



**CITY OF
PARRAMATTA**

Delivery Program 2022-26, Operational Plan & Budget 2024/25

Part 6: Fees & Charges

RefNo	Name	Pricing Policy Category	GST	Year 23/24	Year 24/25			Increase %	Increase \$
				Fee (incl. GST)	Fee (excl. GST)	GST	Fee (incl. GST)		

LEARN TO SWIM [continued]

1113	Child per lesson (non-Parramatta LGA) Epping Aquatic Centre ONLY	C	N	\$12.40	\$12.90	\$0.00	\$12.90	4.03%	\$0.50
1114	Aquatic / Life Saving Program – Price on application Epping Aquatic Centre ONLY – Private learn to swim lessons (Per Lesson)	C	N	\$74.40	\$77.00	\$0.00	\$77.00	3.49%	\$2.60
1115	Aqua/Dry Programs	C	N	Price on application					

11.1.5 PUBLIC PROGRAMS

Per person

Note: that it is not appropriate to determine fees for individual programs – programs provided vary constantly based on community needs, seasonal variances etc. Some programs will cross subsidise others

11.1.5.1 SQUAD RATES

1116	Term Fees (1 session per week) 10 Sessions per term (NSW Gov Sch Term)	C	Y	\$160.00	\$150.91	\$15.09	\$166.00	3.75%	\$6.01
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11.1.5.2 SQUAD RATES – CONCESSION

1117	Term Fees (1 session per week) 10 Sessions per term (NSW Gov Sch Term)	C	Y	\$140.00	\$131.72	\$13.17	\$144.90	3.50%	\$4.90
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Aquatic Centres may throughout the year deliver promotional activities specifically for aquatic programs these promotional activities are to be endorsed and approved by management before engagement with the community

11.2 PARRAMATTA AQUATIC CENTRE

Note: Full conditions, inclusions and exclusions associated with fees will be available from the PAC website. Under Section 610E of the Local Government Act 1993 Council may reduce a fee as part of a marketing campaign or social benefit program under the pricing principle of stimulus (D) or equity (F). Such a campaign will be determined under delegation to the Executive Director Community Services.

Transaction fees and surcharges are charged as per the Financial institution's charges and are subject to change. Currently fees are \$0.30 per online transaction. Online transactions and counter sales have a credit card surcharge depending on card used: 1.4% on Visa and Mastercard (debit and credit); 3.3% on Amex (online only); and an additional 1.1% for international cards. Cash is not accepted.

11.2.1 AQUATIC FACILITIES

1118	Adult Entry (ages 18 and over) - Single Entry	C	Y	\$8.70	\$8.27	\$0.83	\$9.10	4.60%	\$0.40
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RefNo	Name	Pricing Policy Category	GST	Year 23/24	Year 24/25			Increase %	Increase \$
				Fee (incl. GST)	Fee (excl. GST)	GST	Fee (incl. GST)		

AQUATIC FACILITIES [continued]

1119	Child Entry (ages 6 to 17 inclusive) - Single Entry	C	Y	\$5.50	\$5.18	\$0.52	\$5.70	3.64%	\$0.20
1120	Spectator Fee - Single Entry	C	Y	\$4.20	\$4.00	\$0.40	\$4.40	4.76%	\$0.20
1121	Child Entry (ages 5 and under) – Free	A	Y	No fee					
1122	NSW Police, Pilot and Defence Force Swim Assessment	C	Y	\$10.00	\$9.41	\$0.94	\$10.35	3.50%	\$0.35
1123	Family Entry (2 adults and 2 children) - Single Entry	C	Y	\$21.00	\$20.00	\$2.00	\$22.00	4.76%	\$1.00
1124	Family Entry A1 (1 adult and 3 children) - Single Entry	C	Y	\$19.00	\$18.00	\$1.80	\$19.80	4.21%	\$0.80
1125	Family Entry A2 (1 adult and 4 children) - Single Entry	C	Y	\$23.00	\$21.82	\$2.18	\$24.00	4.35%	\$1.00
1126	Family B1 (2 adults + 3 children) - Single Entry	C	Y	\$25.00	\$23.64	\$2.36	\$26.00	4.00%	\$1.00
1127	Family B2 (2 adults + 5 or 6 children) - Single Entry	C	Y	\$33.50	\$31.82	\$3.18	\$35.00	4.48%	\$1.51
1128	Family C (8 + people) - Single Entry	C	Y	\$42.00	\$39.55	\$3.95	\$43.50	3.57%	\$1.50
1129	Concession Entry - Single Entry	C	Y	\$5.50	\$5.18	\$0.52	\$5.70	3.64%	\$0.20

Holders of a Pensioner Concession Card, Health Care Card or Commonwealth Seniors Health Card issued by Centrelink or a Pensioner Concession Card issued by Department of Veterans' Affairs, concession eligible Student card (school, TAFE, University or other formal educational provider)

1130	Free Aquatic entry for seniors and disability card holders	C	Y							100% Discount
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Council is to dedicate one day each week (Tuesday) for free entry for seniors who are eligible for Senior's Card under NSW Government's scheme and disability card holders and their carers to Council's aquatic centres and reside in the Parramatta LGA

1131	School Groups (subject to official booking made prior to entry – school hours only 9:00am – 3:00pm)	C	Y	\$4.80	\$4.55	\$0.45	\$5.00	4.17%	\$0.20
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				Fee (incl. GST)	Fee (excl. GST)	GST	Fee (incl. GST)		

11.2.1.1 OTHER ENTRY FEES – POOLS

1134	4 Hour Inflatable Use - Swim Test required		Y	\$0.00	\$7.00	\$0.70	\$7.70	∞	\$7.70
4 Hour Inflatable Use - Swim Test required - 5 years and older ONLY 4 Hour Inflatable Use - Swim Test required - 5 years and older ONLY									
1132	School Group Entry per person Monday - Friday School Term 9:00am - 3:00pm ONLY	F	Y	\$4.80	\$4.54	\$0.45	\$5.00	4.17%	\$0.20
Subject to official booking made in advance. School hours only, 9:00am-3:00pm.									
1133	School Picnic Day - LGA Schools		Y	\$0.00	\$11.36	\$1.14	\$12.50	∞	\$12.50
1135	School Picnic Day - NON - LGA Schools - per student		Y	\$0.00	\$12.00	\$1.20	\$13.20	∞	\$13.20

11.2.1.2 POOL ENTRY VISIT PASSES

1136	Adult 20 Visit Pass	C	Y	\$148.01	\$139.55	\$13.95	\$153.50	3.71%	\$5.50
1137	Child and Concession 20 Visit Pass	C	Y	\$84.00	\$79.09	\$7.91	\$87.00	3.57%	\$3.00
Children 17 years and under and Holders of a Pensioner Concession Card, Health Care Card or Commonwealth Seniors Health Card issued by Centrelink or a Pensioner Concession Card issued by Department of Veterans' Affairs, concession eligible Student card (school, TAFE, University or other formal educational provider)									
1138	Adult 10 Visit Pass	C	Y	\$78.50	\$74.09	\$7.41	\$81.50	3.82%	\$3.00
1139	Child / Concession 10 Visit Pass	C	Y	\$45.00	\$42.73	\$4.27	\$47.00	4.44%	\$2.00
1140	Spectator 10 visit pass	C	Y	\$37.80	\$35.91	\$3.59	\$39.50	4.50%	\$1.70

11.2.1.3 SAUNA/SPA/STEAM

Patrons over the age of 16 years.

1141	Member entry to Sauna/ Steam/Spa - (Per 30 min session)	N	Y	\$9.30	\$8.82	\$0.88	\$9.70	4.30%	\$0.41
Can be used by membership holders who do not Sauna/Steam/Spa included within their membership.									
1142	Sauna/Steam/ Spa (includes pool entry) - (Per 30 min session)	C	Y	\$18.00	\$17.09	\$1.71	\$18.80	4.44%	\$0.80
1143	Concession: Sauna/Steam/ Spa (Includes pool entry) - (Per 30 min session)	C	Y	\$15.00	\$14.18	\$1.42	\$15.60	4.00%	\$0.60

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				Fee (incl. GST)	Fee (excl. GST)	GST	Fee (incl. GST)		

SAUNA/SPA/STEAM [continued]

1144	Sauna/Steam/ Spa 10 Visit Pass (includes pool entry) - (30 min session per visit)	C	Y	\$162.00	\$152.73	\$15.27	\$168.00	3.70%	\$6.00
1145	Concession: Sauna/Steam/ Spa 10 Visit Pass (Includes pool entry) - (30 min session per visit)	C	Y	\$135.00	\$127.27	\$12.73	\$140.00	3.70%	\$5.00
1146	Sauna/Steam/ Spa 20 Visit Pass (Includes pool entry)- (30 min session per visit)	C	Y	\$306.00	\$288.18	\$28.82	\$317.00	3.59%	\$11.00
1147	Concession: Sauna/Steam/ Spa 20 Visit Pass (Includes pool entry)- (30 min session per visit)	C	Y	\$255.00	\$240.00	\$24.00	\$264.00	3.53%	\$9.00

11.2.2 WELLNESS / FITNESS FACILITIES

1148	Adult entry (includes pool access) - Per single entry	C	Y	\$23.00	\$21.82	\$2.18	\$24.00	4.35%	\$1.00
1149	Concession Entry (includes pool access) - Per single entry	C	Y	\$19.00	\$18.00	\$1.80	\$19.80	4.21%	\$0.80

Holders of a Pensioner Concession Card, Health Care Card or Commonwealth Seniors Health Card issued by Centrelink or a Pensioner Concession Card issued by Department of Veterans' Affairs, concession eligible Student card (school, TAFE, University or other formal educational provider)

1150	Adult 20 Visit Pass	C	Y	\$414.00	\$390.00	\$39.00	\$429.00	3.62%	\$15.00
1151	Concession 20 Visit Pass	C	Y	\$342.00	\$321.82	\$32.18	\$354.00	3.51%	\$12.00

11.2.2.1 PERSONAL TRAINING AND ASSESSMENTS

1161	Exercise Physiology (EP) (60min)		Y	\$0.00	\$109.09	\$10.91	\$120.00	∞	\$120.00
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Standard rate offered by EPs employed at Council for 60 minutes

1157	Fitness Scan and Assessment	N	Y	\$40.00	\$37.73	\$3.77	\$41.50	3.75%	\$1.50
1152	Personal Training 1:1 - 1 hour session - 3 session pack	N	Y	\$202.50	\$190.91	\$19.09	\$210.00	3.70%	\$7.50

RefNo	Name	Pricing Policy Category	GST	Year 23/24	Year 24/25			Increase %	Increase \$
				Fee (incl. GST)	Fee (excl. GST)	GST	Fee (incl. GST)		

PERSONAL TRAINING AND ASSESSMENTS [continued]

1159	Personal Training 1:1 - 30 minute session	N	Y	\$50.00	\$47.27	\$4.73	\$52.00	4.00%	\$2.01
1155	Personal Training 1:1 - 30 minute session - 10 session pack	N	Y	\$450.00	\$423.64	\$42.36	\$466.00	3.56%	\$16.00
1156	Personal Training 1:1 - 30 minute session - 3 session pack	N	Y	\$135.00	\$127.27	\$12.73	\$140.00	3.70%	\$5.00
1160	Personal Training Small Group (2 to 4) - 1 hour session per person	N	Y	\$68.00	\$64.09	\$6.41	\$70.50	3.68%	\$2.50
1153	Personal Training Small Group (2 to 4) - 1 hour session per person - 10 session pack	N	Y	\$612.00	\$576.36	\$57.64	\$634.00	3.59%	\$22.00
1154	Personal Training Small Group (2 to 4) - 30 minute session per person	N	Y	\$40.00	\$37.73	\$3.77	\$41.50	3.75%	\$1.50
1158	Personal Training Small Group (2 to 4) - 30 minute session per person - 10 session pack	N	Y	\$360.00	\$339.09	\$33.91	\$373.00	3.61%	\$13.00
1162	Personal training Session – 1 hour	C	Y	\$75.00	\$70.91	\$7.09	\$78.00	4.00%	\$3.00
1163	Personal Training Session – 1 hour/5 session pack	C	Y	\$350.00	\$330.00	\$33.00	\$363.00	3.71%	\$13.00
1164	Personal Training Session – 1 hour/10 session pack	C	Y	\$650.00	\$611.82	\$61.18	\$673.00	3.54%	\$23.00

11.2.2.2 PERSONAL TRAINING - FORTNIGHTLY DIRECT DEBIT

1167	Personal Training 1:1 - per 1 hour session - Direct Debit agreement	N	Y	\$70.00	\$65.91	\$6.59	\$72.50	3.57%	\$2.50
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				Fee (incl. GST)	Fee (excl. GST)	GST	Fee (incl. GST)		

PERSONAL TRAINING - FORTNIGHTLY DIRECT DEBIT [continued]

1166	Personal Training 1:1 - per 30 minute session - Direct Debit agreement	N	Y	\$45.00	\$42.73	\$4.27	\$47.00	4.44%	\$2.00
1165	Personal Training Small Group (2 to 4) - per 1 hour session per person - Direct Debit agreement	N	Y	\$61.00	\$57.73	\$5.77	\$63.50	4.10%	\$2.51

11.2.3 MEMBERSHIPS

1168	Replacement membership RFID Tag or Wristband item		Y	\$6.00	\$5.64	\$0.56	\$6.20	3.33%	\$0.21
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11.2.3.1 FULL MEMBERSHIP

See PAC website for full details of membership inclusions. Prices reflect a weekly amount, but are charged fortnightly under a Direct Debit agreement.

1170	Health & Wellness Foundation Membership		Y	\$0.00	\$18.18	\$1.82	\$20.00	∞	\$20.00
1169	Public Transport and Active Transport Incentive	A	Y	10% discount					

A 10% discount on adult and concession membership for those who do not utilise parking. If you do use the parking on any occasion, ordinary fees will apply without membership discounts.

1171	Adult Full Membership per week debited fortnightly	C	Y	\$22.00	\$20.91	\$2.09	\$23.00	4.55%	\$1.00
1172	Concession Full Membership weekly cost debited fortnightly	C	Y	\$18.00	\$17.09	\$1.71	\$18.80	4.44%	\$0.80

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1173	Adult Off-Peak Membership (10:00am – 3:00pm only) weekly cost debited fortnightly	C	Y	\$18.00	\$17.09	\$1.71	\$18.80	4.44%	\$0.80
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RefNo	Name	Pricing Policy Category	GST	Year 23/24	Year 24/25			Increase %	Increase \$
				Fee (incl. GST)	Fee (excl. GST)	GST	Fee (incl. GST)		

FULL MEMBERSHIP [continued]

1174	Concession Off-Peak Membership (10:00am – 3:00pm only) weekly cost debited fortnightly	C	Y	\$15.00	\$14.18	\$1.42	\$15.60	4.00%	\$0.60
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11.2.3.2 MEMBERSHIPS: SWIM MEMBERSHIP

See PAC website for full details of membership inclusions. Prices reflect a weekly amount, but are charged fortnightly under a Direct Debit agreement. Excludes swim school programs and events.

1178	Adult Swim Membership. Weekly cost debited fortnightly.	N	Y	\$17.50	\$16.55	\$1.65	\$18.20	4.00%	\$0.70
1175	Child Swim Membership. Weekly cost debited fortnightly.	F	Y	\$11.50	\$10.82	\$1.08	\$11.90	3.48%	\$0.40
1176	Concession 3 Month Swim Membership. Total cost.	F	Y	\$198.00	\$186.36	\$18.64	\$205.00	3.54%	\$7.00

Holders of a Pensioner Concession Card, Health Care Card or Commonwealth Seniors Health Card issued by Centrelink or a Pensioner Concession Card issued by Department of Veterans' Affairs, concession eligible Student card (school, TAFE, University or other formal educational provider)

1177	Concession Swim Membership. Weekly cost debited fortnightly.	F	Y	\$11.50	\$10.82	\$1.08	\$11.90	3.48%	\$0.40
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Holders of a Pensioner Concession Card, Health Care Card or Commonwealth Seniors Health Card issued by Centrelink or a Pensioner Concession Card issued by Department of Veterans' Affairs, concession eligible Student card (school, TAFE, University or other formal educational provider)

1179	Public Transport and Active Transport Incentive	A	Y	10% discount					
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A 10% discount on adult and concession membership for those who do not utilise parking. If you do use the parking on any occasion, ordinary fees will apply without membership discounts.

1180	Concession 6 Month Swim Membership. Total cost.	F	N	\$320.00	\$331.20	\$0.00	\$331.20	3.50%	\$11.20
1181	Child 3 Months Swim Membership. Total cost.	C	Y	\$198.00	\$186.36	\$18.64	\$205.00	3.54%	\$7.00
1182	Adult 3 Month Swim Membership. Total cost.	C	Y	\$287.00	\$270.00	\$27.00	\$297.00	3.48%	\$10.00
1183	Child 6 Month Swim Membership. Total cost.	C	Y	\$352.00	\$331.82	\$33.18	\$365.00	3.69%	\$13.00

RefNo	Name	Pricing Policy Category	GST	Year 23/24	Year 24/25			Increase %	Increase \$
				Fee (incl. GST)	Fee (excl. GST)	GST	Fee (incl. GST)		

MEMBERSHIPS: SWIM MEMBERSHIP [continued]

1184	Adult 6 Months Swim Membership. Total cost.	C	Y	\$478.50	\$450.23	\$45.02	\$495.25	3.50%	\$16.75
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11.2.3.3 MEMBERSHIPS: FITNESS ONLY MEMBERSHIP

See PAC website for full details of membership inclusions. Prices reflect a weekly amount, but are charged fortnightly under a Direct Debit agreement.

1185	GYM Only Adult Membership. Weekly cost charged fortnightly.	N	Y	\$20.00	\$18.82	\$1.88	\$20.70	3.50%	\$0.70
1186	GYM Only Concession Membership. Weekly cost charged fortnightly.	F	N	\$15.45	\$16.00	\$0.00	\$16.00	3.56%	\$0.55

Holders of a Pensioner Concession Card, Health Care Card or Commonwealth Seniors Health Card issued by Centrelink or a Pensioner Concession Card issued by Department of Veterans' Affairs, concession eligible Student card (school, TAFE, University or other formal educational provider)

1187	Public Transport and Active Transport Incentive	A	Y							10% discount
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A 10% discount on adult and concession membership for those who do not utilise parking. If you do use the parking on any occasion, ordinary fees will apply without membership discounts.

11.2.3.4 FAMILY MEMBERSHIP (UP TO NOMINATED 2 ADULTS AND 2 CHILDREN OR 1 ADULT AND 3 CHILDREN)

Excludes swim school programs and events

1188	Family 6 months Swim Membership. Total Cost.	C	Y	\$595.00	\$560.00	\$56.00	\$616.00	3.53%	\$21.00
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Nominated up to two adults and two children or one adult and three children.

1189	Each additional child on the 6 month family membership	C	Y	\$150.00	\$141.18	\$14.12	\$155.30	3.53%	\$5.30
1190	Family 3 Months Swim Membership	C	Y	\$312.50	\$294.55	\$29.45	\$324.00	3.68%	\$11.50
1191	Each additional child on the 3 month family membership	C	Y	\$84.00	\$79.09	\$7.91	\$87.00	3.57%	\$3.00

11.2.3.5 CORPORATE MEMBERSHIPS

Corporate memberships subject to specific agreements being made with an employer. More information can be obtained from Parramatta Aquatic Centre management.

1192	City of Parramatta Council Staff Membership	N	Y	25% discount on available Adult and Family Membership packages.					
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RefNo	Name	Pricing Policy Category	GST	Year 23/24	Year 24/25			Increase %	Increase \$
				Fee (incl. GST)	Fee (excl. GST)	GST	Fee (incl. GST)		

CORPORATE MEMBERSHIPS [continued]

1193	Corporate Membership	N	Y	15% discount on available Adult and Family membership packages.					
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11.2.4 AQUATIC PROGRAMMING

11.2.4.1 SWIM SCHOOL PROGRAMS

Prices applicable to both weekly programs and holiday intensives.

1196	Concession Cost per lesson.	F	N	\$15.50	\$16.00	\$0.00	\$16.00	3.23%	\$0.50
1195	Multiple Classes per week discount	G	N	10% discount					

Discount for multiple classes registered for per week. Excludes School Holiday Intensives.

1197	Other public aquatic programs		Y	As advertised.					
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Fees are determined for individual programs on a cost recovery basis or based on community need and seasonal variances. Some programs will cross subsidise others. Price subject to program duration and equipment provided.

1198	School Swimming & Water Safety Program 45 minute class LGA School		N	\$0.00	\$12.50	\$0.00	\$12.50	∞	\$12.50
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School Swimming & Water Safety Program 45 minute class LGA School
School Swimming & Water Safety Program 45 minute class LGA School

1194	School Swimming & Water Safety Program 45 minute class NON - LGA School		N	\$0.00	\$14.00	\$0.00	\$14.00	∞	\$14.00
1199	Adult Cost per lesson – 1 lesson per week	C	N	\$21.00	\$22.00	\$0.00	\$22.00	4.76%	\$1.00
1200	Child Cost per lesson – 1 lesson per week	C	N	\$21.00	\$22.00	\$0.00	\$22.00	4.76%	\$1.00

11.2.4.2 SWIM SQUAD PROGRAMS

Squad programs are charged based on expectations of participation. Quoted prices are per week, charged by direct debit fortnightly. Each Squad level is subject to the level(s) being offered at that time.

1201	Bronze Squad per week - (60 minutes: 2-3 sessions per week)	N	Y	\$27.50	\$25.87	\$2.59	\$28.45	3.45%	\$0.95
1202	Silver Squad per week - (75 minutes: 3-5 sessions per week)	N	Y	\$40.00	\$37.63	\$3.76	\$41.40	3.50%	\$1.40

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				Fee (incl. GST)	Fee (excl. GST)	GST	Fee (incl. GST)		

SWIM SQUAD PROGRAMS [continued]

1203	Gold Squad per week - (90 minutes: 3-5 sessions per week)		Y	\$47.50	\$44.68	\$4.47	\$49.15	3.47%	\$1.65
1204	Adult Squad per week - (60 -75 minutes depending on grade: 1-2 sessions per week)		Y	\$0.00	\$37.64	\$3.76	\$41.40	∞	\$41.40
1205	Private Swimming Lesson - (75 minutes: 3-5 sessions per week)	N	Y	\$67.50	\$61.36	\$6.14	\$67.50	0.00%	\$0.00

Per 30 minute session

1206	Transition from Learn to Swim - (75 minutes: 3-5 sessions per week)	N	Y	\$21.00	\$19.77	\$1.98	\$21.75	3.57%	\$0.75
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Stroke correction squads, per lesson.

1207	Other public programs	N	Y	Price on application or as advertised.					
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Other public programs fees are determined for individual programs on a cost recovery basis or based on community need and seasonal variances. Some programs will cross subsidise others. Price subject to program duration and equipment provided.

11.2.5 CARNIVALS, EVENTS AND FACILITY HIRE

1208	Inflatable 4 Hour Day Pass		Y	\$0.00	\$10.00	\$1.00	\$11.00	∞	\$11.00
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11.2.5.1 SWIMMING CARNIVAL

Use of additional areas of the facility will attract additional hire rates. Monday – Friday ONLY

1209	Swimming Carnival (Day) – full day (Schools within Parramatta LGA)	C	Y	\$650.00	\$611.59	\$61.16	\$672.75	3.50%	\$22.75
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Up to 6 hours / 9:00am – 15:00pm – use of the 50m pool only (Parramatta LGA School ONLY) includes 1 lifeguard for every 100 students. Pool entry for each participant charged separately.

1210	Swimming Carnival (Day) – full day (Schools outside Parramatta LGA)	C	Y	\$750.00	\$705.68	\$70.57	\$776.25	3.50%	\$26.25
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Up to 6 hours / 9:00am – 15:00pm – use of the 50m pool only (Schools outside of Parramatta LGA) includes 1 lifeguard for every 100 students. Entry fees per participant charged separately.

11.2.5.2 SWIMMING CARNIVAL – OTHER CHARGES

1211	Cancellation Fee	C	Y	\$300.00	\$272.73	\$27.27	\$300.00	0.00%	\$0.00
1212	Cleaning Fee	C	Y	\$200.00	\$188.18	\$18.82	\$207.00	3.50%	\$7.00

RefNo	Name	Pricing Policy Category	GST	Year 23/24	Year 24/25			Increase %	Increase \$
				Fee (incl. GST)	Fee (excl. GST)	GST	Fee (incl. GST)		

SWIMMING CARNIVAL – OTHER CHARGES [continued]

1213	Additional Supervising Staff (pp p/hr)	C	Y	\$60.01	\$56.82	\$5.68	\$62.50	4.15%	\$2.50
1214	Late Fee (per 15 mins or part thereof)	C	Y	\$60.01	\$56.82	\$5.68	\$62.50	4.15%	\$2.50
1215	Swimming Carnival (Evening) – after 6pm (Plus normal Pool entry)	C	Y	Price provided on application + Normal Pool Entry (+ GST)					

Full cost recovery

11.2.5.3 WATERPOLO GAMES AND TRAINING

1216	Water Polo Games - Single Entry	C	Y	\$9.50	\$9.00	\$0.90	\$9.90	4.21%	\$0.40
1217	Waterpolo Training per person (Minimum charge of 20 players per game) - Per session	C	Y	\$8.50	\$8.00	\$0.80	\$8.80	3.53%	\$0.30
1218	Water Polo Per Hour (in addition to admission fee)	C	Y	\$65.00	\$61.36	\$6.14	\$67.50	3.85%	\$2.50

11.2.5.4 ROOM HIRE: PLUS POOL/GYM ENTRY WHERE APPLICABLE

11.2.5.4.1 ACTIVITY ROOM (DYANMILA NGURANG) AND BIRTHDAY PARTIES

1219	Activity Room/ per hour/ plus pool entry (Monday – Friday) minimum 2 hours	C	Y	\$55.00	\$51.82	\$5.18	\$57.00	3.64%	\$2.00
1220	Party Room/ per hour/ plus pool entry (Saturday/ Sunday/Public Hol) minimum 2 hours	C	Y	\$65.00	\$61.36	\$6.14	\$67.50	3.85%	\$2.50
1221	Hosted Party: minimum 5 children/ per child – activities and host inclusive (no food) 2 hours duration	C	Y	\$31.00	\$29.55	\$2.95	\$32.50	4.84%	\$1.50
1222	Food packages	C	Y	To be determined upon leasing of the in-centre cafe					

RefNo	Name	Pricing Policy Category	GST	Year 23/24	Year 24/25			Increase %	Increase \$
				Fee (incl. GST)	Fee (excl. GST)	GST	Fee (incl. GST)		

11.2.5.4.2 FUNCTION ROOMS LISTING

Group 1: COMBINED Studio 03 – Yanada Ngurang and Studio 02 – Barra Ngurang.

Group 2: Studio 01 Guman Ngurang; Studio 02 Barra Ngurang; Studio 03 Yanada Ngurang; Community Room Baraba Ngurang

3 User Categories

Commercial Category

- Large Business and Corporations (Annual revenue turnover excluding GST of greater than \$2M)
- Commonwealth and State Government agencies and schools

Community Category

- Small businesses (Annual Revenue turnover (excluding GST) of less than \$2m)
- Local Councils
- Private Individual Hirers
- Not-for-profit organisations

Unfunded Not-for-profit Category

- Not-for-profit agencies who can demonstrate that they generate no revenue or funding beyond the specifics of small gatherings
- Self-help groups

Group 1: COMBINED Studio 03 – Yanada Ngurang and Studio 02 – Barra Ngurang.

Group 2: Studio 01 Guman Ngurang; Studio 02 Barra Ngurang; Studio 03 Yanada Ngurang; Community Room Baraba Ngurang

3 User Categories

Commercial Category

- Large Business and Corporations (Annual revenue turnover excluding GST of greater than \$2M)
- Commonwealth and State Government agencies and schools

Community Category

- Small businesses (Annual Revenue turnover (excluding GST) of less than \$2m)
- Local Councils
- Private Individual Hirers
- Not-for-profit organisations

Unfunded Not-for-profit Category

- Not-for-profit agencies who can demonstrate that they either receive no revenue, or if revenue is generated, the majority is used to cover the costs associated with facility hire.
- Self-help groups

11.2.5.4.2.1 ROOMS FEES – WEEKDAY HOURLY RATE (MON – FRI 6PM)

1223	Group 1 – PAC Program Rooms – Category Commercial	C	Y	\$110.00	\$103.50	\$10.35	\$113.85	3.50%	\$3.85
1224	Group 1 – PAC Program Rooms – Category Community	C	Y	\$66.00	\$62.14	\$6.21	\$68.35	3.56%	\$2.35
1225	Group 1 – PAC Program Rooms – Category Unfunded Not-for-profit	C	Y	\$33.00	\$31.36	\$3.14	\$34.50	4.55%	\$1.50
1226	Group 2 – PAC Small Rooms – Category Commercial	C	Y	\$90.00	\$84.68	\$8.47	\$93.15	3.50%	\$3.15
1227	Group 2 – PAC Small Rooms – Category Community	C	Y	\$54.00	\$50.91	\$5.09	\$56.00	3.70%	\$2.00
1228	Group 2 – PAC Small Rooms – Category Unfunded Not-for-profit	C	Y	\$27.01	\$25.41	\$2.54	\$27.95	3.48%	\$0.95

RefNo	Name	Pricing Policy Category	GST	Year 23/24	Year 24/25			Increase %	Increase \$
				Fee (incl. GST)	Fee (excl. GST)	GST	Fee (incl. GST)		

11.2.5.4.2.2 MEETING ROOMS FEES – WEEKEND HOURLY RATE (FRI 6PM – SUN AND PUBLIC HOLIDAYS)

1229	Group 1 – PAC Program Rooms – Category Commercial	C	Y	\$125.00	\$117.73	\$11.77	\$129.50	3.60%	\$4.50
1230	Group 1 – PAC Program Rooms – Category Community	C	Y	\$75.00	\$70.91	\$7.09	\$78.00	4.00%	\$3.00
1231	Group 1 – PAC Program Rooms – Category Unfunded Not-for-profit	C	Y	\$37.50	\$35.45	\$3.55	\$39.00	4.00%	\$1.50
1232	Group 2 – PAC Small Rooms – Category Commercial	C	Y	\$110.00	\$103.50	\$10.35	\$113.85	3.50%	\$3.85
1233	Group 2 – PAC Small Rooms – Category Community	C	Y	\$66.00	\$62.27	\$6.23	\$68.50	3.79%	\$2.50
1234	Group 2 – PAC Small Rooms – Category Unfunded Not-for-profit	C	Y	\$33.00	\$31.36	\$3.14	\$34.50	4.55%	\$1.50

11.2.6 GURANG NGURANG CRECHE SERVICE

1235	Casual per visit (1.5 hour visit)	C	Y	\$8.00	\$7.27	\$0.73	\$8.00	0.00%	\$0.00
1236	Full Members per hour: 6 visits per week included in membership	C	Y	\$0.00	\$0.00	\$0.00	\$0.00	0.00%	\$0.00
1237	Creche 10 visit pass (1.5 hours per visit)	C	Y	\$72.00	\$65.45	\$6.55	\$72.00	0.00%	\$0.00
1238	Creche 20 visit pass (1.5 hours per visit)	C	Y	\$144.00	\$130.91	\$13.09	\$144.00	0.00%	\$0.00

11.3 POOL LANE HIRE

Preferred Hirers (as defined in the Terms & Conditions) will receive:

- Up to 18 Hours of Lane Space per week – Free (Swimming only does not include Water Polo)
- Priority Booking over other external Hirers
- Receive up to 8 passes for the Executive Committee for use during periods of official hire for preferred hirers activities
- School groups (School hours only) and local not-for-profit swimming, diving, synchronised swimming, water polo clubs and other local not-for-profit organisations are subject to official booking.

Transaction fees and surcharges are charged as per the Financial institution's charges and are subject to change. Currently fees are \$0.30 per online transaction. Online transactions and counter sales have a credit card surcharge depending on card used: 1.4% on Visa and Mastercard (debit and credit); 3.3% on Amex (online only); and an additional 1.1% for international cards. Cash is not accepted.

RefNo	Name	Pricing Policy Category	GST	Year 23/24	Year 24/25			Increase %	Increase \$
				Fee (incl. GST)	Fee (excl. GST)	GST	Fee (incl. GST)		

11.3.1 POOL HIRE – AFTER HOURS

1239	The combination of pool hire and participant entry fees must allow full cost recovery. Otherwise, a surcharge to cover the difference will be incurred. Bookings at discretion of Aquatic Operations Manager	C	Y	Full Cost Recovery									
Price on Application													

11.3.2 SCHOOL LANE HIRE (MONDAY – FRIDAY ONLY/9:00AM-3:00PM)

Plus normal entry

1240	1 x 50m Lane – per hour or part thereof	C	Y	\$20.00	\$18.82	\$1.88	\$20.70	3.50%	\$0.70
1241	1 x 25m Lane – per hour or part thereof	C	Y	\$16.01	\$15.09	\$1.51	\$16.60	3.69%	\$0.60
1242	Leisure Pool – per hour or part thereof	C	Y	\$16.01	\$15.09	\$1.51	\$16.60	3.69%	\$0.60

11.3.3 CASUAL LANE HIRE – ALL OTHER HIRERS

1243	1 x 50m Lane – per hour or part thereof	C	Y	\$55.00	\$51.82	\$5.18	\$57.00	3.64%	\$2.00
1244	1 x 25m Lane – per hour or part thereof	C	Y	\$45.00	\$42.73	\$4.27	\$47.00	4.44%	\$2.00
1245	Leisure Pool – per hour or part thereof (not exclusive use)	C	Y	\$55.00	\$51.82	\$5.18	\$57.00	3.64%	\$2.00

11.3.4 POOL HIRE FOR COMMERCIAL USE

1246	Requests received from organisations for promotions, advertising commercial or exclusive use	C	Y	Fee to be negotiated where commercial benefit is gained by hirer (or waived where there is significant benefit to Council)
This is at the discretion of the Manager Social and Community Services				

RefNo	Name	Pricing Policy Category	GST	Year 23/24	Year 24/25			Increase %	Increase \$
				Fee (incl. GST)	Fee (excl. GST)	GST	Fee (incl. GST)		

11.3.5 POOL HIRE FOR COMMERCIAL USE EPPING AQUATIC CENTRE ONLY

1247	Requests received from organisations for promotions, advertising commercial or exclusive use	C	Y	Fee to be negotiated where commercial benefit is gained by hirer (or waived where there is significant benefit to Council)
This is at the discretion of the Manager Social and Community Services				

11.3.6 LANE HIRE EPPING AQUATIC CENTRE ONLY

Preferred Hirers (as defined in the Terms & Conditions) will receive:

- Up to 18 Hours of Lane Space per week – Free (Swimming only does not include Water Polo)
- Priority Booking over other external Hirers
- Receive up to 8 passes for the Executive Committee for use during periods of official hire for preferred hirers activities
- School groups (School hours only) and local not-for-profit swimming, diving, synchronised swimming, water polo clubs and other local not-for-profit organisations are subject to official booking

1248	1 x 50m Lane – per hour	C	Y	\$11.10	\$10.45	\$1.05	\$11.50	3.60%	\$0.40
1249	1 x 25m Lane – per hour	C	Y	\$8.80	\$8.32	\$0.83	\$9.15	3.98%	\$0.35
1250	Toddlers Pool – Thirds Only – per hour	C	Y	\$8.80	\$8.32	\$0.83	\$9.15	3.98%	\$0.35

11.3.7 CASUAL LANE HIRE EPPING AQUATIC CENTRE ONLY – ALL OTHER HIRERS

1251	Room Hire (Epping Aquatic Only) - (Per hour)		Y	\$0.00	\$50.00	\$5.00	\$55.00	∞	\$55.00
1252	Toddlers Pool – Thirds Only – per hour	C	Y	\$36.00	\$33.91	\$3.39	\$37.30	3.61%	\$1.29
1253	General Lane Hire Booking – per lane per hour	C	Y	\$46.00	\$43.28	\$4.33	\$47.61	3.50%	\$1.61

12 RECREATION FACILITIES AND PROGRAMS

Council uses a variety of payment portals as part of its Service Delivery to customers. Where Credit card surcharges and transaction fees (such as dishonour or failed debit) are applied by the Bank or payment provider, they are passed on directly to the Customer and calculated at the point of payment

12.1 BOOKING CANCELLATION: ALL CANCELLATIONS MUST BE IN WRITING OR VIA THE ONLINE BOOKING SYSTEM - BOOKABLE

1254	Cancellation Fee to apply if cancellation notice received within 7 days		Y	100% of the Total Charge (+ GST)					
1255	Cancellation Fee to apply if cancellation notice is given between 7 and 14 days	N/A	Y	50% of the Total Charge (+ GST)					