

PARRAMATTA

PULSE

SUMMER/
AUTUMN
2022

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Meet our new
Councillors



CITY OF
PARRAMATTA



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Lord Mayor's Message

Welcome to our summer/autumn edition of Parramatta Pulse. I am honoured to have been elected as the City's new Lord Mayor and thank my Councillor colleagues for placing their trust in me to lead our City. I look forward to serving our community and helping our City through challenging times.

There is a lot happening in Parramatta as we move into Autumn.

New Councillors

It is exciting to have newly elected Councillors who will be leading the City until September 2024. I look forward to leading this inclusive and diverse Council and working closely with the community to ensure our City continues to grow and flourish.

Major Construction updates

Council's new flagship community facility, PHIVE, 5 Parramatta Square, is on track to open in the middle of the year. Construction is also well underway on our new Aquatic and Leisure Centre, which is scheduled to open in 2023. These facilities will become landmarks in our City and I look forward to seeing our community enjoy them.

Citizen of the Year Awards

Congratulations to all award nominees and winners of the Australia Day Citizen of the Year Awards. Their valuable contributions touch the lives of so many people. These prestigious awards celebrate outstanding achievements and highlight the importance of community service to Parramatta.

**Lord Mayor
Councillor Donna Davis**

Meet our new Councillors

City of Parramatta is proud to announce the newly elected Councillors, who will be leading the City until September 2024. Council thanks the public for their role in electing the new Councillors.

The 15 Councillors elected are:

Dundas Ward	Pierre Esber, Michelle Garrard, Kellie Darley
Epping Ward	Donna Davis (Lord Mayor), Lorraine Wearne, Cameron Maclean
North Rocks Ward	Ange Humphries, Georgina Valjak, Donna Wang
Parramatta Ward	Sameer Pandey (Deputy Lord Mayor), Henry Green, Phil Bradley
Rosehill Ward	Dr Patricia Prociv, Dan Siviero, Paul Noack



Aquatic and Leisure Centre

It's an exciting time in Parramatta with construction well underway on the community's new Aquatic and Leisure Centre.

The site has undergone considerable change over recent months, with the concrete structure revealing the final outline of the building and bases of some pools now poured.

Council has designed this facility to be a new form of social space for the community - a place to gather with family and friends, swim and play, and enhance the community's health and wellbeing. The centre is scheduled to open in 2023.

Find out more at: cityofparramatta.nsw.gov.au/poolupdate



More Dine & Discover vouchers up for grabs

The NSW Government's Dine & Discover initiative has been expanded from

four to six \$25 vouchers. The program supports dining, arts, and tourism businesses, so now you can use your vouchers to enjoy all Parramatta has to offer. All NSW residents aged 18 years and over can spend their \$150 in vouchers on eating out, leisure activities, recreation, cultural events and entertainment.

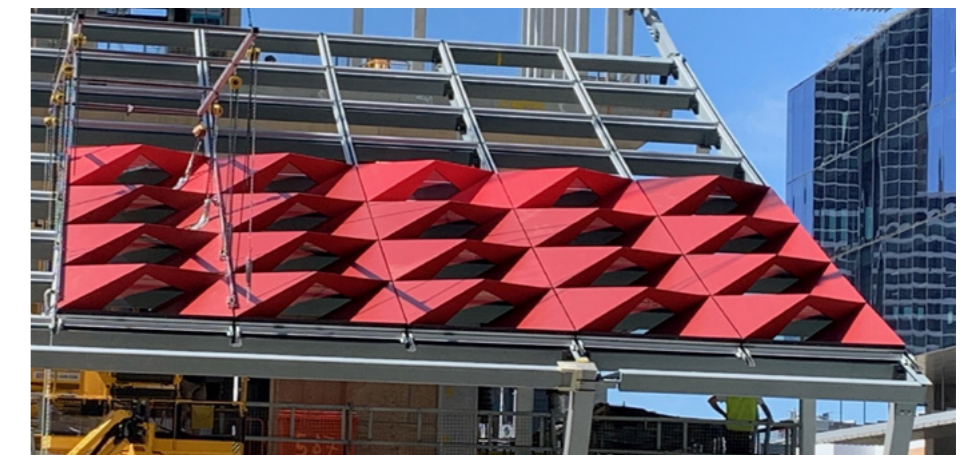
Extra vouchers have been automatically added to your account if you are an existing customer, but if you haven't

yet received them, don't miss out! All customers need is a MyService NSW account to access their Dine & Discover vouchers. You can download the Service NSW app and register for a MyService NSW account or visit a Service NSW Centre to fill out an application. Vouchers can be used at participating NSW businesses registered as COVID Safe until 30 June 2022.

Find out more at: atparramatta.com/dine-and-discover-in-parramatta

Parramatta's new community facility progress update

Council's new flagship building, PHIVE, 5 Parramatta Square, is on track to open mid-2022. Designed in partnership with award-winning French architect Manuelle Gautrand and Australian architectural firms Lacoste Stevenson and Design Inc., the iconic building design is clearly emerging within Parramatta Square. The building's unique façade, with its vibrant red colour scheme, is currently being installed and the internal fit-out of the building is taking shape. The building will be home to the new city branch library, community meeting rooms, exhibition and function spaces, and a new state-of-the-art Council Chambers.



Find out more at: cityofparramatta.nsw.gov.au/SPS

Parramatta Light Rail tracking along



Construction progress on Stage 1 of the Parramatta Light Rail continues in 2022, with ongoing track

installation, landscaping and road works being delivered.

Areas in the Parramatta CBD have been transformed following the completion of major light rail construction. A lively activation continues on Parramatta's 'Eat Street', between Lennox Bridge and George Street, to encourage visitors to explore the area and show their support to local businesses.

Temporary fencing was removed along Macquarie Street between O'Connell Street and Horwood Place. Macquarie Street is now permanently one-way

eastbound. Pedestrians are reminded to look both ways while crossing the street, and cyclists and drivers are encouraged to take extra care and observe the changed traffic conditions.

Track installation was completed across sections of the alignment at North Parramatta and Carlingford, and construction of the new Stabling and Maintenance Facility at Camellia is underway.

For more details, visit: parramattalightrail.nsw.gov.au



Citizen of the Year Awards 2022

The 2022 Citizen of the Year Awards were presented on Australia Day by Lord Mayor Councillor Donna Davis at Rosehill Gardens. The Citizen of the Year Awards celebrates outstanding achievements in our local community and highlight the importance of service to the Australian nation. Congratulations and thank you to all award nominees and recipients for their remarkable contribution to our Parramatta community.

To find out more about these prestigious awards and submit a nomination for the 2023 Citizen of the Year Awards program, please visit: cityofparramatta.nsw.gov.au/citizen-of-the-year-awards

➔ [Above; Left to Right] Community Group Award recipient, Homicide Victims' Support Group Australia with Lord Mayor Cr Donna Davis, Australia Day Ambassador Ben Farinazzo and Senior Citizen of the Year recipient, Bipin Johri.

Award Recipients

Young Citizen of the Year in honour of David Shakespeare OAM

★ Winner — Alicia Judge

Alicia is passionate about helping everyone, especially children with additional needs. She works at Scribbles and Giggles Childcare Centres as an Inclusion and Diversity Manager. Her role involves many out-of-hours work to support and guide families in accessing the right tools customised to their child's needs. Alicia mentors over 80 employees to ensure they are well-educated and informed about each child's needs, and has created a community where families, educators and children collaborate to achieve an inclusive educational and lifestyle plan. She has been involved in many charity and community events, in addition to her voluntary time spent supporting and consulting with local families.

Citizen of the Year

★ Winner — Amar Singh

Amar is the founding president of Turbans 4 Australia, a Sikh charity organisation based in the Parramatta LGA. His passion is forming connections with people from all walks of life and breaking down the barriers of fear and misunderstanding while following the core Sikh values of equality, respect and service to humanity. Amar's contributions are entirely voluntary, often providing assistance in areas where there are large gaps in support, especially for the culturally and linguistically diverse (CALD) community. Throughout the pandemic Amar has set up a local community pantry, helped pick up and deliver donated goods and distribute care to individuals and other charities via his trucking company whilst also volunteering his time to other community and charity organisations.

Highly Commended — Moses Vedamuthu

Moses is the founder of Support Organisation for Homeless and Asylum Seekers and has relentlessly distributed food and essentials to vulnerable members of the community during the pandemic.

Senior Citizen of the Year

★ Winner — Bipin Johri

Bipin has volunteered at Dundas Library since September 2015, helping the Dundas community and surrounds with bridging gaps in their digital skills. Through Bipin's workshops, he has focused on supporting adults and seniors like him to adapt with today's technology and lifelong learning needs. Bipin has shown local seniors how to overcome technology hesitancy by teaching them basic computer skills, how to use smart home devices and trained them for online banking and shopping, essential skills during the pandemic. He exhibits great patience and diligence when teaching these skills to those who know very little or nothing at all.

Highly Commended — Beverly Grace

Beverly has volunteered for Meals on Wheels for over 20 years, distributing meals to the elderly and people with disabilities who are isolated and unable to cook for themselves.

Highly Commended — Angus Lockhart

Powered by his passion for art, Angus has been volunteering at Parramatta Art Society for the last 12 years and is responsible for running the Hunter Street Gallery located in Parramatta.

Community Group Award

★ Winner — Homicide Victims' Support Group Australia Inc.

The Homicide Victims' Support Group (HVSG) is a not-for-profit organisation located in Parramatta, dedicated to supporting families and friends who have lost a loved one through homicide. Founded in 1993 by a small group of families, HVSG has grown to provide approximately 4,200 family members with support through meetups, counselling, education, advocacy and criminal justice reform. HVSG runs programs for the NSW Police, offering education and coaching in homicide victim support. Through their fundraising efforts HVSG has started construction on 'Grace's Place', a trauma recovery centre established to be a unique place of healing and restoration for grieving children and young people. The HVSG volunteers are always sincere, positive and willing to listen to people from all walks of life.

Highly Commended — Cycling Without Age – Parramatta Chapter

Cycling Without Age provides rides on trishaw ebikes piloted by volunteer cyclists to those who are no longer able to ride for themselves, including the elderly or people with disabilities.

Australian Citizenship Ceremony

On Australia Day, Lord Mayor Cr Donna Davis joined by Minister Alex Hawke, hosted a special ceremony to welcome our new residents who became Australian citizens. They came from 12 different countries of origin including Afghanistan, Brazil, Colombia, Japan, Jordan, Pakistan, Philippines, Singapore, South Korea, Syrian Arab Republic, United Kingdom and United States of America. Welcome our new Australian Citizens!

Find out more: cityofparramatta.nsw.gov.au/living/civic-program-and-citizenship



➔ [Above] Lord Mayor with the Chouljian family from Syria receiving their Australian Citizenship.



For non-English speakers, phone interpretation services are available via TIS National on 131 450. Easy English and Accessible PDF versions of Parramatta Pulse are available on Council's website.

KOREAN

본 소식지와 관련해 통역 지원이 필요하신 경우, TIS (131 450)에 전화하여 Parramatta Customer Service (9806 5050)를 연결해 달라고 요청하시면 됩니다. 업무시간은 월요일에서 금요일, 오전 8시 30분부터 오후 5시까지입니다.

ARABIC

إذا كنت بحاجة للمساعدة في ترجمة هذه النشرة، اتصل بـ TIS على الرقم 131 450 واطلب منهم الاتصال نيابة عنك بخدمة زبائن باراماتا على الرقم 9806 5050 من الإثنين إلى الجمعة بين الساعة 8:30 صباحاً و 5:00 مساءً.

CHINESE

如果你需要翻译协助阅读这份新闻简报，请联系 TIS，电话 131 450，要求他们代表你接通巴拉玛打市议会顾客服务处，电话 9806 5050。顾客服务处的工作时间是每星期一至星期五，上午 8:30 至下午 5:00。

HINDI

यदि आपको यह सूचना-पत्र समझने में सहायता चाहिए तो कृपया TIS को 131 450 पर फ़ोन करें और उनसे कहें कि आपकी तरफ़ से पैरामाटा कस्टमर सर्विस को 9806 5050 पर फ़ोन करें। यह सेवा सोमवार से शुक्रवार, सुबह 8.30 बजे से शाम 5.00 तक उपलब्ध है।



Active Parramatta

Action-packed school holidays

Get active these autumn holidays with Active Parramatta's wide range of fun recreation and leisure activities. Soccer, netball, dance and bike riding are just some of the ways kids can get active along with plenty of new activities also being planned.



Registrations open late March.

Learn more: cityofparramatta.nsw.gov.au/recreation-school-holidays

Get ready to get fit

It's not too late to join Active Parramatta's Term 1 Fitness Program! There's an array of affordable online and face-to-face fitness programs to suit a range of wellbeing goals.



To view the full list of programs and register, visit: cityofparramatta.co/fitness

Parramatta Artists' Studios program

Parramatta Artists' Studios has launched a new digital and on-site residency program called PAS Open, designed to nurture creative practice and provide professional development. Artists Amala Groom, Hossein, Maissa Alameddine, Feras Shaheen, Lu Forsberg and Celine Cheung have been welcomed to the digital program.

Early this year, more artists will come on board to work on-site at Boronia Grove Community Centre, Wentworth Point Community Centre and Library, Powerhouse Museum, and the Western Sydney University Writing and Research Centre. Keep your eyes out for public events and talks from these exciting residencies at our partner venues and online!

Find out more: parramastudios.com.au

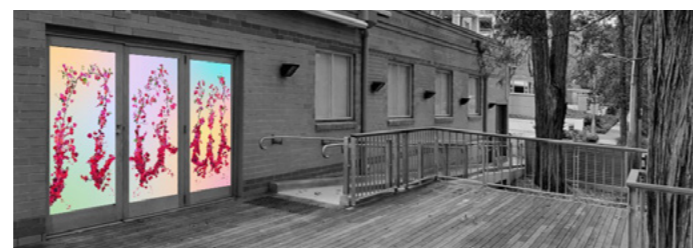


➔ PAS Open Digital Residency artists, (L-R) Amala Groom, Hossein, Maissa Alameddine, Feras Shaheen, Lu Forsberg and Celine Cheung.

Walk our arty streets

Parramatta Artists' Studios' new temporary art projects give us extra incentive to get out and walk our streets this autumn. Interactive and playful painted footpath installations by Tarik Ahlip, Annie McKinnon, Jason Wing and Shay Tobin enliven your stroll through the neighbourhoods of our community. Explore Ermington, Newington and Rydalmere by foot, or take in the works of Si Yi Shen, Nadia Odlum and Chris Dolman on the streets of Epping and in the newly opened Boronia Grove Community Centre.

Find out more: parramastudios.com.au



➔ Si Yi Shen 'In the Moment' mock up 2021, Boronia Grove Community Centre.

What's on for over 55s

Community connection

Our Social Inclusion program works to help frail, aged or disabled people and their carers to feel more included, connected and valued in our community.

Whether it's reconnecting with family, engaging in social activities or how studying would best enhance your life, our staff and volunteers work one-on-one with you to make this happen.

For more information, call 9806 5121 or visit: cityofparramatta.nsw.gov.au/community-care/social-inclusion

Let's Dine Out

Eating out and good conversations are two of life's pleasures and Let's Dine Out makes it easy to do both. If you have registered to receive meals through NDIS or My Aged Care, you may be eligible for subsidised meals at participating restaurants. Transport can be arranged, as can dining out with a small group or a like-minded volunteer.

For more information, call 9806 5121 or visit: cityofparramatta.nsw.gov.au/community-care/food-services

Leisure and Learning Service

Keep an eye out for term 2 activities. Choose from a variety of classes held in Council's community venues or take part on a regular online class. Activities include line dancing, chair yoga, painting, tai chi and more. Registration opens mid-April, with classes starting from 26 April.

Find out more: cityofparramatta.co/term-activities

Meals on Wheels

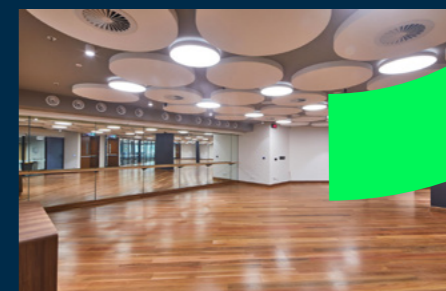
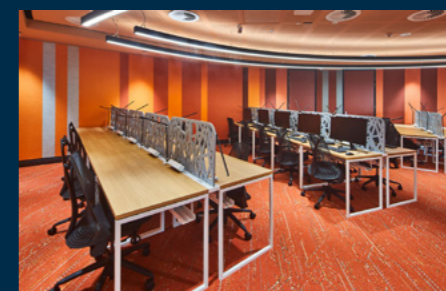
If you're unable to prepare your own meals, we can help. As well as delivering frozen, nutritionally balanced and affordable meals to your door, we provide some cheerful social contact and company. Whether it's you or your loved ones needing a hand, Meals on Wheels provides peace of mind that someone who cares will be regularly checking in.

For more information, call 9806 5121 or visit: cityofparramatta.nsw.gov.au/community-care/food-services

Book a venue

Holding an event and looking for a venue? Council has launched a new online system, 'Bookable' which makes booking any community facility much easier. It allows anyone to make and manage a booking for community centres, halls, meeting rooms, parks, reserves and sportsgrounds via a few simple steps. In alignment with NSW Health, Council follows COVID-safe practices in all venues.

Make a booking: cityofparramatta.nsw.gov.au/living/living-in-parramatta/book-a-venue



Public Spaces Near Me



The Department of Planning, Industry and Environment has launched Public Spaces Near Me, the first state-wide digital map designed to help the community to search for and find information about great public spaces including parks, beaches, ocean pools, high streets, libraries and

galleries – all within walking distance of where they live or wherever they go in NSW. The innovative platform also allows users to create personalised walking routes, which can be saved and shared. Be sure to check out the hidden gems in the City of Parramatta and plan a local walk!

Find out more: dpie.nsw.gov.au/place-design-and-public-spaces/public-spaces-near-me/hidden-gems/city-of-parramatta



[Above] The Parramatta Town Hall is one of the many hidden gems in Parramatta; [Left] The Female Orphan School is one of the many hidden gems in Parramatta.

Beautifying Parramatta

To bring new life to Parramatta's architectural assets and streetscape, Council is offering commercial property owners and tenants within the Parramatta LGA grant funding under the Retail Frontage Improvement Program to improve the visual appearance and quality of their building façade, shopfront, and awning. Given the dramatic increase in residential development, public space transformation, the introduction of light rail and a rapidly growing population, the Retail Frontage Improvement Program is an essential building block to improve the Parramatta retail experience.

Learn more and apply for a Retail Frontage Improvement Program grant: cityofparramatta.co/retail-improvement-program



[Right] Posy & Twine Florist in Telopea used the Retail Frontage Improvement Program to commission a mural for their building façade.



08 Telopea's Sturt and Acacia Parks upgrade

City of Parramatta Council's \$5 million revamp of green spaces in Telopea is soon to be complete. The upgrade at Sturt Park will be completed in coming months and will include the City's only flying fox, improved playground equipment, new nature play area, multi-use court, seating, sheltered picnic areas and barbecues. The skate bowl will be retained and facilities expanded for the benefit of all ages.

The improved Acacia Park is now open to the public and features barbecues, picnic tables, benches, a new walking track with blocks for strength training and resting, and an accessible platform with a unique view of the Parramatta CBD. The upgrades are being funded by the NSW Government through its Precinct Support Scheme.



[Right] The improved Acacia Park features.



Shops and local park in Ermington upgraded

Council has recently completed extensive capital works upgrades to Bartlett Street Shops and Thomas Wemyss Park in Ermington. The community is now enjoying a new local playground with a variety of play elements to engage children of various age groups and abilities. To enhance the look and feel of the Bartlett Street Shops, the community has also been provided with new pavement, shade tree planting, upgraded garden beds and seating.

With support from the Australian Government's Local Roads and Community Infrastructure (LRCI) Program, further improvements have been delivered for park users. Come and visit the new multi-purpose sports court for a game of basketball or netball or have an undercover picnic at one of the new shelters. The installation of a solar-powered pedestrian lighting network from Bartlett Street to Vignes Street has also improved accessibility and safety at dawn and dusk.

Find out more: participate.cityofparramatta.nsw.gov.au/bartlett-street-upgrade



[Right from Top to Bottom] A new multipurpose court for Thomas Wemyss Park; The new public domain at Bartlett Street Shops; Improving access at night for park users.





Shifting gear Cars, buses and ferries to go electric

Net-zero commitments are driving a world-wide electric vehicle (EV) transition and the City of Parramatta is fuelling change locally by implementing a holistic EV strategy that will make Parramatta and Western Sydney future-ready.

Council has partnered with the Western Sydney Regional Organisation of Councils (WSROC) and seven neighbouring councils to develop the Regional Western Sydney Electric Vehicle Roadmap. The plan sets ambitious 2030 targets for transitioning the region to electric transport. Aligned with NSW Government targets, the plan aims for:

- ➔ at least 50% of council fleets to transition to EV
- ➔ 100% buses to be zero-emission
- ➔ 50% of all taxis, car shares and ferries to be zero-emission.

The Regional Western Sydney Electric Vehicle Roadmap will help drive Parramatta's net-zero emission goals.

Transport makes up about one third (5.8m tonnes) of Western Sydney's total emissions, with passenger vehicles accounting for half of that figure. EVs will reduce the region's emissions, reduce pollution, help lessen the impacts of climate change and create new economic opportunities.

Car Park and one at the Rydalmere Operations Centre

- ➔ Council's Development Control Plans now include guidance on the provision of EV infrastructure
- ➔ EV infrastructure is mandated in new buildings
- ➔ Guidelines for the provision of EV charging on Council land are in development.

Find out more: cityofparramatta.nsw.gov.au/sustainable-transport/electric-vehicles

➔ *[Above] EV chargers in Parramatta Station Car Park, one of Council's many EV initiatives designed to reduce pollution and lower emissions.*

We're making the switch

City of Parramatta and Endeavour Energy are halfway through the largest smart LED streetlighting upgrade in the state with 3,000 lights expected to be installed on main roads across the Parramatta LGA by April.

The switch to high-quality, energy-efficient LED lights will save Council and ratepayers about \$6.2 million in operational and maintenance costs over the next 20 years and help the

City meet its carbon neutral goals. The energy savings made by the new streetlights are enough to power Riverside Theatres for three years!

The project recycles materials such as the metals and glass from the old streetlights and ensures packaging from the new LEDs is recycled.

The \$4 million program is a COVID-19 stimulus project fully funded by the Federal Government's Local Roads and Community Infrastructure (LRCI) Program. When complete, 75% of Council's street lighting network will be energy efficient.

Find out more: cityofparramatta.co/led



➔ *In partnership with Endeavour Energy, the electricity network powering Greater Western Sydney, 3,000 new smart LED streetlights will reduce our greenhouse gas emissions by around 36,500 tonnes. Image courtesy of Endeavour Energy.*

Pruning or removing a tree on your property

Before you prune or remove a tree from your residential or business property you may be required to apply for permission. Tree protection controls for most of the Council area generally apply to any tree, mangrove vegetation or palm, whether it is a native or an exotic species that:

- ➔ has a height equal to or exceeding 5 metres
- ➔ forms part of an Aboriginal object, or that is within an Aboriginal place of heritage significance
- ➔ forms part of a heritage item, or that is within a heritage conservation area
- ➔ is located on public land, irrespective of size
- ➔ is listed on the NSW Heritage Register.

Please check with Council to ensure that the tree you want to prune or remove does not require approval from us. Fines may apply.

Find out more: cityofparramatta.nsw.gov.au/environment/city-in-nature/urban-forest/trees-on-your-property

Sign up to our monthly e-newsletter ePULSE

Stay up-to-date on the latest news, events, major construction updates, initiatives and more happening in Parramatta.

Sign up: cityofparramatta.nsw.gov.au/e-pulse



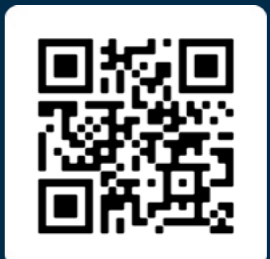
Have you joined the Participate Parramatta community?

Participate Parramatta is Council's easy-to-use online engagement platform where you can have your say on projects, strategies and other initiatives that help shape our city. Throughout 2021, more than 95,000 people visited the engagement platform, with an incredible 6,500 contributions received across all projects. Thank you to everyone who took the time to have their say!

While anyone can visit the site, you will need to register to provide feedback. This allows you to customise your settings and be notified about projects that interest you. Designed to be both informative and interactive, Participate Parramatta is a must to bookmark in 2022.

Council is committed to ensuring that engagement opportunities are accessible to all. If you need more information on other ways you can have your say, please call 1300 617 058 and ask to speak with the Community Engagement team.

Learn more: participate.cityofparramatta.nsw.gov.au



📱 SCAN ME





Photo credit: Vishal Pandey

The Wharf Revue: Can of Worms

The Wharf Revue is setting out to sea again on a journey of satirical discovery – but this time under its own steam. All hands are on deck for a daring adventure as they navigate the dire Straits of COVID, sail round the treacherous Horn of Scomo, and steer well clear of the empty Cape of Pauline, only to be becalmed in the Nationals Bermuda Jacket Triangle before stumbling across a New World, filled with hope and promise! Or not.



Photo credit: Brett Boardman

Girls with Altitude

The superheroes of tomorrow are female and are changing the world. Modern-day role models like Greta Thunberg and Jacinda Ardern are inspiring a whole new generation of young people who want to make a difference. *Girls With Altitude* combines the cartoons of celebrated Australian artist Judy Horacek (*Where is the Green Sheep?*), with the world-class skills of the young artists of the Flying Fruit Fly Circus.



Photo credit: Ian Sutherland

Radical Transparency

FORM Dance Projects is excited to present Dance Bites 2022, *Radical Transparency* by the WE ARE HERE Company. Directed by Emma Saunders, *Radical Transparency* is a rollicking new, one of a kind work that explores the intersection between honesty and artifice, wild and tame, light and dark, process and performance, raw and manufactured.



Photo credit: Dom O'Donnell

Become The One

Winner of the 2018 Playtime Award for New Writing, this funny, smart and challenging drama explores the true meaning of bravery and what it might take to do the right thing – as a lover, as a high-profile sportsman, as a human being – to become the one.



Photo credit: Pier Carthew

Next up at Riverside Theatres...

For music lovers	Mara! Big Band 'Zashto?'	2 March
	The Whitlams: Gaffage and Clink 2022	9 April
	Mozart's Clarinet	13 May
For theatre lovers	Guards at the Taj	24 February – 5 March
	Freud's Last Session	9 – 12 March
	The Wharf Revue: Can of Worms	17 – 19 March
	Orange Thrower	30 March – 2 April
	Breaking the Castle	7 – 9 April
	White Pearl	5 – 7 May
	Chasing Smoke	13 – 14 May
	Become the One	19 – 21 May
	Macbeth	27 May – 4 June
	For dance lovers	Radical Transparency
Double Beat – Sara Black		5 – 7 May
For kids and families	Alphabetical Sydney: All Aboard!	1 April
	Guess How Much I Love You	4 April
	Girls with Altitude	13 – 14 April
	Edward the Emu	30 April

Find out more: riversideparramatta.com.au

What's on at Parramatta Libraries

Read online in many languages

Parramatta library has added a new reading platform called Overdrive which has over 45,000 e-books and e-audiobooks in 15 non-English languages for the community, with titles for both adults and children. The collection is available online from home and will expand as more books become available. All you need is a current City of Parramatta Libraries card and an internet connection.

Find out more: parralibrary.overdrive.com



Audiobooks, resources and more

Other features of the online library include ePlatform for English e-books, BorrowBox for e-audiobooks, Beamafilm for movies and documentaries, IELTS prep courses and many different resources for students of all ages.

View the online library resources at: parra.city/online

What's on at Wentworth Point Community Centre and Library

Upcoming author talk – Heather Morris

When: 6:30pm, Friday 11 March

Where: Wentworth Point Community Centre and Library



Heather Morris, the bestselling author of *The Tattooist of Auschwitz*, is hosting an exciting Q&A event about her upcoming book *Three Sisters*. Her new book explores the heart wrenching story of sisters Cibi, Magda and Livia who make a promise to their father to survive no matter what the cost of living was under Nazi occupation in World War II.

Register now: cityofparramatta.nsw.gov.au/wentworthpointcommunitycentreandlibrary/whats-on



➔ [Above] Bestselling author of *The Tattooist of Auschwitz*, Heather Morris.

Digital magazines at your fingertips

Thousands of digital magazines are also available to library members in over 20 languages, with almost 1,900 English-language magazines alone. The magazines cover topics from home and garden to lifestyle, money, technology, gardening and much more. Install the library app on your phone or tablet and sign in with your library card to start reading.

Discover the magazines available, visit: parra.city/mags



IOSS Annual Report

The Internal Ombudsman Shared Service (IOSS) has released its Annual Report for 2020-21. The report highlights the activities conducted across the three member Councils of City of Parramatta, Cumberland City and Inner West. The IOSS utilises a Triple Governance Track of prevention, education and investigation. The activities in relation to each strategy are outlined in the report. The IOSS is an independent ear responding to complaints and is a service for the community and Council officials.

If you'd like some advice or want to discuss a complaint, call 8757 9044 or email internalombudsman@cityofparramatta.nsw.gov.au

To view the report, visit: cityofparramatta.nsw.gov.au/council/internal-ombudsman

Nappy and sanitary rebate

Save money and the environment by using reusable nappies and absorbent hygiene products. Council is offering residents of the Parramatta area rebates of up to \$150 for the purchase of reusable nappies and sanitary products with proof of purchase.

Find out more: cityofparramatta.nsw.gov.au/nappy-and-sanitary-rebate



More trees to keep our City cool

Increasing our City's tree canopy to reduce urban heat is one of the key actions in our Environmental Sustainability Strategy. Over the next few months, City of Parramatta will start its busiest planting season ever, adding more than 2,600 trees to our regular planting schedule.

The Greening Our City grant program sees Council partner with the NSW Government in association with Local Government NSW as part of an initiative to plant more than one million trees across the Greater Sydney Region by the end of 2022.

The Parramatta Light Rail tree planting project also returns with 120 trees scheduled to be planted in neighbourhood streets and parks this year.

In addition to cooling our city, new trees will also boost biodiversity, support local habitat and enliven our streets, making them more attractive now and for generations to come.

Learn more: cityofparramatta.co/tree-planting



➔ [Above] Greening our city is a priority for 2022. More than 2,600 trees are scheduled to be planted in the City's biggest planting season ever.



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Rosehill Ward

Development Applications:

Since home-delivered copies of many of our local newspapers are no longer available, all Development Applications (DAs), items on exhibition and public notices are available on Council's website at: cityofparramatta.nsw.gov.au

Council Meetings:

Council Meetings are held on the second and forth Monday of each month at 6.30pm. COVID-safe measures will remain in place, including proof of vaccination and wearing a face mask. Find out more: cityofparramatta.nsw.gov.au/councilmeetings

All information is correct at the time of publication. Please refer to Council's website for the latest information: cityofparramatta.nsw.gov.au

For non-English speakers, phone interpretation services are available via TIS National on **131 450**. Easy English and Accessible PDF versions of Parramatta Pulse are available on Council's website.

KOREAN

본 소식지와 관련해 통역 지원이 필요하신 경우, TIS (131 450)에 전화하여 Parramatta Customer Service (9806 5050)를 연결해 달라고 요청하시면 됩니다. 업무시간은 월요일에서 금요일, 오전 8시 30분부터 오후 5시까지입니다.

ARABIC

إذا كنت بحاجة للمساعدة في ترجمة هذه النشرة، اتصل بـ TIS على الرقم 131 450 واطلب منهم الاتصال بـ نيابة عنك بخدمة زبائن باراماتا على الرقم 9806 5050 من الإثنين إلى الجمعة بين الساعة 8:30 صباحاً و 5:00 مساءً.

CHINESE

如果你需要翻译协助阅读这份新闻简报，请联系 TIS，电话 131 450，要求他们代表你接通巴拉玛打市议会顾客服务处，电话 9806 5050。顾客服务处的工作时间是每星期一至星期五，上午8:30至下午5:00。

HINDI

यदि आपको यह सूचना-पत्र समझने में सहायता चाहिए तो कृपया TIS को 131 450 पर फ़ोन करें और उनसे कहें कि आपकी तरफ़ से पैरामाटा कस्टमर सर्विस को 9806 5050 पर फ़ोन करें। यह सेवा सोमवार से शुक्रवार, सुबह 8.30 बजे से शाम 5.00 तक उपलब्ध है।

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