

Epping Aquatic Centre

Opening Times

Day	Morning Opening	Afternoon Opening
Monday	0530 – 0830	
Tuesday	0900 - 1200	1600 - 1900
Wednesday	0530 – 0830	
Thursday	0900 - 1200	1600 - 1900
Friday	0530 – 0830	
Saturday	0900 – 1200	
Sunday	0900 – 1200	

Bookings & Conditions of Entry

- A maximum of 18 swimmers and 2 spectators will be able to attend at one time. Lanes will be allocated by lifeguards according to swimming ability and mobility.
- Swim Sessions will be booked for 1 hour (45 minutes swim time, 15 minutes entry/exit).
- Bookings should be made and paid for in advance by calling the centre on 02 9806 5633.
- Bookings are essential and can be made during the opening hours listed above.
- No back to back bookings are permitted.
- Bookings cannot be made for more than 3 days in advance.
- Bookings are prepaid on the phone by credit card, visit pass or 3/6 month membership only. No cash accepted.
- Bookings paying a concession rate will need to present a valid concession/student card on entry to the centre.
- No Fitness Passports will be accepted at this time due to the suspension of memberships.
- There is a strict no refund/credit policy for cancellations or non-attendance once booking and payment have been made.
- Bookings can be made for no more than 3 consecutive days.
- Customers must exit the pool and facility when instructed by staff. Failure to follow timelines and staff direction may result in permanent removal from the pool and booking system.
- No spectators permitted.
- No recreational swimming. Bookings are for lap swimming only.
- No children under the age of 14.
- No early entry will be permitted. Gates will remain locked until the session time.
- No public access to changing rooms or showers due to Government restrictions. Please come ready to swim. Toilets will be available.
- No hot drinks or food services will be available.
- No sunbathing/sitting or gathering on pool deck. Strict "Swim and Leave" policy.
- Social distancing of 1.5m applies at all times.
- Please do not attend the centre if you have a cough or cold or flu symptoms.
- Please do not attend the centre if you have come into contact with a confirmed case of COVID-19.
- Please use hand sanitiser stations provided on entry and exit to centre.
- Cleaning of touch points will occur each hour.
- Deep cleaning and sanitation will occur after the last session of each block.