

Parramatta Square Car Park – FAQ

When will the new car park open?

The car park officially opened on Monday 3 July 2023 after an initial testing period.

Why was the car park built?

Council was able to utilise the limited space underneath PHIVE to create more available parking for the City. The car park will be known as Parramatta Square Car Park and is designed to serve the Parramatta Square precinct, particularly business and restaurant patrons.

Where is the car park?

The car park is built within the basement of PHIVE (5 Parramatta Square), Parramatta's newest library and community hub. Car entry is via the corner of Smith & Darcy Street.

Why is it called Parramatta Square Car Park?

The car park was named Parramatta Square Car Park as it designed to serve the Parramatta Square precinct, particularly business and restaurant patrons.

How do I access the car park by car?

Car entry is via the corner of Smith & Darcy Street.

How do I access the public domain from the car park?

You can access the public domain through PHIVE (5 Parramatta Square) building lifts during PHIVE business hours only.

24/7 access to Parramatta Square public domain, restaurants, and cafes is available via 4 Parramatta Square public lifts to Lower Ground (LG) Level. Please follow the yellow car park pedestrian crossing markings and signage to access the public lifts.

Contact us:

council@cityofparramatta.nsw.gov.au | 02 9806 5050
@cityofparramatta | PO Box 32, Parramatta, NSW 2124
ABN 49 907 174 773 | [cityofparramatta.nsw.gov.au](https://www.cityofparramatta.nsw.gov.au)

How do I access the car park from the public domain?

You can access the car park through the PHIVE (5 Parramatta Square) foyer lifts during PHIVE business hours only.

You can access the car park 24/7 via 4 Parramatta Square public domain lifts located in the underground pedestrian link between Parramatta Square and the train station entry. Follow the corridor behind Harvey's Sandwiches and Rose & Co. Florist. Follow the signage to the car park lifts.

What are PHIVE's business hours?

Monday to Thursday: 9am – 8pm

Friday to Sunday: 9am – 5pm

Closed Public Holidays

How do you pay for parking?

There are 2 cashless pay station is located within the car park near the PHIVE building entry, or you can also make payment at the exit.

How much is it?

Day	Time	Cost
Monday - Sunday	0 – 1 Hour	\$5.00
	1 – 2 Hours	\$10.00
	2 – 3 Hours	\$25.00
	3 – 4 Hours	\$40.00
	4 – 5 Hours	\$55.00
	5 – 18 Hours	\$70.00
	18 – 24 Hours	\$80.00

*Rates apply from time of entry to time of exit. Entry is subject to the Terms and Conditions located at entry.

Why is the car park not free?

There are many ongoing costs to running and maintaining the car park so it remains safe, clean and operational for the community.

Why is it more expensive than other Parramatta car parks?

The pricing has been set to encourage short-stay parking, and ensure regular turnover of the limited 69 car spaces. This car park is ideal for short stays up to 2 hours, perfect for visiting Parramatta Square restaurants and businesses. (For longer stays, parking is available at a lower price within the nearby Parramatta Station Car Park – a short walk from Parramatta Square.)

What are the features of the car park?

Parramatta Square Car Park offers 24/7 access, ticketless and cashless convenience, accessible parking, and competitive short-stay pricing.

How many car spaces are there?

Council was able to utilise the limited space underneath PHIVE to create more available parking for the City. The Parramatta Square Car Park offers 69 parking bays, including 2 accessible bays.

Is accessible parking available?

Yes, there are 2 accessible bays.