00
2.11	High risk event		С	Yes	\$600.00
2.11	Given the varied nature of Events and Festivals, the Service Manager, City Animation may determine the fee based on the specific nature and impact of the event proposed.				Note
2.11	Fundraising and Charity Collection All				
2.11	Refundable bond to ensure compliance with rules and guidelines			Yes	\$215.00
2.11	CBD				, =:::::
2.11	Maximum 4 hours, professional charity		С	Yes	\$215.00
2.11	Maximum 4 hours, local charity, low level resourced charity of self-funded charity		С	Yes	\$108.00
2.11	Non-CBD			Voc	# 400.00
2.11	Maximum 4 hours, professional charity		C	Yes	\$108.00
2.11	Maximum 4 hours, local charity, low level resourced charity of self-funded charity		С	Yes	\$57.00
2.11	Leaflet Distribution				
2.11	CBD Refundable bond to ensure compliance with rules and guidelines			Yes	\$108.00
2.11	Maximum 4 hours, commercial		N	Yes	\$164.00
2.11	Maximum 4 hours, not-for-profit organisation		С	Yes	\$108.00
2.11	Maximum 4 hours, low level resourced or self-funded charity Non-CBD		С	Yes	\$57.00
2.11	Maximum 4 hours, commercial		N	Yes	\$85.00
2.11	Maximum 4 hours, not-for-profit organisation		С	Yes	\$28.00
2.11	Maximum 4 hours, low level resourced or self-funded charity Promotions		С	Yes	\$14.00
2.11	Centenary Square (limited to one zone only)				
2.11	Commercial		N	Yes	\$295.00
2.11	Not-for-profit organisation Low level resourced or self-funded charity		C C	Yes Yes	\$147.00 \$86.00
2.11	LGA-wide (excluding Centenary Square)				ψοσιοσ
2.11	Commercial		N	Yes	\$119.00
2.11	Not-for-profit organisation Low level resourced or self-funded charity		C C	Yes Yes	\$62.00 \$32.00
2.11	Portable Advertising				
2.11	Application fee		N	Yes	\$125.00
2.11	One year permit Retail Trading on Public Footpaths and Spaces		N	Yes	\$470.00
2.11	Application fee		N	Yes	\$125.00
2.11	CBD permit, each m2, per annum Non-CBD permit, each m2, per annum		N N	Yes Yes	\$431.00 \$119.00
2.11	Occasional Footpath Trading		IN .	163	ψ119.00
2.11	CBD			V	000000
2.11	Per hire, per occasion Low level resourced or self-funded charity, per hire, per occasion		N C	Yes Yes	\$283.00 \$14.00
2.11	Non-CBD				ψ17.00
2.11	Per hire, per occasion		N	Yes	\$113.00
2.11	Low level resourced or self-funded charity, per hire, per occasion Outdoor Markets		С	Yes	\$14.00
2.11	Fees per trading day - CBD				
2.11	Standard site (3meters x 3 meters)		N	Yes	\$85.00
2.11	Double Standard site (6 meters x 6 meters) Hot Food site (3meters x 3meters)		N N	Yes Yes	\$125.00 \$119.00
2.11	Fees per trading day - Non - CBD				
2.11	Standard site (3meters x 3 meters)		N N	Yes Yes	\$40.00 \$62.00
2.11	Double Standard site (6 meters x 6 meters) Hot Food site (3meters x 3meters)		N N	Yes	\$62.00 \$57.00
2.12	ECONOMIC DEVELOPMENT FEES				,
2.12	Economic Development Program (High Cost) e.g. Small business course (specialist program); Premium business event; Investment attraction event; Specialist program			Yes	\$105.00
2.12	Economic Development Program (Medium Cost) e.g. Small business course; Printed publication; Information workshop; Visitor and cultural economy program			Yes	\$21.00
2.12	Economic Development Program (Low Cost) e.g. Small business course; Employment and skills program; Printed publication; Information workshop			Yes	\$5.50

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
3	RIVERSIDE THEATRES PARRAMATTA COMMERCIAL PERFORMANCE				
3.1	RIVERSIDE THEATRES				
3.1	Riverside Theatre One Performance Only				
3.1	Monday to Friday		N	Yes	\$4,894.00
3.1	Saturday		N	Yes	\$6,262.00
3.1	Sunday		N	Yes	\$6,262.00
3.1	Additional Performances		N.	V	00.074.00
3.1	Monday to Friday Saturday		N N	Yes Yes	\$3,971.00 \$4,633.00
3.1	Sunday		N	Yes	\$4,633.00
3.1	Minimum staff required in the venue hire of Riverside Theatre: 1 Front of House Supervisor, 1 Stage Door Security, 4 Ushers, 1 Technical Lighting, 1 Technical Sound 1 Technical Stage. Total 9 staff cost for minimum 4 hours each @ \$49.50 per hr.		N	Yes	\$1,782.00
3.1	Lennox Theatre				
3.1	One Performance Only				
3.1	Monday to Friday		N	Yes	\$1,487.00
3.1	Saturday		N	Yes	\$2,038.00
3.1	Sunday Additional Performance		N	Yes	\$2,038.00
3.1	Monday to Friday		N	Yes	\$1,094.00
3.1	Saturday		N	Yes	\$1,686.00
3.1	Sunday		N	Yes	\$1,686.00
3.1	Minimum staff required in the venue hire of Lennox Theatre: 1 Front of House Supervisor, 1 Stage Door Security, 1 Usher, 1 Technician. Total 4 staff cost for minimum 4 hours each @ \$49.50 per hr.		N	Yes	\$792.00
3.1	Rafferty's Theatre				
3.1	One Performance Only Monday to Friday		N	Yes	\$882.00
3.1	Saturday		N	Yes	\$1,405.00
3.1	Sunday		N	Yes	\$1,405.00
3.1	Additional Performances				ψ1,100.00
3.1	Monday to Friday		N	Yes	\$706.00
3.1	Saturday		N	Yes	\$882.00
3.1	Sunday		N	Yes	\$882.00
3.1	Minimum staff required in the venue hire of Rafferty's Theatre: 1 Front of House Supervisor, 1 Stage Door Security, 1 Usher, 1 Technician. Total 4 staff cost for minimum 4 hours each @ \$49.50 per hr.		N	Yes	\$792.00
3.1	Courtyard (full day)			.,	A 4 a 24 a 2
3.1	Monday to Friday			Yes Yes	\$1,061.00
3.1	Saturday Sunday			Yes	\$1,485.00 \$1,485.00
3.1	Courtyard (half day)				ψ1,100.00
3.1	Monday to Friday			Yes	\$530.00
3.1	Saturday			Yes	\$743.00
3.1	Sunday			Yes	\$743.00
3.1	Minimum staff required in the venue hire of Riverside Courtyard: 1 Front of House Supervisor, 1 Stage Door Security, 1 Usher, 1 Technician. Total 4 staff cost for minimum 4 hours each @ \$49.50 per hr.			Yes	\$792.00
3.1	-Bump In and Rehearsal period is free on the day of the performance for a period of up to four (4) hours only, with the exception of staff costs. The Theatres Technical Staff as outlined above must be employed during the Bump In or Rehearsal and are charged to the hirer at a rate of \$49.50(incl. GST) per staff member per hour. Penalty rates apply for periods exceeding eight (8) hours, Sundays and Public Holidays				Note
3.1	Charges NOT included in Hire Rates				
3.1	Piano Hire			Yes	\$300 to \$900
3.1	Booking Fees			Yes	\$0.85 to \$7.20
3.1	Staff hire rate - per hour (minimum 4 hour call applies)			Yes	\$49.50
3.1	Staff hire penalty rate - per hour (minimum 4 hour call applies) Additional equipment hire -rate on application			Yes	\$78.50 Various Fees Apply
3.1	Consumables - rate on application				Various Fees Apply Various Fees Apply
3.1	Deposit Fee			No	A deposit of 50% is required, which may be forfeited if the hire does not proceed.
3.1	Hire Rates are negotiable at the discretion of the Director. It is essential that all hirers read the Performance Hire Guide which outlines the Theatres Policies and Procedures relating to Venue Bookings.				Note
2.2	RIVERSIDE THEATRES PARRAMATTA COMMUNITY PERFORMANCE				
3.2	Riverside Theatre				

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
3.2	Monday to Friday Saturday		N N	Yes Yes	\$3,907.00 \$5,268.00
3.2	Sunday		N N	Yes	\$5,268.00
3.2	Additional Performances		11	163	φ3,200.00
3.2	Monday to Friday		N	Yes	\$3,132.00
3.2	Saturday		N	Yes	\$4,112.00
3.2	Sunday		N	Yes	\$4,112.00
3.2	Minimum staff required in the venue hire of Riverside Theatre: 1 Front of House Supervisor, 1 Stage Door Security, 4 Ushers, 1 Technical Lighting, 1 Technical Sound 1 Technical Stage. Total 9 staff cost for minimum 4 hours each @ \$49.50 per hr.		N	Yes	\$1,782.00
3.2	Lennox Theatre				
3.2	One Performance Only				
3.2	Monday to Friday		С	Yes	\$1,199.00
3.2	Saturday		С	Yes	\$1,516.00
3.2	Sunday		С	Yes	\$1,516.00
3.2	Lennox Theatre				
3.2	Additional Performances				
3.2	Monday to Friday		C	Yes	\$889.00
3.2	Saturday		C	Yes	\$1,094.00
3.2	Sunday		С	Yes	\$1,094.00
3.2	Minimum staff required in the venue hire of Lennox Theatre: 1 Front of House Supervisor, 1 Stage Door Security, 1 Usher, 1 Technician. Total 4 staff cost for minimum 4 hours each @ \$49.50 per hr.		С	Yes	\$792.00
3.2	Rafferty's Theatre				
3.2	One Performance Only			.,	
3.2	Monday to Friday		C	Yes	\$825.00
3.2	Saturday		С	Yes	\$1,157.00
3.2	Sunday		С	Yes	\$1,157.00
3.2	Additional Performances		0	V	# 000 00
3.2	Monday to Friday		С	Yes	\$628.00
3.2	Saturday		C	Yes	\$708.00
3.2	Sunday Minimum staff required in the venue hire of Rafferty's Theatre: 1 Front of House Supervisor, 1 Stage Door Security, 1 Usher, 1 Technician. Total 4 staff cost for minimum		C	Yes	\$708.00 \$792.00
	4 hours each @\$49.50per hr.				
3.2	Courtyard (full day)				
3.2	Monday to Friday			Yes	\$849.00
3.2	Saturday			Yes	\$1,189.00
3.2	Sunday			Yes	\$1,189.00
3.2	Courtyard (half day) Monday to Friday			Yes	\$424.00
3.2	Saturday			Yes	\$424.00 \$594.00
3.2	Sunday			Yes	\$594.00
3.2	Minimum staff required in the venue hire of Riverside Courtyard: 1 Front of House Supervisor, 1 Stage Door Security, 1 Usher, 1 Technician. Total 4 staff cost for minimum 4 hours each @ \$49.50per hr.			Yes	\$792.00
3.2	-Bump In and Rehearsal period is free on the day of the performance for a period of up to four (4) hours only, with the exception of staff costs. -The Theatres Technical Staff as outlined above must be employed during the Bump In or Rehearsal and are charged to the hirer at a rate of \$49.50 per hr (inc. GST) per staff member per hour. Penalty rates apply for periods exceeding eight (8) hours, Sundays and Public Holidays				Note
3.2	Charges not included in the Hire Rates				
3.2	Piano Hire			Yes	\$300 to \$900
3.2	Booking Fees			Yes	\$0.85 to \$7.20
3.2	Staff hire rate - per hour (minimum 4 hour call applies)			Yes	\$49.50
3.2	Staff hire penalty rate - per hour (minimum 4 hour call applies)			Yes	\$78.50
3.2	Additional equipment hire -rate on application Consumables - rate on application				Various Fees Apply Various Fees Apply
3.2	Deposit Fee			No	A deposit of 50% is required, which may be forfeited if the hire does not proceed.
3.2	Hire rates are negotiable at the discretion of the Director. It is essential that all hirers read the Performance Hire Guide which outlines the Theatres Policies and Procedures relating to Venue Bookings.				Note
3.3	STUDIO 404 HIRE RATES				
3.3	Community				
3.3	Studio 1				
3.3	2 hrs (min hire)			Yes	\$68.00
3.3	Half Day (4 hrs)			Yes	\$113.00
3.3	Full Day (8 hrs)			Yes	\$215.00
3.3	Half Week (3 days)			Yes	\$566.00

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
3.3	Week (7 days)			Yes	\$1,020.00
3.3	Studio 2 & 3				
3.3	2 hrs (min hire)			Yes	\$74.00
3.3	Half Day (4 hrs)			Yes	\$136.00
3.3	Full Day (8 hrs)			Yes	\$238.00
3.3	Half Week (3 days)			Yes	\$663.00
3.3	Week (7 days)			Yes	\$1,246.00
3.3	Studio 4				
3.3	2 hrs (min hire)			Yes	\$57.00
3.3	Half Day (4 hrs)			Yes	\$102.00
3.3	Full Day (8 hrs)			Yes	\$181.00
3.3	Half Week (3 days)			Yes	\$470.00
3.3	Week (7 days)			Yes	\$850.00
3.3	Commercial				
3.3	Studio 1				
3.3	2 hrs (min hire)			Yes	\$136.00
3.3	Half Day (4 hrs)			Yes	\$227.00
3.3	Full Day (8 hrs)			Yes	\$431.00
3.3	Half Week (3 days)			Yes	\$1,133.00
3.3	Week (7 days)			Yes	\$2,039.00
3.3	Studio 2 & 3			Yes	
3.3	2 hrs (min hire)			Yes	\$147.00
3.3	Half Day (4 hrs)			Yes	\$272.00
3.3	Full Day (8 hrs)			Yes	\$476.00
3.3	Half Week (3 days)			Yes	\$1,326.00
3.3	Week (7 days)			Yes	\$2,515.00
3.3	Studio 4			Yes	
3.3	2 hrs (min hire)			Yes	\$113.00
3.3	Half Day (4 hrs)			Yes	\$204.00
3.3	Full Day (8 hrs)			Yes	\$363.00
3.3	Half Week (3 days)			Yes	\$963.00
3.3	Week (7 days)			Yes	\$1,699.00
3.3	Note: Studio 404 fees will be on exhibition from through out the month of July 2017 will be adopted Monday July 31st 2017.	7 and			Note

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
4.1	ASSET STRATEGY AND PROPERTY MANAGEMENT CERTIFICATE FOR CLASSIFICATION OF COUNCIL LAND				
4.1	Certificate For Classification Of Council Land - Section 54 LG Act		М	No	\$51.50
4.2	ROAD CLOSURES - Administration Fee for the processing of Road Closure Applications				
4.2	Temporary Road Closure (refer to Traffic under Temporary Road Occupancy)				Refer to Traffic under Temporary Road Occupancy
4.2	Permanent Road Closure		G	No	\$1,426.14
4.2	Compensation			No	Determined by valuation at the classification
4.2	For advertising and notification of permanent road closure		Н	No	the closure \$1,071.41
4.2	Advertising Fee - Road Closure/Opening Gazettal Fee			No	Cost imposed by Crown Lands and Council to recoup/reimburse from applicant
4.2	Property Services:				
4.2	(b) Administration fee for allowing entries onto titles over which Council has a caveat - minor matter (eg re-financing)				
4.2	Standard - one month turnaround			Yes	\$200.00
4.2	Priority - one week turnaround			Yes	\$500.00
4.2	(c) Processing fee for Covenant, Withdrawal of Caveat - to extinguish, modify or release where Council is the authority (excluding legal fees and disbursements)			Yes	\$500.00
4.3	OCCUPYING COUNCIL ROADS AND FOOTWAYS				
4.3	Administrative fee for structures on roads		H	No	\$713.07
4.3	Alfresco Dining & Retail Activity Application Fee Alfresco Dining Fee		G G	No	\$129.06
4.3	Parramatta CBD per sq metre per annum		G	No	\$208.99
4.3	Note - Suburbs below require Development Application & Alfresco Dining & Retail Activity Application				Note
4.3	Epping (main shopping centre) per sq metre per annum		G	No	\$187.36
4.3	Harris Park, per sq metre per annum		G	No	\$120.82
4.3	Rydalmere & other locations not listed above		G	No	\$86.21
4.3	Outdoor Dining Bond			No	25% of Annual GST free amount
4.3	Non-Commercial Activity Approval Fee		G	No	\$106.40
4.3	(Fee may be waived for charitable organisations upon application)				Note
4.3	Council will waive the fees for current and new outdoor dining approvals during 2018/19 in all areas outside of the Parramatta CBD only				Note
4.4	SECTION 611 CHARGES				
4.4	S611 - Annual charge relating to pipelines or other structures under Council roads APPLICATION FEE RELATING TO EASEMENTS			No	No Fee
4.5	For creation or for release of easements		Н	No	\$1,426.14
4.5	Compensation			No	Determined by valuation prior to being reported to Council
4.5	For advertising and notification of easements		Н	No	\$1,071.41
4.5	Bond access and restoration of public land after easement works		Н	No	\$10,000.00
4.6	TELECOMMUNICATIONS FACILITIES		ш	Voc	Ф 7 0.4.45
4.6	Administrative Fee Land Annual Occupation Fee		Н	Yes	\$784.45
4.6	High Value Site - Naturally elevated Council land which allows equipment shelter/kiosk and monopole/tower		Н	Yes	\$40,000.00
4.6	Co-User fees for above facility		Н	Yes	\$30,000.00
4.6	Standard Value site - Less elevated Council land wich allows equipment shelter/kiosk		Н	Yes	\$30,000.00
4.6	Co-User fees for above facility		Н	Yes	\$22,500.00
4.6	Council Building/Structure Site – Council building/structure which allows equipment/antennae to be attached; or Council land which allows equipment shelter/kiosk plus antennae attached to Council building/structure		Н	Yes	\$20,000-\$30,000
4.6	Road Reserve/Parkland Site (Hut Only) – Telecommunications equipment shelter/kiosk on Council road reserve or parkland with antennae on non-Council owned structure		Н	Yes	\$10,000-\$25,000
4.6	Microcell Only Site – microcell attached to Council buildings or structures without equipment shelter		Н	Yes	\$6,000.00

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
4.6	Note: 1. Low impact telecommunication installations are installations that are exempted under Telecommunications (Low-impact Facilities) Determination 1997 as amended 2. High impact sites are sites where telecommunication installations other then low impact facilities are installed 3. Fee for co-users (ie another carrier using an existing leased / licensed telecommunication site) will be charged at 50%				Note
4.7	REQUEST TO PURCHASE COUNCIL LAND				
4.7	Administrative Fee		Н	Yes	\$784.45
4.8	COUNCIL PROPERTY - ROCK ANCHOR PLACEMENT FEE - PER ANCHOR		G	Yes	\$709.87

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
5	CITY ASSETS AND ENVIRONMENT				
5.1 5.1	TENDER FEES Purchase of Tender Documents				
5.1	Projects where Council's pre-tender estimate is less than \$250,000	RC481	L	No	\$155.10
5.1	Projects where Council's pre-tender estimate is greater than \$250,000 but less than	RC481	L	No	\$259.25
	\$500,000				·
5.1	Projects where Council's pre-tender estimate is greater than \$500,000	RC481	L	No	\$323.30
5.2 5.2	PARKING METERS Reprogramming of Parking Meter - Times & Tariff Changes				
5.2	Removal from Service of Parking Meters - Temporary		L	Yes	\$463.50
5.2	Removal and Relocation of Parking Meters		L	Yes	\$1,175.00
5.3	PARKING STATIONS				
5.3	Reprogramming of Parking Station APS machines for - Special Event Tariff's - All Multi- Level car parks		L	Yes	\$227.00
5.3	Filming /event usage daily rate per space - under 12 hours duration (Parramatta Station, Hassall Streett)			Yes	\$14.50
5.3	Filming /event usage daily rate per space - under 12 hours duration (Eat Street, City Centre,Riverbank)			Yes	\$22.00
5.3	Filming /event usage daily rate per space - over 12 hours duration (All Car Parks)			Yes	\$27.00
5.3	Filming/event usage daily rate per space-under 12 hours duration (Justice Precinct).				\$19.00
5.4	PAY PARKING FEES - PARKING METERS				
5.4	On-Street Parking Meter Tariffs- Per Hour:		N.I.	V	Φ0.00
5.4 5.4	Areas outside City Centre (greater than 4P time restricted) Areas outside the City Centre (less than or equal to 4P time restricted)		N N	Yes Yes	\$2.00 \$3.00
5.4	Areas in the City Centre (less than or equal to 4F time restricted)		N	Yes	\$4.00
5.4	Off-Street (At-Grade Car Parks) Parking Meter Tariffs:				ψ1.00
5.4	Range from \$2.00 per hour to \$15.00 per day subject to locations and restrictions(incl GST)				Various Fees Apply
5.4	Mobile Phone Parking Fee (additional to On-Street Parking Meter Traffic Charges) per call			Yes	\$0.40
5.5	PAY PARKING FEES CITY CENTRE CAR PARK (HORWOOD PLACE)				
5.5	City Centre Car Park (Hourly Rate/Fee)				
5.5	0 - 1 Hour			Yes	\$3.00
5.5 5.5	1 - 2 hours 2 - 3 hours			Yes Yes	\$6.00 \$10.00
5.5	3 - 4 hours			Yes	\$13.00
5.5	4 - 5 hours			Yes	\$17.00
5.5	5 - 12 hours			Yes	\$21.00
5.5	12 - 24 hours			Yes	\$26.00
5.5	Sunday - First 4 hours free			Yes	No Fee
5.5 5.5	Sunday - More than 4 hours a flat rate of \$10 Lost ticket charge			Yes Yes	\$10.00 \$27.00
5.5	Monthly - Unreserved			Yes	\$441.00
5.5	Monthly - Reserved			Yes	\$551.25
5.6	PAY PARKING FEES EAT STREET CAR PARK (ERBY PLACE)				
5.6	Eat Street Car Park (Hourly Rate/Fee)				4
5.6	0 - 1 Hour			Yes	\$3.00
5.6 5.6	1 - 2 hours 2 - 3 hours			Yes Yes	\$6.00 \$10.00
5.6	3 - 4 hours			Yes	\$10.00
5.6	4 - 5 hours			Yes	\$17.00
5.6	5 - 12 hours			Yes	\$21.00
5.6	12 - 24 hours			Yes	\$26.00
5.6	Sunday - First 4 hours free			Yes	No Fee
5.6 5.6	Sunday - More than 4 hours a flat rate of \$10 Lost ticket charge			Yes Yes	\$10.00 \$27.00
5.6	Monthly - Unreserved			Yes	\$441.00
5.6	Monthly - Reserved			Yes	\$551.25
5.7	PAY PARKING FEES PARRAMATTA STATION CAR PARK (WENTWORTH STREET)				,
5.7	Parramatta Station Car Park (Hourly Rate/Fee)				
5.7	0 - 20 Minute		·	Yes	\$0.00
5.7	20 Minute - 1 Hour			Yes	\$3.00
5.7 5.7	1 - 2 Hours 2 - 3 Hours			Yes Yes	\$6.00 \$9.00
5.7	2 - 3 Hours 3 - 4 Hours			Yes	\$9.00 \$12.00
5.7	4 - 18 Hours			Yes	\$12.00
5.7	18 - 24 Hours			Yes	\$25.00
5.7	Sunday - First 4 hours free			Yes	No Fee
5.7	Sunday - More than 4 hours a flat rate of \$10		·	Yes	\$10.00
5.7	Lost ticket charge			Yes	\$27.00
5.7	Monthly - Unreserved			Yes	\$294.00
5.7	Monthly - Reserved			Yes	\$367.50

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
5.8	PAY PARKING FEES JUSTICE PRECINCT CAR PARK (HUNTER STREET)				
5.8	Justice Precinct Car Park (Hourly Rate/Fee)			.,	40.00
5.8 5.8	0 - 1 Hour 1 - 2 Hours			Yes Yes	\$3.00 \$6.00
5.8	2 - 3 Hours			Yes	\$9.00
5.8	3 - 4 Hours			Yes	\$12.00
5.8	4 - 5 Hours			Yes	\$15.00
5.8 5.8	5 - 18 Hours 18 - 24 Hours			Yes Yes	\$18.00 \$25.00
5.8	Sunday - First 4 hours free			Yes	No Fee
5.8	Sunday - More than 4 hours a flat rate of \$10			Yes	\$10.00
5.8	Lost ticket charge			Yes	\$27.00
5.8	Monthly - Unreserved Monthly - Reserved			Yes Yes	\$378.00 \$472.50
5.9	PAY PARKING FEES RIVERBANK CAR PARK			100	ψτι 2.50
5.9	Riverbank Car Park (Hourly Rate/Fee)				
5.9	0 - 1 Hour			Yes	\$3.00
5.9 5.9	1 - 2 Hours 2 - 3 Hours			Yes Yes	\$6.00 \$10.00
5.9	3 - 4 Hours			Yes	\$10.00
5.9	4 - 5 Hours			Yes	\$17.00
5.9	5 - 12 Hours			Yes	\$21.00
5.9 5.9	12 - 24 Hours Sunday - First 4 hours free			Yes Yes	\$26.00 No Fee
5.9	Sunday - First 4 nours free Sunday - More than 4 hours a flat rate of \$10			Yes	\$10.00
5.9	Lost ticket charge			Yes	\$27.00
5.9	Monthly - Unreserved			Yes	\$441.00
5.9 5.9	Monthly - Reserved			Yes	\$551.25
5.9	Riverbank car park Secure-a-Spot Parking Fees 0 - 1 Hour			Yes	\$3.00
5.9	1 - 2 Hours			Yes	\$6.00
5.9	2 - 3 Hours			Yes	\$10.00
5.9	3 - 4 Hours			Yes	\$13.00
5.9 5.9	4 - 5 Hours 5 - 12 Hours			Yes Yes	\$17.00 \$21.00
5.9	12 - 24 Hours			Yes	\$26.00
5.9	Sunday - First 4 hours free			Yes	No Fee
5.9	Sunday - More than 4 hours a flat rate of \$10			Yes	\$10.00
5.9 5.9	5 Day pass - Mon-Fri enter between 7am & 10am, exit between 3pm & 7pm Early Bird Rate (Mon-Fri enter between 7am & 10am, exit between 3pm & 7pm).			Yes	\$95.00 \$19.00
5.10	PAY PARKING FEES - HASSALL STREET				ψ13.00
5.10	Hassall Street (Hourly Rate/Fee)				
5.10	0 - 1 Hour			Yes	\$3.00
5.10 5.10	1 - 2 Hours 2 - 3 Hours			Yes Yes	\$6.00 \$9.00
5.10	3 - 4 Hours			Yes	\$12.00
5.10	4 - 18 Hours			Yes	\$14.00
5.10	18 - 24 Hours			Yes	\$25.00
5.10 5.10	Sunday - First 4 hours free Sunday - More than 4 hours a flat rate of \$10			Yes Yes	No Fee \$10.00
5.10	Lost ticket charge			Yes	\$27.00
5.10	Monthly - Unreserved			Yes	\$294.00
5.10	Monthly - Reserved			Yes	\$367.50
5.11 5.11	COMMERCIAL WASTE MANAGEMENT CHARGE One Bin removed once weekly				
5.11	140 Litre Bin Service		J	No	\$430.00
5.11	240 Litre Bin Service		J	No	\$647.80
5.11	120 Litre Food/Organic Bin Service			No	\$410.00
5.11 5.11	660 Litre Bin Service 1100 Litre Bin Service		J J	No No	\$1,622.25 \$2,276.30
5.11	Bin Replacement (for second and subsequent loss per year)		J	INU	\$2,276.30
5.11	140 Litre Garbage Bin		J	No	\$70.25
5.11	240 Litre Garbage Bin		J	No	\$76.65
5.11	120 Litre Food/Organic Bin			No	\$69.85 \$227.55
5.11 5.11	660 Litre Mobile Garbage Bin 1100 Litre Mobile Garbage Bin			No No	\$327.55 \$436.70
5.11	(a) Recycling Service Charge			No	φ-100.70
5.11	Provision of 240 Litre bin collected fortnightly			No	\$114.00
5.11	Provision of 660 Litre Bin co-mingled collected weekly (1 pick- up) - Annual Charge			No	\$550.00
5.11	Provision of 1100 Litre Bin co-mingled collected weekly (1 pick-up) - Annual Charge			No	\$745.00
5.11	(b) Garden Waste Service - Provision of 240 Litre bin collected fortnightly			No	\$114.00

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
5.12	SALES Durchage of popular of Plans of Management and other significant decuments, per				
5.12	Purchase of copies of Plans of Management and other significant documents - per volume DS1 - FOOTWAY DESIGN LEVEL SERVICE (FINISHED STREET BOUNDARY		С	No	\$31.40
5.13	LEVEL)				
5.13	i) Single residences		NI .	NI-	0.475.05
5.13 5.13	Single frontage fee Two frontages fee		N N	No No	\$475.65 \$542.70
5.13	ii) Other		14	110	ψ042.70
5.13	Frontage fee/m (first 40m)		N	No	\$18.15
5.13	Remainder (Fee / m)		N	No	\$3.00
5.13 5.14	Minimum Fee DS2 - GPS DRAINAGE SEARCH & PLAN SERVICE		N	No	\$475.75
5.14	Plan search fee - Cost/ half-hour and part thereof		N	No	\$96.80
5.14	Plan copy fee		N	No	\$39.15
5.15	DS3 - WRITTEN FLOOD LEVELS				
5.15	Residential				
5.15	Flood levels and stormwater system/data search Development - Duplex +		N	No	\$206.00
5.15 5.15	Flood levels and stormwater system/data search		N	No	\$283.25
5.15	Commercials				Ψ200.20
5.15	Flood levels and stormwater system/data search		N	No	\$496.45
5.16	DS4 - ENGINEERING/LANDSCAPING/TRAFFIC DESIGN CHECKING, APPROVAL				
5.16	Fees with respect to roads and drainage related works in the public way associated with development				
5.16	i) Estimated value of works up to \$50,000.00		N	No	3% of the value of works with Min. of \$556.00 + GST
5.16	ii) Estimated value of works above \$50,001.00		N	No	1.5% of the value of works with Min. of \$1,947 + GST
5.17	DS6 - SURVEY PLANS AND SEARCH				
5.17	Fixed price after the agreement or min. charge per hour (crew of two)		N	No	\$313.25
5.18 5.18	DS12 - VEHICULAR CROSSING DESIGN SERVICE Residential (standard)				
5.18	Single crossing fee (Survey, design, specification - 2 site inspections		N	No	\$490.00
5.18	Each additional crossing		N	No	\$117.20
5.18	Additional site inspection (each)		N	No	\$93.10
5.18	Flats/Commercial/Industrial (heavy duty)			NI-	#000.00
5.18 5.18	Single crossing fee (Survey, design, specification - 3 site inspections Each additional crossing		N N	No No	\$938.60 \$234.70
5.18	Each additional site inspection (each)		N	No	\$93.10
5.19	STANDARD ENGINEERING SPECIFICATIONS				·
5.19	D13				
5.19 5.19	AUS-SPEC #1 Development design AUS-SPEC # Development construction		N N	Yes Yes	\$204.95 \$204.95
5.19	AUS-SPEC # Development construction AUS-SPEC #2 Road works		N	Yes	\$311.25
5.19	D14				ψο20
5.19	CoP standard drawings and specs - A4 and A3 prints - each				
5.19 5.19	-Regulatory		N	No Yes	\$7.50
5.19	-Non Regulatory CoP standard drawings and specs - A4 booklet of all standards		N	168	\$8.40
5.19	-Regulatory		N	No	\$68.95
5.19	-Non Regulatory		N	Yes	\$75.85
5.19	CoP Design Guidelines - A4 booklet		NI NI	NI-	000.00
5.19 5.19	-Regulatory -Non Regulatory		N N	No Yes	\$68.95 \$75.85
5.19	CoP Design Guidelines and Standard Drawings - PDF format burnt on a CD		IN	169	φ/0.00
5.19	-Regulatory		N	No	\$41.35
5.19	-Non Regulatory		N	Yes	\$45.60
5.20	PRIVATE PIPELINE RENTALS IN PUBLIC ROADS - per 25mm Diameter for 25m Length, per annum		R	No	\$51.25
5.20	PRIVATE PIPELINE LICENCE FEE IN PUBLIC RESERVES - per 25mm Diameter from 25m		R	No	\$205.05
5.20	All of Council's legal and survey costs associated with the creation and registration of the licence agreement in the first instances, plus any legal/survey costs associated with licence agreement renewal - (one off charge)				Note
5.21	CONTRIBUTION TO WORKS UNDER SECTION 217 OF THE ROADS ACT, 1993				
5.21	The below approved unit rates represent the contribution payable being 50% of Council's costs of construction:-				Note
5.21	(a) Kerb & Gutter Construction: (all properties)				
5.21	(i) Along Frontage - per mtr.		С	No	\$165.60

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
5.21	(ii) Side Boundary - per mtr.		С	No	\$82.75
5.21	(b) Footpath Construction: - (for property rate exempt under Section 555 of the Act)				
5.21	(i) Concrete Footpath - per mtr.		С	No	\$124.20
5.22	RESTORATION OF ROADS AND FOOTPATHS				
5.22	Establishment fee will be applied to each restoration job site unless multiple jobs of the same type are located in the same street.				Note
5.22	(i) Road Pavement				
5.22	Asphalt Concrete on Cement Concrete Base (rigid pavement)				^
5.22 5.22	Establishment Fee plus per m²		<u> </u>	No No	\$151.60 \$662.55
5.22	Cement concrete (rigid pavement)		•	110	ψ002.00
5.22	Establishment Fee		Į.	No	\$151.60
5.22 5.22	plus per m²		I	No	\$662.55
5.22	Bitumen/Asphalt (Flexible Pavement Establishment Fee			No	\$151.60
5.22	plus per m²		Ī	No	\$366.00
5.22	Unsealed Shoulders/Pavement				* • • • • • • • • • • • • • • • • • • •
5.22 5.22	Establishment Fee plus per m²		<u> </u>	No No	\$151.60 \$136.95
5.22	(ii) Footpaths			140	ψ100.30
5.22	Brick Pavers (or similar)				
5.22	Establishment Fee		<u> </u>	No	\$151.60
5.22 5.22	plus per m² Exposed Aggregate 300X300 Concrete Pavers		ı	No	\$345.00
5.22	Minimum Charge		I	No	\$1,932.30
5.22	Per m ²		I	No	\$690.10
5.22	Granite Paving 600X300 (eg Centenary Square)		-	No	PO 404 FO
5.22	Minimum Charge Per m²		<u> </u>	No No	\$2,464.50 \$1,440.70
5.22	Secondary Foothpath Treatment(Concrete with Pavers/Asphalt overlay)				ψ.,οσ
5.22	Minimum Charge		!	No	\$1,932.30
5.22 5.22	per m² Cranita (Cabblectora Sata (Languay/Egatnath)		<u> </u>	No	\$580.30
5.22	Granite/Cobblestone Sets (Laneway/Footpath) Minimum Charge			No	\$1,932.30
5.22	Per m ²		1	No	\$635.25
5.22	Porous Pavement (Tree Surround Treament)				A
5.22 5.22	Minimum Charge Per m ²		<u> </u>	No No	\$1,229.30 \$378.30
5.22	Concrete		•	110	ψον σ.σσ
5.22	Establishment Fee		I	No	\$151.60
5.22	plus per m²		I	No	\$273.90
5.22 5.22	Bituman/Asphalt Establishment Fee			No	\$151.60
5.22	plus per m²		1	No	\$209.20
5.22	Bitumen/Asphalt on Concrete Base				^
5.22 5.22	Establishment Fee plus per metre		<u> </u>	No No	\$151.60 \$465.95
5.22	(130mm) Concrete Residential Footpath Crossing (Driveway)		•	110	ψ+00.00
5.22	Establishment Fee		Į.	No	\$151.60
5.22 5.22	plus per m ² (200mm) Concrete Industrial Footpath Crossing (Driveway)		<u> </u>	No	\$331.35
5.22	Establishment Fee		1	No	\$151.60
5.22	plus per m²		1	No	\$524.55
5.22	Formed or Grassed Area (Nature Strip)		1	Na	0454.00
5.22 5.22	Establishment Fee plus per m²		<u> </u>	No No	\$151.60 \$62.15
5.22	(iii) Kerb and Gutter			140	ψυΖ.Τυ
5.22	Concrete - including Layback				
5.22	Establishment Fee			No	\$147.20
5.22 5.22	plus per metre Kerb only		I	No	\$615.45
5.22	Establishment Fee		<u> </u>	No	\$147.20
5.22	plus per metre		1	No	\$327.55
5.22 5.22	Gutter only Establishment Fee			No	\$147.20
5.22	Establishment Fee plus per metre			No	\$147.20 \$198.40
5.22	Kerb outlet - per hole each			No	\$332.40
5.22	Gully pit lintels each		1	No	\$2,814.05
5.22	Saw cutting (up to 100mm depth) - per mtr. (over 100mm, per individual application)		I	No	\$24.10
5.22	(iv) Kerb Ramps				
5.22	Establishment Fee		I	No	\$151.60
5.22	plus per m²		I	No	\$361.75

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
5.22	(v) Reconnection of Stormwater Drain 100mm			No	
5.22 5.22	Establishment Fee		<u> </u>	No No	\$151.60 \$35.85
5.22	Per metre Opening kerb for drain pipe (maximum length 0.5m)		l I	No	No Fee
5.22	Adjustments to 100mm diameter stormwater pipes - min charge/metre		İ	Yes	No Fee
5.22	(vi) Special Traffic Facilities (e.g. Wombat Crossing, Pedestrian		I		
5.22	Refuges, etc.) - Actual Cost plus Inspection/Admin. Fee				Full Cost Recovery
5.22	Road Opening Permit Application Fee			No	\$89.75
5.22	Discretionary Discount for Large Areas			NI-	Φ0.0 Γ
5.22 5.22	Discretionary Discount for Large Areas:- 21 - 40 sq. mtrs = 5% Discretionary Discount for Large Areas:- 41 - 60 sq. mtrs = 10%			No No	\$0.05 \$0.10
5.22	Discretionary Discount for Large Areas:- 41 - 60 sq. mtrs = 10% Discretionary Discount for Large Areas:- 61 - 100 sq. mtrs = 20%			No	\$0.10
5.22	Discretionary Discount for Large Areas:- > 100 sq. mtrs = 30%			No	\$0.30
5.22	Surcharge for Night/Weekend Work due to Location (CBD/State/Regional Road) or required by RMS Restrictions			No	30% of Scheduled Fee
5.22	Concrete/Asphalt Plant Opening Fee for Nightworks (For each night of opening)			No	\$3,090.00
5.22	Late Fee				
5.22	Late Fee: chargeable to the contractor where payment for the total area of excavation is not fully paid within 2 business days of the excavation being opened.		1	No	\$910.95
5.22	Failure to Lodge Application				
5.22	Failure to Lodge Application:- Payable by a Contractor or Utility Provider where it is necessary for Council to investigate damage to Council's assets where no Restoration Application was submitted. This fee is in addition to other fees relating to Road Opening Permits and restoration of Council assets - each			No	\$515.00
5.22	Administration Fee-access to public land				
5.22	Administration/processing fees including assessment and release of bonds			No	\$206.00
5.22 5.22	Administration/processing fees - Security Bond Restorations			No	\$1,545.00
5.22	Road Pavements Restorations Fee				30% of the fee
5.22	Restorations:- Where restorations are approved to be carried out by a utility or contractor then a fee shall apply in recognition of Council's administrative costs and long term degradation of Council's assets.				applicable had Council carried out the restoration
5.22	Footpath Areas Restoration Fee Restorations:- Where restorations are approved to be carried out by a utility or contractor then a fee shall apply in recognition of Council's administrative costs and long term degradation of Council's assets.				10% of the fee applicable had Council carried out the restoration
5.22	Administration Fee - Searching for Restoration Orders not submitted and determination of responsible Utility/Authority (Based on 3 hours of staff time)	l	1	Yes	\$137.80
5.22	Determination of Responsible Utility/Authority by Trial Hole and recording of data (Based on 3 hrs. labour & plant + total admin charge of 4.5 hours)		1	No	\$536.95
5.22	Note: (1) The above charges are to be paid by various public Authorities, plumbers or other parties which excavate/damage pavements or footpaths (2) Restoration works carried out by Council because of the 'urgency' or 'public safety' aspects, will be charged at 'Actual Cost' plus Inspection/Administration Fee to the relevant authorities (3) Measurement of restored areas will be taken to the nearest full slab or concrete kerb unit (4) Note that restorations for paving bricks can result in greater area of paver restoration than the area of base restored. (5) Council reserves the right to rectify any unsatisfactory road pavement/ temporary restoration works carried out by the utilities, and such works will be charged at 'Actual Cost', plus inspection/Administration Fee to the utilities.				Note
5.23	FEES FOR CONSTRUCTION OF SPECIAL VEHICULAR FOOTPATH CROSSINGS AND ASSOCIATED WORKS BY COUNCIL Residential				
5.23	Layback ONLY (3.00m long or 4.20m, including wings)		1	Yes	\$2,221.10
5.23	Additional layback length - per metre		1	Yes	\$364.30
5.23	Footpath Crossing slab (125mm) - per metre		1	Yes	\$299.05
5.23	Footpath Crossing strips 800mm wide x 125mm thick for footpath widths over 5m - per m2		I	Yes	\$364.30
5.23	Heavy Duty/Industrial			·	
5.23	Layback ONLY (3.00m long or 4.20m, including wings)		1	Yes	\$2,785.75
5.23	Additional layback - per mtr.		<u> </u>	Yes	\$394.75
5.23 5.23	Footpath Crossing Slab (200mm R/F - F82) - per m ² Works Associated with the above:		<u> </u>	Yes	\$455.45
5.23	150mm kerb and gutter - per mtr			Yes	\$364.30
5.23	Footpath slab 70mm - per m²		i I	Yes	\$273.25
	Fees and bonds for Construction of Special Vehicular Footpath Crossings and			- -	,=: ::=0
5.23	Associated Works by owner's contractor. (a) Inspection Fee - One (1) Crossing		I	No	\$207.00

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
5.23	(b) More than one (1) Crossing per Property - rate for each additional crossing inspected concurrently. The fee includes levels, issue of instructions and specifications and two (2) inspections		1	No	\$55.30
5.23	Further inspections, if necessary, to be charged at the rate of: Per Inspection		1	No	\$89.75
5.24	FEES FOR PREPARATION OF DILAPIDATION REPORT FOR WORKS TO BE CARRIED OUT ON COUNCIL ASSETS				
5.24	Site inspection and assessment per hour			No	\$121.80
5.24	Preparation of report per hour			No	\$65.05
5.24	Fees for Tree Offset Planting			Yes	\$339.90
5.24	Tree planted on public land to offset loss on private land (including 6 months maintenance).				
5.24	High Significance Tree 5:1			Yes	\$1,699.50
5.24	Medium Significance Tree 3:1		1	Yes	\$1,019.70
5.24	Low Significance Tree 1:1		·	Yes	\$339.90

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
6.1	SOCIAL AND COMMUNITY SERVICES CHILD CARE				
6.1	Dundas Child Care Centre				
6.1	Mon & Fri - per day (Pre-School & Baby/Toddler Room)		N	No	\$98.00
6.1	Tue, Wed, Thur - per day (Pre-School & Baby/Toddler Room)		N	No	\$100.00
6.1	Possum Patch Child Care Centre				
6.1	Mon & Fri - per day (Pre-School & Baby/Toddler Room)		N	No	\$98.00
6.1	Tue, Wed, Thur - per day (Pre-School & Baby/Toddler Room)		N	No	\$100.00
6.1	Northmead/Redbank Children's Centre				# 00.00
6.1	Mon & Fri - per day (Pre-School & Baby/Toddler Room) Tue, Wed,Thur - per day (Pre-School & Baby/Toddler Room)		N N	No No	\$98.00 \$100.00
6.1	Jubilee Park Child Care Centre		IN	INO	\$100.00
6.1	Mon & Fri - per day (Pre-School & Baby/Toddler Room)		N	No	\$98.00
6.1	Tue, Wed, Thur - per day (Pre-School & Baby/Toddler Room)		N	No	\$100.00
6.1	North Rocks Child Care Centre				
	Child Care Fees				
6.1	Possum and Wombat Room			No	\$107.00
	Fees charged per Day				
C 4	Child Care Fees			NI-	#00.00
6.1	Koala Room Fees charged per Day			No	\$98.00
	Child Care - Direct Debit Surcharge				
	(Customers who choose to pay child care fees via credit card will incur Financial				As per Financial
6.1	Institution surcharges)			No	Institution Surcharge
	Fees charged per Transaction				· ·
6.1	Late Pickup Fee for Child Care Centres - per every 5 minutes			No	\$10.00
6.1	Long Day Care Registration				
6.1	Long Day Care Bond (refundable when 2 weeks' notice is provided) per child			No	2 Weeks Fee
6.1	ALL CHILD CARE CENTRES - ADMINISTRATION		NI NI	V	# 40.00
6.1	Birthday Cakes - Cake for Centre child's birthday - each COMMUNITY CARE		N	Yes	\$10.00
6.2	For all fees except packages, training, over 55's membership and activities, hardship provision for The Australian Government subsidises a range of aged care services to keep client fees reasonable and affordable. If you are eligible, you are expected to contribute to the cost of your care if you can afford to. You do not need an income assessment to access CHSP services and your age pension will not be affected by your contributions to the cost of your services. You will be assessed in terms of Pension and Commonwealth Seniors Health Care Card status to determine fee rate. Service providers should have a fee policy with arrangements for those who are unable to pay their fees due to hardship.				Note
6.2	A tiered fees structure will be introduced over two years to support transition. By 2019-2020 the Commonwealth Seniors/Low Income Health Card Holder discount will be 25% and there will be no discount for those with no concession				Note
6.2	Individual -Full and part Pensioner Discounted Fee				
6.2	Standard meal Package (home delivered) - per meal pack includes main meal, soup or			No	\$7.20
	standard dessert and juice			110	Ψ1.20
6.0	Premium meal Package (home delivered) - per meal pack includes main meal, soup or Premium dessert and juice			No	\$8.20
6.2	Standard meals (home delivered) - per salad meal pack includes salad main meal, sour	`		No	
6.2	otalidata medis (nome delivered) - per salad medi pack includes salad main medi, sodi	,		No	\$8.15
	or standard dessert and juice				*
6.2	or standard dessert and juice Extra Chilled/Frozen main Meal			No	\$5.45
6.2				No No	·
	Extra Chilled/Frozen main Meal Extra Fresh main meal Salad Mini Chilled/Frozen meal				\$5.45 \$7.00 \$4.40
6.2 6.2 6.2	Extra Chilled/Frozen main Meal Extra Fresh main meal Salad Mini Chilled/Frozen meal Extra Standard Chilled/Frozen Dessert			No No No	\$5.45 \$7.00 \$4.40 \$1.75
6.2 6.2 6.2 6.2	Extra Chilled/Frozen main Meal Extra Fresh main meal Salad Mini Chilled/Frozen meal Extra Standard Chilled/Frozen Dessert Extra Soup			No No No No	\$5.45 \$7.00 \$4.40 \$1.75 \$1.75
6.2 6.2 6.2 6.2 6.2	Extra Chilled/Frozen main Meal Extra Fresh main meal Salad Mini Chilled/Frozen meal Extra Standard Chilled/Frozen Dessert Extra Soup Extra Premium Chilled/Frozen Dessert			No No No No	\$5.45 \$7.00 \$4.40 \$1.75 \$1.75 \$2.30
6.2 6.2 6.2 6.2 6.2 6.2	Extra Chilled/Frozen main Meal Extra Fresh main meal Salad Mini Chilled/Frozen meal Extra Standard Chilled/Frozen Dessert Extra Soup Extra Premium Chilled/Frozen Dessert Extra Juice			No No No No No	\$5.45 \$7.00 \$4.40 \$1.75 \$1.75 \$2.30 \$0.55
6.2 6.2 6.2 6.2 6.2 6.2 6.2	Extra Chilled/Frozen main Meal Extra Fresh main meal Salad Mini Chilled/Frozen meal Extra Standard Chilled/Frozen Dessert Extra Soup Extra Premium Chilled/Frozen Dessert Extra Juice Bread Roll and Butter			No No No No No No No	\$5.45 \$7.00 \$4.40 \$1.75 \$1.75 \$2.30 \$0.55 \$1.00
6.2 6.2 6.2 6.2 6.2 6.2	Extra Chilled/Frozen main Meal Extra Fresh main meal Salad Mini Chilled/Frozen meal Extra Standard Chilled/Frozen Dessert Extra Soup Extra Premium Chilled/Frozen Dessert Extra Juice			No No No No No	\$5.45 \$7.00 \$4.40 \$1.75 \$1.75 \$2.30 \$0.55
6.2 6.2 6.2 6.2 6.2 6.2 6.2 6.2	Extra Chilled/Frozen main Meal Extra Fresh main meal Salad Mini Chilled/Frozen meal Extra Standard Chilled/Frozen Dessert Extra Soup Extra Premium Chilled/Frozen Dessert Extra Juice Bread Roll and Butter Let's Dine Out Voucher			No No No No No No No	\$5.45 \$7.00 \$4.40 \$1.75 \$1.75 \$2.30 \$0.55 \$1.00
6.2 6.2 6.2 6.2 6.2 6.2 6.2 6.2 6.2	Extra Chilled/Frozen main Meal Extra Fresh main meal Salad Mini Chilled/Frozen meal Extra Standard Chilled/Frozen Dessert Extra Soup Extra Premium Chilled/Frozen Dessert Extra Juice Bread Roll and Butter Let's Dine Out Voucher Individual - Discounted Fee for Commonwealth Senior Health Card Holders Standard meal Package (home delivered) - per meal pack includes main meal, soup or standard dessert and juice Premium meal Package (home delivered) - per meal pack includes main meal, soup or			No No No No No No No No	\$5.45 \$7.00 \$4.40 \$1.75 \$1.75 \$2.30 \$0.55 \$1.00 \$7.20
6.2 6.2 6.2 6.2 6.2 6.2 6.2 6.2 6.2	Extra Chilled/Frozen main Meal Extra Fresh main meal Salad Mini Chilled/Frozen meal Extra Standard Chilled/Frozen Dessert Extra Soup Extra Premium Chilled/Frozen Dessert Extra Juice Bread Roll and Butter Let's Dine Out Voucher Individual - Discounted Fee for Commonwealth Senior Health Card Holders Standard meal Package (home delivered) - per meal pack includes main meal, soup or standard dessert and juice Premium meal Package (home delivered) - per meal pack includes main meal, soup or Premium dessert and juice Standard meals (home delivered) - per salad meal pack includes salad main meal, soup or Premium dessert and juice			No N	\$5.45 \$7.00 \$4.40 \$1.75 \$1.75 \$2.30 \$0.55 \$1.00 \$7.20
6.2 6.2 6.2 6.2 6.2 6.2 6.2 6.2 6.2 6.2	Extra Chilled/Frozen main Meal Extra Fresh main meal Salad Mini Chilled/Frozen meal Extra Standard Chilled/Frozen Dessert Extra Standard Chilled/Frozen Dessert Extra Premium Chilled/Frozen Dessert Extra Premium Chilled/Frozen Dessert Extra Juice Bread Roll and Butter Let's Dine Out Voucher Individual - Discounted Fee for Commonwealth Senior Health Card Holders Standard meal Package (home delivered) - per meal pack includes main meal, soup or standard dessert and juice Premium meal Package (home delivered) - per meal pack includes main meal, soup or Premium dessert and juice Standard meals (home delivered) - per salad meal pack includes salad main meal, soup or standard dessert and juice			No N	\$5.45 \$7.00 \$4.40 \$1.75 \$1.75 \$2.30 \$0.55 \$1.00 \$7.20 \$9.90 \$11.30
6.2 6.2 6.2 6.2 6.2 6.2 6.2 6.2 6.2 6.2	Extra Chilled/Frozen main Meal Extra Fresh main meal Salad Mini Chilled/Frozen meal Extra Standard Chilled/Frozen Dessert Extra Standard Chilled/Frozen Dessert Extra Premium Chilled/Frozen Dessert Extra Premium Chilled/Frozen Dessert Extra Juice Bread Roll and Butter Let's Dine Out Voucher Individual - Discounted Fee for Commonwealth Senior Health Card Holders Standard meal Package (home delivered) - per meal pack includes main meal, soup or standard dessert and juice Premium meal Package (home delivered) - per meal pack includes main meal, soup or Premium dessert and juice Standard meals (home delivered) - per salad meal pack includes salad main meal, soup or standard dessert and juice Extra Chilled/Frozen main Meal			No N	\$5.45 \$7.00 \$4.40 \$1.75 \$1.75 \$2.30 \$0.55 \$1.00 \$7.20 \$9.90 \$11.30 \$11.20 \$7.50
6.2 6.2 6.2 6.2 6.2 6.2 6.2 6.2 6.2 6.2	Extra Chilled/Frozen main Meal Extra Fresh main meal Salad Mini Chilled/Frozen meal Extra Standard Chilled/Frozen Dessert Extra Soup Extra Premium Chilled/Frozen Dessert Extra Juice Bread Roll and Butter Let's Dine Out Voucher Individual - Discounted Fee for Commonwealth Senior Health Card Holders Standard meal Package (home delivered) - per meal pack includes main meal, soup or standard dessert and juice Premium meal Package (home delivered) - per meal pack includes main meal, soup or Premium dessert and juice Standard meals (home delivered) - per salad meal pack includes salad main meal, soup or standard dessert and juice Extra Chilled/Frozen main Meal Extra Fresh main meal Salad			No N	\$5.45 \$7.00 \$4.40 \$1.75 \$1.75 \$2.30 \$0.55 \$1.00 \$7.20 \$9.90 \$11.30 \$7.50 \$9.65
6.2 6.2 6.2 6.2 6.2 6.2 6.2 6.2 6.2 6.2	Extra Chilled/Frozen main Meal Extra Fresh main meal Salad Mini Chilled/Frozen meal Extra Standard Chilled/Frozen Dessert Extra Soup Extra Premium Chilled/Frozen Dessert Extra Juice Bread Roll and Butter Let's Dine Out Voucher Individual - Discounted Fee for Commonwealth Senior Health Card Holders Standard meal Package (home delivered) - per meal pack includes main meal, soup or standard dessert and juice Premium meal Package (home delivered) - per meal pack includes main meal, soup or Premium dessert and juice Standard meals (home delivered) - per salad meal pack includes salad main meal, soup or standard dessert and juice Extra Chilled/Frozen main Meal Extra Fresh main meal Salad Mini Chilled/Frozen meal			No N	\$5.45 \$7.00 \$4.40 \$1.75 \$1.75 \$2.30 \$0.55 \$1.00 \$7.20 \$9.90 \$11.30 \$7.50 \$9.65 \$6.05
6.2 6.2 6.2 6.2 6.2 6.2 6.2 6.2 6.2 6.2	Extra Chilled/Frozen main Meal Extra Fresh main meal Salad Mini Chilled/Frozen meal Extra Standard Chilled/Frozen Dessert Extra Soup Extra Premium Chilled/Frozen Dessert Extra Juice Bread Roll and Butter Let's Dine Out Voucher Individual - Discounted Fee for Commonwealth Senior Health Card Holders Standard meal Package (home delivered) - per meal pack includes main meal, soup or standard dessert and juice Premium meal Package (home delivered) - per meal pack includes main meal, soup or Premium dessert and juice Standard meals (home delivered) - per salad meal pack includes salad main meal, soup or standard dessert and juice Extra Chilled/Frozen main Meal Extra Fresh main meal Salad			No N	\$5.45 \$7.00 \$4.40 \$1.75 \$1.75 \$2.30 \$0.55 \$1.00 \$7.20 \$9.90 \$11.30 \$7.50 \$9.65

6.2 Standard m standard de Premium m 6.2 Premium m 6.2 Premium de 6.2 Standard m or standard 6.2 Extra Chille 6.2 Extra Chille 6.2 Extra Chille 6.2 Extra Soup 6.2 Extra Soup 6.2 Extra Juice 6.2 Bread Roll a 6.2 Let's Dine C 6.2 Promotiona 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / P activities - N 6.2 Individual 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / P activities - N 6.2 Individual 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / P activities - N 6.2 Individual 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's - 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's - 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Over 55's - 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Flexible Recincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Flexible Recincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Flexible Recincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Flexible Recincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Flexible Recincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Flexible Recincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Flexible Recincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Flexible Recincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Flexible Recincurred @	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
6.2 Let's Dine Control of the contro				No	\$0.75
6.2 Individual 6.2 Standard m standard de Premium m 6.2 Premium de 6.2 Standard m or standard 6.2 Extra Chille 6.2 Extra Fresh 6.2 Mini Chilled 6.2 Extra Soup 6.2 Extra Soup 6.2 Extra Soup 6.2 Extra Juice 6.2 Extra Juice 6.2 Bread Roll a 6.2 Let's Dine C 6.2 Promotiona 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Lifelong Le 6.2 House Mate 6.2 Over 55's 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Organisatio staff 6.2 Organisatio				No	\$1.40
6.2 Standard m standard de Premium m 6.2 Premium m 6.2 Premium de 6.2 Standard m or standard de 6.2 Extra Chille 6.2 Extra Chille 6.2 Extra Chille 6.2 Extra Chille 6.2 Extra Soup 6.2 Extra Soup 6.2 Extra Juice 6.2 Bread Roll 6.2 Promotiona 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / Pactivities - N 6.2 Individual 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / Pactivities - N 6.2 Individual 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / Pactivities - N 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / Pactivities - N 6.2 Individual 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / Pactivities - N 6.2 Individual 6.2 Over 55's - 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / Pactivities - N 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / Pactivities - N 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / Pactivities - N 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / Pactivities - N 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / Pactivities - N 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / Pactivities - N 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / Pactivities - N 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / Pactivities - N 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / Pactivities - N 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / Pactivities - N 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / Pactivities - N 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / Pactivities - N 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / Pactivities - N 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / Pactivities - N 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / Pactivities - N 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / Pactivities - N 6.2 Bus Tr	ne Out Voucner ual - Full Fees Market Rate			No	\$9.90
6.2 Extra Chille 6.2 Extra Soup 6.2 Extra Premi 6.2 Extra Juice 6.2 Extra Juice 6.2 Promotiona 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / Pactivities - Nactivities - Nactivi	d meal Package (home delivered) - per meal pack includes main meal, soup or				
Premium m 6.2 Premium de 6.2 Standard m or standard 6.2 Extra Chille 6.2 Extra Chille 6.2 Extra Fresh 6.2 Mini Chilled 6.2 Extra Soup 6.2 Extra Juice 6.2 Extra Juice 6.2 Extra Juice 6.2 Bread Roll i 6.2 Let's Dine C 6.2 Promotiona 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Isfelong Le 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Isfelong Le 6.2 Lifelong Le 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Isfelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Isfelong Le 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Isfelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Isfelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Isfelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Isfelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Isfelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Isfelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Isfelong Le 6.2 Individual 6.2 Over 55's 6.2 Isfelong Le 6.2 I	d dessert and juice			No	\$12.60
6.2 Premium de 6.2 Standard m or standard 6.2 Extra Chille 6.2 Extra Chille 6.2 Extra Chille 6.2 Extra Chille 6.2 Extra Soup 6.2 Extra Soup 6.2 Extra Juice 6.2 Extra Juice 6.2 Extra Juice 6.2 Bread Roll i 6.2 Let's Dine C 6.2 Promotiona 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Isfelong Le 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Isfelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Isfelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Isfelong Le 6.2 Individual 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Isfelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Isfelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Isfelong Le 6.2 Individual 6.2 Over 55's 6.2 Social supp	n meal Package (home delivered) - per meal pack includes main meal, soup or				C44.05
6.2 Extra Chilled 6.2 Extra Soup 6.2 Extra Premi 6.2 Extra Juice 6.2 Bread Roll a 6.2 Let's Dine Co 6.2 Promotiona 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P 6.2 Event Fees 6.2 Lifelong Le 6.2 Bus Trip / P 6.2 Bus Trip / P 6.2 Bus Trip / P 6.2 Event Fees 6.2 Lifelong Le 6.2 Flexible Reaincurred @ 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Flexible Reaincurred @ 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Event Fees 6.2 Lifelong Le 6.2 Flexible Reaincurred @ 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Flexible Reaincurred @ 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Flexible Reaincurred @ 6.2 Social supp 6.	n dessert and juice			No	\$14.35
or standard 6.2 Extra Chille 6.2 Extra Fresh 6.2 Mini Chilled 6.2 Extra Soup 6.2 Extra Soup 6.2 Extra Juice 6.2 Extra Juice 6.2 Extra Juice 6.2 Extra Juice 6.2 Erstra Juice 6.2 Bread Roll i 6.2 Let's Dine C 6.2 Promotiona 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Gorganisatio staff 6.2 Organisatio hour for 2 s	d meals (home delivered) - per salad meal pack includes salad main meal, soup			No	\$14.30
6.2 Extra Fresh 6.2 Mini Chilled 6.2 Extra Chille 6.2 Extra Soup 6.2 Extra Soup 6.2 Extra Premi 6.2 Extra Juice 6.2 Extra Juice 6.2 Bread Roll a 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Bus Trip / P activities - N 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Social supp 6.2 Social supp 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Social supp 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Social s	lard dessert and juice				·
6.2 Mini Chilled 6.2 Extra Chilled 6.2 Extra Soup 6.2 Extra Soup 6.2 Extra Premi 6.2 Extra Juice 6.2 Bread Roll a 6.2 Let's Dine C 6.2 Promotiona 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Social supp 6.2 Social supp 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Social supp 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Social supp 6.2 House Mate 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Flexible Reincurred @ 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Soc	nilled/Frozen main Meal resh main meal Salad			No No	\$9.55 \$12.25
6.2 Extra Chille 6.2 Extra Soup 6.2 Extra Juice 6.2 Extra Juice 6.2 Bread Roll a 6.2 Let's Dine C 6.2 Promotiona 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Individual 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Social supp 6.2 Bus Trip / P activities - N 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Organisatio staff 6.2 Organisatio	illed/Frozen meal			No	\$7.70
6.2 Extra Premi 6.2 Extra Juice 6.2 Bread Roll i 6.2 Let's Dine C 6.2 Promotiona 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / P 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / P 6.2 Event Fees 6.2 Lifelong Le 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's - 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's - 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / P 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Gorganisatio 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Gorganisatio 6.2 Organisatio	hilled/Frozen Dessert			No	\$3.05
6.2 Extra Juice 6.2 Bread Roll a 6.2 Let's Dine C 6.2 Promotiona 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P 6.2 Social supp 6.2 Shopping A 6.2 Lifelong Le 6.2 House Mate 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Bus Trip / P 6.2 Bus Trip / P 6.2 Social supp 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Over 55's 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Gorganisatio 6.2 Organisatio	pup			No	\$3.05
6.2 Bread Roll a 6.2 Let's Dine C 6.2 Promotiona 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / P 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Lifelong Le 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / P 6.2 Social supp 6.2 Social supp 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's - 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P 6.2 Event Fees 6.2 Lifelong Le 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Organisatio 5taff 6.2 Organisatio 5taff 6.2 Organisatio	remium Chilled/Frozen Dessert			No	\$4.05
6.2 Let's Dine Control of Control				No	\$0.95
6.2 Promotiona 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Re: incurred @ 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Re: incurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Flexible Re: incurred @ 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Re: incurred @ 6.2 Social supp 6.2 Social supp 6.2 House Mate 6.2 Flexible Re: incurred @ 6.2 Social supp 6.2 Social supp 6.2 Flexible Re: incurred @ 6.2 Flexible Re: incurred @ 6.2 Social supp 6.2 Flexible Re: incurred @ 6.2 Social supp				No	\$1.75
6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / P activities - N 6.2 Flexible Re: incurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / P activities - N 6.2 Flexible Re: incurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / P activities - N 6.2 Flexible Re: incurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Flexible Re: incurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Organisatio staff 6.2 Organisatio staff 6.2 Organisatio staff 6.2 Organisatio hour for 2 s	ne Out Voucner onal Products at Cost Price for all tiered fees structure			No No	\$12.60 Full Cost Recovery
6.2 Over 55's - 6.2 Bus Trip / P activities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual - 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual - 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual - 6.2 Social supp 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual - 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Social supp 6.2 Event Fees 6.2 Individual - 6.2 Social supp 6.2 Social supp 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Organisatio staff 6.2 Organisatio staff 6.2 Organisatio staff 6.2 Organisatio staff	ual -Full and part Pensioner Discounted Fee			INU	Full Cost Recovery
6.2 Bus Trip / Pactivities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / Pactivities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / Pactivities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Gorganisatio 5taff 6.2 Organisatio 5taff 6.2 Organisatio 6.2 Organisatio 6.2 Organisatio 6.2 Organisatio 6.2 Organisatio 6.2 Organisatio	5's - Massage - Per 1/2 hour Massage			Yes	\$18.55
activities - N 6.2 Flexible Re: incurred @ 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Event Fees 6.2 Lifelong Le 6.2 Bus Trip / P activities - N 6.2 Flexible Re: incurred @ 6.2 Social supp 6.2 Lifelong Le 6.2 Lifelong Le 6.2 Flexible Re: incurred @ 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Re: incurred @ 6.2 Social supp 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Social supp 6.2 Social supp 6.2 Social supp 6.2 Social supp 6.2 Cyent Fees 6.2 Lifelong Le 6.2 Cyent Fees 6.2 Lifelong Le 6.2 Grganisatio staff 6.2 Organisatio staff 6.2 Organisatio staff 6.2 Organisatio hour for 2 s) / Pick up drop off - Minimum cost it will increase depends on Destination and			Yes	\$12.35
6.2 Event Fees 6.2 Lifelong Le 6.2 Norping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Lifelong Le 6.2 Lifelong Le 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Social supp 6.2 Social supp 6.2 Corganisationstaff 6.2 Organisationstaff 6.2 Organisationstaff 6.2 Organisationstaff 6.2 Organisationstaff	s - Non refundable Respite per Hour- Monday to Friday 8am to 8pm - Plus mileage fees where			100	Ψ12.55
6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / P activities - N 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / P activities - N 6.2 Flexible Rei incurred @ 6.2 Social supp 6.2 Social supp 6.2 Lifelong Le 6.2 Flexible Rei incurred @ 6.2 Social supp 6.2 Social supp 6.2 Flexible Rei incurred @ 6.2 Flexible Rei i	Respite per Hour- Monday to Friday oant to opin - Flus mileage rees where			No	\$9.30
6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / P activities - N 6.2 Social supp 6.2 Shopping A 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / P activities - N 6.2 Flexible Res incurred @ 6.2 Social supp 6.2 Social supp 6.2 Lifelong Le 6.2 Lifelong Le 6.2 Flexible Res incurred @ 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Person-cer 6.2 Organisatio staff 6.2 Organisatio staff 6.2 Organisatio hour for 2 s	upport coordination per hour -Monday to Friday 8am to 8pm			No	\$4.15
6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Event Fees 6.2 Lifelong Le 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Social supp 6.2 Social supp 6.2 Lifelong Le 6.2 Lifelong Le 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Lifelong Le 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Person-cer 6.2 Organisatio staff 6.2 Organisatio staff 6.2 Organisatio hour for 2 s	ng Assistance per Hour - Plus mileage fees where incurred @ \$1.00 per Km			No	\$4.15
6.2 House Mate 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / P activities - N 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / P activities - N 6.2 Event Fees 6.2 Lifelong Le 6.2 Social supp 6.2 Social supp 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Lifelong Le 6.2 Person-cer 6.2 Organisatio staff 6.2 Organisatio hour for 2 s				No	\$15.00
6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / P activities - N 6.2 Flexible Rei incurred @ 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / P activities - N 6.2 Flexible Rei incurred @ 6.2 Social supp 6.2 Social supp 6.2 Social supp 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Lifelong Le 6.2 Corganisatio staff 6.2 Organisatio staff 6.2 Organisatio hour for 2 s	Learning Programs per term - Over 55's			Yes	\$39.15
6.2 Over 55's - 6.2 Bus Trip / P activities - N 6.2 Flexible Ree incurred @ 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / P activities - N 6.2 Flexible Ree incurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Flexible Ree incurred @ 6.2 Social supp 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Person-cer 6.2 Organisatio staff 6.2 Organisatio staff 6.2 Organisatio hour for 2 s	Mate Support per hour			No	\$11.00
6.2 Bus Trip / Pactivities - Next Flexible Resincurred @ 6.2 Social supp 6.2 Shopping Ae 6.2 Lifelong Lee 6.2 Lifelong Lee 6.2 Individual 6.2 Over 55's - Bus Trip / Pactivities - Next Flexible Resincurred @ 6.2 Social supp 6.2 Shopping Ae 6.2 Event Fees 6.2 Lifelong Lee 6.2 Lifelong Lee 6.2 House Mate 6.2 Person-cer 6.2 Organisatio staff 6.2 Organisatio staff 6.2 Organisatio hour for 2 s	ual - Discounted Fee for Commonwealth Senior Health Card Holders				
activities - N 6.2 Flexible Resincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Resincurred @ 6.2 Social supp 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Person-cer 6.2 Organisatio staff 6.2 Organisatio hour for 2 s	5's - Massage - Per 1/2 hour Massage			Yes	\$25.50
6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Person-cer 6.2 Organisatio staff 6.2 Organisatio hour for 2 s	 Pick up drop off - Minimum cost it will increase depends on Destination and Non refundable 			Yes	\$17.00
6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Person-cer 6.2 Organisatio staff 6.2 Organisatio hour for 2 s	Respite per Hour- Monday to Friday 8am to 8pm - Plus mileage fees where			No	\$12.80
6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / P activities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Person-cer 6.2 Organisatio staff 6.2 Organisatio hour for 2 s	upport coordination per hour -Monday to Friday 8am to 8pm			No	\$5.70
6.2 Lifelong Le 6.2 House Mate 6.2 Individual 6.2 Over 55's - 6.2 Bus Trip / P activities - N 6.2 Flexible Res incurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Person-cer 6.2 Organisatio staff 6.2 Organisatio hour for 2 s	ng Assistance per Hour - Plus mileage fees where incurred @ \$1.00 per Km			No	\$5.70
6.2 House Mate 6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Res incurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Person-cer 6.2 Organisatio staff 6.2 Organisatio hour for 2 s	ees			No	\$20.65
6.2 Individual 6.2 Over 55's 6.2 Bus Trip / P activities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 Person-cer 6.2 Organisatio staff 6.2 Organisatio hour for 2 s	Learning Programs per term - Over 55's			Yes	\$53.85
6.2 Over 55's - 6.2 Bus Trip / P activities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Person-cer 6.2 Organisatio staff 6.2 Organisatio hour for 2 s	Mate Support per hour			No	\$16.50
6.2 Bus Trip / Pactivities - Nactivities - N	ual - Full Fees Market Rate				
6.2 activities - N 6.2 Flexible Reincurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Person-cer 6.2 Organisatio staff 6.2 Organisatio hour for 2 s	5's - Massage - Per 1/2 hour Massage			Yes	\$32.45
 6.2 incurred @ 6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Person-cer 6.2 Organisatio staff 6.2 Organisatio hour for 2 s 	 Pick up drop off - Minimum cost it will increase depends on Destination and Non refundable 			Yes	\$21.60
6.2 Social supp 6.2 Shopping A 6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Person-cer 6.2 Organisatio staff 6.2 Organisatio hour for 2 s	Respite per Hour- Monday to Friday 8am to 8pm - Plus mileage fees where			No	\$16.30
6.2 Event Fees 6.2 Lifelong Le 6.2 House Mate 6.2 Person-cer 6.2 Organisatio staff 6.2 Organisatio staff 6.2 Organisatio hour for 2 s	upport coordination per hour -Monday to Friday 8am to 8pm			No	\$7.25
6.2 Lifelong Le 6.2 House Mate 6.2 Person-cer 6.2 Organisatio staff 6.2 Organisatio staff 6.2 Organisatio hour for 2 s	ng Assistance per Hour - Plus mileage fees where incurred @ \$1.00 per Km			No	\$7.25
6.2 Lifelong Le 6.2 House Mate 6.2 Person-cer 6.2 Organisatio staff 6.2 Organisatio staff 6.2 Organisatio hour for 2 s	ees			No	\$26.25
 6.2 House Mate 6.2 Person-cer 6.2 Organisation staff 6.2 Organisation staff 6.2 Organisation staff 6.2 Organisation hour for 2 staff 	Learning Programs per term - Over 55's			Yes	\$68.50
 6.2 Organisation staff 6.2 Organisation staff 6.2 Organisation organisation hour for 2 staff 	Mate Support per hour			No	\$22.00
6.2 staff 6.2 Organisatio staff 6.2 Organisatio hour for 2 s	-centered Approach Training 3.5 hrs with 2 staff plus travel time				
6.2 Organisatio staff 6.2 Organisatio hour for 2 s	ation: NFP without Government Funding Plus travel cost of \$324 per hour for 2			Yes	\$1,133.00
6.2 Organisatio hour for 2 s	ation: NFP with Government Funding Plus travel cost of \$453.20 per hour for 2			Yes	\$1,586.20
	ation: Businesses and Government Agencies Plus travel cost of \$647.40 per			Yes	\$2,266.00
	al: Person-centered Approach Training 3.5 hrs			Yes	\$110.00
6.2 Community	unity Care Fees for NDIS - approved clients			No	Refer to the fees and charges on https://www.ndis.gov.a u/
6.2 (a basic da care fee if	ınity Care Fees for Home Care - approved clients c daily fee of up to 17.5% of the single basic Age Pension an income-tested ∍ if your income is over a certain amount)			No	\$10.20
	Respite per Hour- Monday to Friday 8am to 8pm upport per hour M-F 8 to 8			No No	\$78.30 \$78.30

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
6.2	Social Outings in a group * depending on the individual choice and support needs M-F			No	\$39.15
6.2	Shopping Assistance per Hour M-F			No	\$78.30
6.2	Lawn Mowing - per Hour or part there of Overgrown Lawns Surcharge			No No	\$77.25 per quote
6.2	If permission for green bin not granted tipping fee applies			No	per quote
6.2	Home Care package Exit amount			No	\$51.50
6.2	Admin Fee for Assistance with the cost of preparation and delivery of meals ACCESSIBILITY AUDIT			No	\$8.00
6.3	City Of Parramatta Major Services and Facilities		С	Yes	\$39.00
6.4	COMMUNITY MINI-BUSES				
6.4	Daily Administration Fee - non profit/community Daily Administration Fee - private		F H	Yes Yes	\$25.75 \$35.00
6.4	Kilometre Rate - Minimum Rate Conditions Apply		<u>п</u> F	Yes	\$0.98
6.4	- Non Profit/Community Groups		F	Yes	\$1.29
6.4	- Private		Н	Yes	\$3.29
6.4	Penalties Cancellation if less than 24 hours		Q	Yes	\$77.25
6.4	Cleaning fee if not cleaned		Q	Yes	\$97.85
6.4	Refuelling charge if not refuelled		Q	Yes	\$97.85
6.5	LIBRARY CHARGES				
6.5	Photocopying and Printing A4 (B&W) per copy	RC106	N	Yes	\$0.15
6.5	A3 (B&W) per copy	RC106	N	Yes	\$0.30
6.5	A4 (Colour) per copy	RC106		Yes	\$1.00
6.5	A3 (Colour) per copy	RC106		Yes	\$1.50
6.5	Damaged/Lost Items except magazines - Original value of item PLUS Fee. If a book is lost or stolen from a borrower, or has been damaged while in his/her possession to an extent which renders it unusable, he/she shall pay to the Council the original value of the book. In the event of a book being part of a set or series, he/she shall pay the full value of the set or series in cases where the parts are not obtainable separately to reflect increased costs *No refunds applicable for lost and PAID FOR items.	RC104	E	No	\$18 + Original Cost of Item
6.5	Damaged/Lost Items magazines - Original value of item PLUS Processing Fee. If a magazine is lost or stolen from a borrower, or has been damaged while in his/her possession to an extent which renders it unusable, he/she shall pay to the Council the original value of the magazine. *No refunds applicable for lost and PAID FOR items.	RC104		No	\$5 + Original Cost of Item
6.5	Sale of discarded or donated items such as books, magazines etc Cost to be determined by Manager - Information & Library Services, depending on condition of items		C & N	Yes	Various Fees Apply
6.5	Inter Library Loans	RC113			4
6.5	Administration cost for processing inter library loans Additional Charges to Requestor based on levies by supplying libraries: Monographs,		С	Yes	\$5.00
6.5	Photocopying(upto 50 pages) and any additional charges council incur from supplying libraries etc.			Yes	Full Cost Recovery
6.5	Facsimile	RC113			
6.5	Local				
6.5	First Page		N N	Yes	\$3.00
6.5	Additional pages to same destination - per page STD		IN	Yes	\$1.00
6.5	First Page		N	Yes	\$5.00
6.5	Additional pages to same destination - per page		N	Yes	\$1.50
6.5	International First Page		N	Yes	\$10.00
6.5	Additional pages to same destination - per page		N	Yes	\$8.00
6.5	Lost Borrower Card - replacement		E	No	\$7.00
6.5	Temporary Card - usage fee			Yes	\$2.20
6.5	Workshops/Training Seminars Charge to conduct sessions, including payment of key speakers and library staff as	RC25			
6.5	tutors cost of venue and consumables - per applicant, per course		N	Yes	Various Fees Apply
6.5 6.5	Children & Youth Activities Select Activities - per participant	RC25	N	Yes	Various Fees Apply
6.5	Merchandise				various r oos r (ppry
6.5	Library Merchandising (e.g. Library bags, technology resources) - Library Services - per item Minimum - (Costs to be determined by Manager Information & Library)		Р	Yes	Various Fees Apply
6.6	LIBRARY FACILITY HIRE Learning Centre (Fitzwilliam Street) / per hour	RC25			
6.6	Commercial users	1.020	N	Yes	\$90.00
6.6	Community users		G	Yes	\$45.00
6.6	Darug and Macquarie Room (Fitzwilliam Street) / per hour Commercial users	RC25	N	Yes	\$45.00

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
6.6	Community users		G	Yes	\$20.00
6.6	Cancellation Fee and Additional Charges				
6.6	All cancellations must be received in writing at least ten (10) working days prior to the date of hiring the room. If less than ten (10) working days notice is given 50% of the hiring fee will be charged.			Yes	50% of the hiring fee + GST
6.6	Cost of hiring security/personnel/equipment			Yes	Full Cost Recovery
6.6	Replacement Cost for any damage/breakages			Yes	Full Cost Recovery
6.7	BOOK CLUB RESOURCES				
6.7	Book Club Annual Fee				
6.7	Annual fee to cover range of resources made available to Book Clubs in the LGA and to inter-library service to borrow resources from other libraries			Yes	Various Fees Apply
6.8	TOILET ACCESSIBILITY				
6.8	Master Locksmith Access Key (MLAK)				
6.8	Access to MLAK keys is restricted to people who have a disability, or who have written authority from: • A doctor • A disability organisation • Centre Management or the owner of a building with an MLAK-enabled facility on site				Note
6.8	Residents of City of Parramatta	RC706	G	No	No Fee
6.8	Non-residents of City of Parramatta	RC706	G	Yes	\$19.10

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
7	DOMESTIC WASTE MANAGEMENT				
7.1	DOMESTIC WASTE MANAGEMENT CHARGE				
7.1	One Bin removed once weekly				
7.1	80 Litre Bin Service			No	\$411.00
7.1	140 Litre Bin Service		J	No	\$415.50
7.1	240 Litre Bin Service		J	No	\$626.40
7.1	660 Litre Bin Service			No	\$1,577.70
7.1	1100 Litre Bin Service			No	\$2,163.00
7.1	(a) Recycling Service Charge (Additional)		С	No	\$107.90
7.1	Provision of 240 Litre bin collected fortnightly				Note
7.1	(b) Garden Waste Service (Additional)		С	No	\$107.90
7.1	Provision of 240 Litre bin collected fortnightly				Note
7.1	(c) Extra Kerb side clean up (additional)			No	\$82.40
7.1	2 cubic metres pile in addition to the four pre-booked Council clean ups				Note
7.1	(d) Street sweeper hire (minimum hire 4 hours) - per hr charge			Yes	\$271.90
7.1	Service Availability Charge				
7.1	Availability Charge on vacant land		D	No	\$74.60
7.1	Worm Farms	RC201	Н	Yes	\$75.00
7.1	Compost Bins				
7.1	R4 236 Litre Bin		Н	Yes	\$54.50
7.1	Bin Replacement				
7.1	140 Litre Garbage Bin		J	No	\$70.25
7.1	240 Litre Garbage Bin		J	No	\$76.65
7.1	660 Litre Mobile Garbage Bin			No	\$319.80
7.1	1100 Litre Mobile Garbage Bin			No	\$426.40
7.1	360 Litre Recycle Bin only		J	No	\$148.10
7.1	140 Litre Garbage Bin with gravity lock		J	No	\$141.10
7.1	240 Litre Garbage Bin with gravity lock		J	No	\$147.50
7.1	Availability Charge (where service is available but not used)				\$66.95
7.1	Availability Charge (where service is available but Council has agreed not to provide)				Full Cost Recovery
7.1	Collect and Return of bins (additional per year)		J	No	\$5.00
7.1	240L garbage & recycle service only		J	No	\$516.00

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
8.1	RECREATIONAL FACILITIES AND PROGRAMS HALLS & COMMUNITY HALLS HIRE				
8.1	Charges for the Reg Byrne Community Centre, Dundas Community Centre, Ermington Community Centre, Lake Parramatta Meeting Room, George Kendall Riverside Park Meeting Room, Jones Park, Don Moore Community Centre, John Curtin Meeting Room, North Rocks Senior Citizens Centre, Don Moore Reserve Meeting Room, Harry Todd Band Hall, Burnside Gardens Meeting Room, Epping Community Centre, Epping Creative Centre, Epping Leisure & Learning Centre, Roselea Community Centre, West Epping Community Centre, Newington Community Centre			Yes	applicable weekend rate + a 30% surcharge (+ GST)
8.1	Where applicable bonds maybe increased for events / functions that are deemed high risk.			No	increase in Bond Charges where applicable
8.2	PUBLIC HALLS HIRE:				эрризми
	Public Halls listing: Group 1: Roselea Community Centre				
8.2	Group 2: Epping Community Centre (Main Hall), Don Moore Community Centre Hall, Ermington Community Centre Hall, Dundas Community Centre Hall, Harry Todd Band Hall, Newington Community Centre Hall, Epping Leisure & Learning Centre, Reg Byrne Main Hall Group 3: Jones Park, North Rocks Seniors Citizens Centre, West Epping Community				Note
0.0	Centre, Epping Community Centre (Upper Hall), Epping Community (Lower Hall)				
8.2	Public Halls Fees - Weekday hourly rate (Mon - Fri evening): Group 1 - Public Halls - Category A (100%)			Yes	\$75.00
8.2	Group 1 - Public Halls - Category B (60%)			Yes	\$45.00
8.2	Group 1 - Public Halls - Category C (50%)			Yes	\$37.50
8.2	Group 1 - Public Halls - Category D (25%)			Yes	\$18.75
8.2	Group 2 - Public Halls - Category A (100%)			Yes	\$64.50
8.2	Group 2 - Public Halls - Category B (60%) Group 2 - Public Halls - Category C (50%)			Yes Yes	\$38.75 \$32.25
8.2	Group 2 - Public Halls - Category D (25%)			Yes	\$16.15
8.2	Group 3 - Public Halls - Category A (100%)			Yes	\$54.80
8.2	Group 3 - Public Halls - Category B (60%)			Yes	\$32.85
8.2	Group 3 - Public Halls - Category C (50%)			Yes	\$27.40
8.2	Group 3 - Public Halls - Category D (25%)			Yes	\$13.70
8.2	Public Halls Fees - Weekend hourly rate (Sat - Sun 6pm):			.,	
8.2	Group 1 - Public Halls - Category A (100%)			Yes	\$109.20
8.2	Group 1 - Public Halls - Category B (60%) Group 1 - Public Halls - Category C (50%)			Yes Yes	\$65.50 \$54.60
8.2	Group 1 - Public Halls - Category D (25%)			Yes	\$27.30
8.2	Group 2 - Public Halls - Category A (100%)			Yes	\$91.35
8.2	Group 2 - Public Halls - Category B (60%)			Yes	\$54.80
8.2	Group 2 - Public Halls - Category C (50%)			Yes	\$45.70
8.2	Group 2 - Public Halls - Category D (25%)			Yes	\$22.85
8.2	Group 3 - Public Halls - Category A (100%)			Yes	\$73.15
8.2	Group 3 - Public Halls - Category B (60%)			Yes	\$43.90
8.2	Group 3 - Public Halls - Category C (50%) Group 3 - Public Halls - Category D (25%)			Yes Yes	\$36.55
8.2	MEETING ROOMS HIRE:			162	\$18.30
8.3	Meeting Rooms listing: Group 1: Reg Bryne Meeting Room, John Curtin Meeting Room, Roselea Small Hall, Burnside Gardens Community Centre Group 2: Fitzwilliam Meeting Rooms, Dundas Community Centre Craft Room, Dundas Community Centre Meeting Room, Lake Parramatta Meeting Room, Newington Community Centre Meeting Rooms, Epping Community Centre Meeting Room, Don Moore Community Centre Meeting Room, Don Moore Community Centre Meeting Room 2, Don Moore Community Centre Meeting Room 3 and Don Moore Community Centre Gym, Constitution Hill Library Meeting Room (after hours)				Note
8.3	Group 3: George Kendall Meeting Room, Don Moore Reserve Meeting Room, Constitution Hill Library Meeting Room (during library operating hours) Meeting Rooms Fees - Weekday hourly rate (Mon - Fri afternoon):				
8.3	Group 1 - Meeting Rooms - Category A (100%)			Yes	\$47.05
8.3	Group 1 - Meeting Rooms - Category B (60%)			Yes	\$28.20
8.3	Group 1 - Meeting Rooms - Category C (50%)			Yes	\$23.55
8.3	Group 1 - Meeting Rooms - Category D (25%)			Yes	\$11.75
8.3	Group 2 - Meeting Rooms - Category A (100%) Group 2 - Meeting Rooms - Category B (60%)			Yes Yes	\$42.85 \$25.70
8.3	Group 2 - Meeting Rooms - Category C (50%)			Yes	\$23.70
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No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
8.3	Group 2 - Meeting Rooms - Category D (25%)			Yes	\$10.70
8.3	Group 3 - Meeting Rooms - Category A (100%)			Yes	\$38.10
8.3 8.3	Group 3 - Meeting Rooms - Category B (60%) Group 3 - Meeting Rooms - Category C (50%)			Yes Yes	\$22.85 \$19.05
8.3	Group 3 - Meeting Rooms - Category D (25%)			Yes	\$9.55
8.3	Meeting Rooms Fees - Weekend hourly rate (Fri evening - Sun):			100	ψο.σο
8.3	Group 1 - Meeting Rooms - Category A (100%)			Yes	\$56.45
8.3	Group 1 - Meeting Rooms - Category B (60%)			Yes	\$33.90
8.3	Group 1 - Meeting Rooms - Category C (50%)			Yes	\$28.20
8.3	Group 1 - Meeting Rooms - Category D (25%)			Yes	\$14.10
8.3	Group 2 - Meeting Rooms - Category A (100%) Group 2 - Meeting Rooms - Category B (60%)			Yes Yes	\$51.60 \$30.90
8.3	Group 2 - Meeting Rooms - Category C (50%)			Yes	\$25.80
8.3	Group 2 - Meeting Rooms - Category D (25%)			Yes	\$12.95
8.3	Group 3 - Meeting Rooms - Category A (100%)			Yes	\$47.40
8.3	Group 3 - Meeting Rooms - Category B (60%)			Yes	\$28.45
8.3	Group 3 - Meeting Rooms - Category C (50%)			Yes	\$23.70
8.3	Group 3 - Meeting Rooms - Category D (25%) PUBLIC HALLS / MEETING ROOMS HIRE TERMS & CONDITIONS:			Yes	\$11.85
8.3	- Minimum of 4 hours for Public Halls (weekend only) - Minimim of 2 hours for meeting rooms (weekend only) - Weekend is Saturday until 6pm Sunday - Day rate is calculated on any booking over 7 hours and will be capped at a maximum o 10 hours per day - Bonds will be applied at the discretion of Council if deemed high risk. If applicable, the following rates will apply:	f			Note
8.3	Group 1 Bond			No	\$515.00
8.3	Group 2 Bond			No	\$360.50
8.3	Group 3 Bond			No	\$154.50
8.3	Lifelong Learning Programs per term - Full and part Pensioner Discounted Fee			Yes	\$39.00
8.3	Lifelong Learning Programs per term - Discounted Fee for Senior card holders			Yes	\$70.00
8.3	Lifelong Learning Programs per term- Full market Rate 4 User Categories			Yes	\$82.00
8.3	- Large Business -Corporations -Commonwealth and State Government agencies Category B (60% of market rate) - Small businesses - Local Councils - Social functions (eg weddings) Category C (50% of market rate) - Not for profit organisations that receive Commonwealth and/or NSW Government funding - Not for profit organisations that predominantly operate businesses (eg registered clubs Category D (25% of market rate) - Not for profit organisations that do not receive Commonwealth and/or NSW)			Note
8.3	-Corporations -Commonwealth and State Government agencies Category B (60% of market rate) - Small businesses - Local Councils - Social functions (eg weddings) Category C (50% of market rate) - Not for profit organisations that receive Commonwealth and/or NSW Government funding - Not for profit organisations that predominantly operate businesses (eg registered clubs Category D (25% of market rate) - Not for profit organisations that do not receive Commonwealth and/or NSW Government funding Transitional Arrangements: All new hirers from 1 July 2017 will pay the relevant Category and hall/room fee as to be recommended in the fees schedule (see above) All existing hirers from 1 July 2017 will pay either a 10% increase (that includes CPI) on)			Note
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8.3 8.3 8.3	-Corporations -Commonwealth and State Government agencies Category B (60% of market rate) - Small businesses - Local Councils - Social functions (eg weddings) Category C (50% of market rate) - Not for profit organisations that receive Commonwealth and/or NSW Government funding - Not for profit organisations that predominantly operate businesses (eg registered clubs Category D (25% of market rate) - Not for profit organisations that do not receive Commonwealth and/or NSW Government funding Transitional Arrangements: All new hirers from 1 July 2017 will pay the relevant Category and hall/room fee as to be recommended in the fees schedule (see above) All existing hirers from 1 July 2017 will pay either a 10% increase (that includes CPI) on their existing hourly rate or the actual increase to the category benchmark if the new fee is 10% or less of their existing fee. The fee will continue to rise by 10% each year until it catches up with the category benchmark fee. All existing hirers from 1 July 2017 that have paid no fees previously will pay 10% (that includes CPI) of the category benchmark fee. The fee will continue to rise by 10% each year until it catches up with the category benchmark fee. The fee will continue to rise by 10% each year until it catches up with the category benchmark fee.		С	Yes	Note \$30.90
8.3 8.3 8.3	-Corporations -Commonwealth and State Government agencies Category B (60% of market rate) - Small businesses - Local Councils - Social functions (eg weddings) Category C (50% of market rate) - Not for profit organisations that receive Commonwealth and/or NSW Government funding - Not for profit organisations that predominantly operate businesses (eg registered clubs Category D (25% of market rate) - Not for profit organisations that do not receive Commonwealth and/or NSW Government funding Transitional Arrangements: All new hirers from 1 July 2017 will pay the relevant Category and hall/room fee as to be recommended in the fees schedule (see above) All existing hirers from 1 July 2017 will pay either a 10% increase (that includes CPI) on their existing hourly rate or the actual increase to the category benchmark if the new fee is 10% or less of their existing fee. The fee will continue to rise by 10% each year until it catches up with the category benchmark fee. All existing hirers from 1 July 2017 that have paid no fees previously will pay 10% (that includes CPI) of the category benchmark fee. All existing hirers from 1 July 2017 that have paid no fees previously will pay 10% (that includes CPI) of the category benchmark fee. Booking Variation - Minimum Variations to confirmed bookings may incur a fee at Council's discretion on a cost recovery basis. Booking Cancellation: All cancellations must be in writing. Cancellation Fee to apply if less than 14 days notice is given for a cancellation		C	Yes	Note
8.3 8.3	-Corporations -Commonwealth and State Government agencies Category B (60% of market rate) - Small businesses - Local Councils - Social functions (eg weddings) Category C (50% of market rate) - Not for profit organisations that receive Commonwealth and/or NSW Government funding - Not for profit organisations that predominantly operate businesses (eg registered clubs Category D (25% of market rate) - Not for profit organisations that do not receive Commonwealth and/or NSW Government funding Transitional Arrangements: All new hirers from 1 July 2017 will pay the relevant Category and hall/room fee as to be recommended in the fees schedule (see above) All existing hirers from 1 July 2017 will pay either a 10% increase (that includes CPI) on their existing hourly rate or the actual increase to the category benchmark if the new fee is 10% or less of their existing fee. The fee will continue to rise by 10% each year until it catches up with the category benchmark fee. All existing hirers from 1 July 2017 that have paid no fees previously will pay 10% (that includes CPI) of the category benchmark fee. The fee will continue to rise by 10% each year until it catches up with the category benchmark fee. Booking Variation - Minimum Variations to confirmed bookings may incur a fee at Council's discretion on a cost recovery basis. Booking Cancellation: All cancellations must be in writing. Cancellation Fee to apply if less than 14 days notice is given for a cancellation Penalty Rates Minimum penalty for not complying with Conditions of Hire including cleaning, damage		C		\$30.90 50% of the Total Charge (+ GST) Maximum fee as
8.3 8.3 8.3 8.3 8.3	-Corporations -Commonwealth and State Government agencies Category B (60% of market rate) - Small businesses - Local Councils - Social functions (eg weddings) Category C (50% of market rate) - Not for profit organisations that receive Commonwealth and/or NSW Government funding - Not for profit organisations that predominantly operate businesses (eg registered clubs Category D (25% of market rate) - Not for profit organisations that do not receive Commonwealth and/or NSW Government funding Transitional Arrangements: All new hirers from 1 July 2017 will pay the relevant Category and hall/room fee as to be recommended in the fees schedule (see above) All existing hirers from 1 July 2017 will pay either a 10% increase (that includes CPI) on their existing hourly rate or the actual increase to the category benchmark if the new fee is 10% or less of their existing fee. The fee will continue to rise by 10% each year until it catches up with the category benchmark fee. All existing hirers from 1 July 2017 that have paid no fees previously will pay 10% (that includes CPI) of the category benchmark fee. The fee will continue to rise by 10% each year until it catches up with the category benchmark fee Booking Variation - Minimum Variations to confirmed bookings may incur a fee at Council's discretion on a cost recovery basis. Booking Cancellation: All cancellations must be in writing. Cancellation Fee to apply if less than 14 days notice is given for a cancellation Penalty Rates Minimum penalty for not complying with Conditions of Hire including cleaning, damage and garbage. (Maximum fee as assessed)	CM	Q	Yes	\$30.90 50% of the Total Charge (+ GST) Maximum fee as assessed
8.3 8.3 8.3 8.3	-Corporations -Commonwealth and State Government agencies Category B (60% of market rate) - Small businesses - Local Councils - Social functions (eg weddings) Category C (50% of market rate) - Not for profit organisations that receive Commonwealth and/or NSW Government funding - Not for profit organisations that predominantly operate businesses (eg registered clubs Category D (25% of market rate) - Not for profit organisations that do not receive Commonwealth and/or NSW Government funding Transitional Arrangements: All new hirers from 1 July 2017 will pay the relevant Category and hall/room fee as to be recommended in the fees schedule (see above) All existing hirers from 1 July 2017 will pay either a 10% increase (that includes CPI) on their existing hourly rate or the actual increase to the category benchmark if the new fee is 10% or less of their existing fee. The fee will continue to rise by 10% each year until it catches up with the category benchmark fee. All existing hirers from 1 July 2017 that have paid no fees previously will pay 10% (that includes CPI) of the category benchmark fee. The fee will continue to rise by 10% each year until it catches up with the category benchmark fee. Booking Variation - Minimum Variations to confirmed bookings may incur a fee at Council's discretion on a cost recovery basis. Booking Cancellation: All cancellations must be in writing. Cancellation Fee to apply if less than 14 days notice is given for a cancellation Penalty Rates Minimum penalty for not complying with Conditions of Hire including cleaning, damage	CM		Yes	\$30.90 50% of the Total Charge (+ GST) Maximum fee as

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
8.4	AQUATIC CENTRES				
8.4	Macarthur Girls High School lap swimming and Swim School only. Recreational swimming only available at Epping Aquatic Centre				
8.4	Adult Entry (ages 18 and over)	CM	C & N	Yes	\$6.20
8.4	Child Entry (ages 5 to 17 inclusive)	CM	C & N	Yes	\$4.60
8.4	Spectator Fee	CM	C & N	Yes	\$3.30
8.4	Child Entry (ages 4 and under) - Free	CM	A	No	No Fee
8.4	Family Entry (up to 2 adults and 2 children or 1 adult and 3 children) Epping Aquatic Only	CM	C & N	Yes	\$19.60
8.4	Family B1 (2 adults + 3 children/1 adult + 4 children) Epping Aquatic Only	CM	C & N	Yes	\$20.60
8.4	Family B2 (2 adults + 5 or 6 children) Epping Aquatic Only	CM	C & N	Yes	\$28.80
8.4	Family C (8 + people) Epping Aquatic Only	CM	C & N	Yes	\$30.90
	Concession Entry (holders of a Pensioner Concession Card, Health Care Card or				ψου.σσ
8.4	Commonwealth Seniors Health Card issued by Centre link or a Pensioner Concession Card issued by Department of Veterans' Affairs, Student card (school, TAFE, University or other formal educational provider)).	CM	C & N	Yes	\$4.60
8.4	Free Aquatic Centre Family Pass - A one-off free aquatic centre family pass is to be distributed to Parramatta LGA families.Epping Aquatic Only			No	No Fee
8.4	Free Aquatic entry for seniors and disability card holders - Council is to dedicate one day each week for free entry for seniors who are eligible for Senior's Card under NSW Government's scheme and disability card holders and their carers to Council's aquatic centres and reside in the Parramatta LGA			No	No Fee
8.4	School Groups (subject to official booking made prior to entry - school hours only) Epping Aquatic Centre only	СМ	C & N	Yes	\$4.20
8.4	Adult 20 Visit Pass	CM	C & N	Yes	\$111.20
8.4	Child/Pensioners 20 Visit Pass	CM	C & N	Yes	\$83.45
8.4	Student 20 Visit Pass	CM	C & N	Yes	\$83.45
8.4	Spectator 10 visit pass	CM	C & N	Yes	\$29.50
8.4	Aqua Pass - single entry (Aqua Aerobics)	CM	C & N	Yes	\$9.10
8.4	Aqua Aerobics:	014	0.0.11		A40.00
8.4	Casual - Adult	CM	C & N	Yes	\$12.90
8.4 8.4	Concession Casual - Student	CM CM	C & N C & N	Yes Yes	\$10.80
8.4	5 ticket - Adult Concession 5 ticket - Student	CM	C & N	Yes	\$54.10 \$49.45
8.4	20 ticket - Adult	CM	C & N	Yes	\$206.00
8.4	Concession 20 ticket - Student	CM	C & N	Yes	\$175.10
8.4	Memberships	· · · ·	0 4.1.		ψ170.10
8.4	Child Membership - 3 months & concession 3 months	CM	C & N	Yes	\$170.60
8.4	Adult Membership - 3 months	CM	C & N	Yes	\$223.90
8.4	Child Membership - 6 months + Concession 6 month membership	CM	C & N	Yes	\$288.40
8.4	Adult Membership - 6 months	CM	C & N	Yes	\$394.50
8.4	Family Membership (up to nominated 2 adults and 2 children or 1 adult and 3 children)				Note
8.4	* Family 6 months membership	CM	C & N	Yes	\$442.90
8.4	(Each additional child on the 6 month family membership)	CM	C & N	Yes	\$150.40
8.4	*Family 3 months membership	CM	C & N	Yes	\$256.50
8.4 8.4	(Each additional child on the 3 month family membership) Inflatable - 6 rides - Epping Aquatic Centre Only	CM CM	C & N C & N	Yes Yes	\$76.75
8.4 8.4	Inflatable - 6 rides - Epping Aquatic Centre Only Inflatable - unlimited rides - Epping Aquatic Centre Only	CM	C & N	Yes	\$5.20 \$12.40
8.4	Swimming Carnival	Civi	Can	165	Φ12.4U
8.4	Swimming Carnival (Day) - full day (up to 6 hours) - use of the 50m pool only (Parramatta LGA) PLUS normal Pool entry. Use of additional facilities will attract normal hire rates Epping Aquatic Centre ONLY	СМ	C & N	Yes	\$412.00
8.4	Swimming Carnival (Day) - full day (up to 6 hours) - use of the 50m pool only (Non-Parramatta LGA) PLUS normal Pool entry. Use of additional facilities will attract normal hire rates Epping Aquatic Centre ONLY	CM	C & N	Yes	\$494.45
o 4	Half Day Epping Aquatic Centre ONLY Swimming Carnival - Other Charges: Epping Aquatic Centre ONLY	СМ	C & N	Yes	\$206.00
	Swilling Carnival - Other Chardes, Epping Addatic Centre CNL1		C & N	Yes	\$216.50
8.4	Cancellation Fee	CM			
8.4 8.4		CM	C & N	Yes	\$103.00
8.4 8.4 8.4 8.4	Cancellation Fee	CM CM	C & N C & N	Yes	\$51.50
8.4 8.4 8.4 8.4	Cancellation Fee Cleaning Fee	CM	C & N		·
8.4 8.4 8.4 8.4 8.4 8.4 8.4	Cancellation Fee Cleaning Fee Additional Supervising Staff (pp p/hr)	CM CM	C & N C & N	Yes	\$51.50
8.4 8.4 8.4 8.4 8.4 8.4	Cancellation Fee Cleaning Fee Additional Supervising Staff (pp p/hr) Late Fee (per 15 mins or part thereof) Swimming Carnival (Evening) - after 6pm (Plus normal Pool entry) Epping Aquatic	CM CM CM	C & N C & N C & N	Yes Yes	\$51.50 \$51.50 Price provided on application + Normal
8.4 8.4 8.4 8.4 8.4 8.4 8.4	Cancellation Fee Cleaning Fee Additional Supervising Staff (pp p/hr) Late Fee (per 15 mins or part thereof) Swimming Carnival (Evening) - after 6pm (Plus normal Pool entry) Epping Aquatic Centre ONLY	CM CM CM	C & N C & N C & N C & N	Yes Yes Yes	\$51.50 \$51.50 Price provided on application + Normal
8.4 8.4 8.4 8.4 8.4	Cancellation Fee Cleaning Fee Additional Supervising Staff (pp p/hr) Late Fee (per 15 mins or part thereof) Swimming Carnival (Evening) - after 6pm (Plus normal Pool entry) Epping Aquatic Centre ONLY Waterpolo Epping Aquatic Centre ONLY	CM CM CM	C & N C & N C & N C & N	Yes Yes Yes	\$51.50 \$51.50 Price provided on application + Normal Pool Entry (+ GST)

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
8.4	Preferred Hirers (as defined in the Terms & Conditions) Will receive: - Up to 18 Hours of Lane Space per week - Free (Swimming only does not include Water Polo) - Priority Booking over other external Hirers - Receive up to 8 passes for the Executive Committee for use during periods of official hire for preferred hirers activities.				Note
	 School groups (School hours only) and local not-for-profit swimming, diving, synchronised swimming, water polo clubs and other local not-for-profit organisations are subject to official booking 				
8.4	1 x 50m Lane - per hour	CM	C & N	Yes	\$9.30
8.4	1 x 25m Lane - per hour	CM CM	C & N	Yes	\$7.30
8.4	Toddlers Pool - Thirds Only - per hour Plus normal pool entry	Civi	C & N	Yes	\$7.30 Note
8.4	Casual Lane Hire Epping Aquatic Centre ONLY				14010
8.4	- All other hirers				Note
8.4	1 x 50m Lane - per hour	CM	C & N	Yes	\$35.05
8.4	Toddlers Pool - Thirds Only - per hour	CM	C & N	Yes	\$29.90
8.4	Plus normal pool entry General Lane Hire Booking - per lane per hour	CM	C & N	Yes	Note \$38.15
0.4	Pool Hire - After Hours -	CIVI	OWN	163	φ30.13
8.4	The combination of pool hire and participant entry fees must allow full cost recovery Otherwise a surcharge to cover the difference will be incurred Bookings at discretion of Aquatic Operations Manager. Price on Application	СМ	Н	Yes	Full Cost Recovery
8.4	Pool Hire for Commercial Use Epping Aquatic Centre ONLY				
8.4	* Requests received from organisations for promotions, advertising commercial or exclusive use. This is at the discretion of the Manager Social and Community Services			Yes	Fee to be negotiated where commercial benefit is gained by hirer (or waived where there is significant benefit to Council
8.4	School Fun Days Epping Aquatic Centre ONLY				
8.4	Entry to and use of Waterslide - School Hours Only - per entry		C & N	Yes	\$8.25
	* Subject to Official Booking.				ψ0.20
8.4	Swim School Adult Cost per lesson - 1 lesson per week		C & N	No	\$16.00
8.4	Child Cost per lesson - 1 lesson per week		C & N	No	\$16.00
8.4	Cancellation Fee for School Picnic Days Epping Aquatic Centre ONLY		C & N	Yes	\$51.50
8.4	Swim School - Concession				
8.4	Adult concession rate 10 weeks - 1 lesson per week			No No	\$11.85
8.4	Child concession rate 10 weeks - 1 lesson per week Holiday Intensive Program - Concession			INU	\$11.85
8.4	Adult concession rate			No	\$11.85
8.4	Child concession rate			No	\$11.85
8.4	Holiday Intensive Program				*
8.4	Adult Child		C & N C & N	No No	\$16.00 \$16.00
	School - Learn to Swim (Child) per Lesson (Parramatta LGA) Epping Aquatic				
8.4	Centre ONLY		C & N	No	\$9.30
8.4	School - Learn to Swim (Child) per Lesson (non-Parramatta LGA)		C & N	No	\$10.30
8.4	Aquatic / Life Saving Program - Price on application Epping Aquatic Centre ONLY Private learn to swim lessons (Per Lesson)		C & N	No	\$61.80
	Learn-to-Swim LTS: 10% discount for 2 or more lessons a week per term				
8.4	- Promotional offers and marketing campaigns may be offered that vary the Swim School Charges above at the discretion of the Manager Social and Community Services & Service Manager Recreation Facilities & Programs				Note
8.4	Aqua/Dry Programs		C & N	Yes	Price on application
8.5	PUBLIC PROGRAMS Epping Aquatic Centre ONLY				•
8.5	Public Programs - per person Note: that it is not appropriate to determine fees for individual programs - programs provided vary constantly based on community needs, seasonal variances etc. Some programs will cross subsidise others		C & N	Yes	Fee Subject to program characteristics such as duration and equipment provided
8.5	Squad Rates				
8.5	Squad - Monthly	-			
8.5	Mini Squad		C & N	Yes	\$87.55
8.5 8.5	Junior Squad Senior Squad		C & N C & N	Yes Yes	\$111.25 \$136.00
8.5	Adult Squad - Casual		C & N	Yes	\$9.30
8.5	Adult Squad - 10 visit		C & N	Yes	\$82.40
8.5	Squad Rates - Concession			Yes	

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
8.5 8.5	Squad – Monthly – concession rate Mini Squad – concession rate			Yes Yes	¢45 50
8.5	Junior Squad– concession rate			Yes	\$45.50 \$57.80
8.5	Senior Squad– concession rate			Yes	\$70.70
8.5	Adult Squad – Casual – concession rate			Yes	\$8.00
8.5	Adult Squad - 10 visit – concession rate			Yes	\$70.00
8.5	Aquatic Centres may throughout the year deliver promotional activities specifically for aquatic programs these promotional activities are to be endorsed and approved by management before engagement with the community		C & N	Yes	Note
8.6	SPORTING FIELDS, PARKS & RESERVES				
8.6	Booking Variation and Cancellation Fee - Minimum - Variations to confirmed bookings may incur a fee at Council's discretion on a cost recovery basis.	СМ	С	Yes	\$30.90
8.6	Cancellation Fee applicable if 14 days notice is given for a cancellation			Yes	50% of the Total Charge
	A Grade Fields - Old Saleyards, West Epping				Charge
8.6	B Grade Fields - Barton, Belmore (Richie Benaud), Binalong, Boronia, Curtis/Dundas Park, North Rocks, Hazel Ryan, Harold West, Northmead, Eric Primrose, FS Garside, George Kendall - Upper Area, Max Ruddock, Ollie Webb, Robin Thomas, Rydalmere, Sir Thomas Mitchell C Grade Fields - Arthur Phillip (Redbank), Cox, Dan Mahoney, Doyle Ground, George Kendall - Lower Area, Homelands, Somerville, Wilson, Roselea, Murray Farm, Jones Park, Kingsdene, John Curtin, McCoy Park, Upjohn Park				Note
8.6	D Grade Fields - PH Jeffery, Carlingford HS (A) Seasonal Hire of Sporting Fields (26 weeks)				
8.6	Full Day - Full Sized (Senior) Field - per Field	014			A
8.6	* A Grade	CM CM	C	Yes	\$1,832.90
8.6	* B Grade * C Grade	CM	C C	Yes Yes	\$968.10 \$731.20
8.6	* D Grade	CM	C	Yes	\$605.00
8.6	Half Day or Evening - Full Sized (Senior) Field - per Field				4000.00
8.6	* A Grade	CM	С	Yes	\$913.10
8.6	* B Grade	CM	С	Yes	\$475.95
8.6	* C Grade * D Grade	CM CM	C C	Yes Yes	\$365.65
8.6	Full Day - Half Sized (Junior) Field - per Field	Civi	<u> </u>	162	\$292.50
8.6	* A Grade	CM	С	Yes	\$913.10
8.6	* B Grade	CM	С	Yes	\$475.95
8.6	* C Grade	CM	С	Yes	\$365.65
8.6	* D Grade	CM	С	Yes	\$292.50
8.6	Half Day or Evening - Half Sized (Junior) Field - per Field * A Grade	CM	С	Yes	\$458.75
8.6	* B Grade	CM	C	Yes	\$236.70
8.6	* C Grade	CM	С	Yes	\$183.45
8.6	* D Grade	CM	С	Yes	\$148.95
8.6	Canteen - Full Day and Half Day - Seasonal Use Canteen Netball Courts - per Court	CM	С	Yes	\$73.55
8.6	Additional Usage outside Seasonal Hire Agreement			Yes	5% of Seasonal Fee
8.6	Sportsground Floodlighting			Yes	75% of Actual Cost + GST
8.6	The approval of Night Games is subject to the conditions of the DA Consent. One-off night games will be subject to Council's approval. Designated fields must meet the Australian Standards for floodlighting			Yes	Price will be supplied on application and approval
8.6	Synthetic Sportsfields (West Epping Oval):				
8.6	Season Rate per hour			Yes	\$43.25
8.6	Casual Rate per hour School Rate per hour			Yes Yes	\$75.70 \$15.45
8.6	Professional Rate per hour per field			Yes	\$160.00
8.6	Commercial Rate per hour per field			Yes	\$250.00
8.6	Three Quarter Size and Half Size Synthetic Fields will be charged at 75% and 50% of			Yes	\$0.00
	full size rate (R) School Him of Sporting Fields (cook year)			•	Ψ0.03
8.6	(B) School Hire of Sporting Fields (each use)				
8.6	Locally-based Schools and school sport associations; or those serving the local community – 100% discount for the use of Council sportsgrounds during regular school hours and term dates. Use outside regular school hours and term dates – seasonal and casual hire rates apply.				100% Discount
8.6	(C) Casual Use of Parks, Reserves and Sports Fields				
8.6	There is no fee for community social bookings of 50 people or less for Parks & reserves (excludes sportsfields)	CM	Α	No	No Fee

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
8.6	Commercial Profit-making event or activity that could include obtaining funds from sponsors, the				
8.6	public, franchises and/or include the distribution of prize money eg. circuses, competitions, theatre projections. Social				No Fee
0.0					
8.6	Non-profit social gatherings involving a specific group eg. company employees, members of family for picnics, gala days and presentations days. 'Social' does not include schools or community service categories or weddings.				No Fee
8.6	Community Benefit or Service - Income Generating An event or activity that is co-ordinated by a community organisation and/or aims to benefit the general community. However, the event or activity is funded through sponsorship or government funding, has a participation fee or income generated through the sale of goods or services or some other means. Community Benefit or Service - Non Income Generating An event or activity that is co-ordinated by a community organisation and/or aims to benefit the general community. The event or activity does not generate any income through fees or funding or any other means.	1			Note
8.6	Special Event/Performance (Rate Per Day)				
8.6	- Commercial- Fees for Hire or use of facilities - Bond	СМ	N	Yes No	\$1,459.00 at the discretion of Council and will be discussed on application
8.6	 Community Benefit/Service (Income & Non Income Generating)- Fees for Hire or use of facilities 	СМ	С	Yes	\$365.85
8.6	- Bond			No	at the discretion of Council and will be discussed on application
8.6	Sporting Events & Community Gatherings				
8.6	- Commercial- Fees for Hire or use of facilities - Bond	CM	N	Yes No	\$730.50 at the discretion of Council and will be discussed on application
8.6	- Coaching Clinics- Fees for Hire or use of facilities	CM	С	Yes	\$218.55 at the discretion of
8.6	- Bond			No	Council and will be discussed on application
8.6	- Social & Community	CM	С	Yes	\$109.30
8.6	- Bond			No	at the discretion of Council and will be discussed on application
8.6	Weddings (Rate Per Day)				• •
8.6	- Ceremony (including Photography) - Fees for Hire or use of facilities - Bond	CM	N	Yes No	\$149.25 at the discretion of Council and will be discussed on
8.6	Organised or commercial group fitness and personal training - per season (26 weeks)				application
8.6	1 -2 participants (maximum of 12, 2-hour sessions per week)	CM	N	Yes	\$256.55
8.6	3-9 participants (maximum of 12, 2-hour sessions per week)	CM	N	Yes	\$516.35
8.6	Bond at the discretion of Council	CM	NI	No	minimum \$250
8.6	10-18 participants (maximum of 8, 2.5 hour sessions per week) Bond at the discretion of Council	CM	N	Yes No	\$774.45 minimum \$500
8.6	Use of sports fields by organised or commercial group fitness and personal trainers will incur both the Fitness Trainers permit fee and the applicable charges for the respective sports field (excludes 1 - 2 participants). For non-sports field locations fees will be charged at Category D as detailed in the above charges for the seasonal hire of sports fields			NO	Note
8.6	Seasonal Hire - per season 26 weeks				
8.6	Formal organised groups only, no commercial use. Half day	CM	N	Yes	\$290.05
8.6	Full day	CM	N N	Yes	\$601.75
8.6	Additional Hire Dates Sessions per full day or half day - 5% of Seasonal Fee, Plus GST				

Lake Paramatta - use of water for events and activities (Per Day) (in addition to thrie charge for use of Lake Paramatta Reserve) 8.6 Bond 8.6 Bond 8.6 Commental Use 8.7 Commental Use 8.8 Commental Use 8.8 Commental Use 8.9 Social & Commental Use 8.0 C	Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
8.6 Bond Commercial Use Comm	8.6				No	at the discretion of Council and will be discussed on application
8.6 Bond	8.6	· • • • • • • • • • • • • • • • • • • •				at the disposition of
8.6 Social & Community Dennetificantic North-Income Generating	8.6	Bond			No	Council and will be discussed on
8.6 Social & Community Benefiti Service Non-Income Generating Community Benefit Service Non-Income Generating Roberts and Reserves Roberts Additional Charges for Sporting Fields Parks and Reserves Roberts and erection of structures including lumping castles, petting 2005, stalls, Roberts and recting and sound amplification Roberts R	8.6	Commercial Use	CM	N	Yes	• •
### Additional Charges for Sporting Fields Parks and Reserves ### The use and rection of structures including jumping castles, petting 200s, stalls, ### Charges, staging, and sound amplification ### Structures	8.6		CM	N	Yes	
Registroy The use and erection of structures including jumping caseles, petting zoos, stalls, CM N Yes \$103.70 marquees, staging, and sound amplifications	8.6	Community Benefit/Service Non-Income Generating	CM	С	Yes	No Fee
8.6 Bond for provision of key per key 8.6 Bond for provision of key per key 8.6 Signate provision of key per key 8.6 All other park and sports field hirers 8.6 All other park and sports field hirers 8.6 All other park and sports field hirers 8.6 In the park and sports field hirers 8.6 All other park and sports field hirers 8.6 Council costs relating to the booking will be recouped from the hirer, eg staffing extra bins and rubbish collections, cleaning, set up and site restoration. All bonds are at Council's discretion. That is, it may be appropriate for a lower bond to be charged depending on the potential impact of the activity. 8.6 Replacement Keys for Lost Keys' additional requests for sportsgrounds 7 Transitional arrangements 7 Transitional arrangements 8 The new lees for the hire of all sports fields in the City of Parramatts from 2017-18 will use a prioring approach that includes consideration of the Grade of field, half or full day hire etc. 8.6 As a result of harmonising the fees, many sporting dubs will have a reduction in their hire fees in 2017-18. When hirers of sports fields have new test that are calculated to be more than 10% higher than their 2016/17 fee for the same fields and times (whether those fees were applied by Gity of Parramatts. Aubum, Holoryd, Hills and Hornsby Council), City of Parramatts will only charge an increased fee of 10% pla until the full rate for that Grade of field and level of usage is achieved. 8.7 Gasual day rate CM C Yes \$10,00 8.7 Regular raty rate CM C Yes \$10,00 8.7 Regular	8.6					
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	8.9	provided vary constantly based on community needs, seasonal variances etc. Some	СМ	C & N	Yes	Various Fees Apply
	8.9	External Provider advertising fee in School Holiday Guide (9cm x 6cm)	N	N	Yes	\$154.50

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
8.10	Use of Council Buildings - Additional charge as per Council's Schedule of Fees and Charges where applicable or to be determined by Council Officers at the time of application			Yes	Fee where applicable or to be determined by Council at time of application
8.10	Use of Roads and Road Closures - Additional charge as per Council's Schedule of Fees and Charges where applicable or to be determined by Council Officers at the time of application			Yes	Fee where applicable or to be determined by Council at time of application
8.11	FEES & CHARGES FOR FILMING APPLICATIONS				
8.11	Ultra Low - per day - as per the Local Government Filming Protocols - No more than 10 crew No disruption is caused to Council's stakeholder, retailers or motorists or other events in the vicinity of the activities Activities are contained to footways or public open space areas only Public safety is maintained at the locations at all times during the conduct of the activities Vehicles associated with the conduct of the activities are legally parked at all times and are not driven onto footways, parks or plaza areas		А	Yes	No Fee
8.11	Low - per day - as per the Local Government Filming Protocols: 11 - 25 crew No more than 4 trucks / vans. No construction. Minimal equipment / lighting Small or no unit base required. Usually 1 - 2 locations	694.00	G&M	Yes	\$226.60
8.11	Medium - per day - as per the Local Government Filming Protocols: 25 - 60 crew No more than 10 trucks. Some construction. Equipment used for example dolly, trucks, medium sized cranes and jibs Unit base required. No more than 4 locations	694.00	G&M	Yes	\$442.00
8.11	High - per day - as per the Local Government Filming Protocols: 50+crew. 10+trucks Significant construction. Extensive Equipment. Large unit base required. 4+ locations	694.00	G&M	Yes	\$736.00
8.12	BICYCLE LOCKER HIRE				
8.12	Locker rental key deposit	RC800		Yes	\$63.85
8.12	3 calendar months hire	RC801		Yes	\$64.90
8.12	12 calendar months hire	RC802		Yes	\$256.45

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
9 9.1	DEVELOPMENT AND TRAFFIC SERVICES DEVELOPMENT SERVICES				
	The following DEVELOPMENT APPLICATIONS FEES are prescribed under the Environmental Planning & Assessment Regulation 2000 (EP&A Reg) Part 15, Division 1, Clause 245AA to 256B unless otherwise indicated.				
9.1	NOTE: If two or more fees are applicable to a single development, such as an application to subdivide land and erect a building on one of the lots created by the subdivision, the maximum fee payable for the development is the sum of those fees - EP&A Reg Cl. 254				Note
9.2	DEVELOPMENT INVOLVING THE ERECTION OF A BUILDING, THE CARRYING OUT OF WORK OR THE DEMOLITION OF A WORK OR A BUILDING				
	NOTE: Fees determined under items 18.1 do not apply to a development involving the erection of a dwelling-house with an estimated construction cost of \$100,000 or less - EP&A Reg Cl. 247 - Refer 18.3				
9.2	NOTE: In determining the fee for a development, Council must make its determination by reference to a genuine estimate of the costs associated with the construction of a building or work, preparation of a building for the purpose it is to be used or the demolition of a building or work - EP&A Reg Cl. 255				Note
	NOTE: The Department of Planning Monitoring and Review Levy applies to developments over \$50,000 and the following fees apply based on the estimated cost of the development - EP&A Reg Cl. 246(1) The above Levy is an additional fee of 64 cents per \$1000 where the estimated cost of the proposed development exceeds \$50,000 - EP&A Reg Cl. 256A				
9.2 9.2	Up to \$5,000		M M	No No	\$110.00
9.2	\$5,001 - \$50,000 PLUS an additional fee for each \$1,000 (or part of \$1,000) of the estimated cost		M	No	\$170.00 \$3.00
9.2	\$50,001 - \$250,000		M	No	\$352.00
9.2	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost		M	No	\$3.65
9.2	exceeds \$50,000 \$250,001 - \$500,000		M	No	\$1,160.00
9.2	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost		M	No	\$2.35
9.2	exceeds \$250,000 \$500,001 - \$1,000,000		M	No	\$1,745.00
9.2	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost		М	No	\$1.65
9.2	exceeds \$500,000 \$1,000,001 - \$10,000,000		M	No	\$2,615.00
9.2	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$1,000,000		M	No	\$1.45
9.2	More than \$10,000,000		M	No	\$15,875.00
9.2	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$10,000,000		M	No	\$1.20
9.2	NB: For each Development Application having an estimated cost exceeding \$50,000 a proportion of fees paid are to be remitted to the Director General as per Clause 256A of the EP&A Regulations 2000.				Note
9.3	APPLICATION FOR A PERMIT TO REMOVE/PRUNE A TREE/S				
9.3	Administration Fee applies to development applications and/or tree preservation order applications. Single fee structure for all tree applications. Pensioner discount of 25% on the total application fee (holders of a Pensioner Concession Card, Commonwealth Seniors Health Card issued by Centre link or a				Note
	Pensioner Concession Card issued by Department of Veterans' Affairs)				
9.3	1 Tree		Е	No	\$122.00
9.3 9.4	Each additional tree DEVELOPMENT INVOLVING APPLICATION FOR ADVERTISEMENTS OR			No	\$100.00
9.4	ADVERTISING SIGNS - EP&A Reg Cl. 246(2)		M	No	\$285.00
9.4 9.4	Base - for one advertisement PLUS for each advertisement in excess of one OR the fee calculated in accordance with		M	No	\$285.00
9.4	item 18.1, whichever is the greater Development involving the erection of a dwelling - house with an estimated construction cost of \$100,000 or less - EP&A Reg Cl. 247		M	No	\$455.00
9.5	DEVELOPMENT TO BE REFERRED TO A DESIGN REVIEW PANEL				
9.5 9.5	Additional to any other fees payable: Initial consideration for developments - 3 storeys or less		L	No	\$1,656.00
9.5	- more than 3 storey		L	No	\$3,312.00
9.5	Subsequent referral for developments - 3 storeys or less		L	No No	\$552.00 \$1.104.00
9.5	- more than 3 storey DEVELOPMENT INVOLVING THE SUBDIVISION OF LAND (SUBDIVISION FEE) -		L	No	\$1,104.00

Ref No. 9.6	Description of Service Other than strata subdivision:	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
9.6	Involving the opening of a public road		M	No	\$665.00
9.6	PLUS for each additional lot created		M	No	\$65.00
9.6	Not involving the opening of a public road		M	No	\$330.00
9.6	PLUS for each additional lot created Strata Subdivision		M M	No No	\$53.00 \$330.00
9.6	PLUS for each additional lot created		M	No	\$53.00
9.6	Subdivision & Engineering Construction Compliance Inspections:			110	ψου.υυ
9.6	DEVELOPMENT NOT INVOLVING THE ERECTION OF A BUILDING, THE CARRYING OUT OF A WORK, THE SUBDIVISION OF LAND OR THE DEMOLITION		М	No	\$285.00
9.7	OF A BUILDING OR WORK - EP&A Reg Cl. 250 DESIGNATED DEVELOPMENT - EP&A REG CL. 251				
9.7	Specific type of development as described in EP&A Reg Schedule 3, Part 1				
9.7	Additional to any other fees payable		M	No	\$920.00
9.8	ADVERTISING AND/OR NOTIFICATION OF A DEVELOPMENT APPLICATION - EP&A Reg Cl. 252				
9.8	Additional fee to any other fees payable:				A A A A A A A A A A
9.8	(a) in the case of designated development (b) in the case of advertised development		M M	No No	\$2,220.00 \$1,105.00
9.8	(c) in the case of advertised development		M	No	\$1,105.00
9.8	(1) New dwelling and alterations/additions to existing dwelling		M	No	\$104.00
9.8	(2) Other residential development i.e. dual occupancy		M	No	\$260.00
9.8	(3) Non residential development		М	No	\$208.00
9.8	NOTE: The consent authority must refund so much of the fee paid under this clause as is not spent in giving the notice				Note
9.9	DEVELOPMENT THAT REQUIRES CONCURRENCE UNDER THE EP&A ACT OR AN ENVIRONMENTAL PLANNING INSTRUMENT - EP&A REG CL. 252A				
9.9	Additional processing fee payable to Council		M	No	\$140.00
9.9	PLUS: Concurrence fee payable to other concurrence authorities		M	No	\$320.00
9.9	NOTE: Concurrence fee may be a lesser amount as notified by the approval authority. The additional processing fee is not payable where concurrence may be assumed under clause 64 ot the EP&A Act				Note
9.10	INTEGRATED DEVELOPMENT - EP&A REG CL. 253				
9.10	Additional processing fee payable to Council		M	No	\$140.00
9.10	PLUS: Approval fee payable to other approval authorities OTHER FEES AND CHARGES		М	No	\$320.00
9.11	The following OTHER FEES AND CHARGES are prescribed under the Environmental Planning & Assessment Regulation 2000 (EP&A Reg) Part 15, Division 2, Clause 257 to 263 unless otherwise indicated.				Note
9.11	Application to review a development determination under EP&A Act, Section 82A				
9.11	(a) Request with respect to a development application that does not involve the erection of a building, the carrying out of a work or the demolition of a work or a building		М	No	50% of the original DA fee
9.11	(b) Request with respect to a development application that involves the erection of a dwelling-house with an estimated cost of construction of \$100,000 or less		М	No	\$190.00
9.11	(c) Request with the respect to any other development application the following fees apply based on the estimated cost of construction:				
9.11	Fee below PLUS an additional maximum amount if notice of the application is required to be given under section 82A of the EP&A Act		М	No	\$620.00
9.11	Up to \$5,000		M	No	\$55.00
9.11	\$5,001 - \$250,000		М	No	\$85.00
9.11	PLUS an additional fee for each \$1,000 (or part of \$1,000) of the estimated cost		M	No	\$1.50
9.11	\$250,001 - \$500,000 PLUS on additional for each \$1,000 (or part of \$1,000) by which the actimated each		М	No	\$500.00
9.11	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$250,000		M	No	\$0.80
9.11	\$500,001 - \$1,000,000		М	No	\$715.00
9.11	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$500,000		М	No	\$0.50
9.11	\$1,000,001 - \$10,000,000		М	No	\$987.00
9.11	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$1,000,000		М	No	\$0.40
9.11	More than \$10,000,000		М	No	\$4,737.00
9.11	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$10,000,000		М	No	\$0.30
9.11	Environmental Enforcement Service Charge		17	NI-	0402.22
9.11	Estimated cost of works \$0 - \$100,000 Estimated cost of works\$100,001 - \$500,000		K K	No No	\$129.00 \$362.50
9.11	Estimated cost of works \$100,001 - \$500,000 Estimated cost of works \$500,001 - \$1,000,000		IX	No	\$362.50 \$544.00
9.11	Estimated cost of works \$1,000,001 - \$5000,000			No	\$725.00
9.11	Estimated cost of works \$5,000,001 – 10,000,000			No	\$906.50
9.11	Estimated cost of works \$10,000,001 and above	· <u></u>		No	\$1,088.00

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
9.11	Class 1 Residential dwellings (single) alterations and additions & Class 10 Buildings 50% of above fees			No	50% of above fees
9.11 9.11	Infrastructure and restoration administration fee. Estimated cost of works \$0 - \$100,000		K	No	\$129.00
9.11	Estimated cost of works \$0 - \$100,000 Estimated cost of works\$100,001 - \$500,000		K	No	\$362.50
9.11	Estimated cost of works \$500,001 - \$1,000,000			No	\$544.00
9.11	Estimated cost of works \$1,000,001 - \$5000,000			No	\$725.00
9.11	Estimated cost of works \$5,000,001 – 10,000,000 Estimated cost of works \$10,000,001 and above			No No	\$906.50 \$1,088.00
9.11	Class 1 Residential dwelling (single) alterations and additions & Class 10 Buildings 50% of above fees	ı		No	50% of above fees
9.12	MODIFICATION OF A CONSENT - EP&A REG CL. 258				
9.12	Application for modification of a consent for a Local Government or State significant development				Note
9.12	(a) Application under section 96(1) - error, misdescription or miscalculation		М	No	\$71.00
9.12	(b) Application under section 96(1A) or section 96AA(1) - where consent authority is of opinion of minor environmental impact $$		М	No	Lesser of \$645 or 50% of original DA fee
9.12	(c) Application under section 96(2) or section 96AA(1) - where the consent authority is of the opinion there is not minimal environmental impact				
9.12	(i) If the original application fee was less than \$100		М	No	50% of the original DA fee
9.12	(ii) If the original application fee was \$100 or greater: I - Where the development application does not involve the erection of a building, the		M	No	50% of the original DA
9.12	carrying out of a work or the demolition of a work or building II - Where the development application involves the erection of a dwelling-house with		M	No	fee
9.12	an estimated cost of construction of \$100,000 or less		M	No	\$190.00
9.12	III - Any other Development Application not covered by I or II above is calculated as follows based on the estimated cost of construction: Fee quoted below PLUS an additional fee if notice of the application is required to be given under EP&A Act section 96(2) or section 96AA(1)		М	No	\$665.00
9.12	applies relating to a residential flat development required to be accompanied by a design verification from a qualified designer that the development achieves the principals under State Environmental Planning Policy No. 65 - Design Quality of Residential Flat Development Additional to any other fees payable:				
9.12	Initial consideration for developments - 3 storeys or less		L	No	\$1,592.00
9.12	- more than 3 storey		<u> </u>	No No	\$3,185.00
9.12	Subsequent referral for developments - 3 storeys or less - more than 3 storey		<u>L</u>	No	\$530.00 \$1,061.00
9.12	Up to \$5,000		M	No	\$55.00
9.12	\$5,001 to \$250,000		М	No	\$85.00
9.12	PLUS an additional fee for each \$1,000 (or part of \$1,000) of the estimated cost		М	No	\$1.50
9.12	\$250,001 - \$500,000		M	No	\$500.00
9.12	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$250,000		M	No	\$0.85
9.12	\$500,001 - \$1,000,000		M	No	\$712.00
9.12	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost		M	No	\$0.50
9.12	exceeds \$500,000 \$1,000,001 - \$10,000,000		M	No	\$987.00
9.12	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost		M	No	\$0.40
9.12	exceeds \$1,000,000 More than \$10,000,000		M	No	\$4,737.00
9.12	PLUS an additional fee for each \$1,000 (or part of \$1,000) by which the estimated cost exceeds \$10,000,000		М	No	\$0.25
9.13	PLANNING CERTIFICATE - EP&A REG CL. 259	Doors			A=6
9.13	Section 149 (2) EP&A Act Section 149 (5) EP&A Act - Additional Advice	RC203	M M	No No	\$53.00 \$80.00
9.13 9.13	Section 149 (3) EP&A Act - Additional Advice Section 149 (2) & 149 (5) EP&A Act - Combined Advice	RC203 RC203	M	No	\$133.00
9.13	Urgency Fee for Planning Certificate - LG Act Section 608 (2) Certificate issued within 1 working day of receipt of application	RC213	I	No	\$103.00
9.14	ALTERNATE ASSESSMENT PATH				
9.14	Where an Alternate Assessment path is agreed by Council and Applicant (all statutory fees must be paid to council)		Н	No	Full Cost Recovery
9.15	BUILDING CERTIFICATES - EP&A REG CL 260				
9.15	(1) For the purposes of section 149B (2) of the Act, the fee for an application for a building certificate in relation to a building is:				
9.15	(a) in the case of a class 1 building (together with any class 10 buildings on the site) or a class 10 building, \$250 for each dwelling contained in the building or in any other building on the allotment, or			No	\$250 for each dwelling contained in the building or in any other building on the allotment,

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
9.15	(b) in the case of any other class of building, as set out in the Table to this clause, or			No	Set out on Table as per section 149B (2) of the Act
9.15	(c) in any case where the application relates to a part of a building and that part consists of an external wall only or does not otherwise have a floor area, \$250.			No	\$250.00
9.15	(2) If it is reasonably necessary to carry out more than one inspection of the building before issuing a building certificate, the council may require the payment of an additional fee (not exceeding \$90) for the issue of the certificate.			No	\$90.00
9.15	(3) However, the council may not charge an additional fee for any initial inspection.			No	No Fee
9.15	(3A) An additional fee determined in accordance with subclause (3B) may be charged for an application for a building certificate in relation to a building where the applicant for the certificate, or the person on whose behalf the application is made, is the person who erected the building or on whose behalf the building was erected and any of the following circumstances apply:				Note
9.15	(a) where a development consent, complying development certificate or construction certificate was required for the erection of the building and no such consent or certificate was obtained,			No	Additional Fee as determined in accordance with subclause (3B)
9.15	(b) where a penalty notice has been issued for an offence under section 76A (1) of the Act in relation to the erection of the building and the person to whom it was issued has paid the penalty required by the penalty notice in respect of the alleged offence (or if the person has not paid the penalty and has not elected to have the matter dealt with by a court, enforcement action has been taken against the person under Division 4 of Part 4 of the Fines Act 1996),			No	Additional Fee as determined in accordance with subclause (3B)
9.15	(c) where order No 2, 12, 13, 15, 18 or 19 in the Table to section 121B (1) of the Act has been given in relation to the building unless the order has been revoked on appeal,			No	Additional Fee as determined in accordance with subclause (3B)
9.15	(d) where a person has been found guilty of an offence under the Act in relation to the erection of the building,			No	Additional Fee as determined in accordance with subclause (3B)
9.15	(e) where the court has made a finding that the building was erected in contravention of a provision of the Act.			No	Additional Fee as determined in accordance with subclause (3B)
9.15	(3B) The additional fee payable under subclause (3A) is the total of the following amounts:				
9.15	(a) the amount of the maximum fee that would be payable if the application were an application for development consent, or a complying development certificate (if appropriate), authorising the erection or alteration of any part of the building to which the application relates that has been the date of the application,			No	Additional Fee as determined in accordance with subclause (3A)
9.15	 (b) the amount of the maximum fee that would be payable if the application were an application to the council for a construction certificate relating to the erection or alteration of any part of the building to which the application relates that has been erected or altered in contravention of the Act in the period of 24 months immediately preceding the date of the application. (3C) If an application for a building certificate is made in relation to part only of a 			No	Additional Fee as determined in accordance with subclause (3A)
9.15	building, a reference in subclause (3A) to a building is taken to be a reference to the part of a building that is the subject of the application.				Note
	(4) In this clause, a reference to a class 1 building includes a reference to a class 2 building that comprises 2 dwellings only.				
9.15 9.15	Floor area of building or part UP TO 200 square metres			No	\$301.30
9.15	200 square metres but not exceeding 2,000 square metres \$250, plus an additional 50 cents per square metre over 200			No	\$250 + an additional \$0.50 per square metre over 200
9.15	Exceeding 2,000 square metres - \$1165, plus additional \$0.075 cents per square metre over 2,000			No	\$1,165 + additional \$0.075 per square metre over 2,000
9.15	Building Certificate Urgency Fee			No	\$103.50
9.15	Building Certifications - Hourly Rate You might need a service that we don't cover in this price sheet. If you do, we will charge you an hourly rate for the service.			No	\$176.00
9.15 9.15	COPY OF BUILDING CERTIFICATE - EP&A REG CL. 261 CERTIFIED COPY OF DOCUMENT, MAP OR PLAN - EP&A REG CL. 262				\$13.00 \$53.00
9.16	REGISTRATION OF PRIVATELY ISSUED CERTIFICATES - EP&A REG CL. 263 (2)				

Security	Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
9.17 COMPLYING DEVELOPMENT CERTIFICATE 1. For the purposes of Part 4, Division 3 and Part 1A of EPAA Act the following here apply: Certificate and act as the Principal Certifying Authority (PCA), then the pockage of certificate and act as the Principal Certifying Authority (PCA), then the pockage of dimensions include a Complying Development Certificates being ingreated in greated in the principal Certifying Development Certificates being ingreated in greated in the principal Certifying Development Certificates being ingreated in the principal Certificate Complying Development Certificates but submitted under affordated SEPP 1. Foreign Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificates only Peace and PCA and the Complying Development Certificates only Peace and PCA and the Complying Development Certificates are but and the principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificates are but and the PCA and the Complying Development Certificates are but and the PCA and the Complying Development Certificates are but and the PCA and the Complying Development Certificates are but and the PCA and the Complying Development Certificates are but and the PCA and the Complying Development Certificates are but and the PCA and the Complying Development Certificates are but and the PCA and the Complying Development Certificates are been elected as PCA and the Complying Development Certificates and PCA and the Complying Development Certificates and PCA and the Complying Development Certificates and PCA and the Complying Development Certificate and PCA and the Complying Develop	9.16	Fee per certificate for the lodgement of a Complying Development Certificate,			No	\$36.00
For the purposes of Part 4, Division 3 and Part 4A of EP&A Act the following fees apply: Packages: When Council has been elected to both issue he Complying Development of Certificate and act as the Phropial Certifying Authority (PCA), then the package distinctions include a Complying Development Certificate, building inspections up to the distinctions include a Complying Development certificates submitted under affordable SEPP 9.17 Granny Flats: 9.18 Package (includes mandatory building inspections) 9.19 Pincipal Certifying Authority only (when CoP has been elected as PCA and the PCA an		NON REGULATED FEES FOR DEVELOPMENT SERVICES				
Packages: When Council has been elected to both issue the Complying Devioproment 2-17 Certificate and act as the Principal Certifity althority (PCA), then the package dimensions include a Complying Development Certificate building inspections up to the maximum number for the subtractive under assessment and a single Schopastion 2-17 Certificate Complying Development Certificates submitted under affordable SEPP 2-18 Package (includes mandatory building inspections) Yes \$1,840. 2-17 Certificate Certificate Inspections Yes \$336.54 2-17 Pincipal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate submitted under affordable SEPP 2-18 Package (includes mandatory building inspections) Yes \$336.54 2-19 Pincipal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate to the Complying Certificate in Septiment Package (Publicate) 2-19 Package (includes mandatory building inspections) Yes \$3,237. 2-19 Package (includes mandatory building inspections) Yes \$3,237. 2-19 Package (includes mandatory building inspections) Yes \$3,237. 2-2-2-2-2-2-2-2-2-2-2-2-2-2-2-2-2-2-2-	9.17	COMPLYING DEVELOPMENT CERTIFICATE				
9.17 Packago (includos mandatory building inspections) 9.18 S\$83.58 9.17 Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificates submitted under State Environmental Planning Policy (Exempl and Complying Codes) 2008 9.17 I. General Housing Code 9.17 New Single dwelling houses 9.17 Packago (includos mandatory building inspections) 9.18 Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certi	9.17	Packages: When Council has been elected to both issue the Complying Development Certificate and act as the Principal Certifying Authority (PCA), then the package dimensions include a Complying Development Certificate, building inspections up to the maximum number for the structure under assessment and a single Occupation				Note
9.17 Complying Development Certificate only Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate sha been issued by another authority) Principal Certifying Development Certificates and Search State Environmental Planning Policy (Exempt and Complying Codes) 2008 9.17					Van	#4.040.00
9.17 Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificates as buen issued by another authority) 9.17 Complying Development Certificates submitted under State Environmental Planning Policy (Exempl and Complying Codes) 2008 9.17 I. General Housing Code 9.17 New Single develling houses 9.17 Package (includes mandatory building inspections) 9.18 Package (includes mandatory building inspections) 9.19 Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate has been issued by another authority) 9.19 Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate has been issued by another authority) 9.17 Complying Development Certificate has been issued by another authority Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate and Certificate only Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate and Certificate only Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate and Certificate and Certificate only Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate and Certificate only Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate and Certificate only Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate and Certificate only Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate and Certificate only Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate only Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate has been issued by another auth						
Somplying Development Certificates submitted under State Environmental		Principal Certifying Authority only (when CoP has been elected as PCA and the				\$1,657.90
Planning Policy (Exempt and Complying Codes) 17. 1. General Housing Code 1.17. New Single dwelling houses 17. Package (includes mandatory building inspections) 18. S48.00. 19. Package (includes mandatory building inspections) 19. Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate has been issued by another authority) 19. Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate has been issued by another authority) 19. Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate has been issued by another authority) 19. Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Authority only (when CoP has been elected as PCA and the Principal Certifying Autho	9 17	Complying Development Certificates submitted under State Environmental				Note
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9.17 Package (includes mandatory building inspections) 9.17 Complying Development Certificate only 9.17 Principal Certifying Authority only (when CoP has been elected as PCA and the 9.17 Complying Development Certificate has been issued by another authority) 9.18 Swimming Pool Inspection Fee (including Compliance Certificate and re-inspection fee 9.19 of \$100 which will be refunded if re-inspection does not occur). 9.10 Swimming Pool Inspection Fee (including Compliance Certificate and re-inspection fee 9.11 Oscillation of \$100 which will be refunded if re-inspection does not occur). 9.12 Package (includes mandatory building inspections) 9.13 Sheds & Garages 9.14 Complying Development Certificate only 9.15 Principal Certifying Authority only (when CoP has been elected as PCA and the 9.16 Complying Development Certificate has been issued by another authority) 9.17 A. Minor Structures (decks, carports, retaining walls) 9.18 Package (includes mandatory building inspections) 9.19 Principal Certifying Authority only (when CoP has been elected as PCA and the 9.10 Complying Development Certificate only 9.11 Principal Certifying Authority only (when CoP has been elected as PCA and the 9.12 Complying Development Certificate has been issued by another authority) 9.17 Levelopment Certificate has been issued by another authority) 9.18 No Fee 9.19 Development Certificate has been issued by another authority) 9.19 Levelopment Certificate has been issued by another authority) 9.10 Complying Development Certificate only 9.11 (a) Package (includes mandatory building inspections) 9.12 Complying Development Certificate only 9.13 (a) Package (includes mandatory building inspections) 9.14 (a) Package (includes mandatory building inspections) 9.15 (b) Complying Development Certificate only 9.16 (c) Principal Certifying Authority only (when Council has been elected as PCA and the 9.17 Complying Development Certificate has been issued by another authority 9.17 (a) Package (includes mandatory building inspections) 9.17 (b) Complying De		Complying Development Certificate has been issued by another authority)			Yes	\$469.20
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Swimming Pool Inspection Fee (including Compliance Certificate and re-inspection fee of \$100 which will be refunded if re-inspection does not occur). 9.17 Swimming Pool Inspection Fee (including Compliance Certificate and re-inspection fee of \$100 which will be refunded if re-inspection does not occur). 9.17 3. Sheds & Garages 9.17 Package (includes mandatory building inspections) 9.18 Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate has been issued by another authority) 9.17 Package (includes mandatory building inspections) 9.17 Complying Development Certificate only 9.17 Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate only 9.17 Development Certificate has been issued by another authority) 9.17 Legency Complying Development Certificate only 9.17 Legency Complying Development Certificate has been issued by another authority) 9.17 Legency Complying Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate only 9.17 (a) Package (includes mandatory building inspections) 9.17 (b) Complying Development Certificate only 9.17 (c) Principal Certifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been issued by another authority 9.17 (c) Principal Certifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been issued by another authority 9.17 (c) Principal Certifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been issued by another authority 9.17 (a) Package (includes mandatory building inspections) 9.18 (a) Package (includes mandatory building inspections) 9.19 (a) Package (includes mandatory building inspecti	9.17				Yes	\$684.40
of \$100 which will be refunded if re-inspection does not occur). 9.17	9.17	. , , , , ,			Yes	\$1,460.10
or \$100 which will be retunded if re-inspection does not occur). 9.17 3. Sheds & Garages 9.17 Package (includes mandatory building inspections) 9.17 Complying Development Certificate only 9.17 Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate has been issued by another authority) 9.17 Package (includes mandatory building inspections) 9.18 Package (includes mandatory building inspections) 9.19 Package (includes mandatory building inspections) 9.10 Complying Development Certificate only 9.11 Complying Development Certificate only 9.12 Principal Certifying Authority only (when CoP has been elected as PCA and the Complying 9.13 Development Certificate has been issued by another authority) 9.14 Development Certificate has been issued by another authority) 9.15 Legental Commercial & Industrial Code 9.16 (a) Package (includes mandatory building inspections) 9.17 (c) Principal Certifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been issued by another authority 9.17 (c) Principal Certifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been issued by another authority 9.17 (c) Principal Certifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been issued by another authority 9.17 (a) Package (includes mandatory building inspections) 9.18 (a) Package (includes mandatory building inspections) 9.19 (a) Package (includes mandatory building inspections) 9.10 (a) Package (includes mandatory building inspections) 9.11 (a) Package (includes mandatory building inspections)	9.17				No	No Fee
9.17 Package (includes mandatory building inspections) 9.17 Complying Development Certificate only 9.17 Principal Certifying Authority only (when CoP has been elected as PCA and the Complying Development Certificate has been issued by another authority) 9.17 4. Minor Structures (decks, carports, retaining walls) 9.17 Package (includes mandatory building inspections) 9.17 Complying Development Certificate only 9.17 Complying Development Certificate only 9.17 Principal Certifying Authority only (when CoP has been elected as PCA and the Complying 9.17 Development Certificate has been issued by another authority) 9.18 No Fee Output Certificate has been issued by another authority) 9.19 1. Building Alterations (Internal, per floor of works) 9.19 1. Building Alterations (Internal, per floor of works) 9.10 Complying Development Certificate only 9.11 (a) Package (includes mandatory building inspections) 9.12 (c) Principal Certifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been issued by another authority 9.17 (c) Principal Certifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been issued by another authority 9.17 (a) Package (includes mandatory building inspections) 9.18 \$1,065.5						
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Complying Development Certificate has been issued by another authority) 9.17	9.17	Complying Development Certificate only			Yes	No Fee
9.17 4. Minor Structures (decks, carports, retaining walls) 9.17 Package (includes mandatory building inspections) 9.17 Complying Development Certificate only 9.17 Principal Certifying Authority only (when CoP has been elected as PCA and the Complying 9.17 Development Certificate has been issued by another authority) 9.17 2. General Commercial & Industrial Code 9.17 1. Building Alterations (Internal, per floor of works) 9.17 (a) Package (includes mandatory building inspections) 9.17 (b) Complying Development Certificate only 9.17 (c) Principal Certifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been issued by another authority 9.17 (c) Principal Certifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been issued by another authority 9.17 (a) Package (includes mandatory building inspections) 9.18 (a) Package (includes mandatory building inspections) 9.19 (a) Package (includes mandatory building inspections) 9.10 (a) Package (includes mandatory building inspections)	9.17				Yes	No Fee
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9.17 2. General Commercial & Industrial Code 9.17 1. Building Alterations (Internal, per floor of works) 9.17 (a) Package (includes mandatory building inspections) 9.17 (b) Complying Development Certificate only 9.17 (c) Principal Certifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been issued by another authority 9.17 2. Change of use of premises 9.17 (a) Package (includes mandatory building inspections) Yes \$1,331.5	9.17	1,7,0				Note
9.17 (a) Package (includes mandatory building inspections) Yes \$1,598.3 9.17 (b) Complying Development Certificate only Yes \$799.10 9.17 (c) Principal Certifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been issued by another authority Yes \$1,065.5 9.17 2. Change of use of premises 9.17 (a) Package (includes mandatory building inspections) Yes \$1,331.5	9.17	2. General Commercial & Industrial Code				
9.17 (b) Complying Development Certificate only 9.17 (c) Principal Certifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been issued by another authority 9.17 2. Change of use of premises 9.17 (a) Package (includes mandatory building inspections) Yes \$1,065.5		-			Voc	¢1 500 20
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9.17 (a) Package (includes mandatory building inspections) Yes \$1,331.9	9.17				Yes	\$1,065.50
	9.17	2. Change of use of premises				
9.17 (b) Complying Development Certificate only Yes \$799.10		· · · · · · · · · · · · · · · · · · ·				\$1,331.90
	9.17				Yes	\$799.10
9.17 (c) Principal Certifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been issued by another authority Yes \$1,065.5	9.17				Yes	\$1,065.50

3.17 3.0 Mechanical ventification systems Yes \$1,351.59	Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
10.0 Complying Development Certificate and International Policy of Policy Complying Development Certificate has been issued by another authority						
9.17 Completing Centrying Authority only (nean Coursel has been elected as PCA and the Ves \$1,065.50 Completing Development Centrificate has been issued by another authority Ves \$759.10 Completing Development Centrificate has been issued by another authority Ves \$759.10 Completing Development Centrificate only Ves \$759.10 Completing Development Centrificate has been issued by another authority Ves \$759.10 Completing Development Centrificate has been issued by another authority Ves \$759.10 Completing Development Centrificate has been issued by another authority Ves \$759.10 Completing Development Centrificate has been issued by another authority Ves \$759.10 Completing Development Centrificate has been issued by another authority Ves \$759.10 Completing Development Centrificate has been issued by another authority Ves \$750.00 Completing Development Centrificate has been issued by another authority Ves \$759.10 Completing Development Centrificate has been issued by another authority Ves \$759.10 Completing Development Centrificate has been issued by another authority Ves \$759.10 Completing Development Centrificate has been issued by another authority Ves \$759.10 Completing Development Centrificate has been issued by another authority Ves \$759.10 Completing Development Centrificate has been issued by another authority Ves \$759.10 Completing Development Centrificate has been issued by another authority Ves \$759.10 Completing Development Centrificate has been issued by another authority Ves \$759.10 Completing Development Centrificate has been issued by another authority Ves \$759.10 Completing Development Application \$759.10 Completing Development Policy Development Centrificate has been issued by another authority Ves \$759.10 Completing Development Policy Deve						
9.17 6.0 Package (Includes mindatory building inspections) Yes \$1,331.90		(c) Principal Certifying Authority only (when Council has been elected as PCA and the				·
9.17 6.0 Package (Includes mindatory building inspections) Yes \$1,331.90	9 17	4 Shon front and awning alterations				
9.17 (c) Principal Centrifying Authority only when Council has been appointed as PCA and the Complying Development Certificate has been issued by another authority 9.17 (c) Proceeding the Central Certificate only 9.18 (c) Principal Centrifying Authority only (when Council has been elected as PCA and the Complying Development Certificate only 9.19 (c) Principal Centrifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been seased by another authority 9.17 (c) Principal Centrifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been seased by another authority 9.17 (c) Principal Centrifying Authority only (when Council has been elected as PCA and the Complying Development Application 9.17 (c) Principal Centrifying Authority only (when Council has been elected as PCA and the Complying Development Application 9.18 (c) Principal Centrificate as a season of the Complying Development Application of Complying Development Application 9.19 (c) Principal Centrificate as a season of the Council has been elected as PCA and the Council has been elected as PCA					Yes	\$1,331.90
Somplying Development Certificate has been issued by another authority 165 \$1,026.30	9.17	(b) Complying Development Certificate only			Yes	\$799.10
9.17 (a) Package (includes mandatory building inspections) (b) Complying Development Certificate on Including only 10 (c) Complying Development Certificate has been elected as PCA and the Complying Development Certificate has been issued by another authority (c) Principal Certifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been issued by another authority (c) Principal Certifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been issued by another authority (c) Principal Certifying Authority only (when Council has been elected as PCA and the Construction Certificate and care the Certificate and care the Certificate (c) Principal Certificate (c) Principal Certificate (c) Principal Certificate (c) Principal Certificate (c) Specified building work certificate (c) Specified building work completed as specified in the certificate (c) A condition with respect to specified building work completed as specified in the certificate (c) A condition with respect to specified building work completed as specified in the certificate (c) A condition with respect to specified building work completed as specified in the certificate (c) A condition with respect to specified building work completed as specified in the certificate (c) A condition with respect to specified building work or subdivision work, being a condition with respect to specified building work or subdivision work being a condition with respect to specified building work or subdivision work being a condition with respect to specified building work or subdivision work being a condition with respect building bas a specified classification identified in N Yes \$760.50 1.1 (a) A specified building or proposed building has a specified in the certificate (c) A via A via proposed with the Building Code of Australia (c) A proposed with the Building Code of Australia (c) Application with respect by a regulation (c) Principal work or subdivision work completed as s	9.17		;		Yes	\$1,024.50
9.17 (b) Complying Development Certificate only 70 (c) Progoglo Certifying Autority only (when Council has been elected as PCA and the Complying Development Certificate has been issued by another authority 71 (a) Modification of Complying Development Application 71 (b) Commercial & Industrial Code 71 (b) Progoglo Certifying Autority and Personal Code 71 (c) Progoglo Certifying Autority only (when Council has been issued by another authority 71 (c) Progoglo Certifying Autority only 71 (c) Progoglo Certifying Autority (PCA), then the pockage dimensions including retaining 71 (c) Progoglo Certificate Certifica		5. Skylights and roof windows				
9.17 (c) Principal Certifying Authority only (when Council has been elected as PCA and the Complying Development Certificate has been issued by another authority 9.17 Commercial & Industrial Code 9.17 3. Modification of Complying Development Application 9.17 For the purpose of Section 87 of EP&A Act: Application Fee						
9.17 Compress de Noterior de Complying Development Application 9.17 Septimental & Industrial Gode 9.17 3. Modification of Complying Development Application 9.17 For the purpose of Section 87 of EP&A Act: Application Fee 9.18 NOTE: Minimum Fee 9.18 NOTE: Minimum Fee 9.19 NOTE: Minimum Fee 9.10 NOTE: Minimum Fee 9.10 Septimental Research of Complete Cart 9.18 For the purposes of Section 109C (1) (a) of EP&A Act the following fees apply: 9.18 OBMPLIANCE CERTIFICATE 9.18 Obscribed building work certificate 9.18 Obscribed building work or subdivision work completed as specified in the certificate 9.18 Obscribed building work or subdivision work completed as specified in the certificate 9.19 Condition attached to a development consent or complying development certificate, has been duly complied with 9.10 (ii) As pacified abuilding or proposed building has a specified classification identified in accordance with the Building Code of Australia 9.19 (iii) As pacified abused of development complies with the requirements of any other provisions prescribed by the regulations 9.10 (iv) Any specified abused of development complies with the requirements of any other provisions prescribed by the regulations 9.18 (iii) As pacified abused of development, including design of development, complies with standards or requirements specified in the certificate with respect to the development 9.18 (iii) As condition attached to a development consent or complying development certificate and complies with specified plans and specifications 10 (ii) Accordance with the specified plans and specifications 10 (iii) Accordance with the specified plans and specifications and complies with specified plans and specifications (iii) of the specified building work or subdivision work, being a condition attached to a development consent or complying development certificate and complies with specified by the regulations of the specified by the regulations of the specified abused of the specified by the specified abused of the specified abused of the s		(c) Principal Certifying Authority only (when Council has been elected as PCA and the				
9.17 3. Modification of Complying Development Application 9.17 For the purpose of Section 87 of EP&A Act: Application Fee 1. 8. N Yes 50% of the original fee for Comp Dev Cert 1. NOTE: Minimum Fee 1. 8. N Yes 5228.10 9.18 For the purposes of Section 109C (1) (a) of EP&A Act the following fees apply: 9.18 For the purposes of Section 109C (1) (a) of EP&A Act the following fees apply: 9.18 OSpecified building work or subdivision work completed as specified in the certificate and complies with specified plans and specifications 9.18 (ii) A specified building work or subdivision work, being a condition attached to a development consent or complying development certificate, has 9.18 (iii) A specified building or proposed building work or subdivision work, being a condition attached to a development consent or complying development certificate, has 9.18 (iii) A specified building code of Australia 9.19 (iv) Any specified aspect of development complies with the requirements of any other provisions prescribed by the regulations 9.18 (iv) Any specified aspect of development, including design of development, complies with specified aspect of development, including design of development or provisions prescribed by the regulations 9.18 (iv) Any specified aspect of development, including design of development or provisions prescribed by the regulations 9.19 - Subdivision certificate 9.19 (iv) Any specified aspect of development, including design of development or provisions prescribed by the regulations 9.19 (iv) Any specified aspect of development or complying development or provisions work and the development or subdivision work completed as specified in the certificate and complies with specified plans and specifications 9.18 (iv) Any specified aspect of development or complying development certificate has no not or any other provisions prescribed by the regulations 9.19 (iv) Any specified aspect of development or complies with the requirements of any other not not or development or development or provisions prescribed						4 1,000.00
For the purpose of Section 67 of EPAA Act: Application Fee					Yes	No Fee
9.18 COMPLIANCE CERTIFICATE 9.18 For the purposes of Section 109C (1) (a) of EP&A Act the following fees apply: 9.18 - Building work certificate 9.19 (i) Specified building work or subdivision work completed as specified in the certificate and complies with specified plans and specifications 9.18 condition attached to a development consent or complying development certificate, has been duly completed with the Building work or subdivision work, being a condition attached to a development consent or complying development certificate, has been duly completed with the Building Code of Australia accordance with the Building code of Australia accordance with the Building Code of Australia (ii) A specified building work or subdivision work completed and specification identified in N Yes \$760.50 9.18 (iv) Any specified aspect of development complies with the requirements of any other provisions prescribed by the regulations 9.18 (v) Any specified aspect of development, including design of development, complies with standards or requirements specified in the certificate with respect to the development 9.18 (i) Specified building work or subdivision work completed as specified in the certificate and complies with specified plans and specifications (ii) A condition attached to a development complies with specified building work or subdivision work, being a condition attached to a development complete with respect to the development or complying development certificate, has been duly complied with specified plans and specifications (iii) A specified building work or subdivision work, being a condition attached to a development complete with the requirements of any other provisions prescribed by the regulations 9.18 (iv) Any specified aspect of development complete with the requirements of any other provisions prescribed building work or subdivision work, being a condition attached to a development complete with the requirements of any other provisions prescribed by the regulations 9.19 (v) Any specified aspect of develo	9.17	For the purpose of Section 87 of EP&A Act: Application Fee		L & N	Yes	· ·
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9.18 and complies with specified plans and specifications also pecified plans and specifications and completed as specified plans and specifications and pecifications and pecifications are development consent or complying development certificate, has been duly compiled with accordance with the Building Code of Australia aspecified plans and pecifications are provisions prescribed by the regulations are provisions prescribed by the regulations and specified provisions prescribed by the regulations and specified plans and specified plans and specified plans and specified plans are provisions prescribed by the regulations and specified plans are provisions prescribed by the regulations and provisions prescribed plans and provisions prescribed plans and specifications and provisions prescribed plans and provisions prescribed plans and provisions prescribed plans and provisions prescribed plans and provisions prescribed by the regulations and provisions prescribed by the regulations and provisions prescribed plans and provisions	9.18	For the purposes of Section 109C (1) (a) of EP&A Act the following fees apply:				Note
9.18 and complies with specified plans and specifications also pecified plans and specifications and completed as specified plans and specifications and pecifications and pecifications are development consent or complying development certificate, has been duly compiled with accordance with the Building Code of Australia aspecified plans and pecifications are provisions prescribed by the regulations are provisions prescribed by the regulations and specified provisions prescribed by the regulations and specified plans and specified plans and specified plans and specified plans are provisions prescribed by the regulations and specified plans are provisions prescribed by the regulations and provisions prescribed plans and provisions prescribed plans and specifications and provisions prescribed plans and provisions prescribed plans and provisions prescribed plans and provisions prescribed plans and provisions prescribed by the regulations and provisions prescribed by the regulations and provisions prescribed plans and provisions	9.18	- Building work certificate				
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9.18 (iii) A specified building or proposed building has a specified classification identified in N Yes \$760.50 9.18 (iv) Any specified aspect of development complies with the requirements of any other provisions prescribed by the regulations 9.18 (v) Any specified aspect of development, including design of development. Complies with standards or requirements specified in the certificate with respect to the development 9.18 (v) Any specified spect of development, including design of development 9.19 (a) Package; (iii) A condition with respect to the development 9.19 (a) Package; (iii) A condition with respect to specified building work or subdivision work, being a condition attached to a development consent or complying development certificate, has been duly complied with 9.18 (iii) A condition with respect to specified building work or subdivision work, being a condition attached to a development consent or complying development certificate, has No \$691.40 9.18 (iii) A specified building or proposed building has a specified classification identified in A No \$691.40 9.18 (iii) A specified aspect of development complies with the requirements of any other provisions prescribed by the regulations 9.19 (v) Any specified aspect of development complies with respect to the development No No \$691.40 9.19 CONSTRUCTION CERTIFICATE Building Class 1 & 10 Structures - Building Code of Australia: Packages: When Council has been elected to both issue the Construction Certificate and act as the Principal Certifying Authority (PCA), then the package dimensions include and act as the Principal Certifying Authority (PCA), then the package dimensions include and act as the Principal Certifying Authority (PCA), then the package dimensions include and act as the Principal Certifying Authority only to the maximum for the structure under assessment and a single Occupation Certificate. 9.19 (a) Package (includes mandatory building inspections) - minimum ONE inspection N Yes \$367.40 (b) Construction Certificate only (c) Principal C	9.18	condition attached to a development consent or complying development certificate, has		N	Yes	\$760.50
9.18 provisions prescribed by the regulations 9.18 (v) Any specified aspect of development, including design of development, complies with sandards or requirements specified in the certificate with respect to the development 9.18 - Subdivision certificate 9.18 (i) Specified building work or subdivision work completed as specified in the certificate 9.18 and complies with specified plans and specifications (ii) A condition with respect to specified building work or subdivision work, being a 9.18 condition with respect to specified building work or subdivision work, being a 9.18 (iii) A specified building or proposed building work or subdivision work, being a 9.18 (iii) A specified building or proposed building has a specified classification identified in 9.18 (iv) Any specified aspect of development complies with the requirements of any other 9.18 (iv) Any specified aspect of development, including design of development, complies with 9.18 (iv) Any specified aspect of development, including design of development 9.19 (v) Any specified aspect of development, including design of development 9.19 CONSTRUCTION CERTIFICATE Building Class 1 & 10 Structures - Building Code of Australia: Packages: When Council has been elected to both issue the Construction Certificate and act as the Principal Certifying Authority (PCA), then the package dimensions include and act as the Principal Certifying Authority (PCA), then the package dimensions include Awnings, Pergolas, Open Structures and other class 10 structures including retaining and civil works 9.19 (a) Package (includes mandatory building inspections) - minimum ONE inspection N Yes \$889.10 9.19 (b) Construction Certificate only (c) Principal Certifying Authority only (v) When Council has been elected as PCA and the Construction Certificate has been N Yes \$367.40 (c) Principal Certifying Authority only (when Council has been elected as PCA and the Construction Certificate has been sisted by another authority)	9.18	(iii) A specified building or proposed building has a specified classification identified in		N	Yes	\$760.50
standards or requirements specified in the certificate with respect to the development - Subdivision certificate 9.18 Specified building work or subdivision work completed as specified in the certificate and complies with specified plans and specifications Specified building work or subdivision work, being a condition attached to a development consent or complying development certificate, has N No \$691.40 Specified building or proposed building work or subdivision work, being a condition attached to a development consent or complying development certificate, has N No \$691.40 Specified building or proposed building has a specified classification identified in N No \$691.40 No Specified aspect of development complies with the requirements of any other N No \$691.40 Possibility of the specified aspect of development, including design of development, complies with standards or requirements specified in the certificate with respect to the development N No \$691.40 ONSTRUCTION CERTIFICATE Building Class 1 & 10 Structures - Building Code of Australia: Packages: When Council has been elected to both issue the Construction Certificate and act as the Principal Certifying Authority (PCA), then the package dimensions include a Construction Certificate, building inspections up to the maximum for the structure under assessment and a single Occupation Certificate. Awnings, Pergolas, Open Structures and other class 10 structures including retaining and civil works Possibility of the proposed purple of the package includes mandatory building inspections) - minimum ONE inspection N Yes \$889.10 Possibility of the package includes mandatory building inspections) - minimum ONE inspection N Yes \$367.40	9.18			N	Yes	\$760.50
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9.18 (iv) Any specified aspect of development complies with the requirements of any other provisions prescribed by the regulations 9.18 (v) Any specified aspect of development, including design of development, complies with standards or requirements specified in the certificate with respect to the development 9.19 CONSTRUCTION CERTIFICATE Building Class 1 & 10 Structures - Building Code of Australia: Packages: When Council has been elected to both issue the Construction Certificate and act as the Principal Certifying Authority (PCA), then the package dimensions include a Construction Certificate, building inspections up to the maximum for the structure under assessment and a single Occupation Certificate. Awnings, Pergolas, Open Structures and other class 10 structures including retaining and civil works 9.19 (a) Package (includes mandatory building inspections) - minimum ONE inspection N Yes \$889.10 9.19 (b) Construction Certificate only N Yes \$367.40 (c) Principal Certifying Authority only 9.19 (when Council has been elected as PCA and the Construction Certificate has been N Yes \$734.80	9.18	(iii) A specified building or proposed building has a specified classification identified in		N	No	\$691.40
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9.19 CONSTRUCTION CERTIFICATE Building Class 1 & 10 Structures - Building Code of Australia: Packages: When Council has been elected to both issue the Construction Certificate and act as the Principal Certifying Authority (PCA), then the package dimensions include 9.19 a Construction Certificate, building inspections up to the maximum for the structure under assessment and a single Occupation Certificate. Awnings, Pergolas, Open Structures and other class 10 structures including retaining and civil works 9.19 (a) Package (includes mandatory building inspections) - minimum ONE inspection N Yes \$889.10 9.19 (b) Construction Certificate only (c) Principal Certifying Authority only 9.19 (when Council has been elected as PCA and the Construction Certificate has been N Yes \$734.80 issued by another authority)	9.18	provisions prescribed by the regulations		N	No	\$691.40
Building Class 1 & 10 Structures - Building Code of Australia: Packages: When Council has been elected to both issue the Construction Certificate and act as the Principal Certifying Authority (PCA), then the package dimensions include 9.19 a Construction Certificate, building inspections up to the maximum for the structure under assessment and a single Occupation Certificate. Awnings, Pergolas, Open Structures and other class 10 structures including retaining and civil works 9.19 (a) Package (includes mandatory building inspections) - minimum ONE inspection N Yes \$889.10 9.19 (b) Construction Certificate only N Yes \$367.40 (c) Principal Certifying Authority only 9.19 (when Council has been elected as PCA and the Construction Certificate has been issued by another authority)	9.18		1	N	No	\$691.40
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9.19 (b) Construction Certificate only (c) Principal Certifying Authority only 9.19 (when Council has been elected as PCA and the Construction Certificate has been issued by another authority) N Yes \$367.40	9.19	and act as the Principal Certifying Authority (PCA), then the package dimensions include a Construction Certificate, building inspections up to the maximum for the structure under assessment and a single Occupation Certificate. Awnings, Pergolas, Open Structures and other class 10 structures including retaining	9			Note
(c) Principal Certifying Authority only 9.19 (when Council has been elected as PCA and the Construction Certificate has been N Yes \$734.80 issued by another authority)	9.19	(a) Package (includes mandatory building inspections) - minimum ONE inspection		N	Yes	\$889.10
(c) Principal Certifying Authority only 9.19 (when Council has been elected as PCA and the Construction Certificate has been N Yes \$734.80 issued by another authority)	9.19	(b) Construction Certificate only		N	Yes	\$367.40
		(c) Principal Certifying Authority only (when Council has been elected as PCA and the Construction Certificate has been		N	Yes	
	9.19				Yes	Full Cost Recovery

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
9.19	A Construction Certificate requires payment of the construction certificate fee and inspection fee. Other charges as levied by the State Government and/or Development Consent are required to be paid prior to determination. The Construction Certificate application shall be accompanied by working drawings, building specifications and engineering plans (where relevant) A discount of 10% will be given on the Construction Certificate fee but only if lodged at the same time as the development application and Council is elected the PCA. (Discount does not include inspection fees)				Note
9.19	Swimming Pools and Garages				
9.19	(a) Package (includes mandatory building inspections)		N	Yes	\$1,236.50
9.19	(b) Construction Certificate only(c) Principal Certifying Authority only (when Council has been elected as PCA and the		N	Yes	\$380.30
9.19	Construction Certificate has been issued by another authority)		N	Yes	\$1,155.90
9.19	Additions and Alterations				
9.19	(a) Package (includes mandatory building inspections) - Minimum 4 Inspections		N	Yes	\$1,893.50
9.19	(b) Construction Certificate only		N	Yes	\$760.50
	(c) Principal Certifying Authority only (when Council has been elected as PCA and the				·
9.19	Construction Certificate has been issued by another authority)		N	Yes	\$1,536.20
9.19	Construction Certificate where combined with a Development Application - Cancellation/withdrawal of Construction Certificate during assessment - After completion of assessment	1			Note
9.19	Single Storey New Dwellings		NI .	Va-	#0.054.63
9.19	(a) Package (includes mandatory building inspections) (b) Construction Certificate only		N N	Yes Yes	\$2,351.20 \$818.90
	(c) Principal Certifying Authority only (when Council has been elected as PCA and the				·
9.19	Construction Certificate has been issued by another authority)		N	Yes	\$1,579.30
9.19	(d) Mandatory Building Inspection only		N	Yes	No Fee
9.19	Two Storey New Dwellings (a) Package (includes mandatory building inspections)		N	Yes	\$2,901.20
9.19	(b) Construction Certificate only		N	Yes	\$1,368.90
9.19	(c) Principal Certifying Authority only (when Council has been elected as PCA and the Construction Certificate has been issued by another authority)		N	Yes	\$2,129.30
9.19	New Dwellings - Muti dwelling development		NI.	V	#0.500.40
9.19	Town houses / Villas More than two units - cost per unit		N N	Yes Yes	\$3,529.40 \$569.30
9.19	Dual Occupation		.,	100	φοσσ.σσ
9.19	(a) Package (includes mandatory building inspections)		N	Yes	\$3,747.30
9.19	(b) Construction Certificate only		N	Yes	\$1,983.90
9.19	 (c) Principal Certifying Authority only (when Council has been elected as PCA and the Construction Certificate has been issued by another authority) NOTE: If an inspection is deemed unsatisfactory then a re-inspection is required. Re- 		N	Yes	\$2,454.10
9.19	inspections of unsatisfactory work will be subject to an additional inspection fee and charged as follows:				Note
9.19	Additional Inspection fee as follows:		NI	Vaa	#000.00
9.19	Major Re-Inspections Minor Re-Inspections		N N	Yes Yes	\$330.00 \$235.40
9.19	Demolition Inspections		- 14	Yes	\$330.00
9.19	NOTE: If the applicant requests an Interim Occupation Certificate as part of the package then an additional Final Occupation Certificate is required at an additional charge		L&N	Yes	\$304.20
9.19	Building Class 2 to 9 Structures - Building Code of Australia:				
9.19	NOTE: The following Package fees (include all mandatory Building Inspections) for structures under building classes under building classes ranging from 2 to 9 are based on the estimated cost of construction				Note
9.19	Where estimated cost of construction is:			.,	A :
9.19	\$1 to \$50,000 \$50,000 to 100,000		L&N	Yes Yes	\$1,161.60 \$1,821.60
9.19	Greater than \$100,000 and less than or equal to \$500,000		L&N	Yes	\$4,477.70
9.19	Greater than \$500,000 and less than or equal to \$1,000,000			Yes	\$8,248.40
9.19	Greater than \$1,000,000 and less than or equal to 2,500,000.00		L&N	Yes	\$8,580.00
9.19	Greater than 2,500,000.00 and less than or equal to \$5000000			Yes	\$9,426.80 50% of the package
9.19	Construction Certificate Only Where Council has been elected as Principal Certifying Authority and the Construction		L & N	Yes	fee 75% of the package
9.19	Certificate has been issued by another authority		L & N	Yes	fee
9.19 9.19	Modification of Construction Certificate For the purposes of Section 96 of EP&A Act				Note
9.19	Class 1 or 10 buildings		N	Yes	50% of the original fee for Const. Cert.
9.19	Class 2 to 9 buildings greater than 25% change to development		N	Yes	50% of the package fee
9.19	Class 2 to 9 buildings less than 25% change to development		N	Yes	25% of the package fee

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
9.20	OCCUPATION CERTIFICATE - INTERIM OR FINAL		N	Yes	\$304.20
9.20	For the purposes of Section 109C (1) (c) of EP&A Act being a certificate that authorises: (i) The occupation and use of a new building (ii) A change of building use for an existing building				Note
9.21	SUBDIVISION CERTIFICATE - LINEN PLAN RELEASE				
9.21	Land (Torrens) Subdivision / Strata Subdivision Minimum Fee			No	¢664.00
9.21	Plus \$55 for each lot which includes GST			Yes	\$664.00 + \$55 per lot
9.21	Strata Subdivision with Stratum component				
9.21	Minimum Fee Plus \$110 for each lot which includes GST			No Yes	\$664.00
9.21	CONVEYANCING ACT CERTIFICATES			162	+ \$110 per lot
9.22	Processing and release of requests under the Conveyancing Act not being part of a				Note
9.22	subdivision or consolidation application		N	No	111
9.22	Section 88B - Creation and release of easements Section 88E - Regulation of use of land		N	No	\$356.00 \$356.00
9.22	Section 88G - Certificate of amount payable due to failure to comply with a public positive covenant on land - Conveyancing (General) Reg Cl. 44(a)		M	No	\$10.00
9.22	- Issue of certificate requiring inspection of land Conveyancing (General) Reg Cl. 44(b)		М	No	\$35.00
9.23	OTHER APPROVALS - LG ACT SECTION 68, PART A - INSTALL A MANUFACTURED HOME MOVEABLE dwelling or associated structure of land				
9.23	- LG Act Section 608 (2) - Concurrently as part of development approval		L	No	\$120.40
9.23	- LG Act Section 608 (2) - Where separate approval is sought FOOTPATH HOARDINGS - ROADS ACT SECTION 138 AND EP&A ACT SECTION		L	No	\$1,254.80
9.24	91 Tower Crane Application fee			No	\$295.00
9.24	Tower Crane Monthly Fee – Slewing over Council property WITH Work Zone			No	\$793.00
9.24	Tower Crane Monthly Fee – Slewing over Council property WITHOUT Work Zone			No	\$3,909.00
9.24	Application Fee - LG Act Section 608 (2)			NI-	#005.00
9.24	Type A - Fence type Type B and Overhead type		L 	No No	\$295.00 \$590.00
9.24	Occupancy Fee - LG Act Section 608 (2)				φοσοισο
9.24	Type A without traffic barrier High Risk - Linear metre / p.a (pro rata)		R	No	ФE04 00
9.24	Low Risk - Linear metre / p.a (pro rata)		R	No	\$581.00 \$436.00
9.24	Type B without site sheds				·
9.24	High Risk - Linear metre / p.a (pro rata) Low Risk - Linear metre / p.a (pro rata)		R R	No No	\$802.00 \$581.00
9.24	Type B with single storey site sheds		N	INU	φ361.00
9.24	High Risk - Linear metre / p.a (pro rata)		R	No	\$1,452.00
9.24	Low Risk - Linear metre / p.a (pro rata) Type B with double storey site sheds		R	No	\$774.00
9.24	High Risk - Linear metre / p.a (pro rata)		R	No	\$1,991.00
9.24	Low Risk - Linear metre / p.a (pro rata)		R	No	\$1,535.00
9.25	STAMPING ADDITIONAL PLANS & SPECIFICATIONS - LG ACT SECTION 608 (2) PER SET		H & I	No	\$26.30
9.26	SUBMISSION OF AMENDED PLANS - PRIOR TO DETERMINATION OF DA				
9.26	Estimated values of works \$100k - \$1m Estimated values of works > \$1m to \$5m			No No	\$160.00 \$266.00
9.26	Estimated values of works > \$1m to \$5m Estimated values of works > \$5m to \$10m			No No	\$266.00
9.26	Estimated values of works > \$10m			No	\$1,066.00
9.27	SUPPLY OF INFORMATION - LG ACT SECTION 608 (2)				
9.27	Information in relation to Development Applications and Consents and Construction Certificates - EP&A Reg Cl. 268				Note
9.27	Lists of approvals - per month	RC210	I	No	\$45.00
9.27	Lists of approvals - yearly subscription	RC210	<u> </u>	No	\$394.00
9.28	SALE OF ENVIRONMENTAL IMPACT STATEMENTS - EP&A REG CL. 75 AND CL. 236	RC143	M	No	\$25.75
9.29	DEVELOPMENT APPLICATION PRE-LODGEMENT CONSULTATION (AMENDED)				
9.29	Dwelling house, alterations and additions to domestic dwelling and change of use for retail, commercial and industrial		J	Yes	\$313.00
9.29	Dual occupancy		J	Yes	\$783.00
9.29	Multi-unit dwellings, commercial (outside Parramatta CBD) and child care centre		J	Yes	\$1,575.00
9.29	Residential flat building, industrial and commercial (within Parramatta CBD)		J	Yes	\$3,520.00 25% of original fee
9.29	Additional meeting - 25% of original fee paid WORK ZONES	RC487	R	Yes	paid (+ GST)
9.30	Application Fee (non-refundable; processing time: 6-8 weeks)	110+01	R	No	\$1,374.00

Washly knebusic charge part mate length of "Works Zone" or temporary No Parking"	Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
Sesociated with construction on narrow roads	9.30			R	No	\$687.00
3-00 - North Paramenta & South Paramental meterod areas R No \$41.65	9.30					Note
9.30 Traffice and Transport						\$63.50
3.30 Traffice and Transport Septimized R Septimized Septimized R Septimized Septimized R Septimized Septim						\$41.50
				ĸ	INO	
3.1 Ligenory fee for Road Occupancy approval within 24 hours (in addition to application fee) R No \$86.00			RC486	R		φοσο.σσ
Daily fee per metre largeth of road / locipath / car park within metered parking area 31 and addition to application fees and for full prainal kertaide lane occupancy (in addition to application fees (in the application of the application to application fee) 3.1 Full Road Closure Fee outside metered parking area (in addition to application fee) 3.2 CRANE OPERATIONS (Over 30 Tonnes) - Involving temporary partial road occupancy (additional to 9.27 and 9.28) per travel lane per day 3.2 Within metered parking area 3.3 Concrete Boom pumps - involving temporary partial road occupancy (additional RC496 R0.2.2.2.2.2.2.2.2.2.2.2.2.2.2.2.2.2.2.2	9.31			R	No	\$69.00
A streeted by occupancy for full footpath and /or full / partial kerbside lane occupancy (in addition to application fee) \$10.50	9.31	Urgency fee for Road Occupancy approval within 24 hours (in addition to application fee)		R	No	\$69.00
3.31	9.31	affected by occupancy for full footpath and /or full / partial kerbside lane occupancy (in				Note
9.31 Full Road Closure Fee outside metered parking area (in addition to application fee)	9.31			R	No	\$10.50
CRANE OPERATIONS (Over 30 Tonnes) - Involving temporary partial road occupancy (additional to \$27 and 9.28) per travel lane per day	9.31	* North Parramatta & South Parramatta metered areas		R	No	\$6.80
Second cocupancy (additional to 9.27 and 9.28) per travel lane per day R.	9.31	Full Road Closure Fee outside metered parking area (in addition to application fee)		R	No	\$274.80
Quiside metered parking area R No \$343.5	9.32	occupancy (additional to 9.27 and 9.28) per travel lane per day	RC486			
Concrete Boom pumps - involving temporary partial road occupancy (additional to 1972 and 9.28) per travel lane per day						\$687.00
1.0 27 and 9.28 per travel lane per day NO \$27.48	9.32			R	No	\$343.50
3.33 Dutside metered parking area No \$88.66 3.44 Under 10m3 per container 3.44 Valpiculos noe day or part thereof usage fee) R No \$34.35 3.45 Valpiculos fee (includes one day or part thereof usage fee) R No \$34.55 3.45 Validional fee for each additional day or part thereof 3.45 Validional fee for each additional day or part thereof 3.45 Validional fee for each additional day or part thereof 3.46 Validional fee for each additional day or part thereof 3.47 Validional fee for each additional day or part thereof 3.48 Validional fee for each additional day or part thereof 3.49 Vergency fee for Waste Container approval within 24 hours (in addition to the above fee) 3.40 RESIDENT PARKING PERMIT 3.50 Purchase and renewal fee - full pensioners, full time students, and unemployed 3.50 Purchase and renewal fee - full pensioners, full time students, and unemployed 3.50 Purchase and renewal fee - full pensioners, full time students, and unemployed 3.51 Purchase and renewal fee - ordinary 3.52 Purchase and renewal fee - ordinary 3.53 Purchase and renewal fee - ordinary 3.54 Purchase and renewal fee - ordinary 3.55 Purchase and renewal fee - ordinary 3.56 Purchase and renewal fee - ordinary 3.57 Purchase and renewal fee - ordinary 3.58 Purchase and renewal fee - ordinary 3.59 Purchase and renewal fee - ordinary 3.50 Purchase and renewal fee - ordinary 3.51 Purchase and renewal fee - ordinary 3.52 Purchase and renewal fee - ordinary 3.53 Purchase and renewal fee - ordinary 3.54 Purchase and renewal fee - ordinary 3.57 Purchase and renewal fee - ordinary 3.57 Purchase and renewal fee - ordinary 3.58 Purchase and renewal fee - ordinary 3.59 Purchase and renewal fee - ordinary 3.50 Purchase and renewal fee - ordinary 3.51 Purchase and renewal fee - ordinary 3.51 Purchase and renewal fee - ordinary 3.		to 9.27 and 9.28) per travel lane per day	RC486	R		
BUILDING WASTE CONTAINERS RC486						\$274.80
19.34 Under 10m3 per container			RC486		NO	\$68.60
3-4 Application fee (includes one day or part thereof usage fee)			110400			
Over 10m3 per container per day or part thereof 34				R	No	\$34.30
Application fee (includes one day or part thereof usage fee) R No \$60.00				R	No	\$34.50
Additional fee for each additional day or part thereof R No \$60.00 9.34 Urgency fee for Waste Container approval within 24 hours (in addition to the above fee) R No \$34.50 9.35 RESIDENT PARKING PERMIT 9.36 Purchase and renewal fee - ordinary H No \$14.70 9.37 Purchase and renewal fee - ordinary H No \$7.30 9.38 Purchase and renewal fee - ordinary H No \$7.30 9.39 Replacement Parking Permit - ordinary H No \$7.50 9.30 Replacement Parking Permit - full pensioners, full time students, and unemployed F No \$3.70 9.30 TRANSFERRABLE RESIDENT VISITORS PARKING PERMIT 9.30 Purchase and renewal fee - rull pensioners, full time students, and unemployed F No \$1.470 9.30 Replacement Parking Permit - ordinary H No \$1.470 9.31 Replacement Parking Permit - ordinary H No \$7.50 9.32 Replacement Parking Permit - ordinary H No \$3.50 9.33 BUSINESS PARKING PERMIT 9.34 Purchase and renewal fee - full pensioners, full time students, and unemployed F No \$3.70 9.37 Purchase and renewal fee H No \$3.90 9.38 Replacement Parking Permit - tull pensioners, full time students, and unemployed F No \$3.70 9.39 Replacement Parking Permit - ordinary H No \$3.90 9.30 Replacement Parking Permit - ordinary H No \$3.90 9.31 Replacement Parking Permit - ordinary H No \$3.90 9.32 Replacement Parking Permit - ordinary H No \$3.90 9.33 Replacement Parking Permit - ordinary H No \$3.90 9.34 Replacement Parking Permit - ordinary H No \$3.90 9.38 Annual (Renewal) Application Fee No \$4.410 9.38 Replacement Parking Permit Application Fee No \$3.72.5 9.38 Initial Application Fee* No \$3.72.5 9.39 Replacement Parking Permit Application Fee No \$3.72.5 9.38 Replacement Parking Permit Application Fee No \$3.72.5 9.39 Replacement Parking Permit Application Fee No \$3.72.5 9.30 Replacement Parking Permit Application Fee No \$3.72.5 9.30 Replacement Parking Permit Application Fee No \$3.72.5 9.30 Parking Signs (Including Fee) No \$3.72.5 9.30 Parking Signs (Including Fee) No \$3.72.5 9.30 Parking Permit Application Fee No \$3.72.5 9.30 Parking Permit Ap						# 00.00
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						\$238.50 \$238.50

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
9.40	OVERSIZE VEHICLE ACCESS ON LOCAL ROAD				
9.40	Permit Fee as set by National Heavy Vehicle Regulator	RC621	M	No	\$72.00
9.41	LINEMARKING OF DRIVEWAYS				
9.41	Installation per driveway (for first driveway)		Н	Yes	\$272.95
9.41	Installation per driveway (for second or more driveways)		Н	Yes	\$189.31
9.42	DIRECTIONAL/COMMUNITY SIGNS				
9.42	Installation - sign only		I	Yes	\$426.00
9.42	Installation - sign and post		l	Yes	\$638.00
9.42	Purchase of Signage:- Confined space			Yes	\$33.78
9.42	Purchase of Signage:- OSD identification		l	Yes	\$15.35
9.42	Purchase of Signage:- Flood Warning Sign			Yes	\$62.32
9.42	Banner Poles - Hire - Per Week/Per Pair			No	\$116.39
9.42	Banner Poles - Install & Remove Banner - Per banner			No	\$226.29
9.43	HOARDINGS BONDS AND BANK GUARANTEES				
9.43	Footpath damage deposit per street frontage				
9.43	Class "A " Hoardings bonds				
9.43	Non CBD Area per street frontage			No	\$2,575.00
9.43	Parramatta CBD area per street frontage			No	\$5,150.00
9.43	Class "B " Hoardings bonds				
9.43	Non CBD Area per street frontage			No	\$5,150.00
9.43	Parramatta CBD area per street frontage			No	\$10,300.00
9.44	STREET TREE AND FURNITURE BONDS				
9.44	Street tree bond (per street tree) - For all works valued over \$250,000. This bond is not applicable to fit-outs.			No	\$2,000.00
9.44	Street furniture per item - For all works valued over \$250,000. This bond is not applicable to fit-outs.			No	\$2,000.00
9.45	DEVELOPMENT SITES BONDS AND BANK GUARANTEES				
9.45	Class 1 and Class 10 structures for works valued \$25,000 to \$1,000,000			No	\$2,500.00
9.45	Works valued over \$1,000,000			No	\$5,000.00
9.45	Residential Commercial Class 2 to 9 for works valued \$25,000 to \$250,000			No	\$5,000.00
9.45	Works valued over \$250,000 to \$1,000,000			No	\$10,000.00
9.45	Works valued over \$1,000,000			No	\$25,000.00
9.45	Note: A fee under clause 136M of the regulation to inspect the site for any damage will be deducted from the bond			No	\$200.00
9.46	DEVELOPMENT APPLICATION 3D CAD MODELLING FEES				
9.46	Development Applications Requiring 3D Models - Initial data extraction			No	\$620.00
9.46	3D development application - Lodgement Fee			No	\$410.00
9.46	Resubmission of a 3D file - Amendment Fee			No	\$410.00
9.46	Access to City Model for Commercial Photography - Fee Per Hour			No	\$105.00
9.46	The development application 3D data extraction fee is paid once only. This is to cover data extraction time and supply of a specified section of the model and any file translation necessary. The development application lodgement fee is paid once only. This is to cover manipulation of the proposed development application file within the model and presentation of the contextual model, overlaying of DCP requirements etc. The amendment fee is paid every time significant changes are made to the building envelope, which require resubmission of a 3D file.				Note
9.47	CITY SIGNIFICANT DEVELOPMENT				
9.47	Fee for appointment of external consultants for City Significant development application	S		No	Full Cost Recovery

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
10.1	CITY STRATEGY AMENDMENT OF AN ENVIRONMENTAL PLANNING INSTRUMENT				
10.1	Preliminary Planning Proposals			No	\$13,390.00
10.1	Minor Planning Proposals - For sites Outside of Town Centre - involving minor changes to zoning to adopt adjoining zoning, minor changes to other planning controls or additional permitted use which does not involve significant intensification of the land use			No	\$13,390.00
10.1	Non Town Centre - Standard Planning Proposal - involving change to zoning and / or development controls low complexity (lower density proposals)			No	\$25,750.00
10.1	Non Town Centre - Complex Planning Proposal - involving change to zoning and / or development controls high complexity (significant increase in density / intensification of land use)			No	\$41,200.00
10.1	CBD or Identified Growth Precinct (Granville, Cammellia , Telopea, Wentworth Point and other precincts as determined by Director Strategic Outcomes and Development - where PP is consistent with identified strategic framework			No	\$51,500.00
10.1	CBD or Identified Growth Precinct (Granville, Cammellia , Telopea, Wentworth Point and other precincts as determined by Director Strategic Outcomes and Development - where PP seeks variation from identified strategic framework			No	\$92,700.00
10.1	Any site within the LGA greater than 2 hectares involving complex proposal with change in zoning and detailed urban design and urban capability assessment			No	\$92,700.00
10.1	Planning Proposal Pre-Lodgement Consultation*	RC720		No	\$2,130.00
10.1	Planning Proposal Pre-Lodgement Consultation (Second meeting only)* * Fee will be deducted from Planning Proposal Fee if Planning Proposal is subsequently	RC720		No	\$1,600.00
10.1	lodged for the site				Note
10.1	Public Hearing (if necessary) – cost recovery to Council	RC720			Full Cost Recovery
10.1	Higher of assessment fee for additional studies following Gateway Determination (if required) – 10% of category fee or cost of Council undertaking further assessment	RC720			10% of planning proposal fee
10.1	Preparation of Structure Plan or Significant Site/Precinct Specific DCP prepared by Council - Cost Recovery to Council	RC720		No	Full Cost Recovery
10.1	Assessment of Structure Plan or Significant Site/Precinct Specific DCP prepared by Applicant - Cost Recovery to Council	RC720		No	Full Cost Recovery
10.1	Plannning Proposal Refund - if withdrawn prior to Council report for gateway	RC720	L	No	50% of Fee paid
10.1	Plannning Proposal Refunds - if Council resolves not to proceed	RC720	L	No	25% of Fee paid
10.2	SALE OF PLANS & POLICIES- LG Act Section 608 (2) All plans for sale are available for download from Council's website				Note
10.2	Electronic copy of of any Local Environmental Planning Instruments and Maps, Development Control Plans, Contribution Plans or any other City Strategy Plan or Policy			No	\$51.50
10.2	Hardcopy copy of of any Local Environmental Planning Instruments and Maps, Development Control Plans, Contribution Plans or any other City Strategy Plan or Policy to be charged at the following rates per page			No	
10.2	A4 Black & White			No	\$0.15
10.2	A3 Black & White			No	\$0.30
10.2	A4 Colour			No	\$1.00
10.2	A3 Colour			No	\$1.50
10.2	Any other size			No	Full Cost Recovery
10.3	DEVELOPMENT CONTROL PLAN/MASTERPLAN APPLICATIONS Assessment of Master Plan (small sites)		L	No	\$13,825.00
10.3	Assessment of Development Control Plan (small sites)		L	No	\$6,910.00
10.4	VOLUNTARY PLANNING AGREEMENTS & OTHER PUBLIC DOMAIN ASSETS				
10.4	Negotiation, preparation and execution of planning agreement, or deed of variation of planning agreement, or deed of novation			No	Full Cost Recovery
10.4	Participation in design process as required including meetings and design review			No	Full Cost Recovery
10.4	Approval of detailed design plans and specifications (including CC if relevant)			No	Full Cost Recovery
10.4	Inspections & Reporting (including defects)			No	Full Cost Recovery
10.4	Issue of certificate of practical completion Issue of occupation certificate (if relevant)			No No	Full Cost Recovery Full Cost Recovery
10.4	Contract administration			No	Full Cost Recovery
10.4	Enforcement of planning agreement			No	Full Cost Recovery
10.4	Registration of planning agreement to title			No	Full Cost Recovery
10.4	Release and discharge of planning agreement from title			No	Full Cost Recovery
10.4	Registration and withdrawal of caveats Registration and variation (or removal) of easement or covenants or Other instruments			No	Full Cost Recovery
10.4	to land title			No	Full Cost Recovery

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
10.4	Advertising costs relating to the exhibition of the planning agreement or deed of variation of planning agreement(Unless advertised concurrently with Development Application, Modification Application or Planning Proposal)	RC720	L	No	\$1,220.00
10.5	DESIGN COMPETITIONS	RC709	L	No	All out of pocket expenses but no less than\$7,500 (ex GST) per submission (minimum of 3 submissions)
10.6	PLANNING PROPOSALS & DEVELOPMENT APPLICATIONS REQUIRING 3D CAD MODELLING				
10.6	Initial data extraction			No	\$576.00
10.6	Lodgement Fee			No	\$442.00
10.6	Re-Submission Fee			No	\$320.00
10.6	 The 3D data extraction fee is paid once. This is to cover data extraction time and supply of a specified section of the model and any file translation necessary. The initial lodgement fee is paid once. This is to cover manipulation of the proposed application file within the model and presentation of the contextual model. The re-submission fee is paid every time any changes are made to the building envelope which require resubmission of a 3D file. 				Note
10.7	PLANNING PROPOSALS & DEVELOPMENT APPLICATIONS REQUIRING PHYSICAL MODEL				
10.7	Handling Fee			No	\$103.00
10.7	Planning or Development Enquiry:-Inquiries requiring less than 2 hours to prepare resonse			No	No Fee
10.7	Planning or Development Enquiry:-Where response required in excess of 2 hours reponse time a charge per hour will apply for every hour beyond 2 hours			No	\$52.00

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
11.1	REGULATORY SERVICES REGULATED PREMISES - PUBLIC HEALTH - FOOD				
11.1	1. Permanent Premises				
11.1	a.Inclusive of two inspection fees charged at first inspection with first review inspection				Note
	uncharged				14016
11.1	Category 1 Major venues/function centres and premises with more than 6 food/beverage service				
11.1	areas		С	No	\$710.00
11.1	Category 2				
11.1	Supermarkets, hotels/motels/clubs, Liquor Licensed outlets with between 3 & 6		С	No	\$528.00
	food/beverage service areas			110	Ψ020.00
11.1	Category 3 Liquor Licensed outlets. Café/Restaurants/Nightclubs up to 3 food/beverage service				
11.1	areas		С	No	\$290.00
11.1	Category 4				
	Cafes, Restaurants (other than liquor licensed), Takeaway outlets Bakery, Fish, Catered				
11.1	Canteen (including schools) food factories - small processing areas, other places of food		С	No	\$217.00
11.1	production) Category 5				
	Premises where only packaged foods sold and no processing undertaken (convenience				*
11.1	stores, service stations, fruit and vegetable stores)		С	No	\$139.00
11.1	b. Re-inspection fee - Applicable where required fee charged according to		-		
	category of premises				A-10.0 -
11.1	Category 1		C C	No	\$710.00
11.1	Category 2 Category 3		C	No No	\$528.00 \$290.00
11.1	Category 4		C	No	\$217.00
11.1	Category 5		C	No	\$139.00
11.1	c. Compliance Inspection fee - Applicable where required fee charged according				
	to category of premises				Φ 7 40.00
11.1	Category 1 Category 2			No No	\$710.00 \$528.00
11.1	Category 3			No	\$290.00
11.1	Category 4			No	\$217.00
11.1	Category 5			No	\$139.00
11.1	Registered charity or non-profit community service organisation		Α		No Fee
11.1 11.1	Mobile Food Vendors a). Annually renewable registration & inspection, 1 review included, charge per vehicle:				
11.1	Category (1) Ice Cream/soft serve and/or potentially hazardous ready-to-eat products		С	No	\$279.00
	Category (2) Packaged food/drink products only, where no direct handling or processing				<u> </u>
11.1	of food undertaken		С	No	\$176.00
11.1	b. Re-inspection fee - Applicable where >1 review inspection has been conducted				
11.1	Category (1) Ice Cream/soft serve and/or heated products		С	No	\$279.00
11.1	Category (2) Packaged food/drink products only, where no direct handling or		С	No	\$176.00
	processing of food undertaken				Ψ170.00
11.1	3. Royal Easter Show High or Medium Risk Food Outlets/Food Van/Permanent Site/Mobile Vendor			No No	\$510.00
11.1	Low Risk Food Outlets/Food Van/Permanent Site/Mobile Vendor			No	\$113.00
11.1	Food Sample Outlets			No	\$220.00
11.1	Re-Inspection as a Result of Unclean Premises			No	\$110.00
11.1	4. Temporary Food Stalls				Nata
11.1 11.1	Daily inspection fee applicable for each event Category (1) Commercial operation		С	No	Note \$99.00
11.1	Category (1) Commercial operation Category (2) Registered charity or non-profit community service organisation		A	No	No Fee
11.1	Annual (financial year) registration of temporary food stall (Inclusive of all food				
	inspection fees)				Note
11.1	Category (1) Commercial operation		C	No	\$225.00
11.1	Category (2) Registered charity or non-profit community service organisation 5. Food Premises - Annual Administration Fee - High & Medium Risk Businesses		A	No	No Fee
11.1	Only as Per NSW Food Authority Categories:				
11.1	(Small-sized) - 5 or less equivalent full time food handlers selling high risk food but no direct food handling required (eg. packaged only)			No	\$250.00
11.1	(Medium-sized) - 6-50 equivalent full time food handlers			No	\$600.00
11.1	(Large-sized) - 51 or more equivalent full time food handlers			No	\$2,500.00
11.1	School Canteen (run by P & C - not for profit)				No Fee
11.1	Administration fee accompanying service of improvement notice (subject to Food Act		М	No	\$330.00
11.2	amendment) REGULATED PREMISES - PUBLIC HEALTH (OTHER)				
11.4	a. Initial inspection and 1 review inspection within financial year - Legionella control				
11.2	(Cooling towers), Mortuaries, Barber, Hairdressing, Beauty Treatment, Body piercing &				Note
	Tattoo Premises				

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
11.2	First Unit		С	No	\$295.00
11.2 11.2	Each Additional Unit Warm Water Premises -		С	No No	\$295.00 \$645.00
11.2	- Each re-inspection (per hour + 1/2 hour or part thereof <1 hour)			No	\$134.00
11.2	High risk skin penetration premises & mortuaries				0005.00
11.2 11.2	Inspection fee (Inclusive of 1 review inspection) Barbers, Hairdressing activity only		С	No	\$295.00
11.2	Inspection fee (Inclusive of 1 review inspection)		С	No	\$158.00
11.2	Improvement Notices and Prohibition Orders Under Public Health Regulation 2012				
11.2	Containing a regulated system (cooling tower/warm water system)			No	\$560.00
11.2	Any other premises (skin penetration, public swimming pool,)			No	\$270.00
11.2 11.2	Public and Semi-Public Swimming Pools - Outdoor & indoor swimming pools (First Pool)		С	No	\$268.00
11.2	- Spa Pools (First Spa)		C	No	\$268.00
11.2	- Pools/Spas (Each Additional Pool/Spa)		С	No	\$58.00
11.2	- Bacteriological assessment fee (taken if chemical parameters have failed)		С	No	Full Cost Recovery
11.2	 Mandatory inspection Swimming Pool fencing Section 22B (2) (tourist accommodation and buildings with more than 2 dwellings) Includes First Inspection + Reinspection 		С	No	\$250.00
11.2	Boarding House inspection		С	No	\$275.00
11.2	Public Health Regulation Notification Fee (regulated system/s, public pool/spa, skin penetration premises)			No	\$100.00
11.2	Reinspection Fee for Prohibition Order under the Public Health Regulation (per hour, maximum charge of 2 hours)			No	\$250.00
11.2 11.2	6. Onsite Sewage Management Applications Application to Install an On-site sewage management system - 1-10 Equivalent Persons (Includes 2 inspection fees & approval to operate fee)			No	\$322.00
11.2	Application to Install an On-site sewage management system - >10 Equivalent Persons (Includes 2 inspections & approval to operate)			No	\$643.00
11.2	Application to Install an On-site sewage management system - Non Residential			No	\$938.00
11.2	Application to amend or alter an On-site sewage management system			No	\$180.00
11.2	On-site Sewage Management System- Inspection Fee/hour (minimum 1/2 hour)			No	\$165.00
11.2	Approval to Operate an On-site Sewage Management System (includes 1 inspection)			No	\$118.00
11.2 11.2	Pre-Purchase Inspection of an On-site Sewage Management System 7. Other Event:			No	\$165.00
11.2	Other event inspection fees each event (e.g. Tattoo Expo, temporary skin penetration stall)			No	\$99.00
11.2	Addition inspection / re-inspection fee*			No	\$99.00
11.2 11.2	8. Environmental / Protection of the Environment Operations Act: Clean-up Notice / Prevention Notice / Administration Fee			No	\$550.00
11.2	Cost Recovery Notice Fee			No	Total costs including staff time, contractors, resources and administrative expenses
11.2	Application to Operate On-site Sewage Management System (including one inspection)			No	\$121.00
11.2	Inspection Fee			No	\$133.00
11.2	Fee - Install a manufactured home, moveable dwelling or associated structure on land			No	\$104.00 and DA Fee
11.3	REGULATORY CONTROL				
11.3 11.3	Annual Fire Safety Statements - EP&A Reg Cl. 177(1) Registration by Council - LG Act Section 608 (2)		<u> </u>	No	\$180.00
11.3	Late fee			No	\$100 for first month, \$200 for 2nd month and so on up to a maximum of 5 months
11.3 11.3	Annual Fire Safety Statement - Request to stay penalty infringement notice Fire safety Inspection			No	\$398.00
11.3	Inspection fee for failure to comply with Order for fire audit for the 1st hour and report		С	Yes	\$332.00
11.3	Additional time billed at 15 minute intervals pro rata Extension to approved DA working hours		С	Yes	\$172.00
11.3	Application fee (less than 5 business days prior to the proposed commencement date)			Yes	\$3,090.00
11.3	Application fee (greater than 5 business days) Graffiti Removal:			Yes	\$2,060.00
11.3	Graffiti Removal (Using Chemical) - per Sq. metre			Yes	\$41.00
11.3	Graffiti Removal (Using Paint Over) - per Sq. metre			Yes	\$28.00

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
11.3 11.4	Graffiti Removal Flat Hourly Rate - per hour SWIMMING POOLS SAFETY			Yes	\$156.00
11.4	Swimming Pools Act Certificates - for pool barrier requirements			NI-	0055.00
11.4	Application of Exemption - Section 22 - Swimming Pools Reg Cl. 13 Application for inspection and Certificate of Compliance - Section 22C&D -			No	\$255.00
11.4	Swimming Pools Reg Cl. 18A First inspection + Reinspection (If follow-up inspection not required, \$100 will be refunded)			No	\$255.00
11.4	Swimming Pool Re-inspection Fee			No	\$105.00
11.4 11.4	Swimming School Safety - Resuscitation Posters Private Swimming Pools:			Yes	Full Cost Recovery
11.4	Application for Exemption under S.22 of the Swimming Pools Act 1992 (cl 13 Swimming Pool Regulation 2008)			No	\$74.00
11.4	Certificate of Compliance under S.24 of the Swimming Pools Act 1992 (cl 17 Swimming Pool Regulation 2008)				Note
11.4	Inspection of Private Swimming Pools and Pool Fencing (Compliance inspections under the Swimming Pools Act — including certification of compliance)			No	\$159.00
11.4	Re-inspection of Private swimming pool and pool fencing			No	\$110.00
11.4	Registration of private swimming pools (Section 30B (2)(b) of the Swimming Pools Act)			Yes	\$10.00
11.5	ABANDONED VEHICLES - REMOVAL AND STORAGE				Ψ10.00
11.5	Standard fee to be paid by the owner of an abandoned vehicle prior to the release of the vehicle		I	No	Full Cost Recovery
11.5	(a) Light Vehicles				
11.5	Fee for administration, advertising, seizure, taking charges, towing costs and release fee - maximum	!		No	Full Cost Recovery
11.5	Storage charges per day			No	Full Cost Recovery
11.5	(b) Heavy Vehicles				
11.5	Fee for administration, advertising, seizure, taking charges, towing costs and release fee - maximum			No	Full Cost Recovery
11.5	Storage charges per day			No	Full Cost Recovery
11.5 11.5	ABANDONED VEHICLES: Daily Storage Charge			No	Full Cost Recovery
11.5	Minimum Storage Charge			No	Full Cost Recovery
11.5	Maximum Storage Charge			No	Full Cost Recovery
11.6 11.6	RECREATION EQUIPMENT Impounding Fee		1	No	Full Cost Recovery
11.7	OUTSTANDING NOTICE/ORDERS - 735A LG Act and 121ZP EPA Act		L	No	\$149.00
11.7	Urgency Fee for 24 hr service		I	No	\$152.00
11.8	POEO ACT NOTICE ADMINISTRATION FEE				
11.8	Compliance Cost Notice under the Environmental Planning and Assessment Act – For cost and expenses relating to the preparation or service of a notice of intention to issue an order			No	Investigating officer's hourly rate up to a max of \$500
11.8	Compliance Cost Notice under the Environmental Planning and Assessment Act – For costs and expenses relating to an investigation that leads to the issuing of an Order			No	Investigating officer's hourly rate up to a max of \$1000
11.8	Reinspection of business after Notice/Direction issued			No	\$181.00
11.9	ANIMAL REGISTRATION FEES - Animal Companions Act 1999			V	#40.00
11.9 11.9	Microchipping Service (Non Pensioners) Microchipping Service (Pensioners)			Yes Yes	\$43.00 \$31.00
11.9	Registration Fees payable for the registration of a companion animal:				Ψ01.00
11.9	(a) for a de sexed animal (except owned by an eligible pensioner)		M	No	\$57.00
11.9	(b) for a de sexed animal owned by an eligible pensioner(c) for an animal that is not desexed (except one kept by a recognised breeder for		M	No	\$24.00
11.9	breeding purposes) (d) for an animal that is not desexed (except one kept by a recognised breeder for breeding purposes)		M	No	\$207.00
11.9	purposes (e) for an animal (whether desexed or not) kept at the premises of an accredited		M	No	\$57.00
11.9	research establishment under the Animal Research Act 1985 for the purposes of research under that Act.		M	No	\$35.00
11.9	(f) Trained Assistance Animal (required to be microchipped)		M	No	No Fee
11.9 11.9	(g) for animal sold by eligible pound/shelter desexed at time of registration (h) Dangerous Dog Enclosure Certificate of Compliance		M M	No No	No Fee \$155.00
11.9	Animal holding fee per animal per 24 hour period		C	No	\$17.00
11.10	CAT TRAP HIRE				
11.10	Hire Fee			Yes	\$16.30
11.10 11.10	Pensioner Hire Fee Return Deposit			Yes No	\$8.10 \$44.10
11.10	Pensioner Return Deposit			No	\$21.50
11.10	Cat Trap replacement fee			No	\$150.00
11.11	POUND FEES Commonitor Animala Improveding Face Professed Vet				
11.11 11.11	Companion Animals Impounding Fees - Preferred Vet Surrender Dog			No	Full Cost Recovery
11.11	Surrender Cat			No	Full Cost Recovery

Ref No.	Description of Service	Receipt Code	Pricing Policy Category	GST Yes/No	2018/19 Fee/Charge \$ (Incl GST)
11.11	Extra charge for after hours access			No	Actual cost of AH attendance
11.11	Companion Animals Impounding Fees - (Blacktown Pound)				
11.11	Surrender Dog			No	Actual cost
11.11	Surrender Cat			No	Actual cost
11.11	Extra charge for after hours access			No	Actual cost of AH attendance
11.11	Companion Animals - Impounding & Release Fees from approved premises - Veretc.	ts,			
11.11	Administration & Release Fee			No	\$14.00
11.11	Daily Boarding Charge - Dog up to 20kg			No	\$18.00
11.11	Daily Boarding Charge - Dog over 20kg			No	\$18.00
11.11	Companion Animals - Seizure & Release Fees from Council				
11.11	Administration & Release Fee			No	\$23.00
11.11	Daily Boarding Charge - Dog up to 20kg			No	\$13.00
11.11	Daily Boarding Charge - Dog over 20kg			No	\$18.00
11.11	Daily Boarding Charge - Cat			No	\$13.00
11.11	Pound release per night - Rydalmere Operations Centre Depot		L	No	\$22.00
11.12	IMPOUNDING CHARGE (ANIMALS)				
11.12	HORSES AND CATTLE:				
11.12	Deterrent Fee (per head)			No	\$15.00
	Each additional animal			No	\$7.00
	Driver's allowance (per head/km)			No	Full Cost Recovery
	· Release fee (per head)			No	\$22.00
	Daily Sustenance fee (per head)			No	\$17.00
11.12	SHEEP:			No	\$14.00
11.12	Deterrent Fee (1-30 head)			No	\$7.00
	Driver's allowance (@ head/km)			No	Full Cost Recovery
	· Release Fee (1-30 head)			No	\$22.00
11.12	Daily Sustenance fee (per head)			No	\$18.00
11.13	OUTSTANDING NOTICES CERTIFICATE NOXIOUS WEEDS				
11.13	Outstanding Notices Certificate Noxious Weeds (Bio-diveristy)		L	No	\$147.29
11.14	IMPOUNDED ITEMS (OTHER THAN VEHICLES, CLOTHING BINS & SHOPPING TROLLEYS)				
11.14	Fee for Administration, Advertising, Seizure, Taking Charges, Removal Costs and Release Fee - (maximum)				
11.14	Up to 1.2m2			No	\$96.00
11.14	>=1.2m2			No	\$192.00
11.14	Storage charges per day			No	\$10.00



CITY OF PARRAMATTA COUNCIL

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To contact the Lord Mayor follow the link at cityofparramatta. nsw.gov.au

ARABIC

إذا كنت بحاجة للمساعدة في ترجمة هذه النشرة. اتصل بـ TIS على الرقم 450 131 واطلب منهم الاتصال نيابة عنك بخدمة زبائن باراماتا على الرقم 9806 5050 من الإثنين إلى الجمعة بين الساعة 8:30 صياحاً و 5:00 مساءً.

CHINESE

如果你需要翻译协助阅读这份新闻简报,请联系 TIS,电话131 450,要求他们代表你接通巴拉玛打市议会顾客服务处,电话 9806 5050。顾客服务处的工作时间是每星期一至星期五,上午8:30至下午5:00。

KOREAN

본 소식지와 관련해 통역 지원이 필요하신 경우, TIS (131 450)에 전화하여 Parramatta Customer Service (9806 5050) 를 연결해 달라고 요청하시면 됩니다. 업무시간은 월요일에서 금요일,오전 8시 30분부터 오후 5시까지입니다.

HINDI

यदि आपको यह सूचना-पत्र समझने में सहायता चाहिए तो कृपया TIS को 131 450 पर फ़ोन करें और उनसे कहें कि आपकी तरफ़ से पैरामाटा कस्टमर सर्विस को 9806 5050 पर फ़ोन करें। यह सेवा सोमवार से शुक्रवार, सुबह 8.30 बजे से शाम 5.00 तक उपलब्ध है।

For non-English speakers, phone interpretation services are available by TIS National on **131 450**.