



**CITY OF  
PARRAMATTA**

# **PHIVE: Fees & Charges 2024/25**

**As adopted in Council's  
Fees & Charges 2024/25**

RefNo	Name	Pricing Policy Category	GST	Year 24/25		
				Fee (excl. GST)	GST	Fee (incl. GST)

## 1.13 PAY PARKING FEES - PHIVE (PARRAMATTA SQUARE)

Waiver of Fees : Pursuant to section 610E of the Local Government Act (NSW) 1993, the Chief Executive Officer may waive or reduce parking fees or charges as outlined in the Schedule of Fees and Charges.

### 1.13.1 PHIVE (PARRAMATTA SQUARE) CAR PARK TARIFFS

All advertised fees are subject to change with the introduction of new technology and dynamic pricing, including minor alignment for movements in market trends. Additional credit/debit card surcharge fees will be applicable.

0089	0 - 1 Hour		Y	\$5.00	\$0.50	\$5.50
0090	1 - 2 Hours		Y	\$10.00	\$1.00	\$11.00
0091	2 - 3 Hours		Y	\$24.55	\$2.45	\$27.00

### PHIVE (PARRAMATTA SQUARE) CAR PARK TARIFFS [continued]

0092	3 - 4 Hours		Y	\$38.18	\$3.82	\$42.00
0093	4 - 5 Hours		Y	\$52.73	\$5.27	\$58.00
0094	5 - 18 Hours		Y	\$68.18	\$6.82	\$75.00
0095	18 - 24 Hours		Y	\$81.82	\$8.18	\$90.00
0096	Filming and Event - per space/per day		Y	\$100.00	\$10.00	\$110.00
0097	Reprogramming of parking station machines, EG: Special Events, activation		Y	\$368.00	\$36.80	\$404.80
0098	Free Christmas Parking for Christmas Eve (24 December only)		Y	\$0.00	\$0.00	\$0.00
0099	Motor Bike Parking - 50% of the car parking rates - Fee's range from \$2.75 to \$45.00		Y	Various Fee's Apply		
0100	Mobile Phone Parking Fee (additional to Off-Street Charges) per call, subject to service fee as per service providers T&C's		Y	Various Fees Apply		
0101	EV Charging fees, pre-booking required		Y	Driven by current market and operational prices		

## 9 COMMUNITY HUBS

### 3 User Categories

#### Commercial Category

- Large Business and Corporations (Annual revenue turnover excluding GST of greater than \$2M)
- Commonwealth and State Government agencies

#### Community Category

- Small businesses (Annual Revenue turnover (excluding GST) of less than \$2m)
- Local Councils
- Individual Private Hirers
- Not-for-profit agencies who receive government funding or primarily run revenue generating activities (eg. Licenced Clubs)

#### Unfunded Not-for-profit Category

- Not-for-profit agencies who can demonstrate that they either receive no revenue, or if revenue is generated, the majority is used to cover the costs associated with facility hire.
- Self-help groups
- Full-time student (Wentworth Point music rooms only)

Note: Landmark venues exclusions: Parramatta Town Hall

Council uses a variety of payment portals as part of its Service Delivery to customers. Where Credit card surcharges and transaction fees (such as dishonour or failed debit) are applied by the Bank or payment provider, they are passed on directly to the Customer and calculated at the point of payment

0739	Fire Isolation ( From 5pm Friday through to midnight Saturday - Per hour (Minimum 4 Hours)		Y	\$130.91	\$13.09	\$144.00
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RefNo	Name	Pricing Policy Category	GST	Year 24/25		
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## COMMUNITY HUBS [continued]

0737	Fire Isolation (Sunday / Public Holiday) - Per hour (Minimum 4 Hours)		Y	\$154.55	\$15.45	\$170.00
0738	Fire Isolation (Weekdays - Monday through to Friday 5pm) - Per hour (Minimum 4 Hours)		Y	\$109.09	\$10.91	\$120.00
0740	Cleaning Fee (Minimum 3 Hours, Price on Application)	N/A	Y	Price on Application		
0741	Waste Removal	N/A	Y	\$122.73	\$12.27	\$135.00
0742	Red Carpet Package (Price on Application)	N/A	Y	Price on Application		
0743	Charge to deliver community programs, including payment of facilitators/ tutors, cost of materials – per attendee, per program	N/A	Y	Various Fees Apply		
0744	Individual programs	N/A	Y	Various Fees Apply		

Note that it is not appropriate to determine fees for individual programs – programs provided vary based on community needs and seasonality

## 9.1 STAFF HIRE RATE – PER HOUR

0745	Audio Visual Specialist Operator (Weekdays - Monday through to Friday 5pm)		Y	\$65.45	\$6.55	\$72.00
0746	Audio Visual Specialist Operator (from 5pm Friday through to midnight Saturday)		Y	\$77.27	\$7.73	\$85.00
0747	Audio Visual Specialist Operator (Sunday / Public Holiday)		Y	\$90.00	\$9.00	\$99.00
0748	Audio Visual Technician (Weekdays - Monday through to Friday 5pm)	N/A	Y	\$47.27	\$4.73	\$52.00
0749	Audio Visual Technician (From 5pm Friday through to midnight Saturday)	N/A	Y	\$54.55	\$5.45	\$60.00
0750	Audio Visual Technician (Sunday / Public Holiday)		Y	\$63.64	\$6.36	\$70.00
0751	Cloakroom Attendant (Weekdays - Monday through to Friday 5pm)		Y	\$45.45	\$4.55	\$50.00
0752	Cloakroom Attendant (From 5pm Friday through to midnight Saturday)		Y	\$52.73	\$5.27	\$58.00
0753	Cloakroom Attendant (Sunday / Public Holiday)		Y	\$61.82	\$6.18	\$68.00
0754	Venue Services Manager (Weekdays - Monday through to Friday 5pm)	N/A	Y	\$80.00	\$8.00	\$88.00
0755	Venue Services Manager (From 5pm Friday through to midnight Saturday)	N/A	Y	\$95.45	\$9.55	\$105.00
0756	Venue Services Manager (Sunday / Public Holiday)		Y	\$112.73	\$11.27	\$124.00
0757	Facility Support Officer (Weekdays - Monday through to Friday 5pm)	N/A	Y	\$45.45	\$4.55	\$50.00
0758	Facility Support Officer (From 5pm Friday through to midnight Saturday)	N/A	Y	\$52.73	\$5.27	\$58.00
0759	Facility Support Officer (Sunday / Public Holiday)		Y	\$61.82	\$6.18	\$68.00
0760	Loading Dock Attendant (Weekdays - Monday through to Friday 5pm)		Y	\$50.00	\$5.00	\$55.00
0761	Loading Dock Attendant (From 5pm Friday until midnight Saturday)		Y	\$59.09	\$5.91	\$65.00
0762	Loading Dock Attendant (Sunday / Public Holiday)		Y	\$68.18	\$6.82	\$75.00
0763	Security Concierge (Weekdays - Monday through Friday 5pm)	N/A	Y	\$54.55	\$5.45	\$60.00

RefNo	Name	Pricing Policy Category	GST	Year 24/25		
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## STAFF HIRE RATE – PER HOUR [continued]

0764	Security Concierge (From 5pm Friday through to midnight Saturday)	N/A	Y	\$65.45	\$6.55	\$72.00
0765	Security Concierge (Sunday / Public Holiday)		Y	\$77.27	\$7.73	\$85.00
0766	Cleaning Attendant (Weekdays - Monday through to Friday 5pm)	N/A	Y	\$59.09	\$5.91	\$65.00
0767	Cleaning Attendant (From 5pm Friday through to midnight Saturday)	N/A	Y	\$72.73	\$7.27	\$80.00
0768	Cleaning Attendant (Sunday / Public Holiday)		Y	\$89.09	\$8.91	\$98.00
0769	Usher (Weekdays - Monday through to Friday 5pm)		Y	\$45.45	\$4.55	\$50.00
0770	Usher (From 5pm Friday through to midnight Saturday)		Y	\$52.73	\$5.27	\$58.00
0771	Usher (Sunday / Public Holiday)		Y	\$61.82	\$6.18	\$68.00

## 9.2 EQUIPMENT HIRE (EXCEPT TOWN HALL)- PER DAY PER UNIT

0772	Flat Screen TV - Trolley		Y	\$91.00	\$9.10	\$100.10
0776	High Bar Tables		Y	\$41.82	\$4.18	\$46.00
0774	Lectern		Y	\$55.00	\$5.50	\$60.50
0782	Portable PA System		Y	\$110.00	\$11.00	\$121.00
0781	Stage Hire - Large		Y	\$418.18	\$41.82	\$460.00
0773	Stage Hire - Small		Y	\$225.45	\$22.55	\$248.00
0775	Tablecloths		Y	\$13.64	\$1.36	\$15.00
0778	Tea and Coffee (per person - all day service)		Y	\$7.27	\$0.73	\$8.00
0779	Tea and Coffee (per person)		Y	\$3.18	\$0.32	\$3.50
0777	Wireless Microphone - Handheld		Y	\$55.00	\$5.50	\$60.50
0780	Wireless Microphone - Headset		Y	\$56.82	\$5.68	\$62.50
0783	65 Inch Video Conference trolley		Y	\$110.00	\$11.00	\$121.00
0784	75 Inch Video Conference trolley		Y	\$119.09	\$11.91	\$131.00
0785	Additional Microphone (per unit)	N/A	Y	\$14.55	\$1.45	\$16.00
0786	Display Plinths/Easels (per unit)	N/A	Y	\$23.64	\$2.36	\$26.00

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## 9.5 PARRAMATTA SQUARE (PHIVE)

### 9.5.1 VENUE HIRE FEES

#### 9.5.1.1 WEEKDAY RATES (HOURLY) (MONDAY – THURSDAY 6AM - MIDNIGHT) (FRIDAY 6AM - 5PM)

0871	BM.01 – (Commercial)		Y	\$90.91	\$9.09	\$100.00
0873	BM.01 – (Community)		Y	\$54.55	\$5.45	\$60.00
0870	BM.01 – (Unfunded Not for Profit)		Y	\$27.27	\$2.73	\$30.00
0876	Civic Reception - (Commercial)		Y	\$190.91	\$19.09	\$210.00
0869	Civic Reception - (Community)		Y	\$114.54	\$11.45	\$126.00
0874	Civic Reception - (Unfunded Not for Profit)		Y	\$57.27	\$5.73	\$63.00
0875	Exclusive Use Spaces (Level 3 CoLAB kitchenette, Level 3 Southern Terrace, B1 Kitchen) (Commercial)		Y	\$40.91	\$4.09	\$45.00
0877	Exclusive Use Spaces (Level 3 CoLAB kitchenette, Level 3 Southern Terrace, B1 Kitchen) (community)		Y	\$23.64	\$2.36	\$26.00
0879	Exclusive Use Spaces (Level 3 CoLAB kitchenette, Level 3 Southern Terrace, B1 Kitchen) (unfunded not for profit)		Y	\$11.82	\$1.18	\$13.00
0872	Parramatta Square (PHIVE) Foyer - (Commercial)		Y	\$281.82	\$28.18	\$310.00
0878	Parramatta Square (PHIVE) Foyer - (Community)		Y	\$169.09	\$16.91	\$186.00
0880	Parramatta Square (PHIVE) Foyer - (Unfunded Not for Profit)		Y	\$84.54	\$8.45	\$93.00
0881	Small Meeting Room – (Commercial)	N/A	Y	\$40.91	\$4.09	\$45.00
0882	Small Meeting Room – (Community)	N/A	Y	\$23.64	\$2.36	\$26.00
0883	Small Meeting Room – (Unfunded Not for Profit)	N/A	Y	\$11.82	\$1.18	\$13.00
0884	Medium Meeting Room – (Commercial)	N/A	Y	\$50.91	\$5.09	\$56.00
0885	Medium Meeting Room – (Community)	N/A	Y	\$30.00	\$3.00	\$33.00
0886	Medium Meeting Room – (Unfunded Not for Profit)	N/A	Y	\$14.55	\$1.45	\$16.00
0887	Large Meeting Room – (Commercial)	N/A	Y	\$86.36	\$8.64	\$95.00

RefNo	Name	Pricing Policy Category	GST	Year 24/25		
				Fee (excl. GST)	GST	Fee (incl. GST)

### WEEKDAY RATES (HOURLY) (MONDAY – THURSDAY 6AM - MIDNIGHT) (FRIDAY 6AM - 5PM) [continued]

0888	Large Meeting Room – (Community)	N/A	Y	\$51.82	\$5.18	\$57.00
0889	Large Meeting Room – (Unfunded Not for Profit)	N/A	Y	\$25.46	\$2.55	\$28.00
0890	West Terrace (Level 3) – (Commercial)	N/A	Y	\$100.91	\$10.09	\$111.00
0891	West Terrace (Level 3) – (Community)	N/A	Y	\$60.00	\$6.00	\$66.00
0892	West Terrace (Level 3) – (Unfunded Not for Profit)	N/A	Y	\$30.00	\$3.00	\$33.00
0893	Active Wellness Studio/Maker Space – (Commercial)	N/A	Y	\$108.18	\$10.82	\$119.00
0894	Active Wellness Studio/Maker Space – (Community)	N/A	Y	\$64.54	\$6.45	\$71.00
0895	Active Wellness Studio/Maker Space – (Unfunded Not for Profit)	N/A	Y	\$31.82	\$3.18	\$35.00
0896	Tech Lab – (Commercial)	N/A	Y	\$54.55	\$5.45	\$60.00
0897	Tech Lab – (Community)	N/A	Y	\$32.73	\$3.27	\$36.00
0898	Tech Lab – (Unfunded Not for Profit)	N/A	Y	\$16.36	\$1.64	\$18.00
0899	Sound Studio – (Commercial)	N/A	Y	\$38.18	\$3.82	\$42.00
0900	Sound Studio – (Community)	N/A	Y	\$23.18	\$2.32	\$25.50
0901	Sound Studio – (Unfunded Not for Profit)	N/A	Y	\$11.45	\$1.15	\$12.60
0902	Civic Gallery and foyer – (Commercial) - Minimum hire of 4 hours	N/A	Y	\$277.27	\$27.73	\$305.00
0903	Civic Gallery and foyer – (Community) - Minimum hire of 4 hours	N/A	Y	\$166.00	\$16.60	\$182.60
0904	Civic Gallery and foyer – (Unfunded Not for Profit) - Minimum of 4 hours hire	N/A	Y	\$83.18	\$8.32	\$91.50

### 9.5.1.2 WEEKDAY (DAILY RATE) (MONDAY – THURSDAY 6AM TO MIDNIGHT) (FRIDAY 6AM - 5PM)

0908	Civic Reception - (Commercial)		Y	\$1,909.09	\$190.91	\$2,100.00
0906	Civic Reception - (Community)		Y	\$1,145.46	\$114.55	\$1,260.00
0910	Civic Reception (Unfunded Not for Profit)		Y	\$572.73	\$57.27	\$630.00
0909	Discovery Space - (Commercial)		Y	\$2,822.72	\$282.27	\$3,105.00
0907	Discovery Space - (Community)		Y	\$1,693.63	\$169.36	\$1,863.00
0905	Discovery Space - (Unfunded Not For Profit)		Y	\$846.36	\$84.64	\$931.00
0911	West Terrace (Level 3) – (Commercial)	N/A	Y	\$1,002.73	\$100.27	\$1,103.00
0912	West Terrace (Level 3) – (Community)	N/A	Y	\$600.91	\$60.09	\$661.00
0913	West Terrace (Level 3) – (Unfunded Not for Profit)	N/A	Y	\$300.00	\$30.00	\$330.00
0914	Active Wellness Studio/Maker Space – (Commercial)	N/A	Y	\$1,074.55	\$107.45	\$1,182.00
0915	Active Wellness Studio/Maker Space – (Community)	N/A	Y	\$644.55	\$64.45	\$709.00
0916	Active Wellness Studio/Maker Space – (Unfunded Not for Profit)	N/A	Y	\$321.81	\$32.18	\$354.00
0917	Civic Gallery and foyer – (Commercial)	N/A	Y	\$2,772.73	\$277.27	\$3,050.00
0918	Civic Gallery and foyer – (Community)	N/A	Y	\$1,660.64	\$166.06	\$1,826.70
0919	Civic Gallery and foyer – (Unfunded Not for Profit)	N/A	Y	\$832.64	\$83.26	\$915.90

RefNo	Name	Pricing Policy Category	GST	Year 24/25		
				Fee (excl. GST)	GST	Fee (incl. GST)

### 9.5.1.3 WEEKEND/PUBLIC HOLIDAY RATES (HOURLY) (FRIDAY 5PM TO SUNDAY MIDNIGHT)

0921	BM.01 – (Commercial)		Y	\$109.09	\$10.91	\$120.00
0920	BM.01 – (Community)		Y	\$65.45	\$6.55	\$72.00
0927	BM.01 – (Unfunded Not for Profit)		Y	\$30.91	\$3.09	\$34.00
0923	Civic Reception - (Commercial)		Y	\$248.18	\$24.82	\$273.00
0930	Civic Reception - (Community)		Y	\$148.18	\$14.82	\$163.00
0924	Civic Reception - (Unfunded Not for Profit)		Y	\$73.64	\$7.36	\$81.00
0929	Exclusive Use Spaces (Level 3 CoLAB kitchenette, Level 3 Southern Terrace, B1 Kitchen) – (Commercial)		Y	\$48.18	\$4.82	\$53.00
0922	Exclusive Use Spaces (Level 3 CoLAB kitchenette, Level 3 Southern Terrace, B1 Kitchen) – (Community)		Y	\$28.18	\$2.82	\$31.00
0931	Exclusive Use Spaces (Level 3 CoLAB kitchenette, Level 3 Southern Terrace, B1 Kitchen) – (Unfunded Not for Profit)		Y	\$13.64	\$1.36	\$15.00
0926	Parramatta Square (PHIVE) Ground Foyer - (Commercial)		Y	\$339.09	\$33.91	\$373.00
0925	Parramatta Square (PHIVE) Ground Foyer - (Community)		Y	\$202.73	\$20.27	\$223.00
0928	Parramatta Square (PHIVE) Ground Foyer - (Unfunded Not for Profit)		Y	\$100.91	\$10.09	\$111.00
0932	Small Meeting Room – (Commercial)	N/A	Y	\$48.19	\$4.82	\$53.00
0933	Small Meeting Room – (Community)	N/A	Y	\$28.18	\$2.82	\$31.00
0934	Small Meeting Room – (Unfunded Not for Profit)	N/A	Y	\$13.63	\$1.36	\$15.00
0935	Medium Meeting Room – (Commercial)	N/A	Y	\$60.91	\$6.09	\$67.00
0936	Medium Meeting Room – (Community)	N/A	Y	\$36.37	\$3.64	\$40.00
0937	Medium Meeting Room – (Unfunded Not for Profit)	N/A	Y	\$18.18	\$1.82	\$20.00
0938	Large Meeting Room – (Commercial)	N/A	Y	\$103.64	\$10.36	\$114.00
0939	Large Meeting Room – (Community)	N/A	Y	\$61.82	\$6.18	\$68.00
0940	Large Meeting Room – (Unfunded Not for Profit)	N/A	Y	\$30.91	\$3.09	\$34.00
0941	West Terrace (Level 3) – (Commercial)	N/A	Y	\$120.91	\$12.09	\$133.00
0942	West Terrace (Level 3) – (Community)	N/A	Y	\$71.81	\$7.18	\$79.00
0943	West Terrace (Level 3) – (Unfunded Not for Profit)	N/A	Y	\$35.46	\$3.55	\$39.00
0944	Active Wellness Studio/Maker Space – (Commercial)	N/A	Y	\$129.09	\$12.91	\$142.00
0945	Active Wellness Studio/Maker Space – (Community)	N/A	Y	\$77.27	\$7.73	\$85.00
0946	Active Wellness Studio/Maker Space – (Unfunded Not for Profit)	N/A	Y	\$38.18	\$3.82	\$42.00
0947	Tech Lab – (Commercial)	N/A	Y	\$65.45	\$6.55	\$72.00
0948	Tech Lab – (Community)	N/A	Y	\$39.09	\$3.91	\$43.00
0949	Tech Lab – (Unfunded Not for Profit)	N/A	Y	\$20.00	\$2.00	\$22.00
0950	Sound Studio – (Commercial)	N/A	Y	\$45.82	\$4.58	\$50.40
0951	Sound Studio – (Community)	N/A	Y	\$26.82	\$2.68	\$29.50
0952	Sound Studio – (Unfunded Not for Profit)	N/A	Y	\$13.36	\$1.34	\$14.70
0953	Civic Gallery – (Commercial)	N/A	Y	\$334.55	\$33.45	\$368.00
0954	Civic Gallery – (Community)	N/A	Y	\$200.36	\$20.04	\$220.40
0955	Civic Gallery – (Unfunded Not for Profit)	N/A	Y	\$100.18	\$10.02	\$110.20

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#### 9.5.1.4 WEEKEND/PUBLIC HOLIDAY (DAILY RATE) (6AM TO MIDNIGHT)

0961	Civic Reception - (Commercial)		Y	\$2,481.82	\$248.18	\$2,730.00
0957	Civic Reception - (Community)		Y	\$1,489.09	\$148.91	\$1,638.00
0960	Civic Reception - (Unfunded Not for Profit)		Y	\$744.54	\$74.45	\$819.00
0958	Discovery Space - (Commercial)		Y	\$3,531.82	\$353.18	\$3,885.00
0959	Discovery Space - (Community)		Y	\$2,117.00	\$211.70	\$2,328.70
0956	Discovery Space - (Unfunded Not For Profit)		Y	\$1,059.09	\$105.91	\$1,165.00
0962	West Terrace (Level 3) – (Commercial)	N/A	Y	\$1,202.72	\$120.27	\$1,323.00
0963	West Terrace (Level 3) – (Community)	N/A	Y	\$720.91	\$72.09	\$793.00
0964	West Terrace (Level 3) – (Unfunded Not for Profit)	N/A	Y	\$360.00	\$36.00	\$396.00
0965	Active Wellness Studio/Maker Space – (Commercial)	N/A	Y	\$1,289.09	\$128.91	\$1,418.00
0966	Active Wellness Studio/Maker Space – (Community)	N/A	Y	\$772.73	\$77.27	\$850.00
0967	Active Wellness Studio/Maker Space – (Unfunded Not for Profit)	N/A	Y	\$386.36	\$38.64	\$425.00
0968	Civic Gallery – (Commercial)	N/A	Y	\$3,340.91	\$334.09	\$3,675.00
0969	Civic Gallery – (Community)	N/A	Y	\$2,004.09	\$200.41	\$2,204.50
0970	Civic Gallery – (Unfunded Not for Profit)	N/A	Y	\$1,002.00	\$100.20	\$1,102.20