

# 2023 Calendar

## Weekly Bin Collection



No plastic bags & soft plastics in recycling bin



Bin lids must remain closed



Flatten & cut all boxes

[cityofparramatta.nsw.gov.au](http://cityofparramatta.nsw.gov.au)

Waste Hotline: 9806 5544



## AREA 2

Recycling

Garden Organics

E-waste drop off

Chemical Clean Out

Public Holiday

JANUARY						
M	T	W	T	F	S	S
30	31					1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

FEBRUARY						
M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28					

MARCH						
M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

APRIL						
M	T	W	T	F	S	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

MAY						
M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

JUNE						
M	T	W	T	F	S	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

JULY						
M	T	W	T	F	S	S
31					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

AUGUST						
M	T	W	T	F	S	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

SEPTEMBER						
M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

OCTOBER						
M	T	W	T	F	S	S
30	31					1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

NOVEMBER						
M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

DECEMBER						
M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

# What goes in which bin?

## General Waste

- Plastic bags
- Soft plastics
- Polystyrene foam
- Nappies
- Food waste



Weekly

## Garden Organic

- Twigs
- Tree branches
- Grass clippings
- Prunings
- Flowers
- Leaves



**Fortnightly  
(Alternate to  
Recycling)**

## Recycling

**ONLY** 只能放 오직 सिर्फ فقط

- Paper, cartons & cardboard (flattened)
- Steel, aerosol & aluminium cans
- Plastic bottles & containers
- Glass bottles & jars



Fortnightly



SCAN ME

## Items NOT accepted in any bins



Metal & whitegoods



Gas bottles



Medical waste

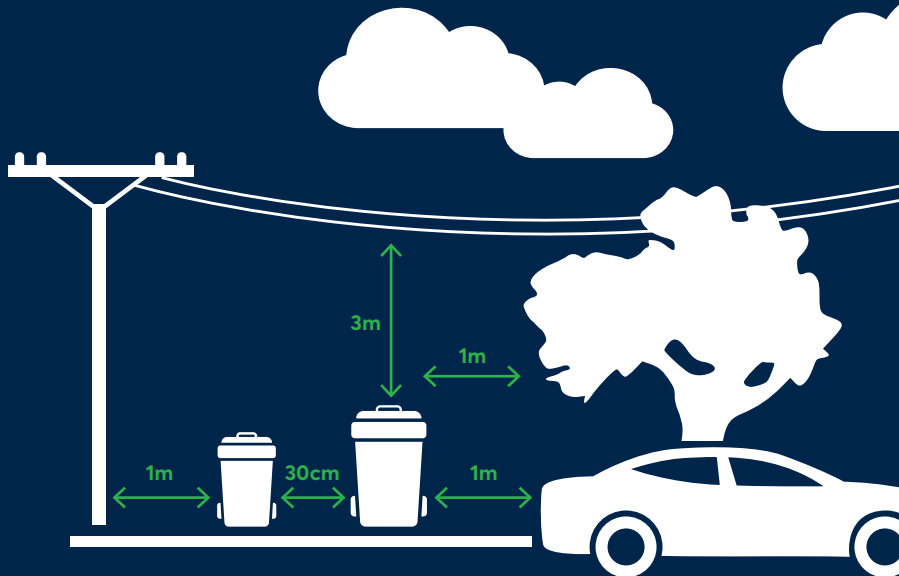


Hazardous waste



Refer to the other pages for safe disposal options

## Correct bin presentation



# Council clean-up

## FREE kerbside clean-up

Residents with a residential garbage service are entitled to four x 2m<sup>3</sup> FREE kerbside clean-ups per calendar year.



### Book your clean-up

Visit [cityofparramatta.nsw.gov.au/waste](https://cityofparramatta.nsw.gov.au/waste)  
or call 1300 580 811



### Put items out the night before

Place your items on the kerbside the night before the booked date to prevent others from adding to it.

## Don't get caught out with illegal dumping fines!

Placing items on the kerb without booking  
OR earlier than your booked date is **ILLEGAL DUMPING** and can result in a fine up to \$4,000.  
Report illegal dumping via our website or call 1800 386 733 (1800 DUMPED).

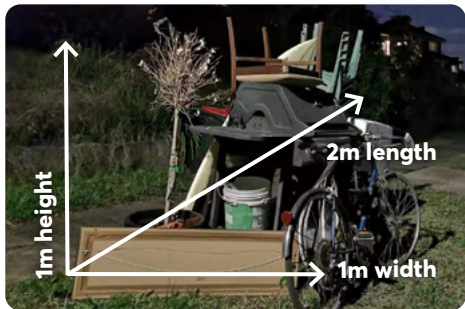


## Keep everyone safe

Remember to check and remove all batteries (includes all children's toys) prior to placing objects out for collection.



SCAN ME



Size restriction of 2 cubic meters (approximately 1 box trailer load) applies to all kerbside collections.

### Items accepted:

- Mattresses
- Branches (bundled, tied with string and less than 1.5m in length)
- Furniture
- Fence paling and timber (bundled and tied)
- Carpet and lino (must be rolled and tied)
- Whitegoods (fridge & freezer need to be de-gassed and doors need to be removed)



### Items not accepted:

- Food scraps and general household garbage
- Tree trunks, thorned bushes, grass clippings and leaves
- Mirrors and sheet glass
- Building material
- Hazardous waste (chemicals, paint, gas bottles, medical waste and asbestos)



Refer to the other pages for safe disposal options

# Problem waste

## Drop off

9am–3pm  
Rydalmere Operations Centre,  
316 Victoria Rd, Rydalmere



### e-Waste Recycling

Sunday 21 May & Sunday 19 Nov 2023

Accepted items include: Televisions, VCR and DVD players, computers, laptops, tablets, stereos, cameras, phones, electrical cords and small household appliances.



### Chemical Clean-up

Sunday 7 May 2023

This free service accepts a range of solvents, cleaners, poisons and other household chemicals. Visit [cleanout.com.au](https://www.cleanout.com.au) for more dates and locations.



## Pick up

### Mobile Recycling Community Service

Book a pick-up to remove problem waste from your home. Visit [problemwaste.com.au](https://www.problemwaste.com.au) or call Council's Waste Hotline on 9806 5544.

Only household quantities accepted, 20kg or 20L maximum.



BBQ gas bottles



Car batteries



Motor oils



Fluoro globes and tubes



Smoke detectors



Computers and televisions



Fire extinguishers



Paint cans



Household batteries



Cooking oils



### Household batteries

- City of Parramatta branch libraries
- Local supermarkets and stores including Woolworths, Aldi, Officeworks and Ikea.



### Household Asbestos

Council offers free collection of loose, bonded fibro/asbestos from residents for volumes under 10 square metres. Phone 9806 5544 or complete a council online booking form. For larger volumes, check the NSW EPA website for licensed asbestos removal contractors.



### Mobile phones

- [mobilemuster.com.au](http://mobilemuster.com.au)
- Telstra, Optus, Vodaphone, Virgin and participating outlets.



### Print cartridges

Australia Post, Officeworks, Harvey Norman, JB HiFi, The Good Guys, Domayne and participating retailers.



### Sharps and syringes

Public sharps disposal bins:

- Public hospitals
- Reg Byrne Community Centre, Darcy Road, Wentworthville
- Participating pharmacies in the local government area

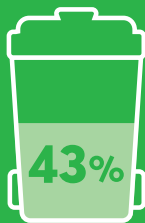




# Further reducing waste

## What is wrong with food waste?

- 43% of our garbage bin is food waste
- All the resources that went into their production and transportation are also wasted
- It produces harmful methane gas in landfill that contributes to climate change



## Avoid food waste



Planing  
your meals



Writing a  
shopping list and  
sticking to it



Buying only  
what you need

Check out the **Love Food Hate Waste** website for more ideas

## Turn it into compost

Learn how to turn food waste into useful compost and get discounted composting equipment from [www.compostrevolution.com.au](http://www.compostrevolution.com.au)

Join the  
**Compost**  **Revolution**

Share your food waste with  
neighbours who compost at  
[www.sharewaste.com](http://www.sharewaste.com)



ShareWaste



# Stop plastic pollution



## What is happening?

- Lightweight plastic bags have been banned from June 2022
- Single-use plastic straws, stirrers, plastic plates, bowls, cutlery, and expanded polystyrene have been banned from November 2022



## Choose to reuse

- Bring your own bottle, bag, cup, lunch box, and cutlery
- Check out **Plastic Free July** website for more ideas



## Be a champion

- Ask your local café to join **Responsible Cafes and Green Caffein**
- Join a community clean-up [cleanupaustraliaday.org.au/join-a-clean-up](http://cleanupaustraliaday.org.au/join-a-clean-up)

# Give things a second life

## Donate it!

- Bower Reuse & Repair Centre [bower.org.au/collections](http://bower.org.au/collections)
- Salvation Army 13 72 58
- Smith Family 1800 024 069
- Vinnies 9890 8424
- Anglicare 9635 1783
- Red Cross 9689 1432



## Fix it!

The Bower offers FREE and low-cost repair options  
[bower.org.au/fix](http://bower.org.au/fix)

## Sell & return it!

- [freecycle.org](http://freecycle.org)
- [garagesaletrail.com.au](http://garagesaletrail.com.au)
- [gumtree.com.au](http://gumtree.com.au)
- Local Facebook pay it forward groups
- Businesses' take back programs (e.g. Ikea, H&M, Zara, Sheridan etc.)



For more reuse options, check The Bower's Reuse Database online.

# Contacting Council & others

## Report issues with bins

- Missed bin collections
- Damaged bins
- Bins that have gone missing

### Online

Go to [lead.me/BinRequests](https://lead.me/BinRequests)

To submit request select

**Residential and Business Waste Service**



### Phone

**Waste Hotline** 9806 5544

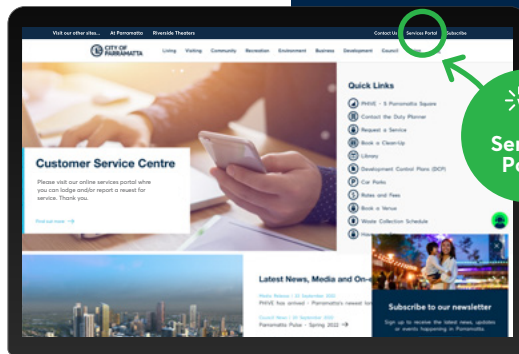
### In person

**PHIVE**, 5 Parramatta Square, Parramatta  
Monday to Thursday: 9am – 8pm  
Friday to Sunday: 9am – 5pm  
(excluding Public Holidays)

## Request a change of service

- Additional bins
- Change in bin sizes

The property owner needs to complete the Domestic Waste Service Form via [lead.me/ServiceChange](https://lead.me/ServiceChange)



**Services  
Portal**



**LIVEABLE  
PARRAMATTA**

Follow us on [facebook.com/liveableparramatta](https://facebook.com/liveableparramatta) for workshops, events and service updates, and other environmentally friendly offerings





### Litter

- Report littering from vehicle to the EPA online
- Join or organise a voluntary clean-up via [www.cleanupaustralia.com.au](http://www.cleanupaustralia.com.au)



### Construction and demolition waste

Brick, concrete, gyprock and more. Visit [businessrecycling.com.au](http://businessrecycling.com.au) for recycling options.



### Waste and Recycling Centres

(fees may apply)

- Homebush Bay – Old Hill Link 8645 4304
- Seven Hills – 29 Powers Road 1300 651 116
- North Ryde – 145 Wicks Road 8645 4304



### Trolleys

Report abandoned trolley to retailers

- Woolworths, Big W or Dan Murphy's – 1800 641 497
- Coles, Kmart, Target or First Choice Liquor – 1800 876 553
- Bunnings – 1300 554 777
- OfficeWorks – 1300 633 423
- Aldi – 13 25 34

### Other Recycling Initiatives

- **Officeworks:** Stationery, cartridges & electronics
- **Treading Lightly** (at participating retailers): Footwear
- **Big W:** Toys
- **Myers & David Jones:** Cosmetics.

For other hard to recycle items visit [terracycle.com.au](http://terracycle.com.au) or [recyclingnearyou.com.au](http://recyclingnearyou.com.au) for more information



All information stated in this calendar is correct at time of printing and subject to changes. Check website or follow us on Facebook to be notified of any updates.

## English

If you need the assistance of an interpreter, please call TIS on 131 450 and ask them to contact City of Parramatta Council's Waste Hotline on 02 9806 5544 Monday to Friday 8.30am–4.30pm.

### KOREAN

본 소식지와 관련해 통역 지원이 필요하신 경우, TIS (131 450)에 전화하여 Parramatta Customer Service (9806 5050)를 연결해 달라고 요청하시면 됩니다. 업무시간은 월요일에서 금요일, 오전 8시 30분부터 오후 5시까지입니다.

### ARABIC

إذا كنت بحاجة للمساعدة في ترجمة هذه النشرة، اتصل بـ TIS على الرقم 131 450 واطلب منهم الاتصال نيابة عنك بخدمة زبائن باراماتا على الرقم 9806 5050 من الإثنين إلى الجمعة بين الساعة 8:30 صباحاً و 5:00 مساءً.

### CHINESE

如果你需要翻译协助阅读这份新闻简报，请联系 TIS，电话 131 450，要求他们代表你接通巴拉玛打市议会顾客服务处，电话 9806 5050。顾客服务处的工作时间是每星期一至星期五，上午8:30至下午5:00。

### HINDI

यदि आपको यह सूचना-पत्र समझने में सहायता चाहिए तो कृपया TIS को 131 450 पर फ़ोन करें और उनसे कहें कि आपकी तरफ़ से पैरामाटा कस्टमर सर्विस को 9806 5050 पर फ़ोन करें। यह सेवा सोमवार से शुक्रवार, सुबह 8.30 बजे से शाम 5.00 तक उपलब्ध है।