

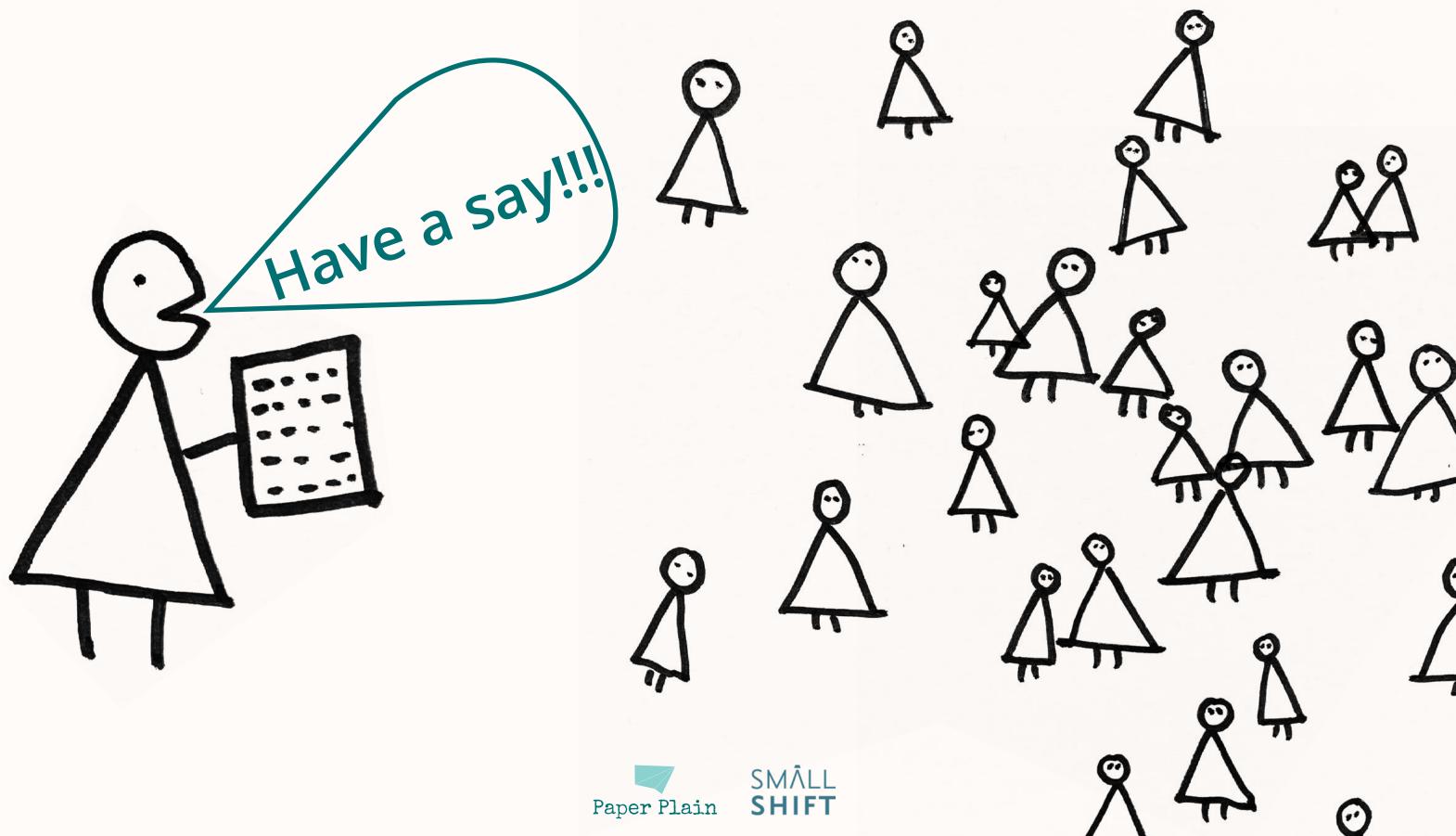
SMÂLL SHIFT

### **Tech-enabled community building** Paper Plain pilot

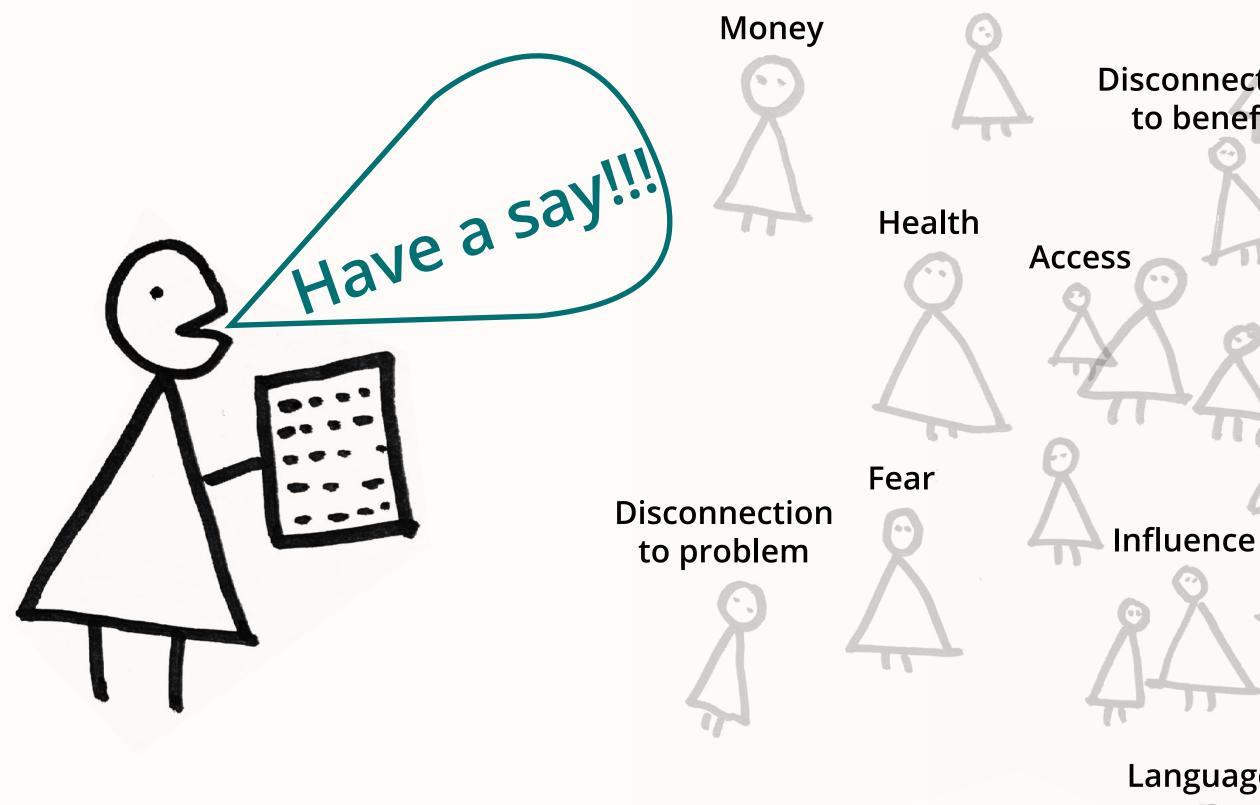
6 Nov 2019

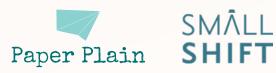
Julia Suh @juliasuh\_ www.paperplain.co www.smallshift.com.au











#### Disconnection to benefit

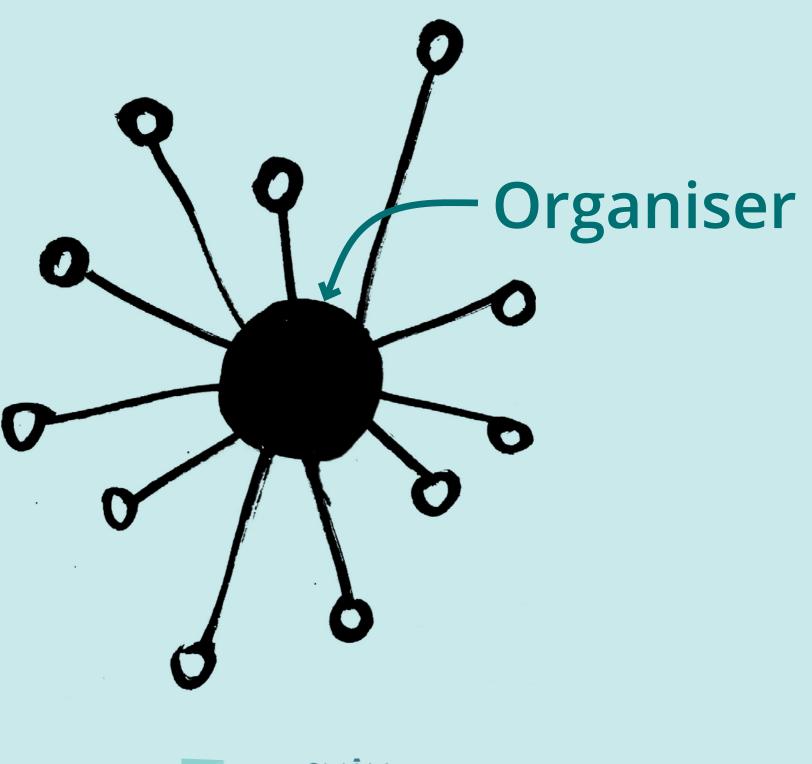
#### Confidence

#### Permission

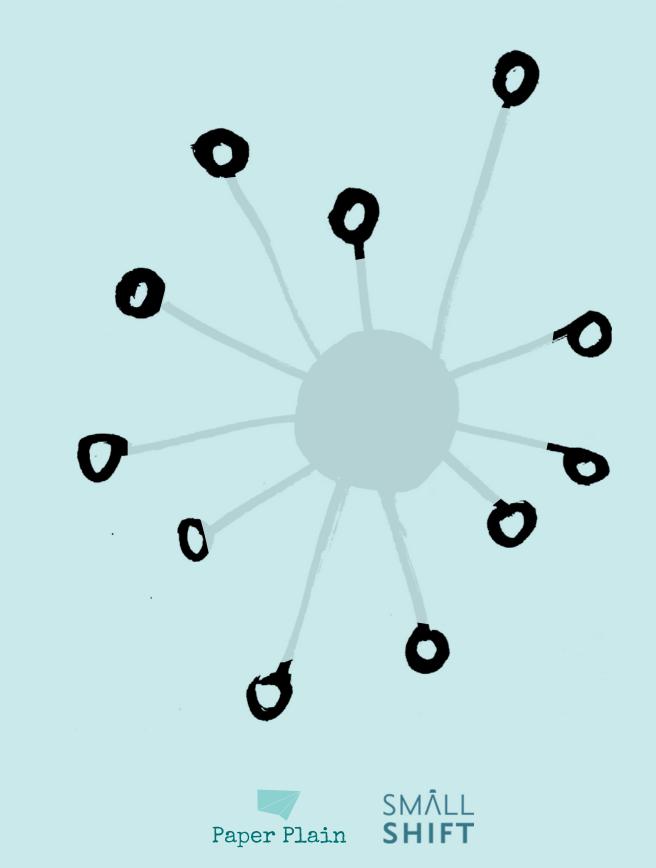
Time

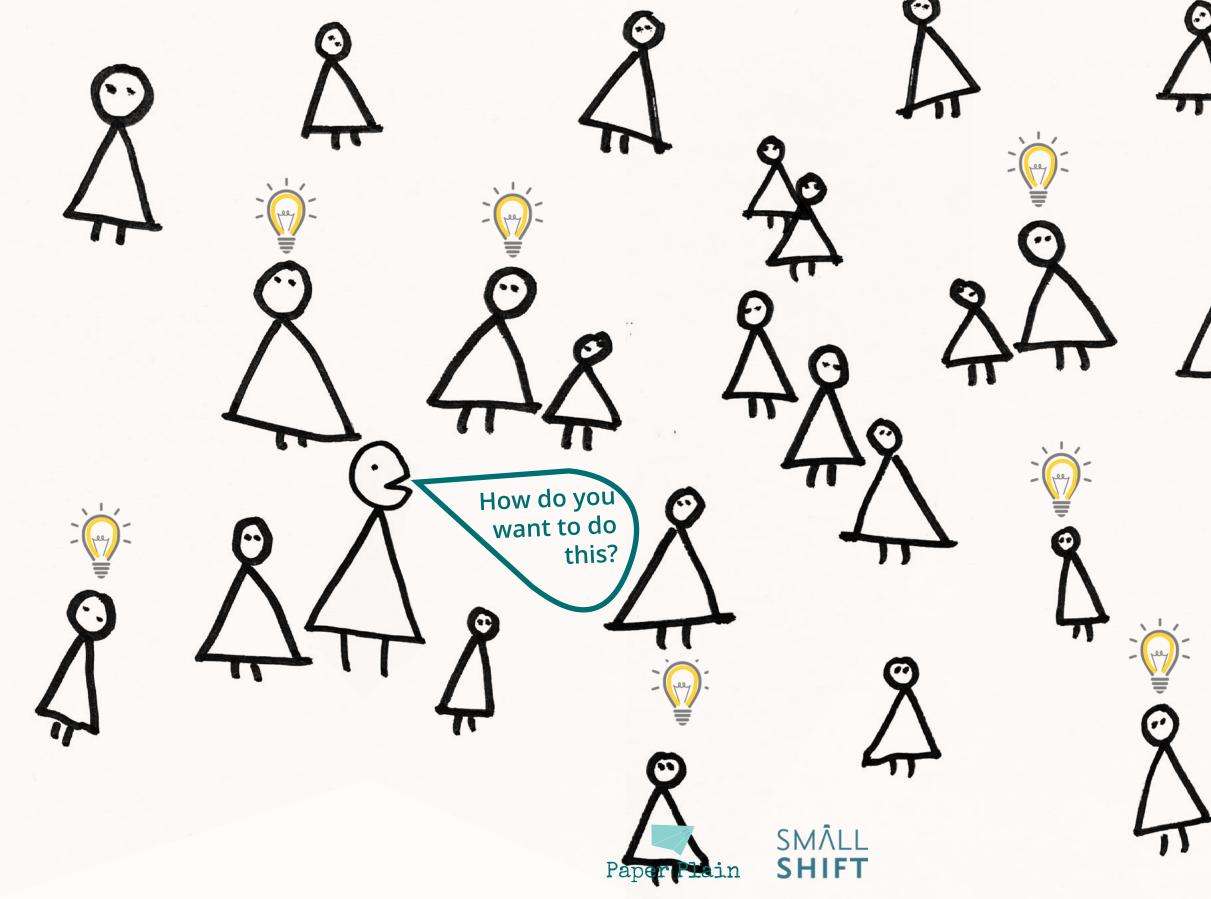
#### Culture

Language





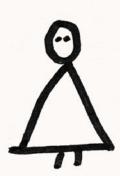




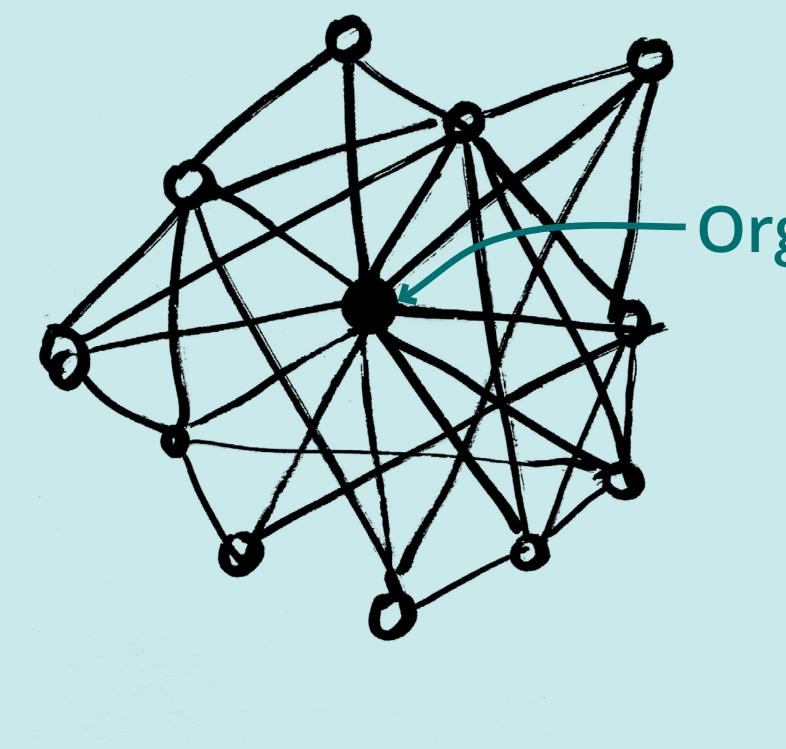


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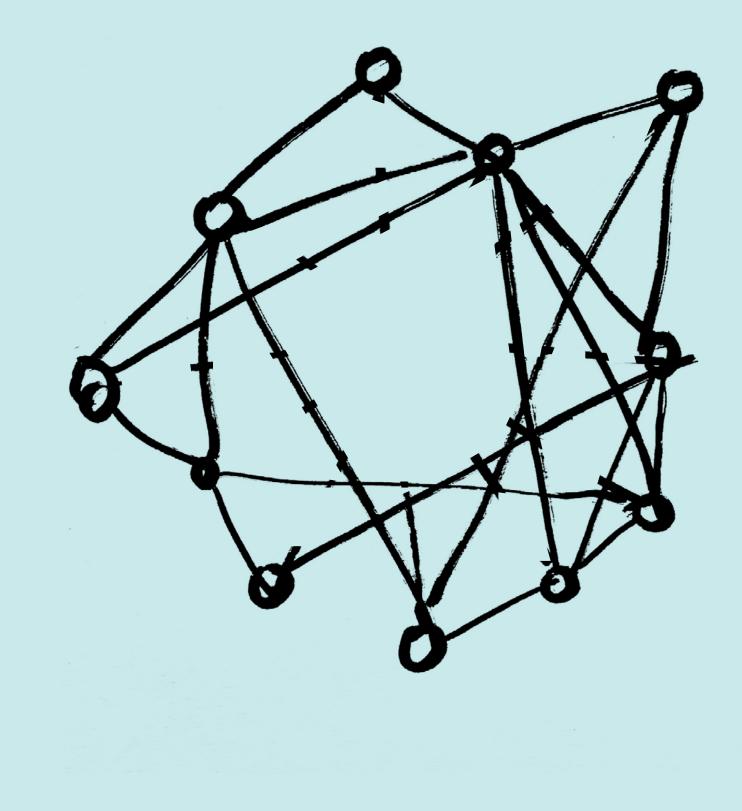








### -Organiser

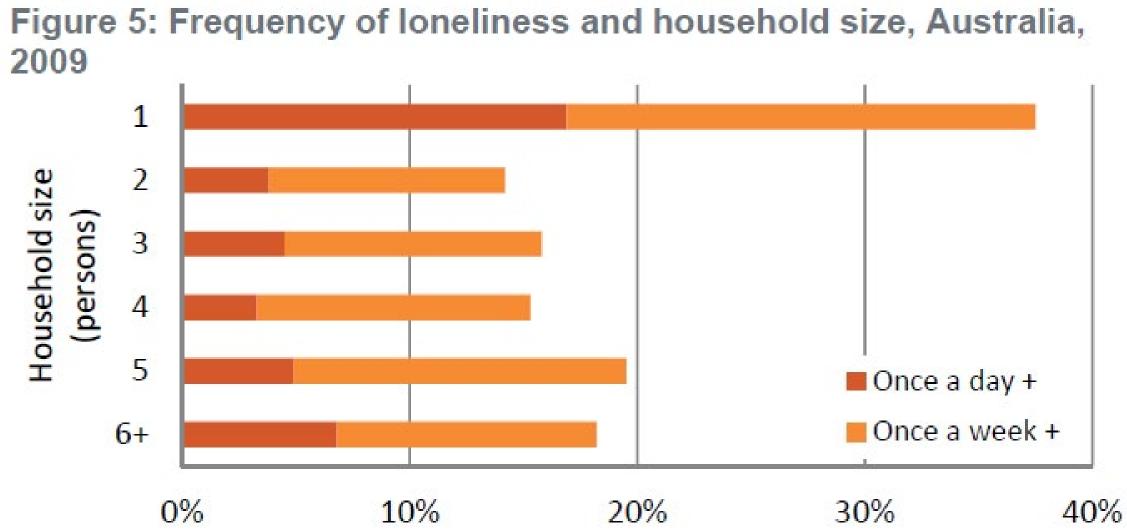




When people care for one another, they take an interest in their welfare; and this is a vastly superior form of welfare than that obtained by governmental programs. It is based on mutual consent, genuine empathy, and real understanding of peoples' situations. Nobody is a "case".

Oldenburg, Ray. The Great Good Place: Cafes, Coffee Shops, Bookstores, Bars, Hair Salons, and Other Hangouts at the Heart of a Community, 1989





Franklin and Tranter, 2011, as cited in Jane-Frances Kelly of Grattan Institute, 2011









Yeeees! The Champion Sure The Contributor Eh The Indifferent Nah The Naysayer



#### Paper Plain SMÂLL





Photo: Illawarra Mercury

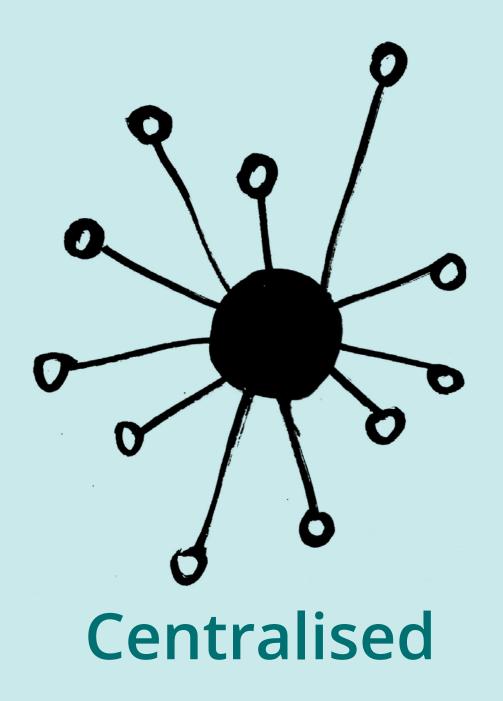
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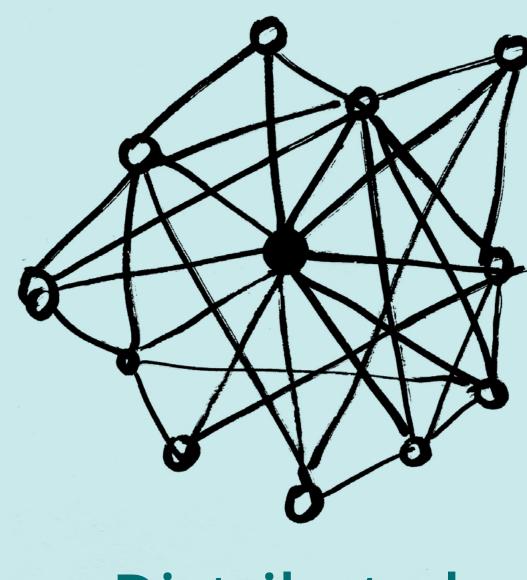


# Courage









#### Distributed





shared a post.

Hi Community,

We are giving away 2 free tickets to our Annual Gala Event at The Club. To Enter please go to our page on how to Enter

Good Luck 🍀



North Manly

#### Looking for a cleaner

Can anyone recommend a good reasonably priced cleaner around North Manly? Thanks.



Metal King Single bed and Mattress

#### \$210

2557

SMÂLL

SHIFT

Black metal King Single bed frame (one end capping missing from bed head)

with/or without mattress.

Mattress has no stains or rips, well looked after. PICK UP ONLY

(Accessories in pictures not included)... See more



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### The 2-sided problem:

### Community

# no tool for community self-organisation

Property Developer / Government

 community hand-holding
low / unknown return on investment



## evelopei ent -holding vn return

## Problem for community: no tool for community self-organisation

Loneliness epidemic



Contextual understanding



Broken communication





#### Invisible local products & services

### **Problem for property developer / government: low / unknown return on investment**

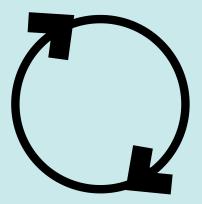






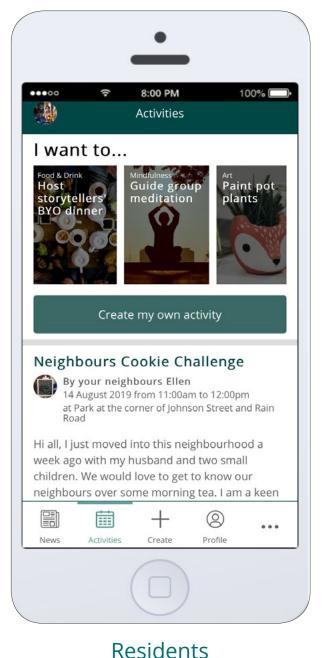
Inefficient process Community /marketing Build the wrong thing

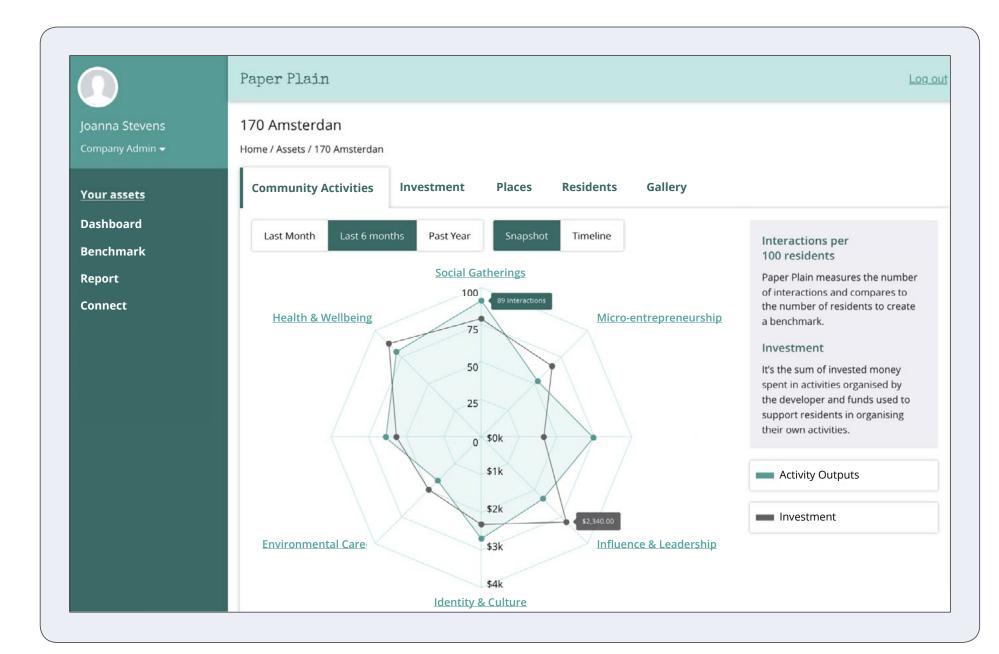




#### Repeat >> no evidence, no benchmarking

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Property Developer / Government SMÂLL SHIFT





# Finding our own metrics



Activity Acquisition Cost (AAC)

• Community Leadership Sustainability Rate (CLSR)



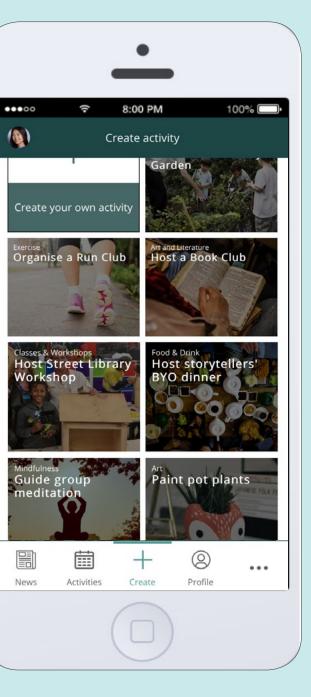
### Looking for actions and traction, not just perceptions and ideas Gone for Walks avound the Neighbourhod B'DA' Community Garden SHIF mailes

0



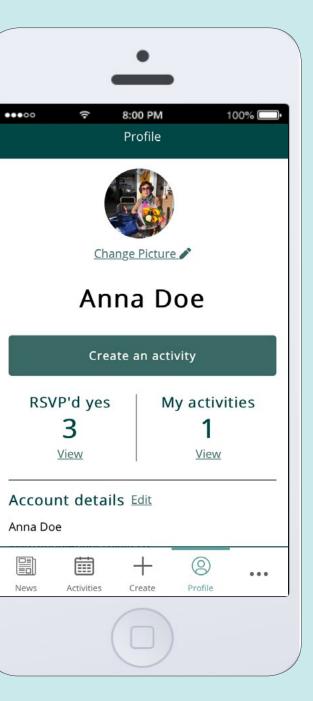


### Achievable task



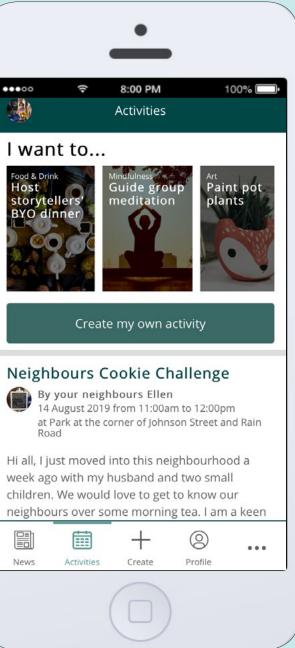


### Collaborators





# See/feel impact



# Reimagining Ki 5. Locals work to restore pride and respect into one

#### EMILY FESZCZUK

A group of locals from Kingswood have banded together to transform public spaces in their neighbourhood and breathe life into the once-vibrant community.

The 'Do It Ourselves' project uses creativity to engage the community.

Proud Kingswood local Robert Rayner said there is a need for projects in the area.

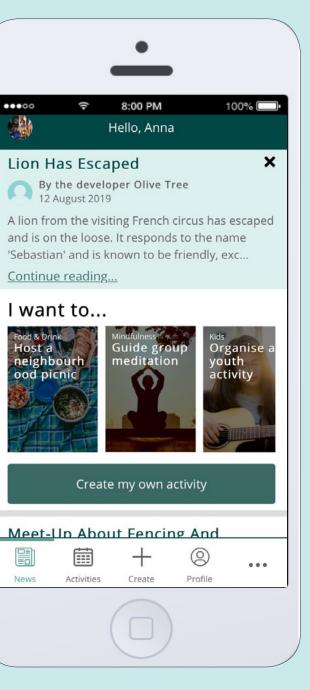
"I am a retired minister of the church and needed something to do with my time so when I met Julia Suh, who runs Small Shift and gets grants from Council, I had some ideas," Mr Rayner said.

"I've been living here 23 years and it was a nice, quiet area but now there are some issues and we need to care more about the community and make the area better."

Article by Western Weekender



# Acknowledged



# **Tech-enabled community building**

Participatory Face-to-face Informal Easy Regular Flexible **Boundaries** 

Paper Plain

# meet. collaborate. belong.

@juliasuh\_ www.paperplain.co www.smallshift.com.au