

# COMMUNITY ENGAGEMENT ACTIVITY: POP-UP KIOSKS

## FINAL REPORT

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For: City of Parramatta Council

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# EXECUTIVE SUMMARY

Following the recent Council merger and the acquisition of a number of new suburbs, City of Parramatta Council (Council) sought to establish a proactive program to engage with new residents and communities. A number of engagement activities took place, including a place based *Pop-up Kiosk* program to welcome and connect with new community members.

This report provides an overview of the process, results and findings gathered through the community Pop-up Kiosks (Kiosks) program, delivered in August 2016. During this time, twenty-five Kiosks were held in 15 locations across 11 of the newly adopted City of Parramatta areas.

## IN SUMMARY

The Kiosk program was built on two key objectives: the first was to establish a clear and visible Council presence in the newly adopted suburbs as a welcoming and proactive gesture; the second was to consult with the community, to learn more about residents in the recently acquired suburbs and to offer them an opportunity to connect with Council.

The Kiosks enabled a number of engagement activities:

- Provision of information about the newly established City of Parramatta including:
  - FAQs & Benefits Information
  - Our City Your Say
  - Parramatta Pulse
- Registration of interest/signing up to Our City Your Say
- Nominating interest in future engagement events and activities
- Nominating interest in receiving information from Council about upcoming general activities and events
- Consultation: An invitation to provide individual responses to:
  - What do you love about your community?
  - What does your community need?

Over the course of the program, consultant staff and Parramatta Officers gathered: 1,600 community comments in response to the consultation questions *What do you love about your community?* / *What does your community need?*; and consulted directly with 870 individual community members. Of these community members, 318 people registered to receive Council information by email and 371 people registered their interest in participating in future workshops.

## SECTIONS OF THIS REPORT

**Section 1** of this report provides additional information about the Kiosks, including details about Kiosk locations, setup and activity, as well as community reactions to the Kiosk program. Also in this section is a breakdown of response numbers, as well as individual consultation rates per kiosk.

**Section 2** provides an analysis of the community responses. It provides an overview of the findings from each Kiosk location, identifying the most common responses and categorising community 'loves' and 'needs'. Compiled lists of *capital works and maintenance responses* by Kiosk location are also reported in this section.

**Section 3** provides a review of the key data findings across all Kiosk locations, identifying dominant responses and commonalities, as well as variations in responses between Kiosk locations. A recommended list of *maintenance and capital works* projects, commonly raised at each kiosk location, is also included in this section. Through analysis of community responses, forty-four smaller projects are identified in this list, along with five significant community projects. These five projects include: a renewal of **Dense Park Swimming Pool**; fencing and other maintenance at **Pierre de Coubertin Park**; suggestions for a Library Service at **North Rocks**; additions and maintenance on the **bike paths at Northmead**; and equipment and amenities to revitalise **Ollie Webb Reserve**.

## CONCLUSION

Overall, the Kiosk program was successful in achieving its two primary objectives: establishing a visible presence in the community, through the delivery of twenty-five Kiosks held in prominent community hubs; and gathering a wealth of information from community members of the newly acquired suburbs, which will assist Council in building its knowledge and informing its leadership with these new communities.





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Sydney Olympic Park Kiosk: Sydney Olympic Park Authority Staff and Kiosk Staff with 'New Boundary' map.



Oatlands Shops Kiosk: City of Parramatta and Kiosk staff.



Silverwater Kiosk: Start of day set-up.

## INTRODUCTION

Earlier this year, a new City of Parramatta (Council) was formed when the Council's boundaries were merged with parts of Hornsby, Hills Shire and Auburn Local Government Areas (LGAs). An outcome of the merger was for Council to adopt a significant number of new suburbs and residents (approx. 80,000 new residents) within its LGA boundaries.

In order to facilitate the successful implementation of the merger, Council understood the important role it played in creating a sense of welcoming, connection and belonging for new residents. To ensure high levels of community satisfaction with the transition, Council was keen to act quickly in establishing an active presence in the new suburbs, proactively addressing any immediate community concerns. Longer term, Council also recognised its need to gain a deeper understanding of the values and needs of new residents in order to take an effective and responsive leadership role for these communities.

Council invited Brooks Community Consultants (BCC) to develop a number of strategies which could be implemented to achieve Council's community engagement goals. From this initial proposal, Council nominated to progress with the proposed Main Street Pop-up Kiosks (Kiosks).

During August 2016, BCC planned, managed and facilitated twenty-five Kiosks on behalf of Council. BCC, together with Council Officers, gathered over 1600 unique comments from the community and consulted with 870 community members based in the new suburb areas.

The following report outlines the purpose and general community response to the Kiosks themselves as an engagement initiative, as well as the specific community trends and findings identified through the Kiosks' structured consultation activity.

## SECTION 1: KIOSK PROGRAM OVERVIEW

As one of a number of engagement activities proposed by BCC, the purpose of the Kiosks was to visibly demonstrate Council's presence within the newly acquired suburbs. The Kiosks aimed to exhibit both a welcoming gesture by Council and Council's proactive approach to reaching out to new community members - actively sharing information, and seeking to understand more about each particular community.

Through the Kiosks, Council was able to: directly provide up to date information about the new City of Parramatta and Frequently Asked Questions (FAQs) relating to the merger; share information on how to connect with Council and have input in local decision making; and seek immediate input from the community about their values and needs.

This was facilitated through a series of engagement opportunity levels provided at each Kiosk Session in a consistent format. Each Kiosk included an invitation to new community members to:

- Receive information about the newly established City of Parramatta with the following information offered at each Kiosk:
  - FAQs & Benefits Information
  - Our City Your Say
  - Parramatta Pulse
- Register their interest in signing up to 'Our City Your Say' – Council's Primary Consultation tool
- Nominate their interest in future engagement events and activities
- Nominate their interest in receiving information from Council about upcoming general activities and events
- Assist in building Council's knowledge and understanding of the new areas through providing individual responses to:
  - What do you love about your community?
  - What does your community need?

The Kiosks also offered the first opportunity for many new residents to meet face to face with Council representatives and to share their views directly.

## KIOSK SITE LOCATIONS

Following a review of the newly adopted suburbs, 15 Kiosk sites, across 11 suburbs were identified to be included in the Kiosk program. Each location was selected for its proximity within one of the newly adopted suburbs, and for its anticipated exposure to passing pedestrian traffic and community activity. The selected sites were all within or nearby to neighbourhood and community hubs such as: shopping centres; main street shops; transport links; recreational amenities; commercial services; community services etc. Locations included a mix of public council managed areas and privately managed commercial centres.

Twenty-five Kiosks were held in the following locations over a five week period:

No.	Date	Day	Time	Suburb Kiosk	Location	Street Address	Street location/ Reserve/ Shopping Centre
1	4-Aug	Thursday	10am-2pm	Carlingford	Carlingford Court	Cnr Pennant Hills Road and Carlingford Road	Shopping centre
2	4-Aug	Thursday	4pm-8pm	Carlingford	Carlingford Court	Cnr Pennant Hills Road and Carlingford Road	Shopping centre
3	5-Aug	Friday	9am-1pm	Epping	Rawson St	52 Rawson Street	Street
4	5-Aug	Friday	5pm-9pm	Wentworth Point	Piazza	3 The Piazza	Car park
5	6-Aug	Saturday	9am-1pm	Oatlands	Oatlands Shops	41C Belmore Street East	Shopping centre
6	8-Aug	Monday	3pm-7pm	Northmead	Northmead Shops	8/2A Campbell Street	Shopping centre
7	9-Aug	Tuesday	2pm-6pm	Newington	Market Place	Avenue of Europe	Shopping centre
8	10-Aug	Wednesday	4pm-8pm	Epping	Epping Train Station	Cnr Cambridge Street and Langston Place	Street
9	11-Aug	Thursday	4pm-8pm	Newington	Market Place	Avenue of Europe	Shopping centre
10	12-Aug	Friday	12pm-4pm	Silverwater	Silverwater Post Office	37-39 Egerton Street	Street
11	13-Aug	Saturday	9am-1pm	Northmead	Northmead Shops	8/2A Campbell Street	Shopping centre
12	16-Aug	Tuesday	9am-1pm	Oatlands	Oatlands Shops	41C Belmore Street East	Shopping centre
	17-Aug	Wednesday	2pm-6pm	Mays Hill	Ollie Webb Reserve	37A Glebe Street	Reserve
13	18-Aug	Thursday	4pm-8pm	North Rocks	North Rocks Shopping Ctr	328-336 North Rocks Road	Shopping centre
14	19-Aug	Friday	8am-12pm	Sydney Olympic Park	Near CBA Building.	Cnr Herb Elliott Avenue and Australia Avenue	Street
15	20-Aug	Saturday	8am-12pm	Mays Hill	Jones Park	151 Burnett Street	Reserve
16	22-Aug	Monday	9am-1pm	Silverwater	Silverwater Post Office	37-39 Egerton Street	Car park
17	23-Aug	Tuesday	2pm-6pm	Eastwood	Somerville Park	679 Blaxland Road	Childcare Centre - car park
18	24-Aug	Wednesday	3pm-7pm	Carlingford	Carmen Drive Shops	4 Carmen Drive	Street
19	25-Aug	Thursday	3pm-7pm	Sydney Olympic Park	Near CBA Building.	Cnr Herb Elliott Avenue and Australia Avenue	Street
20	26-Aug	Friday	3pm-7pm	Wentworth Point	Piazza	3 The Piazza	Car park
21	27-Aug	Saturday	10am-2pm	Mays Hill	Ollie Webb Reserve	37A Glebe Street	Reserve
22	28-Aug	Sunday	8am-12pm	North Rocks	Royal Institute Markets	365 North Rocks Road	Markets
23	29-Aug	Monday	9am-1pm	North Rocks	North Rocks Shopping Ctr	328-336 North Rocks Road	Shopping centre
24	30-Aug	Tuesday	10am-2pm	Wentworth Point	Piazza	3 The Piazza	Car park
25	31-Aug	Wednesday	2pm-6pm	Eastwood	Somerville Park	679 Blaxland Road	Childcare Centre - car park

## GENERAL ENGAGEMENT

Throughout the Kiosk program, BCC Staff engaged broadly with community members, providing Council information on the merger and information on how community members can get involved in Council decision making. The following collateral was made available and distributed by staff at each Kiosk:

- City of Parramatta FAQs & Benefits Information
- 'Our City Your Say' postcard
- Parramatta Pulse
- City of Parramatta Service Request forms

Two iPads were available on site allowing community access to the City of Parramatta's website, as well as on the spot sign ups to 'Our City Your Say' should there be interest. Council Officers were also present on site at each kiosk session and provided valuable support in answering broader community questions about Council and collecting contact detail should follow up be required.

## CONSULTATION NUMBERS

BCC ran a structured consultation activity at each Kiosk to deepen the scope of the Kiosks from general engagement to more meaningful community consultation. The details, methodology and findings of this activity are outlined in detail the *Section 2: Consultation*. In summary, this activity invited community members to provide their thoughts on what they liked about their community, what they thought their community needed and to nominate interest in further involvement with Council. Community members were provided individual cards to provide their responses on.

Overall, BCC collected 1600 community responses (Consultation Cards Completed) and consulted directly with 870 community members (Individual Consultation Numbers) across the 25 Kiosks. Rates of community input and participation are provided in the table below per Kiosk and in total.

No. Kiosk	Date	Day	Time	Suburb Kiosk	Location	Consultation Cards Completed	Individual Consultation numbers
1	4-Aug	Thursday	10am-2pm	Carlingford	Carlingford Court	131	73
2	4-Aug	Thursday	4pm-8pm	Carlingford	Carlingford Court	Counted with #1	Counted with #1
3	5-Aug	Friday	9am-1pm	Epping	Rawson St	112	61
4	5-Aug	Friday	5pm-9pm	Wentworth Point	Piazza	81	42
5	6-Aug	Saturday	9am-1pm	Oatlands	Oatlands Shops	72	35
6	8-Aug	Monday	3pm-7pm	Northmead	Northmead Shops	81	53
7	9-Aug	Tuesday	2pm-6pm	Newington	Market Place	75	45
8	10-Aug	Wednesday	4pm-8pm	Epping	Epping Train Station	118	73
9	11-Aug	Thursday	4pm-8pm	Newington	Market Place	87	52
10	12-Aug	Friday	12pm-4pm	Silverwater	Silverwater Post Office	38	21
11	13-Aug	Saturday	9am-1pm	Northmead	Northmead Shops	91	50
12	16-Aug	Tuesday	9am-1pm	Oatlands	Oatlands Shops	48	24
13	18-Aug	Thursday	4pm-8pm	North Rocks	North Rocks Shopping Ctr	80	41
14	19-Aug	Friday	8am-12pm	Sydney Olympic Park	Near CBA Building.	33	20
15	20-Aug	Saturday	8am-12pm	Mays Hill	Jones Park	28	15
16	22-Aug	Monday	9am-1pm	Silverwater	Silverwater Post Office	38	12
17	23-Aug	Tuesday	2pm-6pm	Eastwood	Somerville Park	28	15
18	24-Aug	Wednesday	3pm-7pm	Carlingford	Carmen Drive Shops	72	37
19	25-Aug	Thursday	3pm-7pm	Sydney Olympic Park	Near CBA Building.	82	35
20	26-Aug	Friday	3pm-7pm	Wentworth Point	Piazza	14	7
21	27-Aug	Saturday	10am-2pm	Mays Hill	Ollie Webb Reserve	57	33
22	28-Aug	Sunday	8am-12pm	North Rocks	Royal Institute Markets	87	48
23	29-Aug	Monday	9am-1pm	North Rocks	North Rocks Shopping Ctr	72	34
24	30-Aug	Tuesday	10am-2pm	Wentworth Point	Piazza	49	28
25	31-Aug	Wednesday	2pm-6pm	Eastwood	Somerville Park	26	16
					<b>Total</b>	<b>1600</b>	<b>870</b>



Overall the Kiosk sessions experienced active levels of participation with the busiest Kiosks being: Kiosk 1 and 2 (Carlingford Court), Kiosk 8 (Epping Train Station) and Kiosk 3 (Rawson Street, Epping). The quieter Kiosks included: Kiosks 17 and 16 (Sommerville Park, Eastwood); Kiosk 16 (Silverwater Post Office); and Kiosk 15 (Jones Park, Mays Hill). Kiosk 20 (Piazza, Wentworth Point) was also a quieter Kiosk, however this was primarily due to some reshuffling of Kiosk times at this location. Kiosk 20 was offered was scaled down and ‘stop-gap’, to ensure community members did not miss the opportunity for consultation, once the main Kiosk for this day was moved to 30 August. The other Kiosks at Wentworth Point (Kiosks 4 and 24) received higher levels of participation.

## UNIQUE CONTACT STATISTICS

Through analysing the collected data, the following information about the number and nature of the individual community consultation participants was gained.

Total Unique Contacts	870	
Receive information by email	318	36.6%
Interest in Workshop	371	42.6%
Emails available	347	39.9%
Live in areas	617	70.9%
Work in areas	304	34.9%

*Details of the contact details gathered, along with their nominated interest in participating in future new community workshops; signing up for ‘Our City Your Say’; and receiving other Council information, have been provided to Council in a separate spreadsheet.*

## COMMUNITY RESPONSE TO THE KIOSKS

The Kiosk setup facilitated an informal and participant controlled engagement opportunity. Kiosks were set up in an open community space and participants could engage at any level they felt comfortable: from receiving information; to engaging with Kiosk staff; to entering the Kiosk space to participate in the quick response consultation activity. The physical set up supported the Kiosk program’s objective of offering engagement in a community friendly, non-threatening/non-intrusive and self-nominating way. The aim of this was to support the community to feel relaxed and open in their responses and able to safely and honestly share their views.

In general, the community responded well to the nature of this type of engagement. Throughout the Kiosks’ delivery, numerous community members expressed their appreciation towards Council for the program and commended it as a great initiative in reaching out to the community.



Mays Hill, Jones Park Kiosk: City of Parramatta and Kiosk Staff engaging with families.

## GENERAL COMMUNITY SENTIMENT

An incidental outcome of the delivery of the Kiosk Program was an opportunity to observe community sentiment towards both the recent merger and Council itself. This provided a level of qualitative understanding of the opportunities and challenges which may exist more extensively in each area. A conclusive view on this would need further testing and analysis but initial observations provide useful insights and considerations for Council when building an understanding of each of the new communities.

While structured and formalised activity at each Kiosk session did not include questions canvassing views on the recent merger or about Council, many community members were initially engaged by the branded nature of the Kiosks as a Council initiative. They approached the Kiosks with their thoughts and questions about Council and often were keen to openly share their views. These incidental conversations provided anecdotal insights into community views and opinions about the merger and their new council.

Through community conversations and observations, Kiosk staff noted that there were general and identifiable patterns in new resident attitudes from area to area. Residents previously from the Auburn LGA (Wentworth Point, Silverwater, Newington, Sydney Olympic Park) generally expressed a sense of positivity about the merger. Previously dissatisfied with the incidents and history of corruption reported at the former Auburn Council, new residents looked forward to a new start with the City of Parramatta. For those supportive of the merger, they believed that it represented a new start; that the merger would make Council more efficient; and that it was an opportunity for changes they wished to see.

Residents previously located within Hornsby and The Hills Shire LGAs were more varied in their opinions about the adoption of their suburb as part of the City of Parramatta. It was observed that many residents in these areas approached the Kiosks with prior assumptions of the City of Parramatta. Many held the view that the City of Parramatta would not 'understand' their community and as such the merger did not provide a compatible governance arrangement. However, there were also a significant number of residents from these areas who expressed their high level of satisfaction with a number of the new services that had been introduced by the City of Parramatta - such as the street sweeping and the new garbage collection services. The new garbage collection by CoP introduces 2 call-up garbage removals as well as the twice-annual garbage collection days held by the previous council.

For most who had concerns it was not with the merger as a process. Concerns were primarily in relation to the impact that the flow-on effect may have in their community. Concerns that the new Council – the City of Parramatta – wouldn't understand their community, its social fabric, their values and aspirations and that they would lose the sense of the community that they love.

For a small minority there were concerns expressed with the process itself. These included opinions which challenged: the management and execution of the merger as not democratic; and the efficacy, relevance and fairness of decisions made under an Administrator rather than a Council of representatives.

Other incidental questions raised by the community at Kiosk sessions ranged from big picture questions about the implementation of the merger such as: when was the amalgamation going to occur; when could they expect to see changes; and would zoning regulations change for their area - to more day to day operational questions such as: would garbage nights change; and who should they pay their rates to.

## CONCLUSION

The Kiosk concept was an effective form of direct engagement in that the Kiosks were informal, community located and offered varying levels of engagement - from information provision, to quick response consultation and opportunities to link into further involvement and consultation with Council.

The Kiosks were intended and established to provide an informal and friendly engagement tool which met the community in their space and provided an open invitation to share their views, values and concerns. This was achieved successfully through: the delivery of twenty-five Kiosks over a five week period; establishing a highly visible presence in the eleven newly adopted communities and fifteen Kiosk locations; gathering 1600 pieces of direct feedback from the community; and meaningfully connecting with 870 individual community members.

The following section *Consultation* provides an overview of the specific responses provided by the community across the Kiosk program.



## SECTION 2: CONSULTATION

While a number of engagement activities were conducted at each Kiosk the following section focuses specifically on community consultation activity – Community Voting Boards. A copy of each of the community voting cards is included in Appendix 1.

### METHODOLOGY: COMMUNITY VOTING BOARDS

To streamline the number of lists and written responses, Consultation Cards were developed for this activity. Community members were invited to complete these cards to:

- Give their input on what they liked about their community now and what they thought their community needed
- Register their interest in participating in further community workshops or meetings relating to the merger
- Register their interest in signing up for 'Our City Your Say'
- Nominate interest in being kept up to date with Council information and publications
- Provide brief information on their relationship to the area (live, work/study, play)

Cards were then pinned to a voting board, one for 'loves', one for 'needs' which allowed an interactive dialogue between participants over the course of the Kiosk as they added to or varied from the responses that were placed on the board before them.

Kiosk participation was also tracked through the Consultation Card activity. The participation numbers listed below were identified using the following method:

1. Counting each completed card as a unique community contribution and;
2. Extracting the number of individuals (unique contacts) who participated in the consultation.

Responses were then compiled as individual data sets into a spreadsheet, with responses then coded into categories. These made up the primary basis of the analysis. Individual categories were also grouped to provide a 'bigger picture' view of the responses per Kiosk to add another layer of understanding to the data. The grouped categories along with the single categories are analysed per Kiosk and overall in the following section – *Consultation Outcomes*.



Sydney Olympic Park Kiosk: End of the day Community Voting Boards.



Epping, Rawson Street Kiosk: City of Parramatta Administrator and Kiosk Staff with local community member.

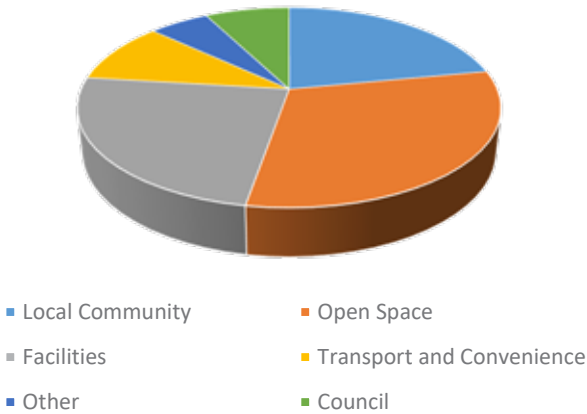
# CONSULTATION OUTCOMES

The following section analyses the data collected across the Kiosk program. The discussion first focuses on the findings gathered at each specific Kiosk location followed by an evaluation of each of the overall responses and a comparison of outcomes between the locations.

## CARLINGFORD: CARLINGFORD COURT (KIOSKS 1 AND 2)

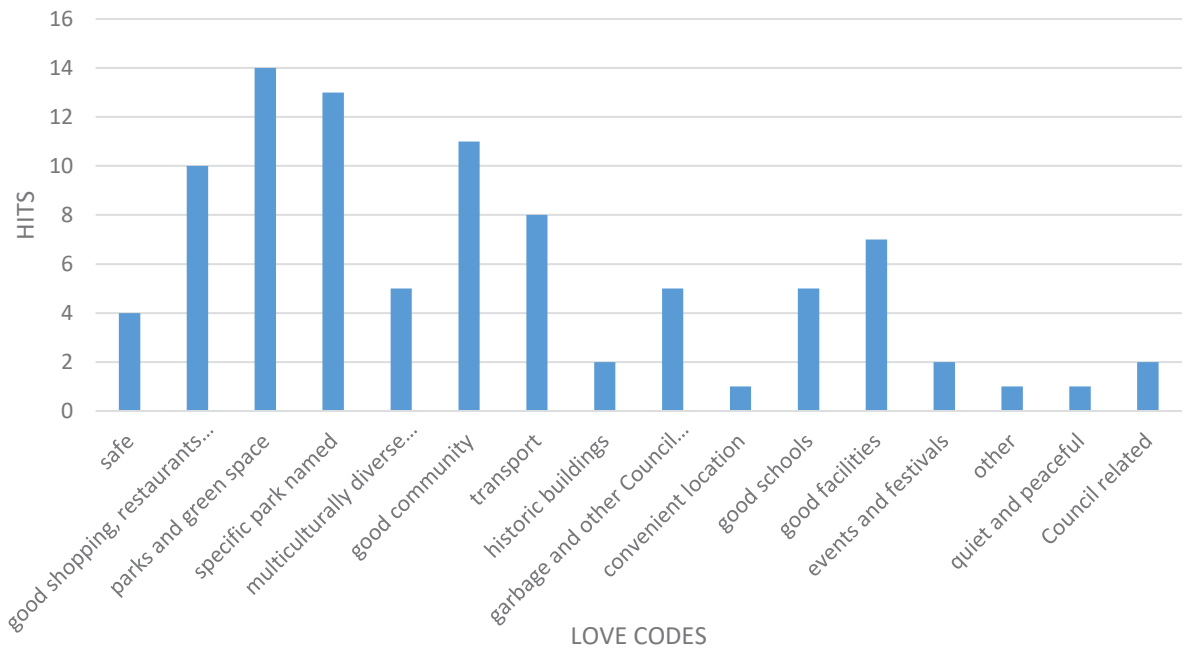
### Community Loves

CARLINGFORD, CARLINGFORD COURT: GROUPED COMMUNITY LOVES



Community responses grouped as **open space** (30%) made up the majority of participant 'loves' at this Kiosk. Within this group 30% of responses related to *parks and green space*, with *specific parks* making up 14% of the comments. Open space responses also include the category *quiet and peaceful* (2%), which in this instance had only a small specific response. However sentiment of *quiet and peaceful* is also implicit within a number of the *parks and green space* responses.

CARLINGFORD, CARLINGFORD COURT: COMMUNITY LOVES



When looking at individual categories within participant responses, the top four most common responses included *parks and green space* (15%) as the single highest community 'love', followed closely by *specific parks* (14%), *good community* (12%) and *good shopping, restaurants etc...* (10%).



PARKS AND GREEN SPACES

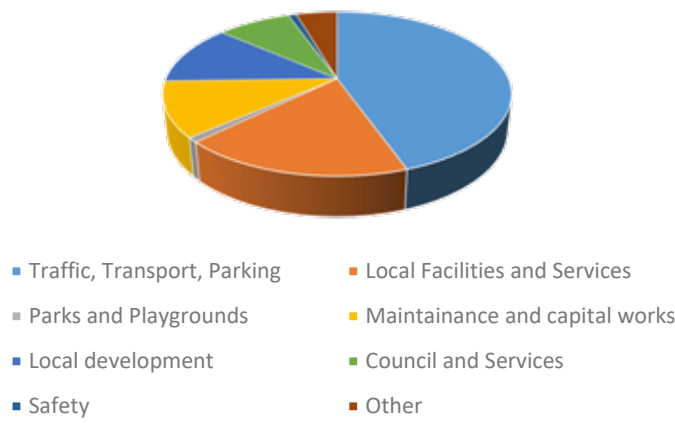
"I love how green and open the hills are; So many open spaces for the family" Rebecca, Carlingford.

General responses for parks and green spaces are reflective of the community's appreciation for the amount of upkeep of green spaces locally. The parks and open spaces are clearly significant to the identity and values of the community. Community members refer to their community as "a lovely place to live [with] large, green areas" (Sandra) with a number of community members stating that the amount of green space is what they loved most.

Particular parks and open space areas are also referenced in the community responses. A number of participants comment on their 'love' of the recent work/upgrade at Boronia Park and Curtis Oval at Dundas Park. Single participants also mentioned Hunts Creek Reserve, the upgrade at West Epping Oval, Dence Park Pool and Parramatta Park

Community Needs

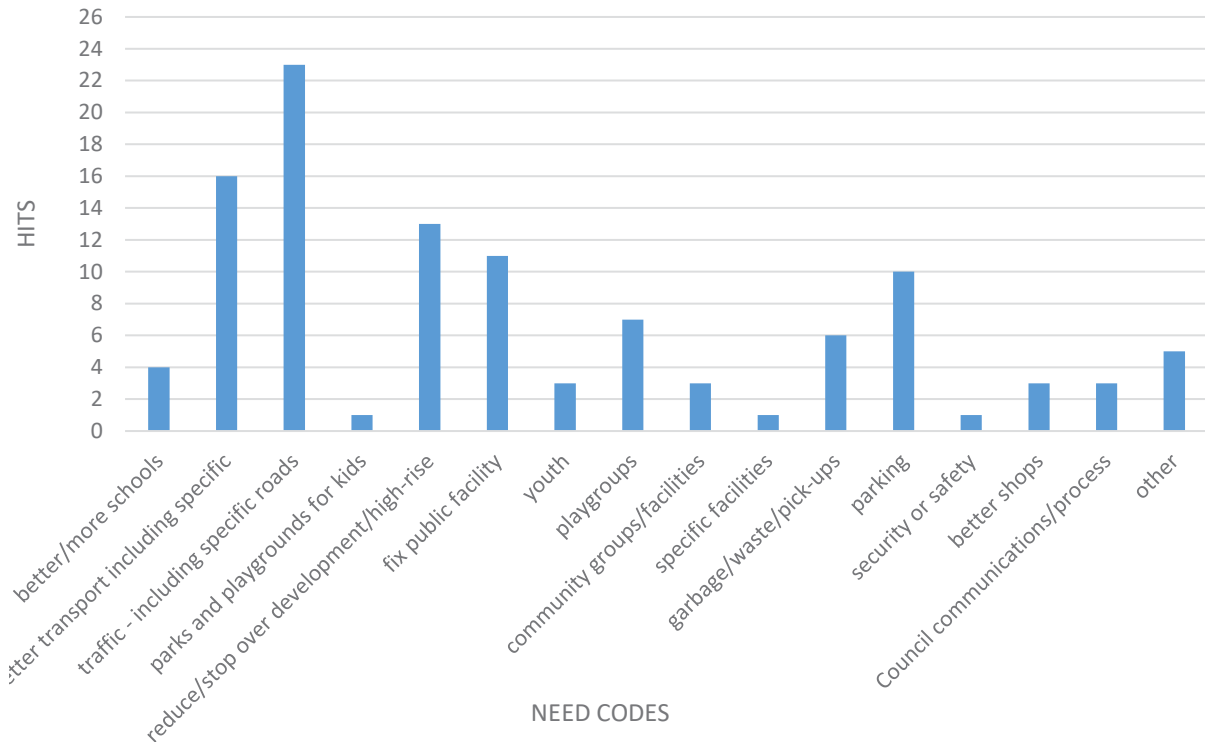
CARLINGFORD, CARLINGFORD COURT: GROUPED COMMUNITY NEEDS



The most prominent grouped community 'need' identified at this Kiosk was **traffic, transport and parking** (45%). This group comprised of participant comments relating to *traffic – including specific roads* (21%), *better transport – including specific* (15%) and *parking* (9%).

Within the responses at this Kiosk, *traffic* (21%) was also the single highest reported 'need' by participants, this was followed by *better transport* (15%), *reduce/stop overdevelopment* (12%) and *fix public facility* (11%) (when combined with *specific facility*).

CARLINGFORD, CARLINGFORD COURT: COMMUNITY NEEDS



## TRAFFIC

*"Serious work on street congestion" Edna, Epping.*

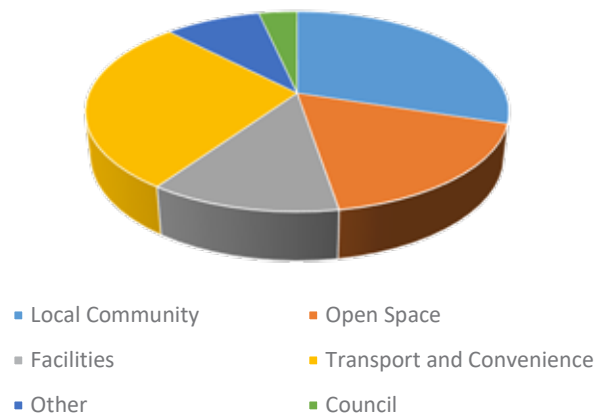
The single highest 'need' area identified by the community was traffic related issues. Participant contributions include general observations about the level of traffic congestions and parking as well as specific issues they have identified as needing attention.

Community responses specifically cited congestion along Pennant Hills Road, Marsden Road and Carlingford Road and parking issues in the streets surrounding Carlingford Court due to new developments and construction vehicles.

## CARLINGFORD: CARMEN DRIVE SHOPS (KIOSK 18)

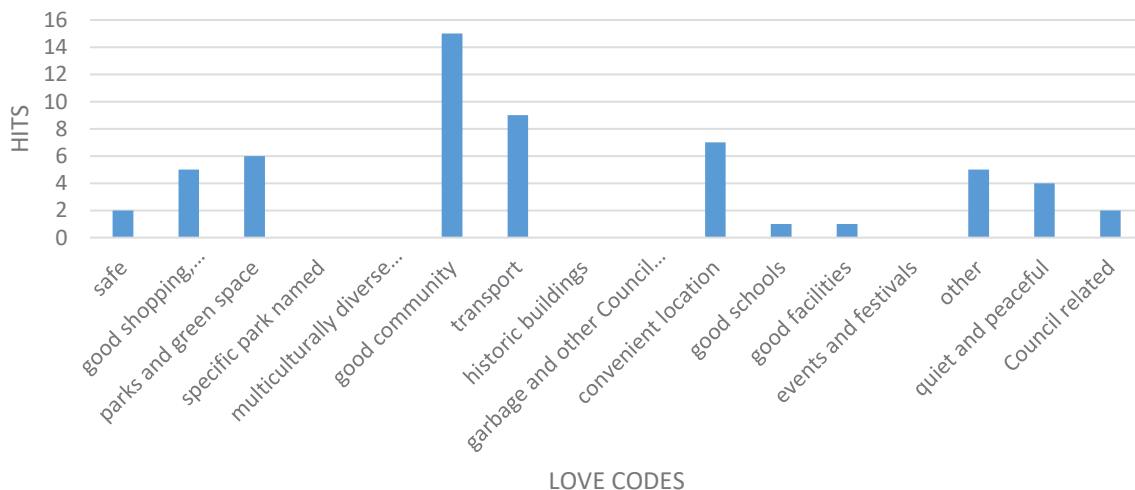
### Community Loves

CARLINGFORD, CARMEN DRIVE: GROUPED  
COMMUNITY LOVES



**Local community** (30%) was the most significant grouped community 'love' at this Kiosk. This group included participant responses relating to *good community* (26%) and *safe* (4%). **Transport and convenience** (28%) ranked a close second at this Kiosk as grouped categories appreciated by the community.

CARLINGFORD, CARMEN DRIVE: COMMUNITY LOVES



This single most common community response for this Kiosk was *good community* (30%). This was followed by *transport* (16%) and *convenient location* (12%). *Parks and green space* (11%) ranked somewhat significantly in community 'loves' but responses were general rather than about specific parks and open space areas.

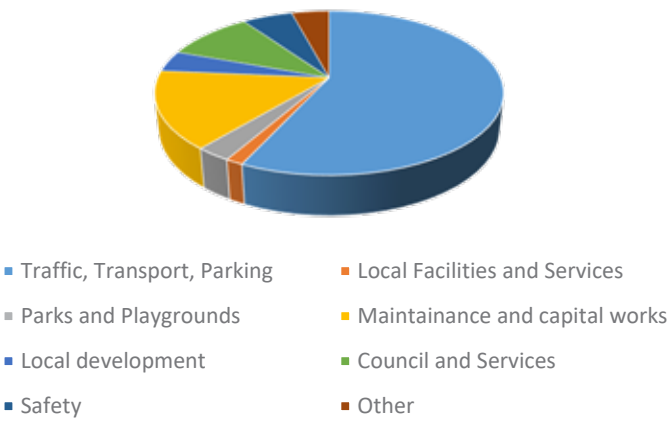
GOOD COMMUNITY

“Carlingford has good people and a good location for business at Carmen Drive shops” Jenny, Carlingford.

Participant responses to *good community* included an appreciation of the traditional homes and family oriented streets and the village feel of the local community. Others appreciated a community where residents know their neighbours and community interaction is friendly and safe – a community made up of ‘good people’ (Rosetta). Others liked the shopping areas and valued it as a location that allows residents to work locally. Some responses indicated that the lack of highrise contributed to the positive sense of community in the area.

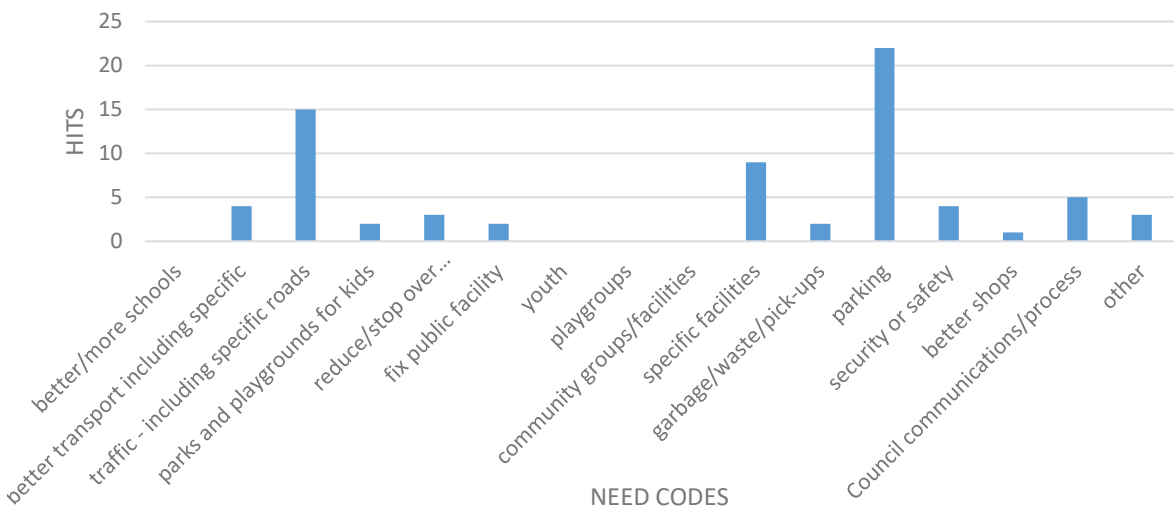
Community Needs

CARLINGFORD, CARMEN DRIVE: GROUPED COMMUNITY NEEDS



Community identified needs at this kiosk where overwhelmingly in relation to **traffic, transport and parking** (57%). The largest response category within this group and the single highest response category overall was *parking* (31%). *Traffic* (21%) followed second and *fix public facilities* and *specific facilities* (16% - combined) were identified as the third most common in single response categories.

CARLINGFORD, CARMEN DRIVE: COMMUNITY NEEDS

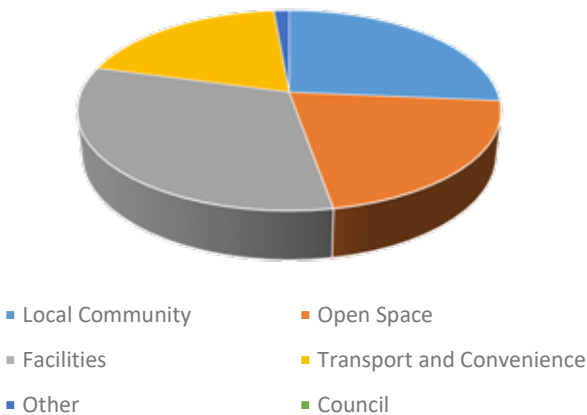


PARKING

“Parking in Carmen Drive affects the local businesses. People park there all day to get to the M2 bus and it affects local business; regular policing of parking needed; infrastructure to support population growth along Windsor Road.” Marija, Carlingford.

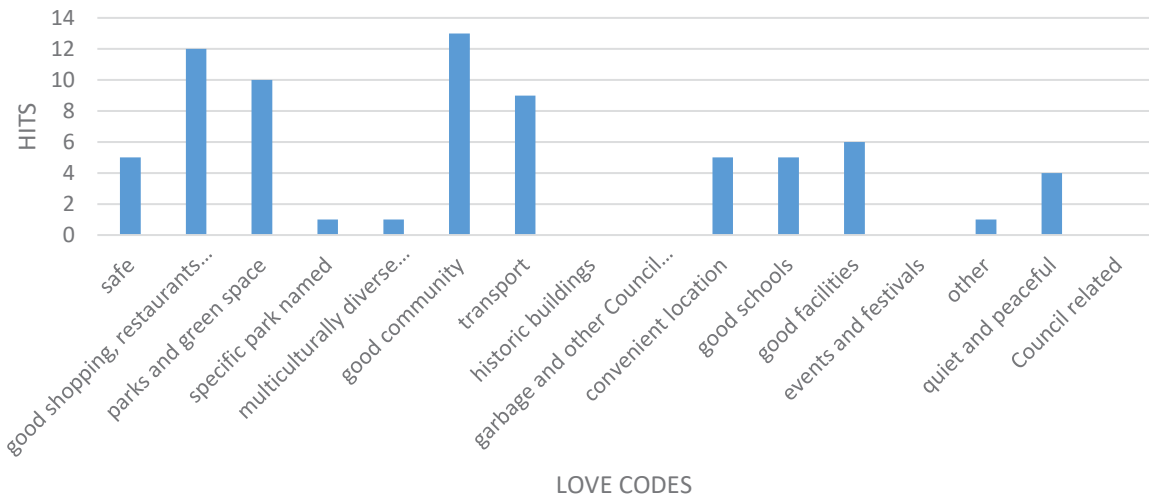
Community ‘need’ responses were in relation to parking concerns about all day parking by M2 commuters. ‘Needs’ responses suggested more parking around the Carmen Drive shopping area, a greater parking ranger presence and enforcement of time restricted parking zones. Participants also suggested a purpose built parking facility to specifically service commuters.

EASTWOOD, SOMMERVILLE PARK: GROUPED  
COMMUNITY LOVES



**Facilities** made up the highest response group for this Kiosk location. This includes *good shopping, restaurants etc.* (17%), *good facilities* (8%) and *good schools* (7%). The single highest response however was in relation to a *good community* (18%), closely followed by *good shopping, restaurants etc.* (17%) and *parks and green space* (14%).

EASTWOOD, SOMMERVILLE PARK: COMMUNITY LOVES

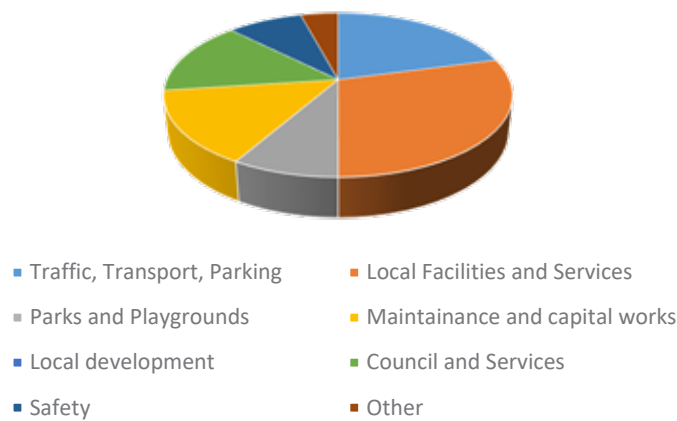


GOOD COMMUNITY

“People are very friendly, shopping and transport is very convenient” Chan, Eastwood.

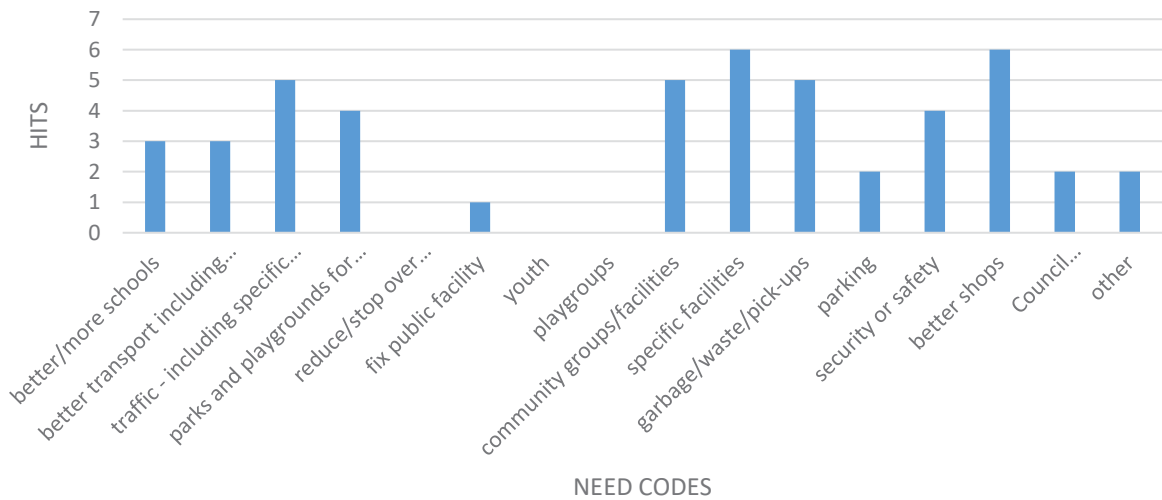
Participant responses identify their ‘love’ of the level of friendliness in their local community along with the sense of safety they feel in the area. Responses valued the diverse multicultural language groups and people within Eastwood. Participants valued having shops that catered to local ethnic groups, such as Chinese groceries, which gave a sense of identity and belonging to Chinese residents in the area.

EASTWOOD, SOMMERVILLE PARK: GROUPED  
COMMUNITY NEEDS



Responses grouped as **local facilities and services** made up the highest proportion from participants at these Kiosks. This group included the individual categories of *better shops* (13%), *community groups/facilities* (10%), and *better/more schools* (6%). The single highest response from participants at Somerville Park was shared between *specific facilities* (13%, 15% when combined with *fix public facilities*), and *better shops* (13%).

EASTWOOD, SOMMERVILLE PARK: COMMUNITY NEEDS



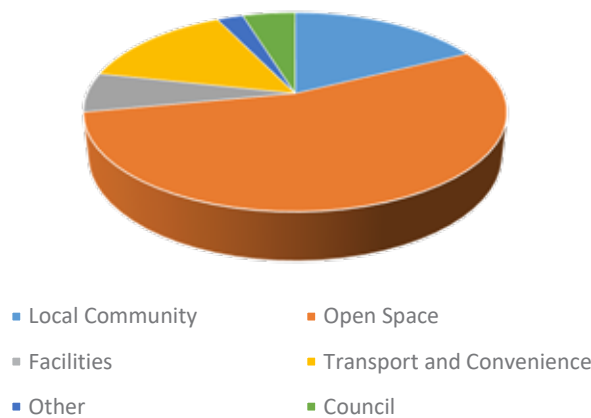
FACILITIES IMPROVEMENT AND BETTER SHOPS

“Eastwood needs more supermarkets. Only one or two choices (no Coles)” Thomas, Eastwood.

Community response for ‘needs’ relating to *better shops* reflected the participants desire for greater choice and diversity. Specific suggestions included another supermarket on the eastern side of the Epping rail line. Participants reported needs also included improvements to traffic conditions around the existing shopping centres.

Community ‘needs’ relating to *specific facilities* indicated an interest in the restoration of Dence Park Pool and an upgrade to Carlingford Library. Specific suggestions also included lighting in Somerville Park and more child care centres.

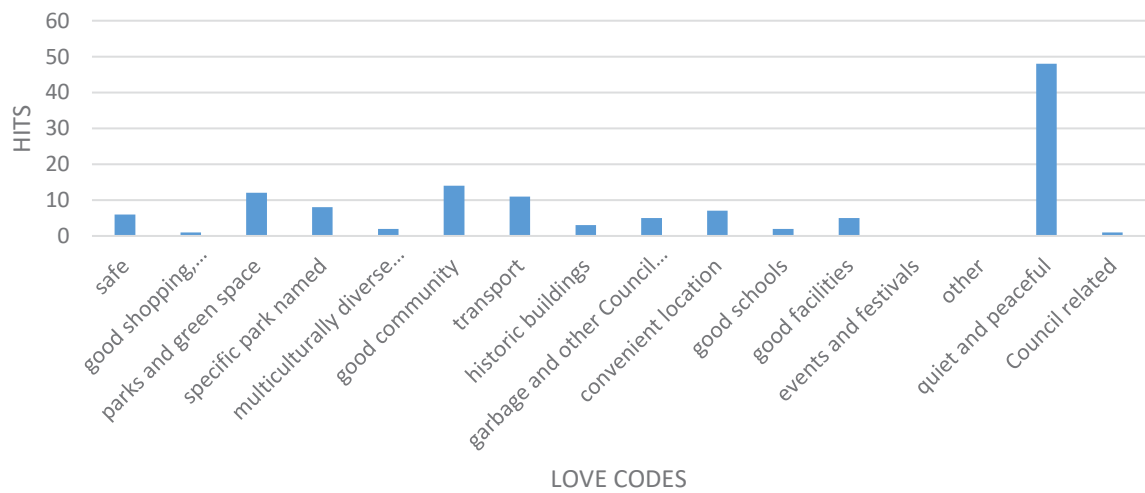
EPPING, RAWSON STREET: GROUPED  
COMMUNITY LOVES



The highest grouped response for the Rawson Street Kiosk was **local community** (28%), very closely followed by **open space** (27%). Local community responses included *good community* (18%), *safe* (8%) and *multiculturally diverse* (3%).

The most common single category response was *good community* (18%), *parks and green space* (15%) was next and *transport* (14%) was the third most common response.

EPPING, RAWSON STREET: COMMUNITY LOVES



GOOD COMMUNITY

*“The sense of community; the camaraderie of the neighbours, the way people look out for each other...” Sue, Epping.*

Respondents valued the village feel of their community/suburb as a satellite to busier and denser suburbs. Respondents also value a the sense of connection they feel and a sense of belonging through knowing their neighbours and feeling ‘looked out’ for. They love the family feel to the area which participants see as reflected by the preservation of family oriented homes and the family oriented community facilities in the area that cater towards group activities and children – such as the well maintained parks and the Epping Club. Respondents also appreciate a sense of safety they feel in the community.

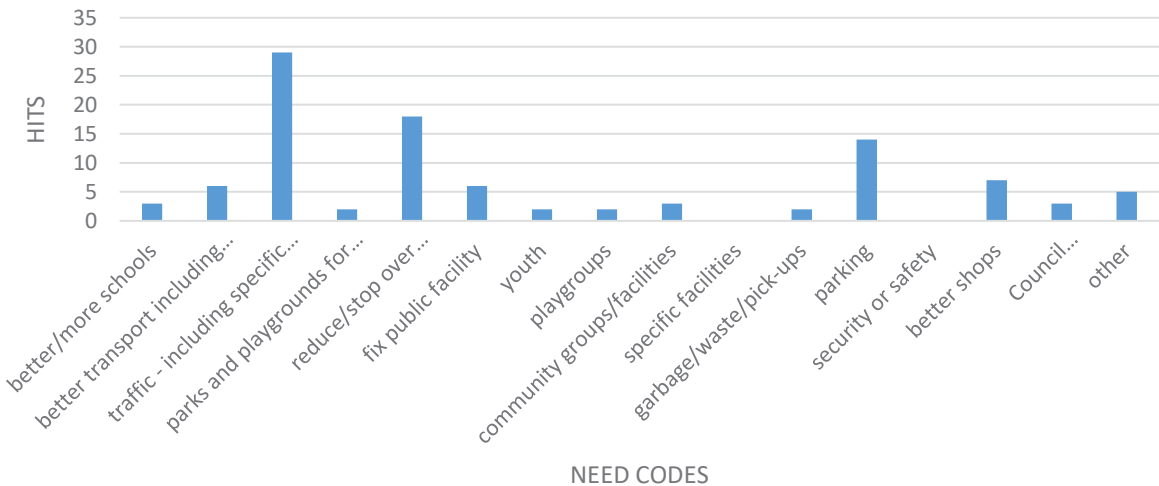
EPPING, RAWSON STREET: GROUPED  
COMMUNITY NEEDS



**Traffic, transport and parking** (48%) appeared again here as the highest of the grouped ‘needs’ responses. This time the breakdown for this group was predominately *traffic* (28%) which was also the single highest response category. *Parking* (14%) and *better transport* (6%) make up a lesser proportion in the grouped responses at the Rawson Street Kiosk.

Following *traffic* as the most common category response, is *reduce/stop overdevelopment* (18%) and *parking* (14%).

EPPING, RAWSON STREET: COMMUNITY NEEDS



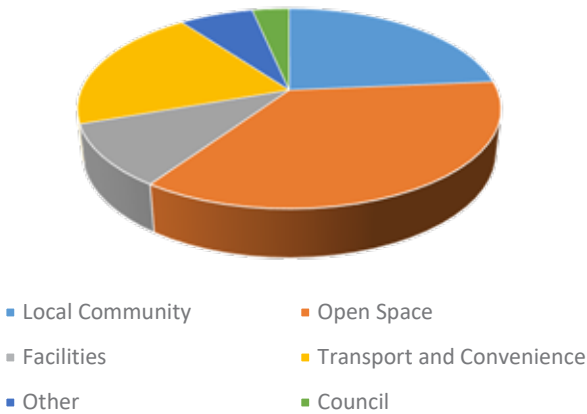
TRAFFIC

*“Lots of traffic along Rawson Street, traffic congestion is a danger to pedestrians. My family was almost run over several times while crossing at the zebra crossing. Possible solution: convert Rawson Street into pedestrian mall.” John, Epping.*

Locally identified community ‘needs’ for traffic identified a number of specific streets where participants felt there were particular traffic issues. These included: Langston Place, Rawson Street itself, Carlingford Road, Beecroft Road and Kent Street.

Related to this issue, community response indicated a concern in any addition to the current traffic load. This extended to concerns about an increase in the establishment of more high-rise buildings. Participants felt that this would make the problem worse, placing greater demands on local roads.

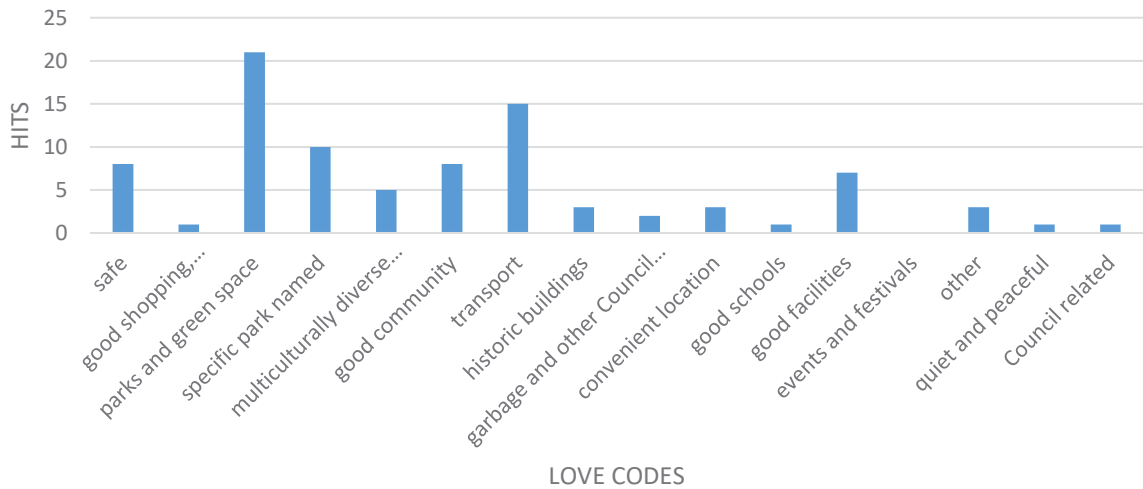
EPPING, TRAIN STATION: GROUPED COMMUNITY LOVES



**Open space** (36%) was by far the most popular group of responses for community 'loves' at Epping Train Station. This included participant responses to the single categories *parks and green space* (24%), *specific parks* (11%), and *quiet and peaceful* (1%).

The most common single category responses at this Kiosk were *parks and green space* (24%), *transport* (17%) and *specific parks* (11%).

EPPING, TRAIN STATION: COMMUNITY LOVES



PARKS AND GREEN SPACE

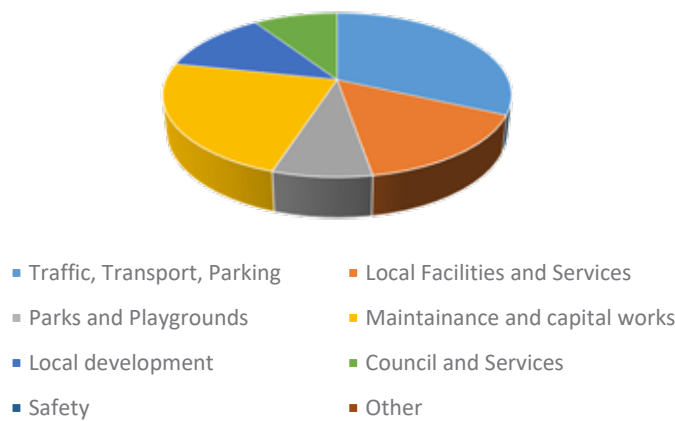
*“Good parkland, bushland and established walking tracks...” John, Epping.*

Responses for the popular ‘parks and greenspace’ category included an appreciation of the surrounding bushland, updates to Boronia Park and preservation of Dence Park. Participants appreciated the parks and open spaces for their added value as a child friendly environment. They also ‘love’ the amount of green space for the role it plays as a habitat for wildlife.

Participants ‘love’ the sense of history in the suburb which the parks and green spaces help to maintain. Respondents indicated a general opposition to high density living and a preference for maintaining the level of green and open spaces in the local community.

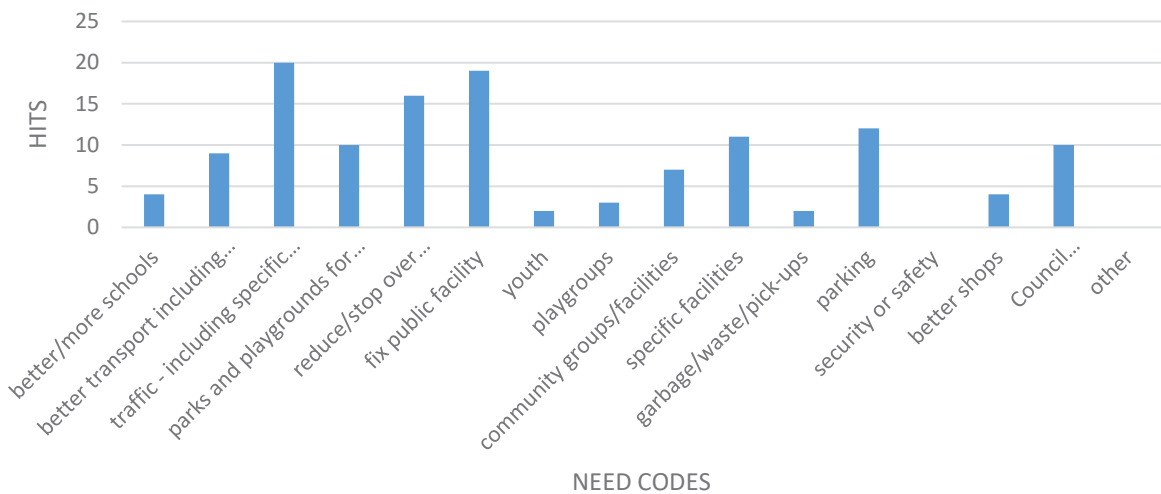


EPPING, RAWSON STREET: GROUPED  
COMMUNITY NEEDS



**Traffic, transport, parking** (32%) featured as the most common grouped community ‘needs’ again at this Kiosk comprising of *traffic* (16%), *parking* (9%) and *better transport* (7%). *Traffic* also made up the highest single response category. This was followed by *fix public facility* (15%) and *reduce/stop over development* (12%).

EPPING, TRAIN STATION: COMMUNITY NEEDS



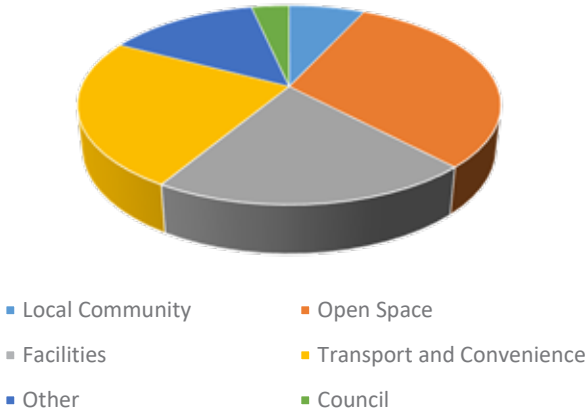
TRAFFIC

*“Stop the changes to Epping Road; 15 second improvement for through traffic but 24/7 disruption for residents.” James, Epping.*

Community ‘needs’ towards traffic again indicated concerns with the current traffic conditions and the additional pressure further development adds. Participants noted that traffic conditions had worsened with the addition of multiple high-rise apartments to the area.

Specific suggestions to these needs included better planning, upgrades to road infrastructure and better public transport infrastructure to incentivise people to stay off the road and use the train station instead.

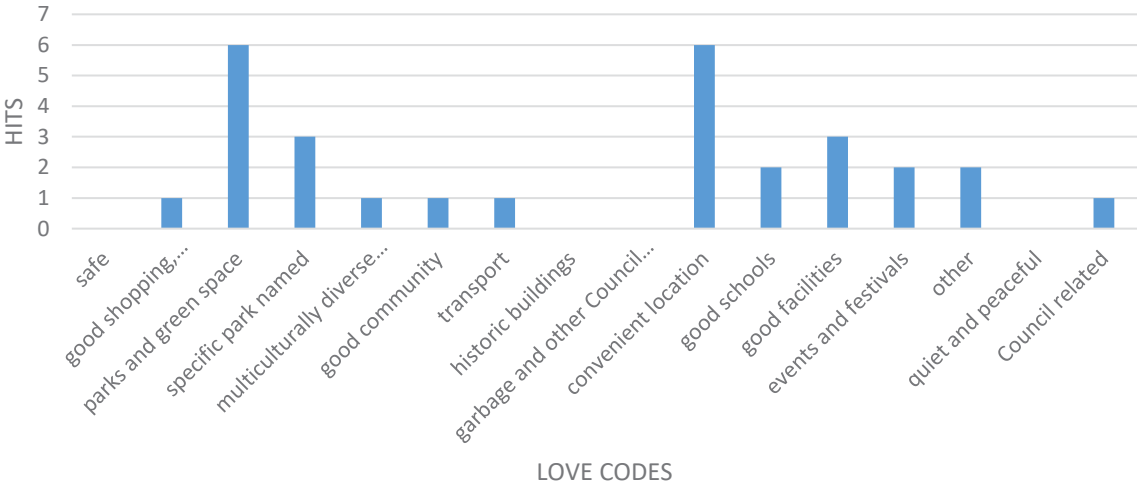
MAYS HILL, JONES PARK: GROUPED COMMUNITY LOVES



Participant responses at Jones Park Mays Hill identified **open space** (31%) as the most common community ‘loves’ group, made up of the individual category responses *parks and green space* (21%) and *specific park* (10%).

The top individual response for Jones Park was shared between *parks and green space* (21%) and *convenient location* (21%). Other less significant common responses were *specific park* (10%) and *good facilities* (10%).

MAYS HILL, JONES PARK: COMMUNITY LOVES



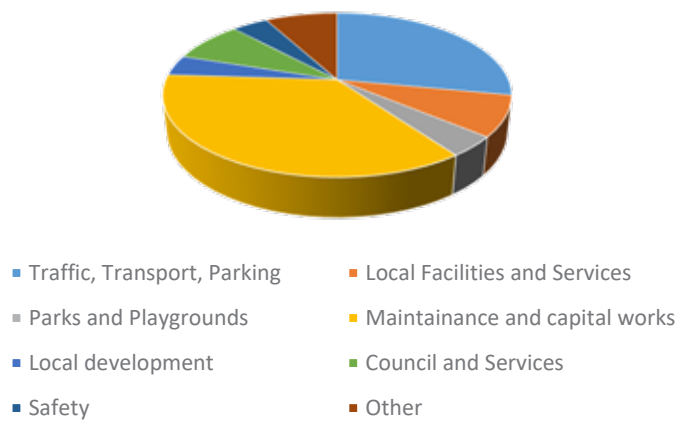
PARKS AND GREEN SPACE AND CONVENIENT LOCATION

“The parks are nearby – really good parks, good local schools and the library in Parramatta is really good.” Deewakar, Parramatta.

Respondents valued the high quality green space, centrally/accessibly located within their local suburb. Participants particularly appreciated the associated sporting facilities and valued the parks and green spaces for the affordance of family child friendly activities on their doorstep.

Respondents also valued the convenient location of their suburb. Participants ‘love’ that their suburb is close to the Central Business District of Parramatta for work and entertainment. Respondents also reflected that proximity to Parramatta meant that its services (hospital, library, shops) were very accessible for the Mays Hill community – another community ‘love’.

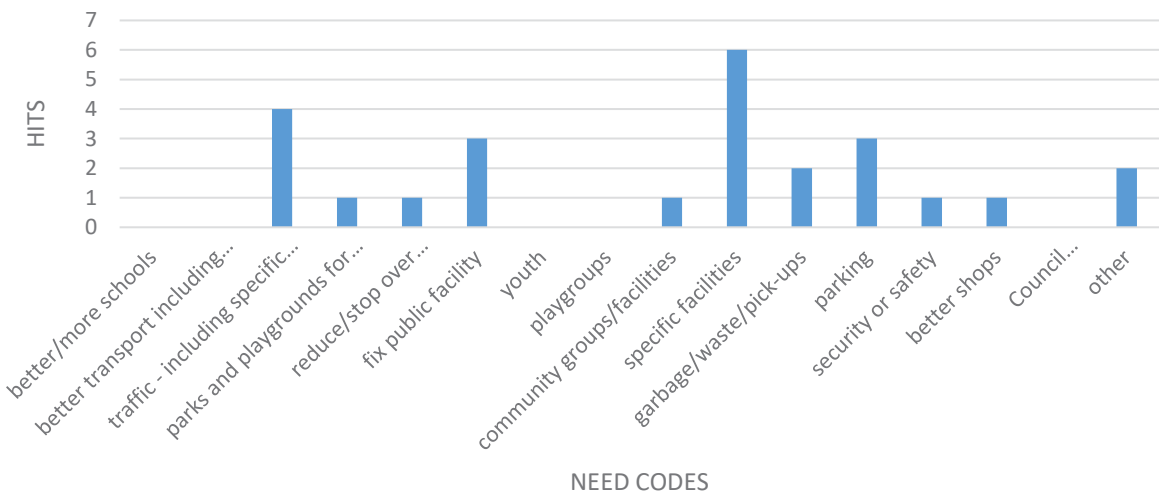
MAYS HILL, JONES PARK: GROUPED COMMUNITY NEEDS



**Maintenance and capital works** (36%) was far and above the most common response for grouped community needs at Jones Park Kiosk. This included *fix public facility* (12%) and *specific facility* (24%).

The most common single response was also *specific facility* (24%), followed by *traffic* (16%), and *fix public facility* (12%) and *parking* (12%) as the shared, third most common response.

MAYS HILL, JONES PARK: COMMUNITY NEEDS



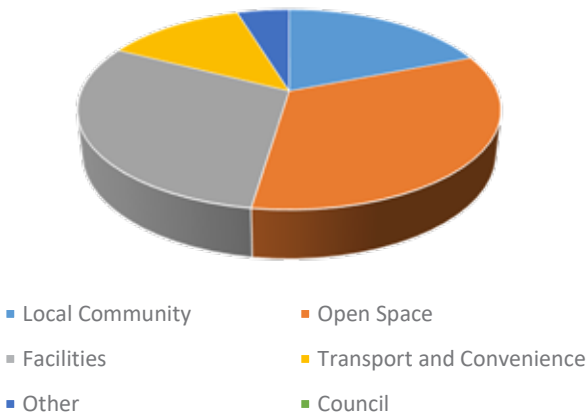
SPECIFIC FACILITY

*“Upgrade the lights at Jones Field 1 and upgrade of the amenities (toilets/shed); we need gear storage. All fields should have gear storage.” Paul, Parramatta*

Community identified ‘needs’ for facilities reflected the Kiosk’s Jones Park location. Specific ‘needs’ related to upgrades at the park such as infrastructure (fencing, lighting, nets), amenities (storage sheds etc) and maintenance (field upkeep and croquet field).

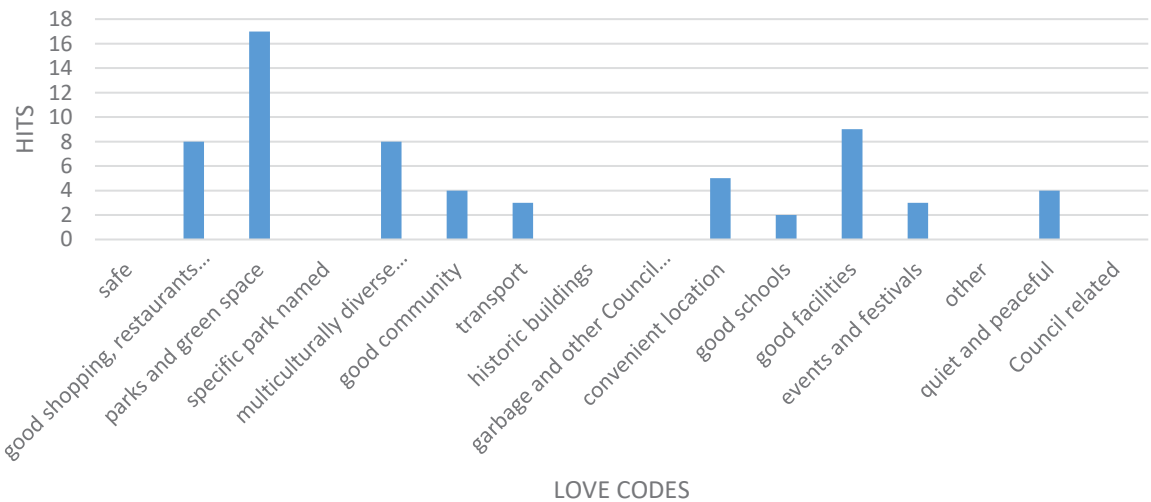
One participant also specifically registered a desire for more funding to be allocated towards the Riverside Theatre in Parramatta.

MAYS HILL, OLLIE WEBB RESERVE: GROUPED  
COMMUNITY LOVES



**Open space** (31%) again featured as the most common grouped response at the Ollie Webb Kiosk. This included single category responses *parks and green space* (27%) and *quiet and peaceful* (4%). *Parks and green space* was also the single highest response category overall. This was followed by *good facilities* (14%), and both *good shopping* (13%) and *multiculturally diverse* (13%).

MAYS HILL, OLLIE WEBB RESERVE: COMMUNITY LOVES



PARKS AND GREEN SPACE

“Love the huge, clean Ollie Webb Reserve; well utilised by children, elderly and others for recreation and health reasons.” Sarvjit, Parramatta.

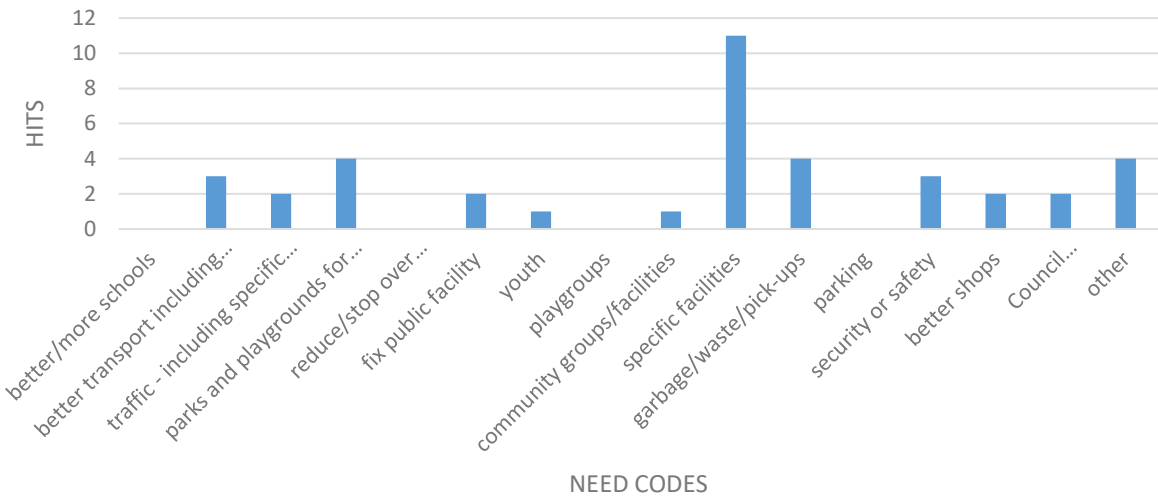
Ollie Webb Reserve featured strongly in the community responses. Participant responses ‘love’ the recently refurbished park at Ollie Webb Reserve along with its brand new sports equipment clubhouse (for local Rugby League teams) and the new children’s play area. Participants appreciate the family oriented nature of the suburb and regard the Reserve as a valuable community facility supporting family activity.

MAYS HILL, OLLIE WEBB RESERVE: GROUPED  
COMMUNITY NEEDS



Again, **maintenance and capital works** (33%) featured as the top grouped response at this second Mays Hill location. This group had a breakdown of *specific facilities* (28%) and *fix public facilities* (5%). *Specific facilities* was also the single most common needs category identified by participants. This was followed equally by *parks and playgrounds for kids* (10%), *garbage/waste pickups* (10%) and *other* (10%).

MAYS HILL, OLLIE WEBB RESERVE: COMMUNITY NEEDS



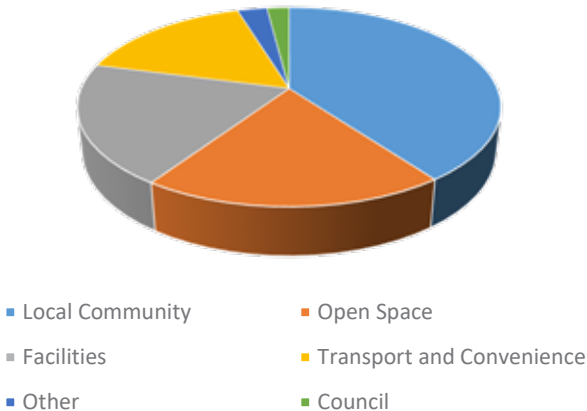
SPECIFIC FACILITIES

“Better maintenance of civic and social spaces considering that there is an influx of people.” Shreya, Parramatta.

Participants reflected on a range of *specific facilities* ‘needs’ particularly in relation to the Kiosks setting, Ollie Webb Reserve. Responses included suggestions for more play equipment, outdoor gym, particular amenities and more variety in sporting infrastructure including permanent ping-pong tables and volley ball.

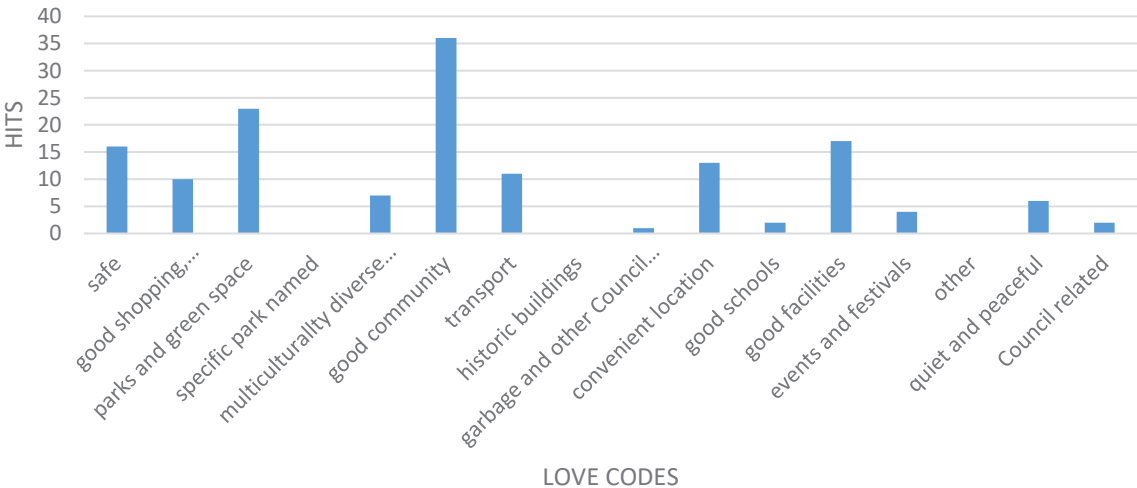
Other community identified needs included an extended library service which offered nearby book collection and children’s activities sessions for over five year olds.

NEWINGTON, MARKETPLACE: GROUPED  
COMMUNITY LOVES



**Local community** (40%) was the highest grouped response from participants reflecting on community ‘loves’. Individual categories within this group included *good community* (24%), *safe* (11%) and *multiculturally diverse* (5%). *Good community* was also the most common single category response followed by *parks and green space* (16%), *safe* (11%) and *good facilities* (11%).

NEWINGTON, MARKETPLACE: COMMUNITY LOVES



## GOOD COMMUNITY

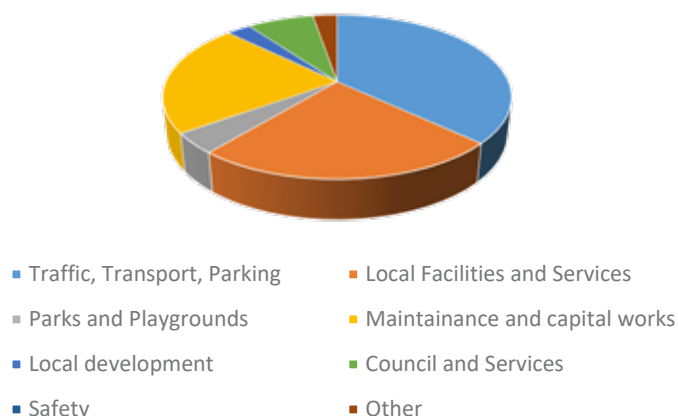
*"I love everything about my community! It's diverse and surrounded by culture and lovely people" May, Newington.*

Participant 'loves' for good community included that their suburb was family friendly and had a close, village feel. Respondents valued the level of interaction between neighbours and that their suburb was a place where people knew each other. Community 'loves' also included that the suburb was vibrant and multicultural.

Respondents appreciated that there is a sense of community pride and community spirit. They valued local cleanliness and the sense of safety that they felt within their suburb.

### Community Needs

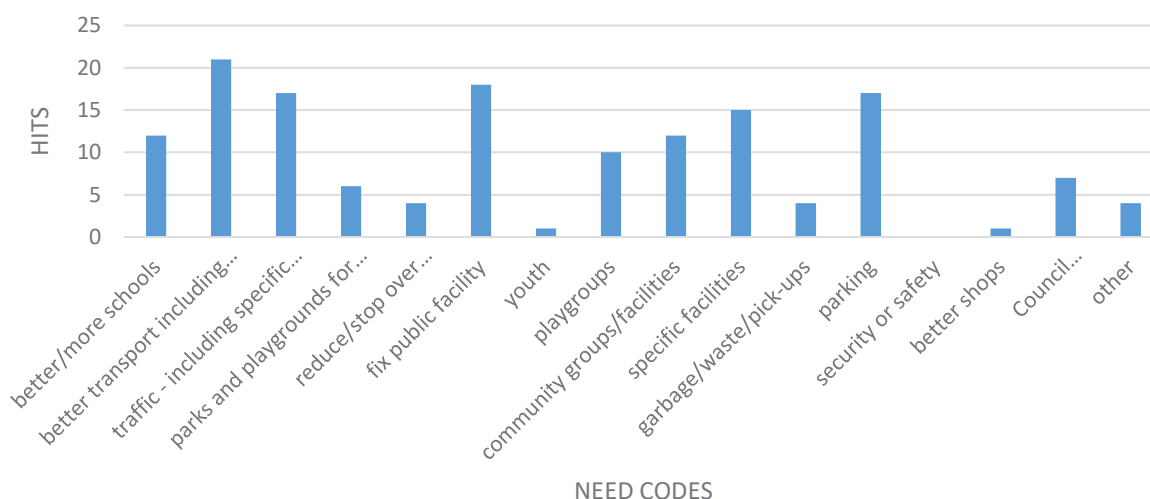
NEWINGTON, MARKETPLACE: GROUPED COMMUNITY NEEDS



**Traffic, transport and parking** (36%) was the most commonly identified grouped community need at this Kiosk location, with the highest category in this group being *better transport* (14%). This is followed equally by *traffic* (11%) and *parking* (11%).

*Better transport* also featured as the highest single category response at this Kiosk. Other common 'needs' responses included *fix public facility* (12%) and again *traffic* and *parking*.

NEWINGTON, MARKETPLACE: COMMUNITY NEEDS



## BETTER TRANSPORT

*"We need buses with better access to train station hubs: Parramatta and Strathfield. We need light rail from Parramatta to Wentworth Point; the bridge from Rhodes to Wentworth Point needs to allow car access outside of people hours." Hui, Wentworth Point.*

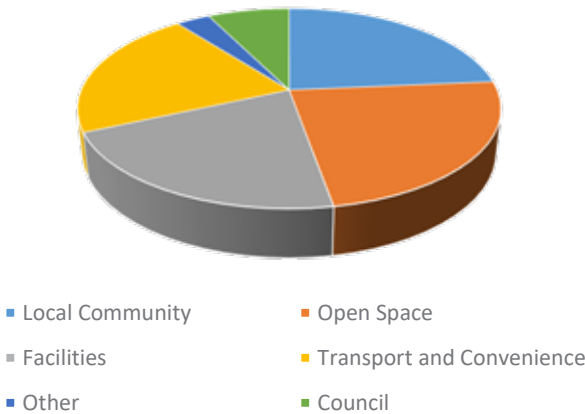
Community identified 'needs' for *transport* focused on accessibility in and out of the local area to key facility hubs (Parramatta, Strathfield etc). Participants indicated a desire for more and faster transport options for example participants reported that the ferry seemed too slow and the area it served was limited.

Respondents suggested the establishment of transport hubs in the area, and their own train station in Newington to service the surrounding area.

NORTH ROCKS: SHOPPING CENTRE (KIOSKS 13 AND 23)

Community Loves

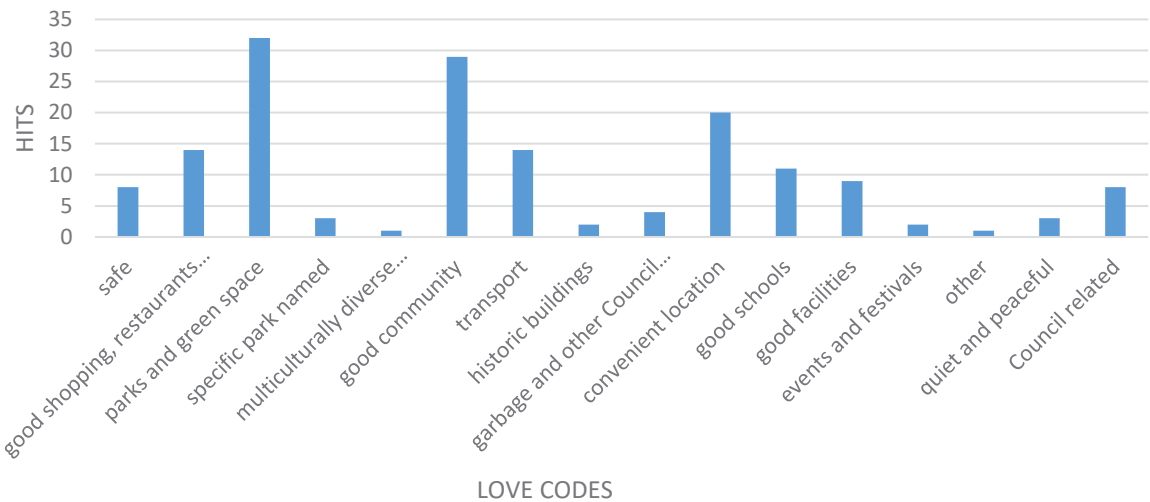
NORTH ROCKS, SHOPPING CENTRE: GROUPED COMMUNITY LOVES



**Local community** (24%) and **open space** (24%) shared the highest number of grouped community ‘loves’ responses at North Rocks Shopping Centre. **Local community** included the responses *good community* (18%), *safe* (5%), and *multiculturally diverse* (1%). **Open space** included the responses *parks and green space* (20%) *specific park* (2%) and *quiet and peaceful* (2%).

The single highest category response at the shopping centre Kiosk was *parks and green space* (20%), closely followed by *good community* (18%), and then *convenient location* (12%).

NORTH ROCKS, SHOPING CENTRE: COMMUNITY LOVES



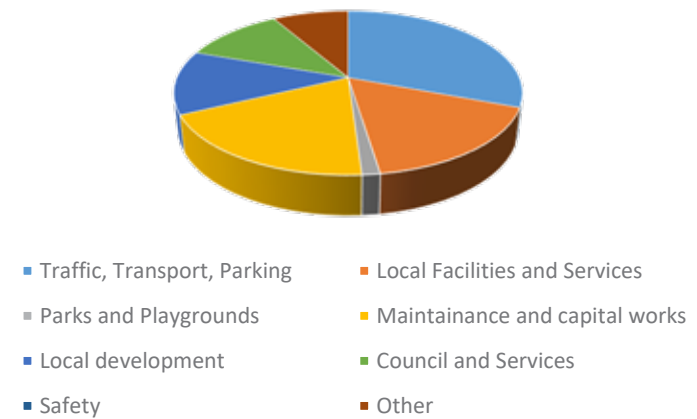
PARKS AND GREEN SPACES

“Wildlife and bird life corridors; friendly; preservation of greenspace.” Declan, North Rocks.

Community responses for *parks and green spaces* ‘love’ the wildlife corridors that existed on the edges of the suburb, the well maintained parks (specifically North Rocks Park) and the amount of family homes in the area that had large gardens. Participants also valued the suburb’s proximity to the city of Parramatta, and the outdoor facilities in that locality as well.

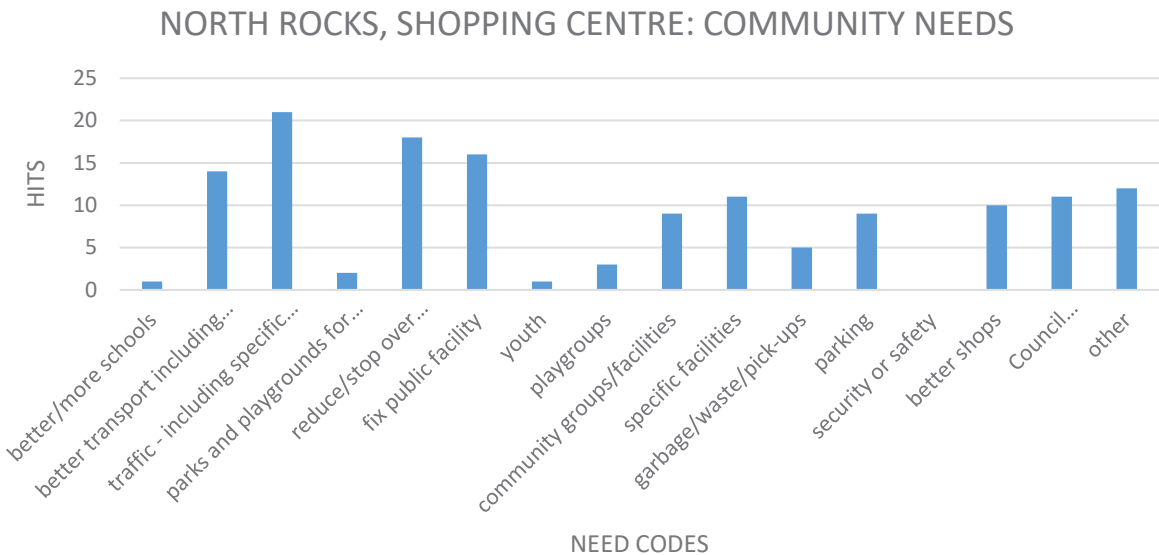


NORTH ROCKS, SHOPPING CENTRE: GROUPED  
COMMUNITY NEEDS



**Traffic, transport and parking** (31%) was the dominant grouped response for community ‘needs’ at the North Rocks Shopping Centre Kiosk. This group of responses included *traffic* (15%), *better transport* (10%) and *parking* (6%).

*Traffic* (15%) was also the single highest category response for this Kiosk. This was followed closely by *reduce/stop over development* (13%) and *fix public facility* (11%).



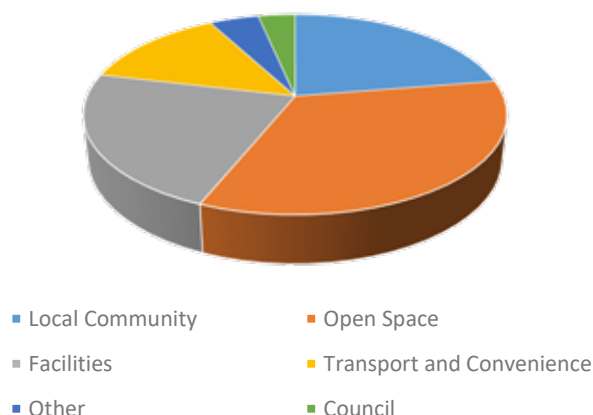
TRAFFIC

*“Traffic management; better infrastructure for future population growth; proper long term town planning by experts.” Jelena, Carlingford.*

Local community ‘needs’ relating to *traffic* were reflected in the community responses indicating a concern with the level of traffic and the current demands placed on local roads. Participants felt there was a need for better traffic planning which was linked to the planned development in the area. Community responses linked the introduction of high-rise apartments in the suburb with an increase in traffic (and also a scarcity of local parking).

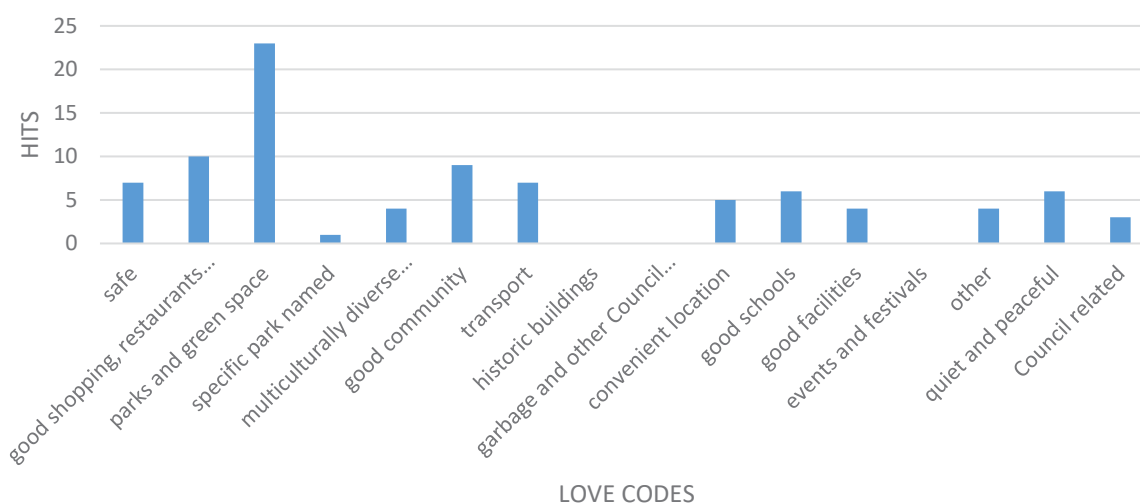
Possible community proposed solutions include a parking station along the M2/Oakes Road bus stop, and better public transport, particularly later in the day and on weekends.

#### NORTH ROCKS, RIDBC MARKETS: GROUPED COMMUNITY LOVES



**Open space** (34%) was by far the most popular grouped response at this Kiosk. This group is made up of the category responses *parks and green space* (26%), *specific park names* (1%) and *quiet and peaceful* (7%). *Parks and green space* (26%) was also the most popular single category by a significant margin. It was followed by *good shopping* (11%) and *good community* (10%).

#### NORTH ROCKS, RIDBC MARKETS: COMMUNITY LOVES

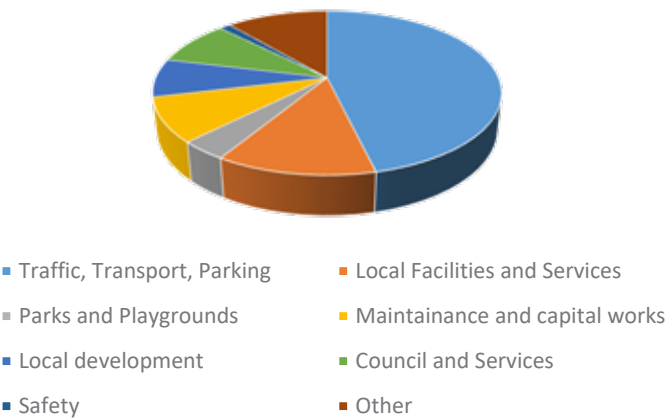


### PARKS AND GREEN SPACE

*"Markets are great, nice area; green space; Parramatta Park is also great." Ray, Epping.*

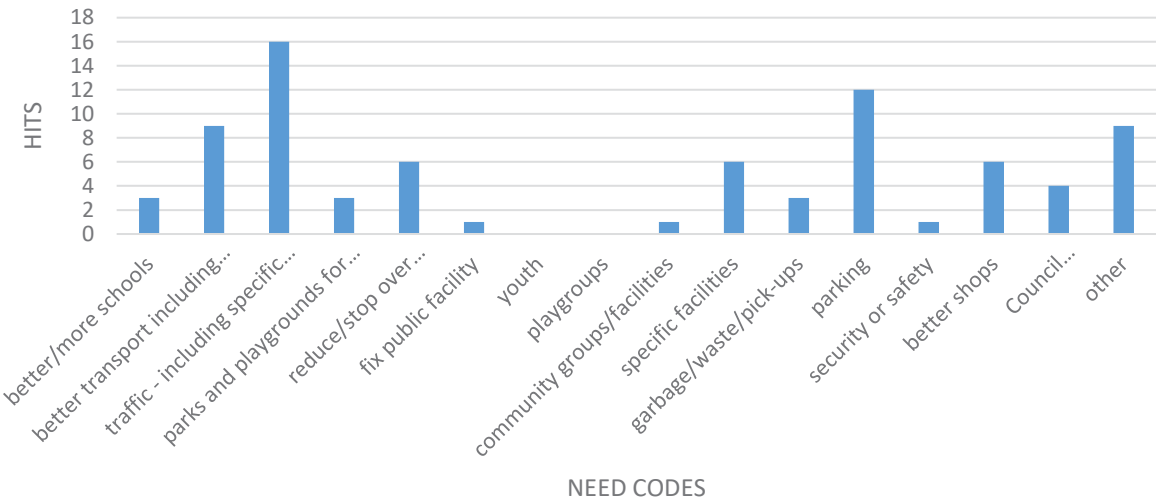
Respondents who nominated *parks and green space* appreciated the level of cleanliness of the parks as well as the renewed Council efforts towards street sweeping around leafy areas. Participants 'love' parks and green spaces for the numerous recreational activities that they allow for in the local community. Participants also valued the 'general green' of the area, particularly the number of trees lining the streets - outside of specific parkland areas.

NORTH ROCKS, RIDBC MARKETS: GROUPED  
COMMUNITY NEEDS



**Traffic, transport and parking** (46%) was again here the grouped response with the greatest number of hits – made up of *traffic* (20%), *better transport* (11%) and *parking* (15%). These three categories also made up the three highest category responses overall.

NORTH ROCKS, RIDBC MARKETS: COMMUNITY NEEDS



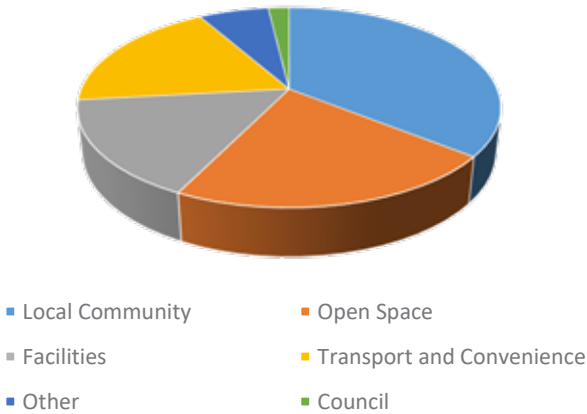
TRAFFIC

*“Need to do something about the roads, to accommodate the developments.” Paul, Carlingford.*

As with the previous Epping Kiosk, community responses in relation to *traffic* ‘needs’ were concerned with the additional residential road use with the completion of recent developments.

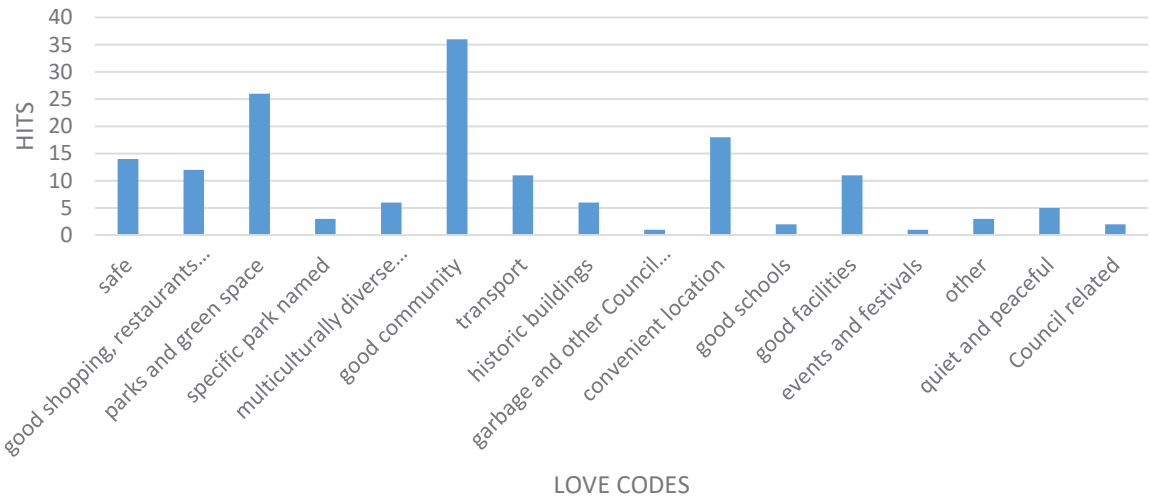
Participants suggested a number of measures as a means of improving the current traffic situation which included more traffic lights (such as at Evans Road, fix the one on Carlingford Road) and more frequent public transport options to reduce car numbers and congestion. Other requests included the development of a dedicated cycling track and more road signage to protect pedestrians/cyclists.

NORTHMEAD, SHOPPING VILLAGE: GROUPED  
COMMUNITY LOVES



**Local community** (36%) had the highest hit rate for community responses at this Kiosk location. Responses for this group were made from *good community* (23%), *safe* (9%) and *multiculturally diverse* (4%). The highest single category response at Northmead Shopping Village was also *good community* (23%) followed by *parks and green space* (17%) and *convenient location* (11%).

NORTHMEAD, SHOPPING VILLAGE: COMMUNITY LOVES



GOOD COMMUNITY

*“Lovely little community, it’s very friendly down at the shops.” Rhonda, Northmead.*

Participant ‘loves’ for *good community* clearly valued a sense of community which is inclusive and friendly – contributing to a feeling of safety. Other ‘loves’ included the quiet, residential streets and cottage houses. Respondents appreciated the family friendly lifestyle of the area including local free activities.

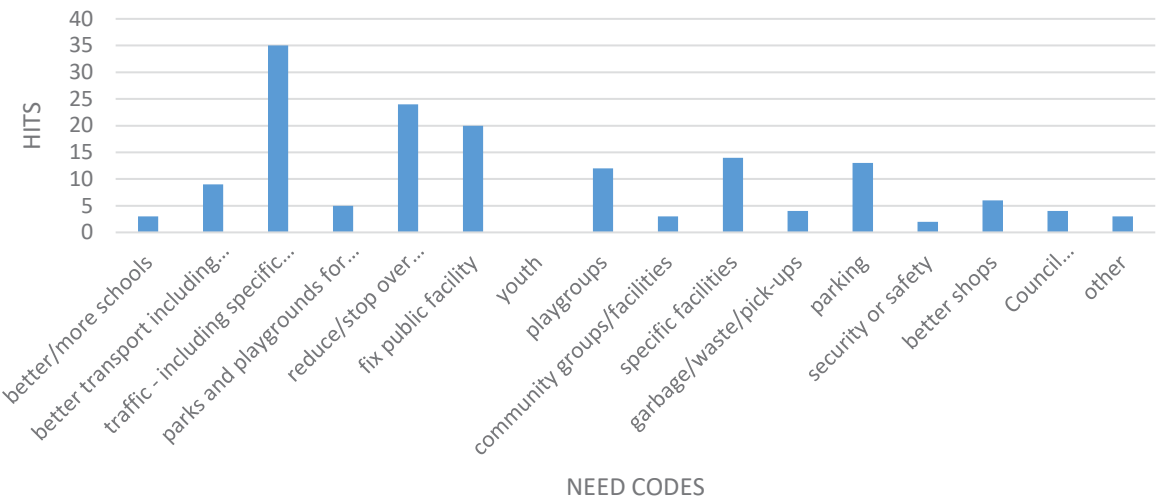
Participants also valued the level of cultural diversity in the area and the presence of community harmony – not witnessing/ experiencing instances of discrimination.

NORTHMEAD, SHOPPING VILLAGE: GROUPED  
COMMUNITY NEEDS



The most common grouped response from Northmead Shopping Centre participants was **traffic, transport and parking** (36%) made up of *traffic* (22%), *parking* (8%) and *better transport* (6%). Here again *traffic* had the greatest number of hits overall, followed by *reduce/stop over development* (15%) and *fix public facility* (13%).

NORTHMEAD, SHOPPING VILLAGE: COMMUNITY NEEDS



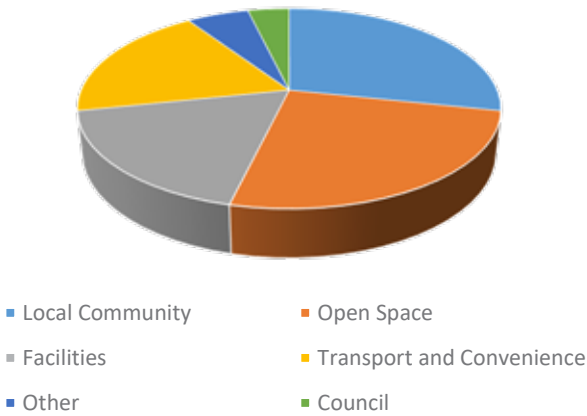
TRAFFIC

*“Traffic management plan to accommodate all the growth in the area..” Julie, Northmead.*

Community *traffic* ‘needs’ identified were similar to those identified in the Epping area. Participants were concerned with the level of traffic on local roads and suggested a traffic management plan and an upgrade to current infrastructure to accommodate the influx of high-rise developments.

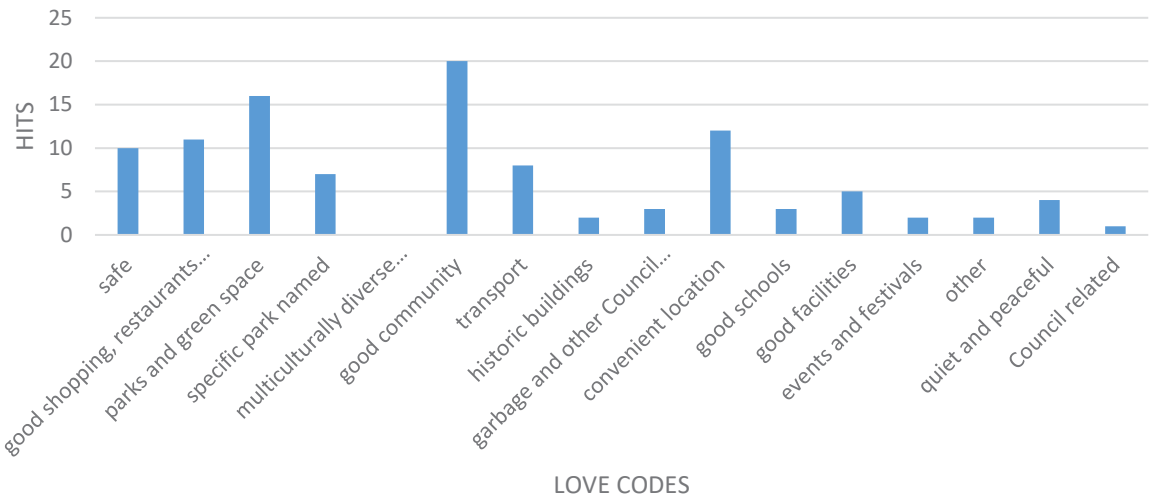
Participants identified particular local roads of concern which include suggestions for traffic lights at Kleins and Briens Roads, and better or revised signage Anderson Road (no stopping sign) and Hammers Road (right turning arrow).

OATLANDS, POST OFFICE: GROUPED  
COMMUNITY LOVES



**Local community** (28%) was the most popular group response at these Kiosks, comprising of *good community* (19%), and *safe* (9%). *Good community* was again the single highest category for responses followed by *parks and green space* (15%) and *convenient location* (11%).

OATLANDS, POST OFFICE: COMMUNITY LOVES



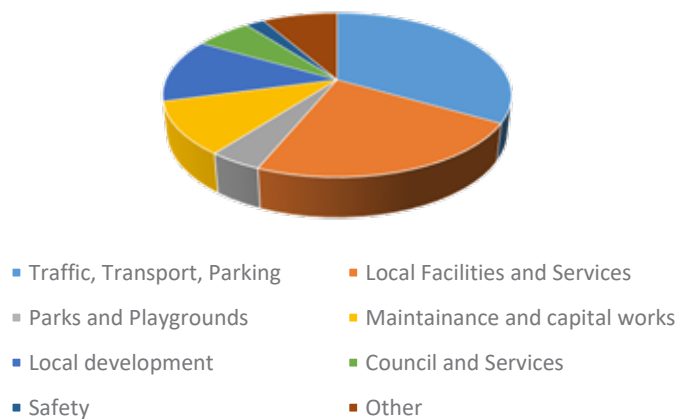
GOOD COMMUNITY

*"I like that it is a little community; the parks are beautiful and are well maintained, it's central, good and easy to get around."*  
Norma, Oatlands.

Participant 'loves' for 'good community' included knowing their neighbours and the sense of safety they feel. Respondents appreciated the peaceful nature of their suburb and the respite it offered as an alternative to nearby Parramatta.

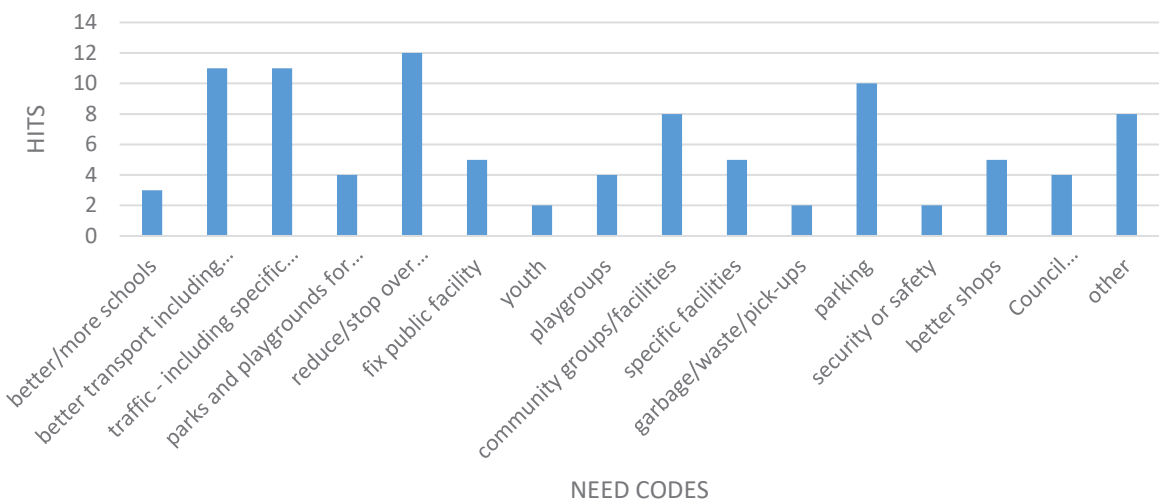
Participants also valued the 'friendly' and local shopping area on Belmore Street East, particularly the recent upgrades to the infrastructure there.

OATLANDS, POST OFFICE: GROUPED  
COMMUNITY NEEDS



The common grouped response of **traffic, transport and parking** (32%) again had the highest response rate at Oatlands, this time comprising of a fairly even split across the three category areas of *better transport* (11%), *traffic* (11%) and *parking* (10%). The highest single category response was *reduce/stop over development* (13%) followed by the three categories listed above.

OATLANDS, POST OFFICE: COMMUNITY NEEDS



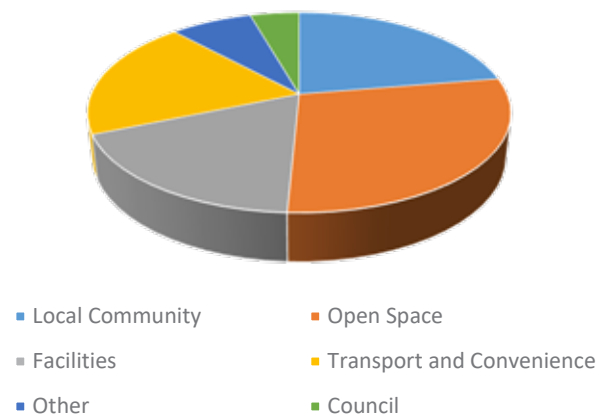
REDUCE/STOP OVERDEVELOPMENT

*“Needs to be stricter regulation on the size of houses in the area; trees need to be protected from being chopped down in Oatlands. Wyoming Avenue trees are being destroyed constantly.” Michael, Oatlands.*

Participant responses to *reduce/stop over development* indicated a level of concern regarding the impact of new and higher density development in the area. Community identified ‘needs’ reflected a sense of anxiety that increased development would alter the sense of community and the lifestyle that they love about the area. Specific concerns include over use of local amenities and facilities and that their suburb would become unrecognisable due to an increased level of development.

Responses clearly indicated that local priorities were for green space and family homes to be prioritised over high-rise living and population density.

SILVERWATER, POST OFFICE: GROUPED  
COMMUNITY LOVES



**Open space** (28%), comprising of *parks and green space* (12%), *quiet and peaceful* (9%) and *specific parks* (4%), made up the most common grouped response at Silverwater. However, the highest single category responses overall were *good community* (13%) and *convenient location* (13%) followed by *parks and green space* and *quiet and peaceful*.

SILVERWATER, POST OFFICE: COMMUNITY LOVES



GOOD COMMUNITY AND CONVENIENT LOCATION

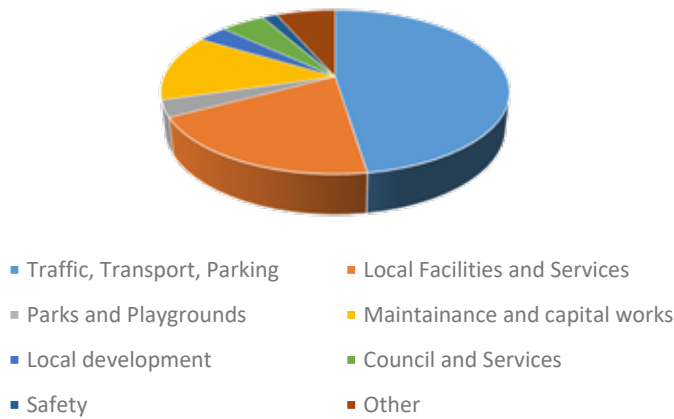
“Close to the creek with natural bushland, it’s close to everything; shops, buses. I’m happy to be with Parramatta now.” Barbara, Newington.

Community ‘loves’ for *convenient location* reflect an appreciation of the local shops, local amenities, and the local public transport that allows convenient access to both Parramatta and Sydney CBDs.

Community ‘loves’ for *good community* include a love of the small, enclosed nature of the community. Responses valued the friendliness of their neighbours and the cultural/culinary diversity of the area.

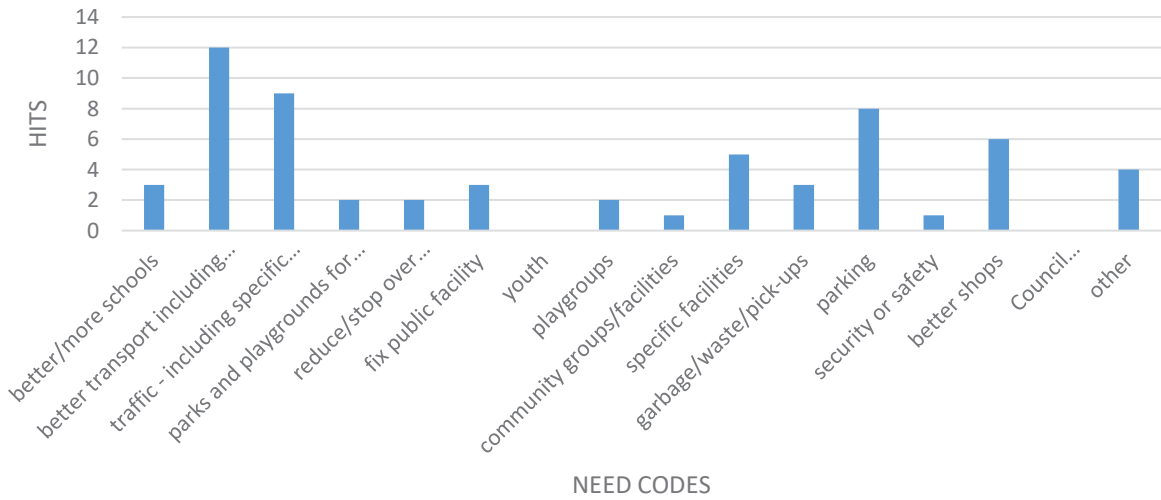


SILVERWATER, POST OFFICE: GROUPED  
COMMUNITY NEEDS



**Traffic, transport and parking** (48%), made up of *better transport* (20%), *traffic* (15%) and *parking* (13%) was again the community ‘need’ which prompted the most responses. These individual categories were also the highest responses overall.

SILVERWATER, POST OFFICE: COMMUNITY NEEDS

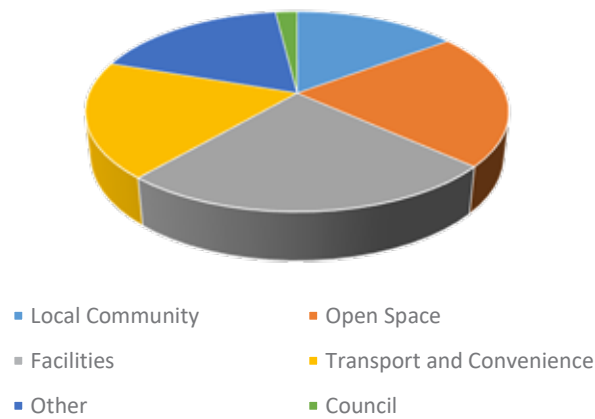


TRANSPORT

*“A direct bus service from Wentworth Point to Rhodes or Strathfield.” Sharon, Wentworth Point.*

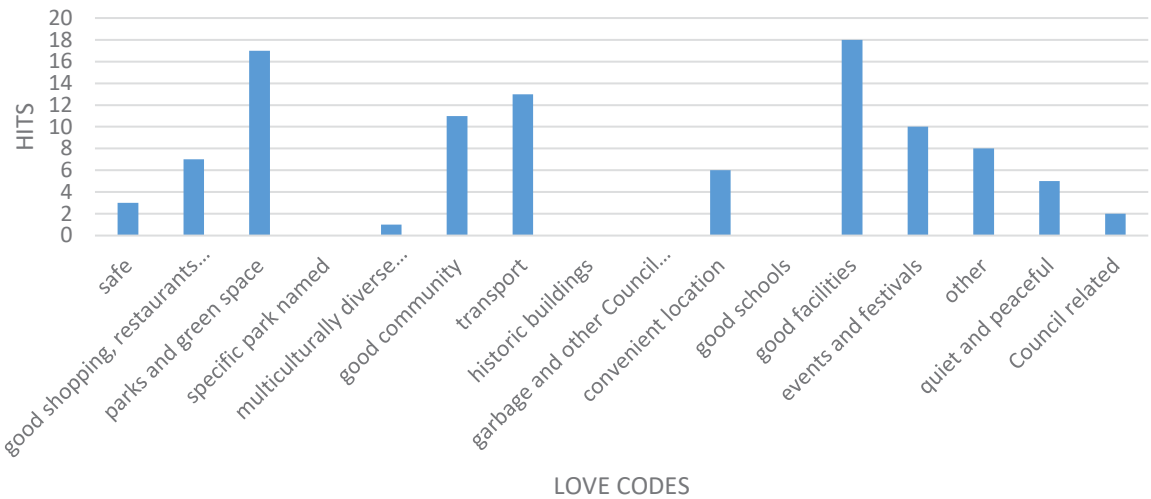
*Transport* ‘needs’ were identified by community participants as a need for better transport to and from the area to central hubs such as Strathfield or Parramatta. In particular participants expressed a desire for more trains on the Telopea line and buses to operate locally on Sundays.

SYDNEY OLYMPIC PARK, CBA BUILDING:
   
 GROUPED COMMUNITY LOVES



**Facilities** (25%) was the highest grouped response for Sydney Olympic Park Kiosks. This includes the individual categories of *good facilities* (18%) and *good shopping, restaurants* (7%). *Good facilities* is also the highest single category response overall followed by *parks and green spaces* (17%) and *transport* (13%).

SYDNEY OLYMPIC PARK, CBA BUILDING: COMMUNITY LOVES



GOOD FACILITIES

“Sydney Olympic Park has a great active environment, outdoor exercise facilities and parks and a variety of stores and restaurants. Sydney Olympic Park is a good place to live.” George, Sydney Olympic Park.

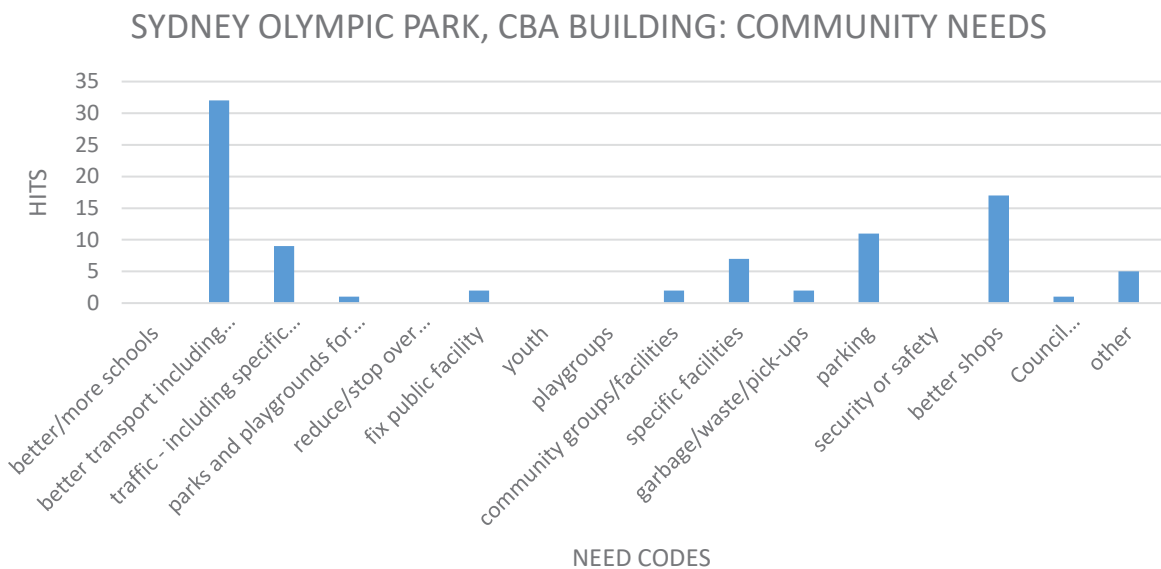
Community ‘loves’ for *good facilities* include the variety, accessibility and the level of maintenance of the sporting facilities – as well as SOPA’s management of this. Participants valued the sense of community in the area which creates an atmosphere of comfort and invites use of the area’s public facilities.

Resident responses indicated an appreciation of the event atmosphere of the area and the vibrancy that it has on ‘game days’ and during festivals.

SYDNEY OLYMPIC PARK, CBA BUILDING:  
GROUPED COMMUNITY NEEDS



**Traffic, transport and parking** (58%) was overwhelmingly the most commonly reported community ‘need’ group. This includes the following single category hits for *better transport* (36%), *parking* (12%) and *traffic* (10%). *Transport* was also the highest overall category followed by *better shops* (19%) and *parking*.



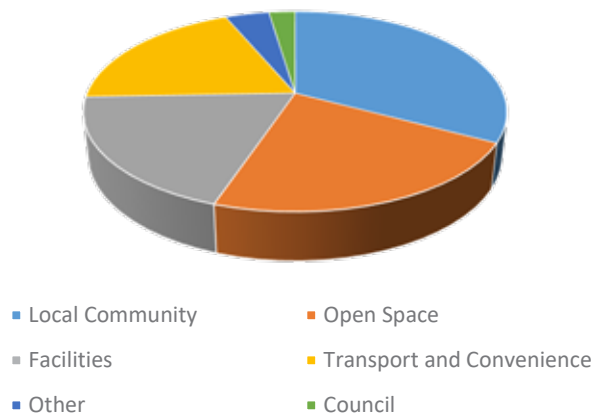
TRANSPORT

*“Sydney Olympic Park needs direct services to accommodate workers and residents” Siham, Newington.*

Participants reported *transport* ‘needs’ reflected on user issues with current transport options in and out of the area. Community participants indicated a desire for the Olympic Park train to transit straight to hubs like Strathfield, or ideally, the Sydney CBD, rather than stopping at Lidcombe for a change over as it currently does.

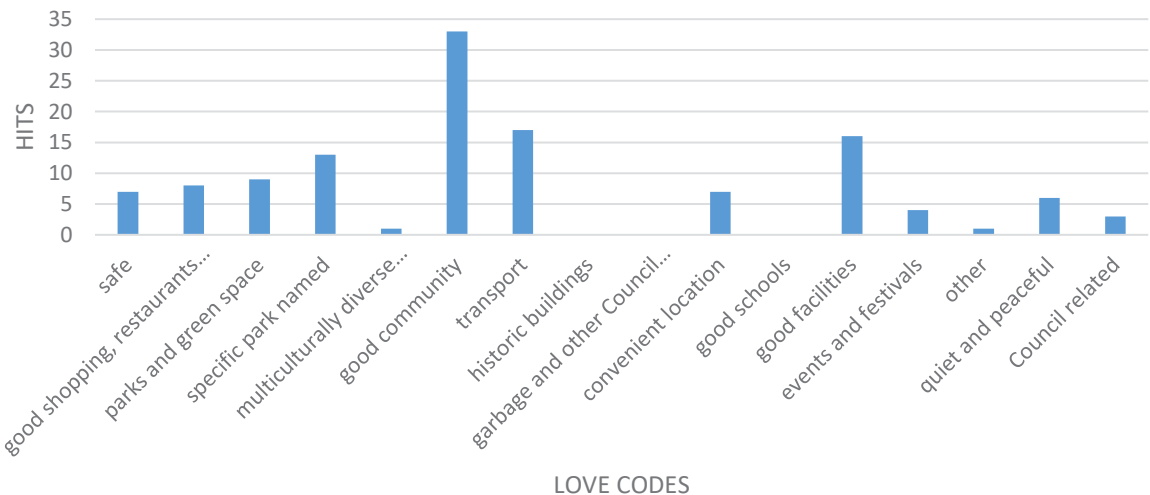
Participants also expressed a desire for more frequent buses (544, 525 and 526 buses specifically), and more bus shelters.

WENTWORTH POINT, THE PIAZZA: GROUPED  
COMMUNITY LOVES



The **local community** (33%) grouped categories were the most popular community ‘loves’ responses. *Good community* made up 26% of these responses, *safe* 6% and *multiculturally diverse* (1%). *Good community* was also the single highest category response followed by *transport* (14%) and *good facilities* (13%)

WENTWORTH POINT, THE PIAZZA: COMMUNITY LOVES



Community Needs

**Traffic, transport and parking** (60%) again made up the most commonly responded to community ‘need’ - this time with *parking* (29%) making up the dominant component. This is followed by *traffic* (19%) and *transport* (12%). These three categories also make up the most common ‘needs’ response categories overall.

PARKING

“Parking issues over footpath crossings and laybacks; cars park everywhere and mobility scooters can’t access where they need to. Lack of infrastructure.” Brian, Wentworth Point.

In considering local ‘needs’ in relation to *parking*, participants reflected current issues of parking overcrowding and non-compliant parking. Community responses noted that the area had a high density population but no visitor parking options. Participants suggested that a significant issue was a lack of consistency in under-building parking options/ requirements for new developments and an over reliance on street parking.

Respondents expressed concern that plans for more high-density development in the area would contribute further to the current parking predicament.

Participants suggested better public transport options in the form of light rail and/or better bus and ferry services could be a solution.

## MAINTENANCE AND CAPITAL WORKS

The following fifteen tables show a collated list of maintenance and capital works related community responses - by Kiosk location. Responses have been compiled by filtering for the individual categories of *fix public facility* and *specific facility*.

A full record of the filtered responses (community comments), by Kiosk location, is included in Appendix 4.

### CARLINGFORD, CARLINGFORD COURT

CARLINGFORD, CARLINGFORD COURT: MAINTENANCE AND CAPITAL WORKS	
Maintenance and Capital works	Hits
Repair uneven footpaths in Dunmore Ave	2
Fix roof drainage at Don Moore community centre toilet block	1
Increase street lamps	1
Clean the park & tennis court	1
Add an additional traffic light above Epping Bridge	1
Pipe open drain in Dundas (creek)	1
Repair pullup bars at Curtis Oval	1
Continue to maintain Dence Park Pool	2
Improve rail access via Camellia rail line	1
Specific issue/specific street	
Blocked storm water drain Dunmore Ave	1
Pave pedestrian walkway on Pennant Hills Rd between Alamein Ave & North Rocks Rd	1

### CARLINGFORD, CARMEN DRIVE

CARLINGFORD, CARMEN DRIVE: MAINTENANCE AND CAPITAL WORKS	
Maintenance and Capital works	Hits
Continue building new library (North Rocks)	4
Upgrade of Carmen Drive Shops - toilets, parking, bins, install shade and repair equipment across the road, commuter carpark	4
Develop town plan	1
Increase lighting in North Rocks near Christ the King School	1
Upgrade North Rocks Shops	1

### EASTWOOD, SOMERVILLE PARK

EASTWOOD, SOMERVILLE PARK: MAINTENANCE AND CAPITAL WORKS	
Maintenance and Capital Works	Hits
More collection places of unwanted items like CD, batteries, glasses etc	1
Lights on after dark in Somerville Park	2
Maintain Dence Park Swimming Pool	2
Bigger Library - Carlingford	1
More childcare centres	2
Public toilet	1

### EPPING, RAWSON STREET

EPPING, RAWSON STREET ARCADE: MAINTENANCE AND CAPITAL WORKS	
Maintenance and Capital Works	Hits
Better parks	1
Dence Park Swimming Pool - upgrade, promote, popup café	3
Boronia Park - no construction or road extensions	1
Maintenance to children's bike track	1
Specific issue/specific street	
Kent St - Gum tree at top to have planting similar to Rawson St	1

## EPPING, TRAIN STATION

EPPING, TRAIN STATION: MAINTENANCE AND CAPITAL WORKS	
Maintenance and Capital Works	Hits
Better/extend library (see plans)	7
Streetscaping	2
Preserve/maintain Dence Park Pool - playground, BBQ, make use of green space, open all year, better promoted	16
Water play parks	1
Local community facilities for filming	1
Preserve small halls	1
Keep community kindergartens	1
Better cycling facilities/paths	1
Street cleansing	1
More sporting grounds	1
Upgrade of existing sporting grounds - synthetic grass, lighting	1
Dog parks - Ray Park, Boronia Park	1
Focus on local maintenance issues - footpaths, roads, painting old buildings	1
Community centre upgrades	1
Walking paths for prams and wheelchairs - pram friendly curbing at crossings at Epping Rd/Carlingford Rd	1

## MAYS HILL, JONES PARK

MAYS HILL, JONES PARK: MAINTENANCE AND CAPITAL WORKS	
Maintenance and Capital Works	Hits
Pool - accessible for everyone in summer, wave pool, better information	3
Jones Park - upgrade lighting field 1, amenities, storage for each field, dog litter bins, replace grass in November in goals, mark lines, canteen, fencing off fields, trees block sunlight on fields 1 & 2	3
Street cleansing	1
Upgrade croquet field	1
Cleanliness of parks - Parramatta Park	1
More funding for Riverside Theatre	1
Seating at sporting fields	1

## MAYS HILL, OLLIE WEBB RESERVE

MAYS HILL, OLLIE WEBB RESERVE: MAINTENANCE AND CAPITAL WORKS	
Maintenance and Capital Works	Hits
Library - more book collection nearby, activities for over 5yrs play activities games/stores/singing, more regional language books	3
Free shuttle bus connect to CBD (Parramatta)	1
Ollie Webb Reserve - More play equipment (3-12 years), outdoor gym, public toilets opened all days, more shade, baby change facilities. More variety in sporting facilities - basketball courts, permanent ping-pong tables and volleyball nets. not just touch football. More soccer fields for the community - not just clubs, baby swing, general maintenance.	9
Better maintenance of civic and social spaces	1

## NEWINGTON, MARKET PLACE

NEWINGTON, MARKETPLACE: MAINTENANCE AND CAPITAL WORKS	
Maintenance and capital works	Hits
Pierre de Coubertin Park - a fence on the dog park, play equipment and shade, fix bubbler, more bins, light in off-leash area, maintenance	8
Newington Carpark - fix potholes, more parking options	1
Better street drainage - Hill Road, Blaxland Ave	3
Incinerator - fume and toxin management/decommission	4
Clean up waterways	1
More Council clean ups	1
More bins - along water walkway, pedestrian streets	2
More/access to outdoor fitness equipment	3

Complete bike path to Parramatta	1
More sporting fields - Wilson Park,	1
Wilson Park - more soccer fields, fix up change rooms	2
More play equipment in the whole Newington area	2
More sporting fields	3
The congestion at DFO roundabout	2
Community garden and sustainability education facility	2
Library service/ mobile library	2
Better street lighting - Avenue of Europe	1
Paint community centre	1
Burrawang park - soccer goals, fence so that balls don't go on the road at the park; nets on the goals	1
Street sweeping	2
More parks maintenance	1
Basketball courts	1
Security camera Cnr Ave of Oceania and Monterey St	1
<b>Specific issue/specific street</b>	
Cut the trees down - gumtrees hanging over residential properties	1

## NORTH ROCKS, SHOPPING CENTRE

NORTH ROCKS, SHOPPING CENTRE: MAINTENANCE AND CAPITAL WORKS	
Maintenance and Capital Works	Hits
Library service - a library in Nth Rocks, local library, library at North Rocks Shopping Centre, more information about service	5
Nicer parks/ better play equipment in the North Rocks Park	2
North Rocks Park - Better play equipment, not too developed, sporting equipment to be left for kids to be proactive with outside of game time	3
Local pools - North Parramatta pool - rebuild, replace, keep Dense Park Pool	6
More childcare	1
Protect Harris Park	1
Upgrade Oatlands Shopping Village	1
Upgrade North Rocks Shopping Centre	2
Footpaths - Better footpaths on backstreets of Nth Rocks, footpaths (Becky Avenue) need upgrade, currently there is no disability access in some streets	2
Protect bush walks area	1
Park at Gowanbrae Ave and Gollan Ave Oatlands - needs regular maintenance, BBQs, seating and new play equipment;	1
Park near Stirling Avenue and Jason Place needs maintenance	1
Bubblers for drinking water for public use	1
Preservation of wildlife corridors	1
Sporting field to be kept open longer for schools	1
Tennis Courts - Maintenance of synthetic grass surface. Located at North Rocks Park	1
<b>Specific issue/specific street</b>	
Alana Ave - repave properly more native trees on roadside (Eucalypts, Robusta)	
Fix pothole - Bettington Rd, Murray Farm Road and surrounding	1
Bush entrance at bottom of Hackett Place, follow through to creek - bridge needed	

## NORTH ROCKS, RIDBC MARKETS

NORTH ROCKS, RIDBC: MAINTENANCE AND CAPITAL WORKS	
Maintenance and Capital Works	Hits
Cox Park - accessible walking path, shade, amenities	1
Local swimming pool - Keep Dense Park Pool, swimming facilities needed in the area, indoor swimming centre	3
Epping Library - parking	1
Library service needed in North Rocks	1
Expanded Community Centre	1



Notice board Roselea Community Centre	1
Hunts Creek reserve - bridge across from Northam Drive to pass to Statham Ave	1
Good cycling track	1
Facilities for older residents	1

## NORTHMEAD, SHOPPING VILLAGE

NORTHMEAD, SHOPPING VILLAGE: MAINTENANCE AND CAPITAL WORKS	
Maintenance and Capital Works	Hits
Beamish Road footpath upgrade	1
childrens playground equipment	3
bus shelter Windsor Road	1
Cycling path upgrades	5
Beamish road flying fox	1
footpath upgrades (Elgin Place, Murray Farm)	2
greenspace maintenance/trimming	3
Pye Avenue/Lake Parramatta public toilet	2
Swimming facilities	5
feral cat problem	1
more community centres	1
Moxhams Road school pedestrian crossing	1
road maintenance	2
police presence	1
sporting/fitness facilities	3
public toilets at Northmead Shopping Village	1

## OATLANDS, POST OFFICE

OATLANDS, POST OFFICE: MAINTENANCE AND CAPITAL WORKS	
Maintenance and Capital Works	Hits
Need a local pool - to replace Granville Pool	3
Dundas area neighbourhood centres - better promotion	1
Street cleansing around station	1
Maintenance on general streets/footpath	1
Upgrade the Oatlands Shopping Village	1
More street planting	1
Maintenance of Vineyard Creek Reserve - clean-up Oatlands Creek	2
Specific Issue/Specific Street	
I would like the seats outside LOT 5 (14 Noller Parade, 2150) to be relocated - Mark Crispin pop reference F2016/00369 12/5/16	1

## SILVERWATER, POST OFFICE

SILVERWATER, POST OFFICE: MAINTENANCE AND CAPITAL WORKS	
Maintenance and Capital Works	Hits
Fence around off leash dog park (Ave of Oceania)	1
Finish the cycleways to Parramatta	1
Footpaths in Vore Street and others around Silverwater	1
Hard rubbish collections on certain days	1
Library service - local, open longer hours	1
	1
Specific issues/specific streets	
John Ian Wing Pde has some plants which are causing obstruction to line of sight on the road. Please trim.	1
Wetherill St North and roads around the area; need footpaths and existing footpaths repaired stop illegal parking	1

## SYDNEY OLYMPIC PARK

SYDNEY OLYMPIC PARK, HERB ELLIOTT AVENUE: MAINTENANCE AND CAPITAL WORKS	
Maintenance and Capital Works	Hits
Investment in local parks	1
A plan for Epping town centre - The respondents were generally workers in S.O.P. who lived elsewhere in Parramatta so this is not an issue	1
Need public toilet	1
More frequent street cleansing	1
Street lighting near supermarket (Wentworth Point)	1
Shelters for bus-stops in Wentworth Point	1
Better communication about road closures due to construction	1

## WENTWORTH POINT, THE PIAZZA

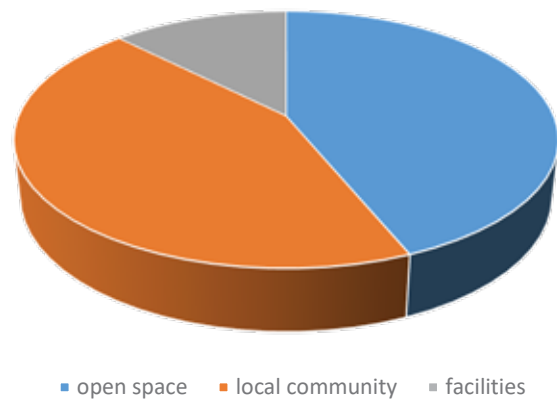
WENTWORTH POINT, THE PIAZZA: MAINTENANCE AND CAPITAL WORKS	
Maintenance and Capital Works	Hits
Bennelong Bridge - walkway on other side	3
Community garden	2
Men's Shed	2
Social infrastructure - community organisations - Scouts, church etc.	1
Repair to sea walls	1
Better access to Bicentennial Park	1
Public toilet	2
Continue Chinese/Korean library service	1
Basketball court maintenance. Located behind community centre on Avenue of Europe	1
Playing fields don't yet exist and would like to see some made	1
Repairs to Bocce Club court in the Piazza	1
Continuity of bike paths	1
Pedestrian walkway at Haslams Creek	1
Hill Road needs development	1

# SECTION 3: EVALUATION

## KIOSK LOCATION COMPARISON

### Community loves

HIGHEST GROUPED COMMUNITY LOVE ACROSS KIOSK LOCATIONS

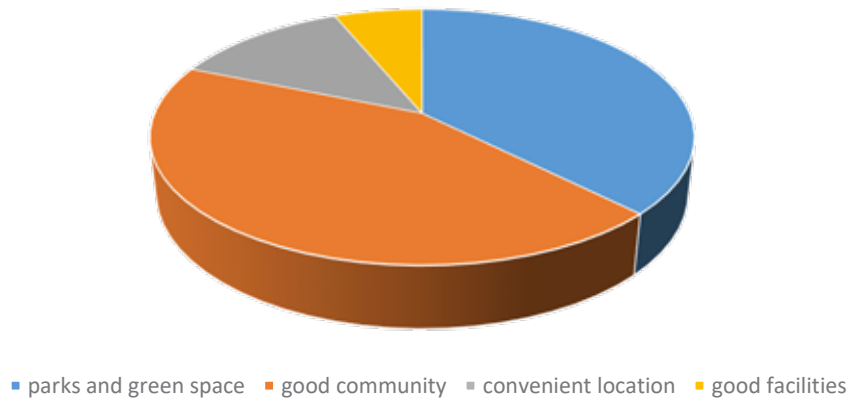


Reviewing the data gathered from across the 15 Kiosk sites there are a number of clear commonalities in community responses. When grouped broadly, overall community ‘loves’ predominately relate to **open space** and **local community**, each making up the dominant ‘love’ for seven of the fifteen sites. These two groups ranked equally at the North Rocks Shopping Centre. The **facilities** group featured most popularly at two sites (Somerville Park in Eastwood and Sydney Olympic Park) which possibly was reflective of the Kiosk locations themselves.

The table below lists the suburb and Kiosk location beside the *Highest Grouped Community Love* and the *Highest Single Community Love*.

Kiosk Suburb	Kiosk Location	Highest Grouped Community Love	Highest Single Community Love
Carlingford	Carlingford Court	open space	parks and green space
Carlingford	Carmen Drive Shops	local community	good community
Eastwood	Somerville Park	facilities	good community
Epping	Rawson St	local community	good community
Epping	Epping Train Station	open space	parks and green space
Mays Hill	Jones Park	open space	parks and green space and convenient location
Mays Hill	Ollie Webb Reserve	open space	parks and green space
Newington	Market Place	local community	good community
North Rocks	North Rocks Shopping Ctr	local community and open space	parks and green space
North Rocks	Royal Institute Markets	open space	parks and green space
Northmead	Northmead Shops	local community	good community
Oatlands	Oatlands Shops	local community	good community
Silverwater	Silverwater Post Office	open space	good community and convenient location
Sydney Olympic Park	Near CBA Building.	facilities	good facilities
Wentworth Point	Piazza	local community	good community

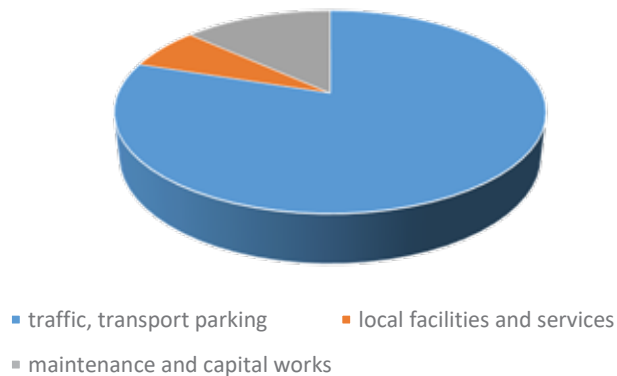
## HIGHEST SINGLE COMMUNITY LOVE ACROSS KIOSK LOCATIONS



Reviewing the data across all locations, the highest single community love was *good community*, with seven of the fifteen locations responding most highly to this group. *Parks and green spaces* was highest for six of the Kiosk locations; *convenient location* was third overall with two of the fifteen providing this as the most common response; and lastly *good facilities* was the most common response at one of the fifteen locations. As can be seen in the table above a number of the Kiosks rated two response categories equally.

## Community Needs

### HIGHEST GROUPED COMMUNITY NEED ACROSS KIOSK LOCATIONS

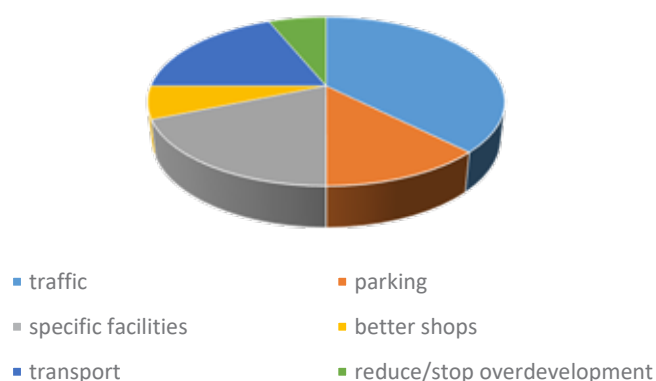


Data gathered across all Kiosks pointed very clearly to one grouped response as the greatest concern – **traffic, transport and parking**. Twelve of the fifteen kiosks responded most commonly with comments relating to this community need. **Maintenance and capital works** related responses were the second most common concern across locations with two of the fifteen locations responding most highly to this group. Third was the **local facilities and services** as the most common response for one Kiosk location.

Again the table below lists the suburb and Kiosk location alongside the most highly ranking community response to grouped community 'needs' and single category community 'needs'.

KIOSK COMPARISON: GROUPED AND SINGLE COMMUNITY NEEDS			
Kiosk Suburb	Kiosk Location	Highest Grouped Community Need	Highest Single Community Need
Carlingford	Carlingford Court	traffic, transport and parking	traffic
Carlingford	Carmen Drive Shops	traffic, transport and parking	parking
Eastwood	Somerville Park	local facilities and services	specific facilities and better shops
Epping	Rawson St	traffic, transport and parking	traffic
Epping	Epping Train Station	traffic, transport and parking	traffic
Mays Hill	Jones Park	maintenance and capital works	specific facilities
Mays Hill	Ollie Webb Reserve	maintenance and capital works	specific facilities
Newington	Market Place	traffic, transport and parking	transport
North Rocks	North Rocks Shopping Ctr	traffic, transport and parking	traffic
North Rocks	Royal Institute Markets	traffic, transport and parking	traffic
Northmead	Northmead Shops	traffic, transport and parking	traffic
Oatlands	Oatlands Shops	traffic, transport and parking	reduce/stop overdevelopment
Silverwater	Silverwater Post Office	traffic, transport and parking	transport
Sydney Olympic Park	Near CBA Building.	traffic, transport and parking	transport
Wentworth Point	Piazza	traffic, transport and parking	parking

### HIGHEST SINGLE COMMUNITY NEED ACROSS KIOSK LOCATIONS



The highest single community category, across the locations, was *traffic*. Six of the fifteen locations responded most commonly with comments relating to this category. *Transport* and *specific facilities* ranked equally as common community responses, each being the most common response at three Kiosk locations. This was followed by *parking* – most common at two locations. The shared fourth most common responses related to *better shops* and *reduce/stop over development*, both the highest response at one kiosk location.

## MAINTENANCE AND CAPITAL WORKS: CONDENSED LIST

While the *Maintenance and Capital Works* section above provides a compiled list of all community responses relating to maintenance and capital works, this section provides a condensed list for greater workability for Council. This list comprises of forty-nine community 'needs', as identified through the consultation process. This list has been condensed by selecting any maintenance or capital works item which has received more than one community response.

HIGHEST COMMUNITY RESPONSES: MAINTENANCE AND CAPITAL WORKS	
Maintenance and Capital Works Item	Hits
<b>CARLINGFORD, CARLINGFORD COURT:</b>	
Repair uneven footpaths in Dunmore Ave	2
Continue to maintain Dence Park Pool	2
<b>CARLINGFORD, CARMEN DRIVE:</b>	
Continue building new library (North Rocks)	4
Upgrade of Carmen Drive Shops - toilets, parking, bins, install shade and repair equipment across the road, commuter carpark	4
<b>EASTWOOD, SOMERVILLE PARK:</b>	
Lights on after dark in Somerville Park	2
Maintain Dence Park Swimming Pool	2
More childcare centres	2
<b>EPPING, RAWSON STREET ARCADE:</b>	
Dence Park Swimming Pool - upgrade, promote, popup café	3
<b>EPPING, TRAIN STATION:</b>	
Better/extend library (see plans)	7
Streetscaping	2
Preserve/ maintain Dence Park Pool - playground, BBQ, make use of green space, open all year, better promoted	16
<b>MAYS HILL, JONES PARK:</b>	
Pool - accessible for everyone in summer, wave pool, better information	3
Jones Park - upgrade lighting field 1, amenities, storage for each field, dog litter bins, replace grass in November in goals, mark lines, canteen, fencing off fields, trees block sunlight on fields 1 & 2	3
<b>MAYS HILL, OLLIE WEBB RESERVE:</b>	
Library - more book collection nearby, activities for over 5yrs play activities games/stores/singing, more regional language books	3
Ollie Webb Reserve - More play equipment (3-12 years), outdoor gym, public toilets opened all days, more shade, baby change facilities, More variety in sporting facilities - basketball courts, permanent ping-pong tables and volleyball nets. Not just touch football - more soccer fields for the community - not just clubs, baby swing, general maintenance.	9
<b>NEWINGTON, MARKETPLACE: MAINTENANCE AND CAPITAL WORKS</b>	
Pierre de Coubertin Park - A fence on the dog park, play equipment and shade, fix bubbler, more bins, light in off-leash area, maintenance	8
Better street drainage - Hill Road, Blaxland Ave	3
Incinerator - fume and toxin management/decommission	4
More bins - along water walkway, pedestrian streets	2
More/access to outdoor fitness equipment	3
Wilson Park - more soccer fields, fix up change rooms	2
More play equipment in the whole Newington area	2
More sporting fields	3
The congestion at DFO roundabout	2
Community garden and sustainability education facility	2
Library service/ mobile library	2
Street sweeping	2
<b>NORTH ROCKS, SHOPPING CENTRE:</b>	
Library service - A library in North Rocks, local library, library at North Rocks Shopping Centre, more information about service	5
Nicer parks/ better play equipment in the North Rocks Parks	2
North Rocks Park - better play equipment, not too developed, sporting equipment to be left for kids to be proactive with outside of game time	3
Local pools - North Parramatta pool - rebuild, replace, keep Dense Park Pool	6
Upgrade North Rocks Shopping Centre	2
Footpaths - Better footpaths on backstreets of Nth Rocks, footpaths (Becky Avenue) need upgrade, currently there is no disability access in some streets	2

<b>NORTH ROCKS, RIDBC:</b>	
Local swimming pool - Keep Dense Park Pool, swimming facilities needed in the area, indoor swimming centre	3
<b>NORTHMEAD, SHOPPING VILLAGE:</b>	
Local parks/playgrounds (general) - need a variety of play equipment, more maintenance on playgrounds - BBQs, tables, shading - kid friendly parks and equipment	4
Cycleways/paths - Cycling path upgrades, more bike paths, more integrated cycle ways, for transportation away from roads	5
Pye Ave Reserve - general, public toilets	2
Northmead shops - need an upgrade/refurbishment, toilets, upgrade of car park	3
More parks/green spaces	2
Parramatta Pool - needs to be replaced, more pools	3
More sports grounds/ sporting facilities - posts, running track,	3
Parramatta Park - lights, area sectioned off for safe exercise at night, more chairs and toilet facilities, free WiFi,	2
Lake Parramatta - more seats, toilets, free WiFi	2
<b>OATLANDS, POST OFFICE:</b>	
Need a local pool to replace Granville Pool	3
Maintenance of Vineyard Creek Reserve - Clean-up Oatlands Creek	2
<b>SILVERWATER, POST OFFICE:</b>	
Only single comment responses - see Newington for crossover	N/A
<b>SYDNEY OLYMPIC PARK, HERB ELLIOTT AVENUE:</b>	
Only single comment responses	N/A
<b>WENTWORTH POINT, THE PIAZZA:</b>	
Bennelong Bridge - walkway on other side	3
Community garden	2
Men's Shed	2
Public toilet	2

Overall, public swimming pools, particularly **Dense Park Swimming Pool** was the most significant individual response, particularly in suburbs more to the north. Forty of the 160 responses under this category were in relation to public swimming pools with thirty one of these relating to Dense Park Swimming Pool. From the community responses, Dense Park Swimming Pool seems to be a celebrated community asset which was scheduled for closure under the previous Council. Community responses indicate a desire for the pool to be upgraded and remain open along with vibrant ideas on how to reactivate this community asset.

The **Ollie Webb Reserve Kiosk** at Mays Hill received a number of suggestions (9) in relation to the reserve itself including community suggestions on additional equipment and amenities which would assist in revitalising and activating the park.

**Pierre de Coubertin Park** in Newington also received a number of common responses (8), particularly in relation to fencing the dog park at this location. Other comments identified a number of maintenance issues that require attention in the park.

Common responses (5) at North Rocks related to the **Library/Library Service**. Comments included the need for a local library, suggestions for a collection point at North Rocks Shopping Centre and more information about the service.

Comments relating to **bike paths** were a common response (5) at Northmead Shopping Village. Comments indicated a desire for more bike paths, maintenance of existing bike paths and integrated paths as an alternative to riding on the roads.





*Mays Hill, Ollie Webb Reserve Kiosk: City of Parramatta and Kiosk Staff consulting local community members.*



*Epping, Rawson Street Kiosk: Kiosk Staff with local, young community member*

## CONCLUSION

The new community based 'Pop-up Kiosks' was an extensive project carried out over a short timeframe. The Kiosks allowed one-on-one engagement with community members, many of who had previously not had direct contact with their new Council.

The Kiosks offered the opportunity for community members to engage at their own level (or not at all), as they wished. Their engagement could be to simply collect information, to quickly respond on a community voting card or to engage more extensively with Council Officers about the recent changes. Importantly, new community members were invited to share their contact details with Council to continue their engagement into the future.

The information gathered through the Kiosk community consultation activity has provided the first step for Council to better understand their newly adopted residents; what they love, what they need, as expressed in their own words. It has provided an opportunity for these residents to make a positive connection with Council and feel 'cared about' and heard.

The process has also assisted in identifying particular 'loves' or 'needs' that Council can now work with the community to help maintain or address respectively. These identified elements provide a sound starting point which can be further addressed, unpacked and tested through closer/more extended consultation with the community.

# APPENDICES

## APPENDIX 1: COMMUNITY VOTING CARDS

### Love Card: Front

WHAT I **LOVE** ABOUT OUR COMMUNITY!

Let's  
shape *our*  
future  
together



### Needs Card: Front

WHAT DOES OUR COMMUNITY **NEED**?

OUR CITY  
YOUR SAY



### Back (both cards):

**THANK YOU FOR YOUR PARTICIPATION!**  
You're helping shape the City of Parramatta's future

NAME: \_\_\_\_\_

PHONE: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_

SUBURB: \_\_\_\_\_

☐ Live ☐ Study ☐ Work ☐ Play in Parramatta

☐ Yes! I would like to receive further information from Council about what's on in the City of Parramatta.

☐ Yes! I would be interested in participating in a workshop to help shape the future priorities and direction of the City.

OUR CITY  
YOUR SAY

Let's  
shape *our*  
future  
together



[parracity.nsw.gov.au/ourcityyoursay](http://parracity.nsw.gov.au/ourcityyoursay)

## APPENDIX 2: COMMUNITY RESPONSE TABLES BY KIOSK LOCATION

### CARLINGFORD, CARLINGFORD COURT

#### Community Loves

CARLINGFORD, CARLINGFORD COURT: COMMUNITY LOVES			
LOVE Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	safe	4	4%
2	good shopping, restaurants etc.	10	11%
3	parks and green space	14	15%
4	specific park named	13	14%
5	multiculturally diverse community	5	5%
6	good community	11	12%
7	transport	8	9%
8	historic buildings	2	2%
9	garbage and other council services	5	5%
10	convenient location	1	1%
11	good schools	5	5%
12	good facilities	7	8%
13	events and festivals	2	2%
14	other	1	1%
15	quiet and peaceful	1	1%
20	Council related	2	2%
<b>TOTAL</b>		<b>91</b>	<b>100%</b>

#### Community Needs

CARLINGFORD, CARLINGFORD COURT: COMMUNITY NEEDS			
NEED Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	better/more schools	4	4%
2	better transport including specific	16	15%
3	traffic - including specific roads	23	21%
4	parks and playgrounds for kids	1	1%
5	reduce/stop over development/high-rise	13	12%
6	fix public facility	11	10%
7	youth	3	3%
8	playgroups	7	6%
9	community groups/facilities	3	3%
10	specific facilities	1	1%
11	garbage/waste/pick-ups	6	5%
12	parking	10	9%
13	security or safety	1	1%
14	better shops	3	3%
15	Council communications/process	3	3%
20	other	5	5%
<b>TOTAL</b>		<b>110</b>	<b>100%</b>

## CARLINGFORD, CARMEN DRIVE

### Community Loves

CARLINGFORD, CARMEN DRIVE: COMMUNITY LOVES			
LOVE Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	safe	2	4%
2	good shopping, restaurants etc.	5	9%
3	parks and green space	6	11%
4	specific park named	0	0%
5	multiculturally diverse community	0	0%
6	good community	15	26%
7	transport	9	16%
8	historic buildings	0	0%
9	garbage and other Council services	0	0%
10	convenient location	7	12%
11	good schools	1	2%
12	good facilities	1	2%
13	events and festivals	0	0%
14	other	5	9%
15	quiet and peaceful	4	7%
20	Council related	2	4%
<b>TOTAL</b>		<b>57</b>	<b>100%</b>

### Community Needs

CARLINGFORD, CARMEN DRIVE: COMMUNITY NEEDS			
NEED Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	better/more schools	0	0%
2	better transport including specific	4	6%
3	traffic - including specific roads	15	21%
4	parks and playgrounds for kids	2	3%
5	reduce/stop over development/high-rise	3	4%
6	fix public facility	2	3%
7	youth	0	0%
8	playgroups	0	0%
9	community groups/facilities	0	0%
10	specific facilities	9	13%
11	garbage/waste/pick-ups	2	3%
12	parking	22	31%
13	security or safety	4	6%
14	better shops	1	1%
15	Council communications/process	5	7%
20	other	3	4%
<b>TOTAL</b>		<b>72</b>	<b>100%</b>

## EASTWOOD, SOMERVILLE PARK

### Community Loves

EASTWOOD, SOMMERSVILLE PARK: COMMUNITY LOVES			
LOVE Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	safe	5	7%
2	good shopping, restaurants etc.	12	17%
3	parks and green space	10	14%
4	specific park named	1	1%
5	multiculturally diverse community	1	1%
6	good community	13	18%
7	transport	9	13%
8	historic buildings	0	0%
9	garbage and other council services	0	0%
10	convenient location	5	7%
11	good schools	5	7%
12	good facilities	6	8%
13	events and festivals	0	0%
14	other	1	1%
15	quiet and peaceful	4	6%
20	Council related	0	0%
<b>TOTAL</b>		<b>72</b>	<b>100%</b>

### Community Needs

EASTWOOD, SOMMERSVILLE PARK: COMMUNITY NEEDS			
NEED Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	better/more schools	3	6%
2	better transport including specific	3	6%
3	traffic - including specific roads	5	10%
4	parks and playgrounds for kids	4	8%
5	reduce/stop over development/high-rise	0	0%
6	fix public facility	1	2%
7	youth	0	0%
8	playgroups	0	0%
9	community groups/facilities	5	10%
10	specific facilities	6	13%
11	garbage/waste/pick-ups	5	10%
12	parking	2	4%
13	security or safety	4	8%
14	better shops	6	13%
15	Council communications/process	2	4%
20	other	2	4%
<b>TOTAL</b>		<b>48</b>	<b>100%</b>

## EPPING, RAWSON STREET

### Community Loves

EPPING, RAWSON STREET: COMMUNITY LOVES			
LOVE Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	safe	6	8%
2	good shopping, restaurants etc.	1	1%
3	parks and green space	12	15%
4	specific park named	8	10%
5	multiculturally diverse community	2	3%
6	good community	14	18%
7	transport	11	14%
8	historic buildings	3	4%
9	garbage and other Council services	5	6%
10	convenient location	7	9%
11	good schools	2	3%
12	good facilities	5	6%
13	events and festivals	0	0%
14	other	0	0%
15	quiet and peaceful	48	62%
20	Council related	1	1%
<b>TOTAL</b>		<b>78</b>	<b>160%</b>

### Community Needs

EPPING, RAWSON STREET: COMMUNITY NEEDS			
NEED Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	better/more schools	3	3%
2	better transport including specific	6	6%
3	traffic - including specific roads	29	28%
4	parks and playgrounds for kids	2	2%
5	reduce/stop over development/high-rise	18	18%
6	fix public facility	6	6%
7	youth	2	2%
8	playgroups	2	2%
9	community groups/facilities	3	3%
10	specific facilities	0	0%
11	garbage/waste/pick-ups	2	2%
12	parking	14	14%
13	security or safety	0	0%
14	better shops	7	7%
15	Council communications/process	3	3%
20	other	5	5%
<b>TOTAL</b>		<b>102</b>	<b>100%</b>

## EPPING, TRAINSTATION

### Community Loves

EPPING, TRAIN STATION: COMMUNITY LOVES			
LOVE Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	safe	8	9%
2	good shopping, restaurants etc.	1	1%
3	parks and green space	21	24%
4	specific park named	10	11%
5	multiculturally diverse community	5	6%
6	good community	8	9%
7	transport	15	17%
8	historic buildings	3	3%
9	garbage and other Council services	2	2%
10	convenient location	3	3%
11	good schools	1	1%
12	good facilities	7	8%
13	events and festivals	0	0%
14	other	3	3%
15	quiet and peaceful	1	1%
20	Council related	1	1%
<b>TOTAL</b>		<b>89</b>	<b>100%</b>

### Community Needs

EPPING, TRAIN STATION: COMMUNITY NEEDS			
NEED Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	better/more schools	4	3%
2	better transport including specific	9	7%
3	traffic - including specific roads	20	16%
4	parks and playgrounds for kids	10	8%
5	reduce/stop over development/high-rise	16	12%
6	fix public facility	19	15%
Z	youth	2	2%
8	playgroups	3	2%
9	community groups/facilities	7	5%
10	specific facilities	11	9%
11	garbage/waste/pick-ups	2	2%
12	parking	12	9%
13	security or safety	0	0%
14	better shops	4	3%
15	Council communications/process	10	8%
20	other	0	0%
<b>TOTAL</b>		<b>129</b>	<b>100%</b>



## MAYS HILL, JONES PARK

### Community Loves

MAYS HILL, JONES PARK: COMMUNITY LOVES			
LOVE Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	safe	0	0%
2	good shopping, restaurants etc.	1	3%
3	parks and green space	6	21%
4	specific park named	3	10%
5	multiculturally diverse community	1	3%
6	good community	1	3%
7	transport	1	3%
8	historic buildings	0	0%
9	garbage and other Council services	0	0%
10	convenient location	6	21%
11	good schools	2	7%
12	good facilities	3	10%
13	events and festivals	2	7%
14	other	2	7%
15	quiet and peaceful	0	0%
20	Council related	1	3%
<b>TOTAL</b>		<b>29</b>	<b>100%</b>

### Community Needs

MAYS HILL, JONES PARK: COMMUNITY NEEDS			
NEED Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	better/more schools	0	0%
2	better transport including specific	0	0%
3	traffic - including specific roads	4	16%
4	parks and playgrounds for kids	1	4%
5	reduce/stop over development/high-rise	1	4%
6	fix public facility	3	12%
7	youth	0	0%
8	playgroups	0	0%
9	community groups/facilities	1	4%
10	specific facilities	6	24%
11	garbage/waste/pick-ups	2	8%
12	parking	3	12%
13	security or safety	1	4%
14	better shops	1	4%
15	Council communications/process	0	0%
20	other	2	8%
<b>TOTAL</b>		<b>25</b>	<b>100%</b>

## MAYS HILL, OLLIE WEBB RESERVE

### Community Loves

MAYS HILL, OLLIE WEBB RESERVE: COMMUNITY LOVES			
LOVE Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	safe	0	0%
2	good shopping, restaurants etc.	8	13%
3	parks and green space	17	27%
4	specific park named	0	0%
5	multiculturally diverse community	8	13%
6	good community	4	6%
7	transport	3	5%
8	historic buildings	0	0%
9	garbage and other Council services	0	0%
10	convenient location	5	8%
11	good schools	2	3%
12	good facilities	9	14%
13	events and festivals	3	5%
14	other	0	0%
15	quiet and peaceful	4	6%
20	Council related	0	0%
<b>TOTAL</b>		<b>63</b>	<b>100%</b>

### Community Needs

MAYS HILL, OLLIE WEBB RESERVE: COMMUNITY NEEDS			
NEED Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	better/more schools	0	0%
2	better transport including specific	3	8%
3	traffic - including specific roads	2	5%
4	parks and playgrounds for kids	4	10%
5	reduce/stop over development/high-rise	0	0%
6	fix public facility	2	5%
7	youth	1	3%
8	playgroups	0	0%
9	community groups/facilities	1	3%
10	specific facilities	11	28%
11	garbage/waste/pick-ups	4	10%
12	parking	0	0%
13	security or safety	3	8%
14	better shops	2	5%
15	Council communications/process	2	5%
20	other	4	10%
<b>TOTAL</b>		<b>39</b>	<b>100%</b>

## NEWINGTON, MARKET PLACE

### Community Loves

NEWINGTON, MARKETPLACE: COMMUNITY LOVES			
LOVE Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	safe	16	11%
2	good shopping, restaurants etc.	10	7%
3	parks and green space	23	16%
4	specific park named	0	0%
5	multiculturally diverse community	7	5%
6	good community	36	24%
7	transport	11	7%
8	historic buildings	0	0%
9	garbage and other Council services	1	1%
10	convenient location	13	9%
11	good schools	2	1%
12	good facilities	17	11%
13	events and festivals	4	3%
14	other	0	0%
15	quiet and peaceful	6	4%
20	Council related	2	1%
<b>TOTAL</b>		<b>148</b>	<b>100%</b>

### Community Needs

NEWINGTON, MARKETPLACE: COMMUNITY NEEDS			
NEED Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	better/more schools	12	8%
2	better transport including specific	21	14%
3	traffic - including specific roads	17	11%
4	parks and playgrounds for kids	6	4%
5	reduce/stop over development/high-rise	4	3%
6	fix public facility	18	12%
7	youth	1	1%
8	playgroups	10	7%
9	community groups/facilities	12	8%
10	specific facilities	15	10%
11	garbage/waste/pick-ups	4	3%
12	parking	17	11%
13	security or safety	0	0%
14	better shops	1	1%
15	Council communications/process	7	5%
20	other	4	3%
<b>TOTAL</b>		<b>149</b>	<b>100%</b>

## NORTH ROCKS: SHOPPING CENTRE

### Community Loves

NORTH ROCKS, SHOPPING CENTRE: COMMUNITY LOVES			
LOVE Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	safe	8	5%
2	good shopping, restaurants etc.	14	9%
3	parks and green space	32	20%
4	specific park named	3	2%
5	multiculturally diverse community	1	1%
6	good community	29	18%
7	transport	14	9%
8	historic buildings	2	1%
9	garbage and other Council services	4	2%
10	convenient location	20	12%
11	good schools	11	7%
12	good facilities	9	6%
13	events and festivals	2	1%
14	other	1	1%
15	quiet and peaceful	3	2%
20	Council related	8	5%
<b>TOTAL</b>		<b>161</b>	<b>100%</b>

### Community Needs

NORTH ROCKS, SHOPPING CENTRE: COMMUNITY NEEDS			
NEED Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	better/more schools	1	1%
2	better transport including specific	14	10%
3	traffic - including specific roads	21	15%
4	parks and playgrounds for kids	2	1%
5	reduce/stop over development/high-rise	18	13%
6	fix public facility	16	11%
7	youth	1	1%
8	playgroups	3	2%
9	community groups/facilities	9	6%
10	specific facilities	11	8%
11	garbage/waste/pick-ups	5	3%
12	parking	9	6%
13	security or safety	0	0%
14	better shops	10	7%
15	Council communications/process	11	8%
20	other	12	8%
<b>TOTAL</b>		<b>143</b>	<b>100%</b>

## NORTH ROCKS, RIDBC MARKETS

### Community Loves

NORTH ROCKS, RIDBC MARKETS: COMMUNITY LOVES			
LOVE Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	safe	7	8%
2	good shopping, restaurants etc.	10	11%
3	parks and green space	23	26%
4	specific park named	1	1%
5	multiculturally diverse community	4	4%
6	good community	9	10%
7	transport	7	8%
8	historic buildings	0	0%
9	garbage and other Council services	0	0%
10	convenient location	5	6%
11	good schools	6	7%
12	good facilities	4	4%
13	events and festivals	0	0%
14	other	4	4%
15	quiet and peaceful	6	7%
20	Council related	3	3%
<b>TOTAL</b>		<b>89</b>	<b>100%</b>

### Community Needs

NORTH ROCKS, RIDBC MARKETS: COMMUNITY NEEDS			
NEED Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	better/more schools	3	4%
2	better transport including specific	9	11%
3	traffic - including specific roads	16	20%
4	parks and playgrounds for kids	3	4%
5	reduce/stop over development/high-rise	6	8%
6	fix public facility	1	1%
7	youth	0	0%
8	playgroups	0	0%
9	community groups/facilities	1	1%
10	specific facilities	6	8%
11	garbage/waste/pick-ups	3	4%
12	parking	12	15%
13	security or safety	1	1%
14	better shops	6	8%
15	Council communications/process	4	5%
20	other	9	11%
<b>TOTAL</b>		<b>80</b>	<b>100%</b>

## NORTHMEAD, SHOPS

### Community Loves

NORTHMEAD, SHOPPING VILLAGE: COMMUNITY LOVES			
LOVE Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	safe	14	9%
2	good shopping, restaurants etc.	12	8%
3	parks and green space	26	17%
4	specific park named	3	2%
5	multiculturally diverse community	6	4%
6	good community	36	23%
7	transport	11	7%
8	historic buildings	6	4%
9	garbage and other Council services	1	1%
10	convenient location	18	11%
11	good schools	2	1%
12	good facilities	11	7%
13	events and festivals	1	1%
14	other	3	2%
15	quiet and peaceful	5	3%
20	Council related	2	1%
<b>TOTAL</b>		<b>157</b>	<b>100%</b>

### Community Needs

NORTHMEAD, SHOPPING VILLAGE: COMMUNITY NEEDS			
NEED Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	better/more schools	3	2%
2	better transport including specific	9	6%
3	traffic - including specific roads	35	22%
4	parks and playgrounds for kids	5	3%
5	reduce/stop over development/high-rise	24	15%
6	fix public facility	20	13%
7	youth	0	0%
8	playgroups	12	8%
9	community groups/facilities	3	2%
10	specific facilities	14	9%
11	garbage/waste/pick-ups	4	3%
12	parking	13	8%
13	security or safety	2	1%
14	better shops	6	4%
15	Council communications/process	4	3%
20	other	3	2%
<b>TOTAL</b>		<b>157</b>	<b>100%</b>

## OATLANDS, POST OFFICE

### Community Loves

OATLANDS, POST OFFICE: COMMUNITY LOVES			
LOVE Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	safe	10	9%
2	good shopping, restaurants etc.	11	10%
3	parks and green space	16	15%
4	specific park named	7	7%
5	multiculturally diverse community	0	0%
6	good community	20	19%
7	transport	8	8%
8	historic buildings	2	2%
9	garbage and other Council services	3	3%
10	convenient location	12	11%
11	good schools	3	3%
12	good facilities	5	5%
13	events and festivals	2	2%
14	other	2	2%
15	quiet and peaceful	4	4%
20	Council related	1	1%
<b>TOTAL</b>		<b>106</b>	<b>100%</b>

### Community Needs

OATLANDS, POST OFFICE: COMMUNITY NEEDS			
NEED Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	better/more schools	3	3%
2	better transport including specific	11	11%
3	traffic - including specific roads	11	11%
4	parks and playgrounds for kids	4	4%
5	reduce/stop over development/high-rise	12	13%
6	fix public facility	5	5%
7	youth	2	2%
8	playgroups	4	4%
9	community groups/facilities	8	8%
10	specific facilities	5	5%
11	garbage/waste/pick-ups	2	2%
12	parking	10	10%
13	security or safety	2	2%
14	better shops	5	5%
15	Council communications/process	4	4%
20	other	8	8%
<b>TOTAL</b>		<b>96</b>	<b>100%</b>



## SILVERWATER, POST OFFICE

### Community Loves

SILVERWATER, POST OFFICE: COMMUNITY LOVES			
LOVE Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	safe	3	4%
2	good shopping, restaurants etc.	6	9%
3	parks and green space	8	12%
4	specific park named	3	4%
5	multiculturally diverse community	3	4%
6	good community	9	13%
7	transport	4	6%
8	historic buildings	0	0%
9	garbage and other Council services	0	0%
10	convenient location	9	13%
11	good schools	0	0%
12	good facilities	6	9%
13	events and festivals	2	3%
14	other	3	4%
15	quiet and peaceful	8	12%
20	Council related	3	4%
<b>TOTAL</b>		<b>67</b>	<b>100%</b>

### Community Needs

SILVERWATER, POST OFFICE: COMMUNITY NEEDS			
NEED Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	better/more schools	3	5%
2	better transport including specific	12	20%
3	traffic - including specific roads	9	15%
4	parks and playgrounds for kids	2	3%
5	reduce/stop over development/high-rise	2	3%
6	fix public facility	3	5%
7	youth	0	0%
8	playgroups	2	3%
9	community groups/facilities	1	2%
10	specific facilities	5	8%
11	garbage/waste/pick-ups	3	5%
12	parking	8	13%
13	security or safety	1	2%
14	better shops	6	10%
15	Council communications/process	0	0%
20	other	4	7%
<b>TOTAL</b>		<b>61</b>	<b>100%</b>

## SYDNEY OLYMPIC PARK, CBA BUILDING

### Community Loves

SYDNEY OLYMPIC PARK, CBA BUILDING: COMMUNITY LOVES			
LOVE Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	safe	3	3%
2	good shopping, restaurants etc.	7	7%
3	parks and green space	17	17%
4	specific park named	0	0%
5	multiculturally diverse community	1	1%
6	good community	11	11%
7	transport	13	13%
8	historic buildings	0	0%
9	garbage and other Council services	0	0%
10	convenient location	6	6%
11	good schools	0	0%
12	good facilities	18	18%
13	events and festivals	10	10%
14	other	8	8%
15	quiet and peaceful	5	5%
20	Council related	2	2%
<b>TOTAL</b>		<b>101</b>	<b>100%</b>

### Community Needs

SYDNEY OLYMPIC PARK, CBA BUILDING: COMMUNITY NEEDS			
NEED Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	better/more schools	0	0%
2	better transport including specific	32	36%
3	traffic - including specific roads	9	10%
4	parks and playgrounds for kids	1	1%
5	reduce/stop over development/high-rise	0	0%
6	fix public facility	2	2%
7	youth	0	0%
8	playgroups	0	0%
9	community groups/facilities	2	2%
10	specific facilities	7	8%
11	garbage/waste/pick-ups	2	2%
12	parking	11	12%
13	security or safety	0	0%
14	better shops	17	19%
15	Council communications/process	1	1%
20	other	5	6%
<b>TOTAL</b>		<b>89</b>	<b>100%</b>

## WENTWORTH POINT, PIAZZA

### Community Loves

WENTWORTH POINT, THE PIAZZA: COMMUNITY LOVES			
LOVE Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	safe	7	6%
2	good shopping, restaurants etc.	8	6%
3	parks and green space	9	7%
4	specific park named	13	10%
5	multiculturally diverse community	1	1%
6	good community	33	26%
7	transport	17	14%
8	historic buildings	0	0%
9	garbage and other Council services	0	0%
10	convenient location	7	6%
11	good schools	0	0%
12	good facilities	16	13%
13	events and festivals	4	3%
14	other	1	1%
15	quiet and peaceful	6	5%
20	Council related	3	2%
<b>TOTAL</b>		<b>125</b>	<b>100%</b>

### Community Needs

WENTWORTH POINT, THE PIAZZA: COMMUNITY NEEDS			
NEED Codes	CODE DESCRIPTION	No. of hits	No. of hits %
1	better/more schools	5	4%
2	better transport including specific	16	12%
3	traffic - including specific roads	25	19%
4	parks and playgrounds for kids	3	2%
5	reduce/stop over development/high-rise	3	2%
6	fix public facility	4	3%
7	youth	1	1%
8	playgroups	0	0%
9	community groups/facilities	5	4%
10	specific facilities	5	4%
11	garbage/waste/pick-ups	4	3%
12	parking	39	29%
13	security or safety	6	4%
14	better shops	12	9%
15	Council communications/process	3	2%
20	other	3	2%
<b>TOTAL</b>		<b>134</b>	<b>100%</b>

## APPENDIX 3: EVALUATION TABLES

### Community loves

HIGHEST GROUPED COMMUNITY LOVE ACROSS KIOSK LOCATIONS	
open space	7
local community	7
facilities	2

HIGHEST SINGLE COMMUNITY LOVE ACROSS KIOSK LOCATIONS	
parks and green space	6
good community	7
convenient location	2
good facilities	1

### Community Needs

HIGHEST GROUPED COMMUNITY NEED ACROSS KIOSK LOCATIONS	
traffic, transport parking	12
local facilities and services	1
maintenance and capital works	2

HIGHEST SINGLE COMMUNITY NEED ACROSS KIOSK LOCATIONS	
traffic	6
parking	2
specific facilities	3
better shops	1
transport	3
reduce/stop overdevelopment	1

## APPENDIX 4: MAINTENANCE AND CAPITAL WORKS

### RECORD OF FILTERED COMMENTS BY KIOSK LOCATION

CARLINGFORD, CARLINGFORD COURT: MAINTAINANCE AND CAPITAL WORKS - COMMENTS
CODES 6 and 10
No. 4 Dunmore Ave Carlingford storm water drain under footpath is blocked, heavy rain flows across the footpath and erodes bank
Repair footpaths in Dunmore slabs up & down uneven; Dunmore Community centre toilet block near the children's playground tiling slope is wrong always a puddle on floor next to the drain
Baker Street footpath construction is tilted & difficult to walk; Dunmore Ave leads to high school also has a tilt - dangerous as it slides to the road
Need more street lamps at night in the Newington area as it's too dark. Bring down the price of houses
Need to clean the park & tennis court; need to regulate the high rises; need more landscaping around developments; need to keep & maintain all the reserves & the parks in the area
An additional traffic light above Epping Bridge; commuter parking at Epping Railway Station
The creek in Dundas is an open drain & needs piping urgently for the safety of the community
Curtis Oval in Dundas need to fix the pull up bars. Yates Ave has no crossing for 2km
Dence Park Pool rejuvenation project is great
Dence Park Pool needs to be reinvented and kept open
1. Children's play areas; 2. Mandarin speaking community playgroup (for children 2-3) 3. Paved pedestrian walkway on Pennant Hills Rd between Alamein Ave & North Rocks Rd
Better high school; transport and access to city; a hospital around Carlingford; improved rail access via Camellia rail line; community events that are Australian; better facilities, sports grounds; more technology, innovation, business; and jobs

CARLINGFORD, CARMEN DRIVE: MAINTENANCE AND CAPITAL WORKS - COMMENTS
CODES 6 and 10
New library being built; dog park - off leash; parking
Toilets at Carmen Drive shopping ; ATM at Carmen Drive shopping; traffic management
Need more family geared services; need to protect the residential area from the high-rise; need to have town plan
Need to build a library in North Rocks - Hills was planning to build it but now because of the amalgamation it's not; traffic on Pennant Hills Rd
Need to improve bus service from Carlingford to Parramatta; need public toilets at park across road from Carlingford shops (Carmen Dr)
Need more parking at Carmen Dr shops in Carlingford - no one can get a park to get into the shops; need a public toilet at the Carmen Dr shops; need rubbish bins along shops fronts - the whole street only has one; the equipment across the road from shops needs upgrade and shade
Garbage collection to be stepped up as there is a need for it; larger red garbage bin; more lighting up near North Rocks Road towards Christ the King School
Public toilet at Carmen Drive; need trains!; need street lights for safety in Carmen Drive. Shops being burgled; police to be vigilant in Carmen Dr; Rangers needed in Carmen Dr car park. Too many all day M2 commuters
Commuter carpark at Carmen Drive; funding for traffic lights Murray Farm needs to be reassigned. Traffic lights would make the situation worse; drop off/pick up zone at Oates Road where it meets Carmen Drive; needs a new library; motorway bus causes parking problems in Carmen Drive, needs policing; school bus service improvements
Parking for Oakes Rd. bus; redevelop Carlingford Library at Nth Rocks Park; improvement to North Rocks Shopping Centre; less development (lower density)

EASTWOOD, SOMERVILLE PARK: MAINTENANCE AND CAPITAL WORKS - COMMENTS
CODES 6 AND 10
Affordable school holiday program; yoga class for kids and seniors (or other similar activities); I know Parramatta Library is a collection place of unwanted items like CD, batteries, glasses. Would be better if more collection places are available; more Medicare outlets (since a lot of seniors have problem in using computers to claim their medical expenses)
Better traffic flow on Blaxland Rd; pedestrian lights; lights on after dark in Somerville Park; Dence Park Swimming Pool; easy access for information about park openings
Carlingford needs a bigger library; we need more trains in Carlingford with higher frequency
Improved public transport; more childcare centres
More schools, primary especially; more childcare options
Need more big supermarket (not only Coles) within working distance; public toilet; activities for older people. Don't waste this green park should be used more
Redevelop and secure future of Dence Park Pool; lights left on at Somerville park at Eastwood

## EPPING, RAWSON STREET ARCADE: MAINTENANCE AND CAPITAL WORKS - COMMENTS

### CODES 6 AND 10

Better parks; Dence Park Swimming Pool needs upgrading; traffic; volume of new high-rise needs investigation

Boronia Grove (Masonic Hall) not to be developed and no extension of Victoria St through Boronia Park

Congestion at Carlingford Road and Beecroft Road. As well as Rawson St; needs to promote and utilise the Dence Park Pool. Could be used for pop up café; need for open space

Dundas needs better security and safety my house was robbed twice, more police patrols to prevent robberies

Gumtree at top of Kent Street to have native heye planted similar to Rawson Street; children's bike track needs painted signs; planking in roundabout in the kids bike track

Rawson Street/Carlingford Road intersection needs fixing; more infrastructure for new developments; public space needs to be preserved; Dence Park Swimming Pool; bigger school infrastructure to accommodate population; more business around Epping

## EPPING, TRAIN STATION: MAINTENANCE AND CAPITAL WORKS - COMMENTS

### CODES 6 AND 10

Keep Epping Pool; don't let people park outside shops on Oxford St at any time. It holds up traffic; better library is needed; there are not enough spaces to deep people to station by car

Preserve the history of the area; preserve the trees and greenspace; traffic management; Dence Park Swimming Pool preserved; monitoring of developments; more space between buildings; preservation of streetscape, making it attractive; consideration for population of schools; parking option

Keep our pools open and fund them. Refurbishing the pool

We definitely need to retain or upgrade the Epping Pool at Dence Park. The previous Council (Hornsby) slated this pool to be closed. My family and extended family lobbies Parramatta City Council to fix/upgrade this valuable community resource

Epping Pool - want it to stay where it is but be upgraded and also promoted much more heavily; water play parks - there are great water play parks in Parramatta and Dundas, would love something like that in Epping, like swimming lanes would be awesome. The crossings at Epping Rd/Carlingford Rd - if you have a pram it's hard to cross because of the gutter

Dence Park Creative Centre to be kept as a priority; more utility shops, diversity of shopping options; extended library; quality of building xxxx; update the Parramatta logo. Consultation of Aboriginal community about logo

Local community facilities for filming; more transparent permit system for filming; bus stop near Somerville Oval/Park

Dence Park Pool; reinvestment of rates in the community

Save our pool; N. Epping in PCC; parking for commuters; monitor the building works for noise and pollution; show plans for library - preserve small halls; keep community kindergartens

Better cycling facilities/paths; Dence Park Pool kept open; edge effect making council forget about the communities in Epping

Nightclub; more shops; food outlets; more buses (North Epping) (Carlingford); too costly house rents

Apartment pool complex - open all year! Preservation of garden and bushland aspect - make sure new unit blocks are well landscaped and maintained! A decent shopping centre - local shops! Thorough overhaul of traffic problems in xxxx centre - cleaning of streets, such as George St

Stand up to state court and stop the overdevelopment of Epping; no more high-rise; keep Dence Park Pool; sort out the traffic more over Epping Bridge (and district as a whole); Epping hits been restored

Keep Epping pool. We need an area that is local for locals!!; make more facilities like a playground inside the pool area to get people down there; there is an area that is unused that could be a play park and put BBQ's in; it will be an absolute tragedy and crime to lose the pool!!

More local sporting grounds and or upgrading of existing grounds, courts, fields. Including undercover (e.g. ESL hall Ryde) or synthetic grass and lighting to extend use especially in wet weather

Dog park at Ray Park and Boronia Park; Pool open through winter (it's heated); more commuter parking around Epping

Swimming Pool. Local - Olympic size

Dence Park needs to open all year; bike lanes needed more in the area; traffic and parking plans

Re-open Dence Park Pool - upgrade and maintain for public and school use. Hornsby has been trying to demolish and close it

Library; Day for engineers/teenagers; parking

Bigger library in Epping!; Clearer about how school catchment areas are decided

Focus local maintenance issues; wood chips attract funnel webs; focus on town planning in Carlingford Court

Local pools a priority around Wentworthville; public transport around the Parramatta area!; express services

Keep Epping pool open; less high density developments; better infrastructure to support population increase for Epping; less sway from developers in Council affairs; cultural change in Council

Epping pool a priority; focus on maintenance on footpaths and roads

Parking spaces; green spaces; new library like in Parramatta/Burwood; community centre upgrades for events; walk paths for prams & wheelchairs; modern infrastructure & updates everything is outdated; fresh paint on old buildings

## MAYS HILL, JONES PARK: MAINTENANCE AND CAPITAL WORKS - COMMENTS

### CODES 6 AND 10

Pool accessible for everyone in summer; a car free Parramatta as development brings cars; love the people need the houses discourage cars
Upgrade the lights at Jones Field 1 and upgrade of the amenities (toilets/sheds); we need gear storage. All fields should have gear storage
Dog facilities at Jones Park; not a park but poobays, water fountain etc.
A pool - indoor wave pool Field IMAX
Upgrade of lighting at Jones; replace grass on fields in November in goals; Council to mark lines; replace dressing sheds with room for equipment room and canteen; fencing of fields to stop balls from going on road
Need to accommodate the population due to the development; clearer information about the pool and stadium; upkeep the streets; street maintenance and controlling people littering - clean up the streets
The trees at Jones Field 1 & 2 block all sunlight onto the fields; they need to be lopped or thinned; otherwise the field's flood
More money spent in croquet field; better parking; more money spent on Riverside Theatre; cleanliness of parks/Parramatta Park; Tropfest
Seating at sporting fields

## MAYS HILL, OLLIE WEBB RESERVE: MAINTENANCE AND CAPITAL WORKS - COMMENTS

### CODES 6 AND 10

Childcare centres could be great if can get some more equipment in the park for child playing area. Looking for more job opportunities in Council
Need tram service; need to lower rent price; need the toilets opened all days - not just when matches are on at Mays Hill Pk
Library - more book collection nearby; free shuttle bus connected to CBD (Parramatta); more security and safety required (drunk people around our house); rate control strata
We need an outdoor gym in the park - Ollie Webb Reserve like at Warwick Farm!!! And chipping Norton
A toilet that is open at Ollie Webb and that I can take my grandkids into
Move shade in Ollie Parks baby change facilities; <5yrs play activities games/stores/singing
A park with more play instruments for kids between 3 to 12 yrs.; variety of books in regional language in library
Need toilets for public at Ollie Webb Reserve
Parramatta needs higher density of population - more high rise in the city; need more basketball courts and playground; need ping-pong tables and volleyball nets permanently. Not just touch football; need more restaurants in Parramatta
Baby swing, maintenance work needs to be done
Better maintenance of civic and social spaces considering the influx of people
More soccer fields for the community, not just clubs; more surveys; more fitness equipment
Public toilet; we need more toilets with longer opening times

## NEWINGTON, MARKETPLACE: MAINTENANCE AND CAPITAL WORKS - COMMENTS

### CODES 6 AND 10

A fence on the dog park (Pierre de Coubertin)
Carpark Newington fix potholes behind community centre; more parking options; flooding in Hill Road on rainy days, better drainage; management of fumes from incinerator
Cleaner waterways, more Council clean ups; more bins along water walkway; more access to outdoor fitness equipment
Complete bike path to Parramatta more soccer grounds and facilities to enhance Wilson Park; high school; no canteen; terrible bathroom
Cut the trees down - gumtrees over house
Dog park needs fencing (Pierre De Coubertin)
Fitness equipment
Incinerator needs to be removed due to toxicity
License for park on Avenue of Oceania for dogs off leash; park needs fencing; bins along the walkway; more entries to Newington
Local school resources even a new school; Wilson Park change room needs to be fixed up, Gunners Soccer Club needs help in improving the facility changing rooms
More outdoor gyms for working people in the Newington area
More play equipment in the whole Newington area. Need to add more equipment to Pierre Di Coubertin Park as well as shade. Fix the bubbler there (there is shade but not over the equipment)
More sporting fields; get rid of the DFO roundabout we need traffic lights; better traffic management for the big event; Parramatta light rail
Need nursing/retirement village; we need to fix the capacity problems in our school at Newington
New local playground with water fountain that works; comfortable chairs in the Community Centre High School!
Newington needs a vegetable garden that educates about sustainability/composting; we need a mobile library that drives to the Newington area a couple times a week with quality literature; a communal internet café that educates people on computer use within the community centre
Nothing to do in the evening; more street lights along Avenue of Europe; issue with smell from the waste management facility; a little difficult to make friends when new to the area

Off leash dog park fenced in; parking inspectors booking illegally parked cars in narrow residential streets; community centre painted
Pondage link incinerates dangerous chemicals; they have been promised that it would close. Has now been extended to 2025
Soccer goals Burrawang Park; Fence so that balls don't go on the road at the park; nets on the goals/ if we get them; bins on the normal streets Newington Public School ages 11 to 12
Street sweeping in Neighton Security camera car Ave of Oceania and Monterey St Newington. Replace grate style drain outside? C 28 Blaxland Ave with vertical style drain to prevent flooding every time it rains
The congestion at DFO roundabout and on Hill Rd; we need to keep the lifetime learning community centre going; we need a co-op community garden; we need a primary/secondary school in the area over a waterpark
The other side of Newington Blvd the dog park needs to be fenced (Pierre de Conbertin) Should be fenced on footpath side; more bins bubblers; light in off leash area; DFO parking - need markings (curbs); police parking; resident only parking - stickers; parking during public events; Ave of Oceania and Hill Rd need traffic lights
The parks need to be maintained more frequently and to a better quality - particularly Pierre De Coubertin Park; the community needs an update. Needs fresh paint on the outside
Transparent demographic information for businesses in the area; longer library hours; general support of local business
We need a library that services the entire area of Newington. Wentworth Library won't service us. There's no parking; we want the streets swept more often; the school needs to be prioritised over waterpark; we need pedestrian crossing Wing Pole & Avenue of Oceania/Europe; council rangers to patrol parking on event nights; traffic management when there are events; Hill Rd needs traffic lights
We need an English speaking church approved in the Newington area; we need more youth centred facilities i.e.; basketball courts
We need playgrounds and sporting/playing fields in Newington; we need a shade cloth over the playground in Pierre De Coubertin Park and need to fix the bubbler; more community events in Newington
We need to fix up Hill Rd at the Silverwater Road end; Blaxland Reserve needs shade cloths or trees; encourage the residents of Newington to maintain their gardens and facades (paint?)
Wentworth Point and Newington need more sporting fields
Wentworth Point needs facilities so they don't have to come here

## NORTH ROCKS, SHOPPING CENTRE: MAINTENANCE AND CAPITAL WORKS - COMMENTS

### CODES 6 AND 10

A library in North Rocks; better play equipment in the North Rocks Park
Better direct transport to Castle Hill; more direct bus to Epping; better Coles; keep North Rocks Park as is - not too developed; rebuild North Parramatta Pool in Parramatta and ensure accessible to N Rocks - Green and leave as is!
Bush entrance at bottom of Hackett Place, follow through to be creek - bridge needed. It is dangerous when raining
Need a decent swimming pool to replace the Parramatta Pool
Need a local library. There is no parking at Parramatta Library
Need more capacity at childcare centre in Nth Rocks; need to fix Carlingford Station need to connect to Epping; need more medical services in Nth Rocks; need to protect the area from high rise
Need to ensure trees are replaced if knocked down for development; need to keep Parramatta mall in the sunshine out of the shade from high-rise; need to protect Harris Park, need to continue to feed our city's homeless
Need to fix up the shopping village at Oatlands not enough parking - need right angle parking on both sides. Alanas Ave needs to repave properly more native trees on roadside Eucalypts, Robusta
Need to update the classrooms and equipment at Milford High; need to restrict apartments; Nth Rocks shopping centre needs a facelift
Need a new outdoor pool in Parramatta; Better footpaths on backstreets of Nth Rocks; better drop off point for cars at Parramatta Station; is close to station
Need more schools to accommodate the rising population of the area; need better transport infrastructure to service Carlingford; need to keep Dence Park Pool -where will the kids learn to swim -need to keep outdoor pools; sort the train. Line between Epping/Carlingford; need to receive local papers of Parramatta in North Rocks
Nicer parks for kids to play. More cafés in Oatlands. Fix pot hole on Bettington Rd; need a new outdoor pool in Parramatta
No high rise; C.O.P needs to communicate with new Hills people more; need to protect bush walks area; need Council services to stay the same
North Rocks needs a library, shopping centre or community centre
North Rocks needs a library; North Rocks is good as it is; need to receive the Parra Pulse as well as local community papers
North Rocks needs community BBQ's and small events; regular Council clean up for bulky items; fix the pots holes around Murray Farm Road and surrounding
North Rocks needs to preserve its nice look by ensuring new developments aren't turned into slums
Oatlands needs an upgrade to the Park Gowanbrae and Gollan St. Needs regular maintenance, BBQ's, seating and new play equipment; more restaurants in Oatlands shops
Park near Stirling Avenue and Jason Place needs maintenance; more easily navigable website; information about the library
Parramatta needs a good Arthouse movie theatre; like a Dendy or a Palace; Parramatta needs a better bookstore - rather than a chain that supplies variety
Public transport, buses on time, more frequent; 5PM public transport weekends needs to be expanded later; RIDBC not to be sold to developers; North Rocks Park sporting equipment to be left for kids to be proactive with outside of game time; footpaths (Becky Avenue) need upgrade, currently there is no disability access in some streets; bubblers for drinking water for public use; preservation of wildlife corridors a priority; housing affordability
Road upgrades; no high-rise
Sporting field to be kept open longer for schools
Swimming Pool - our children need to learn how to swim
Tennis at North Rocks; coffee shop, daycare and a library; upgrade to the North Rocks Shopping Centre



## NORTH ROCKS, RIDBC: MAINTENANCE AND CAPITAL WORKS - COMMENTS

### CODES 6 AND 10

High rise at Carlingford - 6000 people what's happening with the S94 money?; need a walk around path around Cox Park for families and strollers - not catering for grandparents who do child minding, need shade and amenities

Need parking at Epping Library; need green space for all these apartments; need Dence Park Pool to stay; more infrastructure - bus bays on Carlingford Rd, no right turns on Carlingford Rd; need a notice board Roselea Community Centre

North Rocks needs a library - expanded community centre; improved transport infrastructure Carlingford Station needs to be connected with Epping or Parramatta; an environment program - encouraging garden pride in the community; Murray Farm School is a gridlock at peak hours

Lifts at Clyde Station for luggage or at Lidcombe/Auburn/Granville for better options

Indoor swimming centre; Hunts Creek Reserve - bridge across from Northam Drive to pass to Statham Drive

Good cycling track, dedicated facilities for older residents; swimming facilities needed in the area

## NORTHMEAD, SHOPPING VILLAGE: MAINTENANCE AND CAPITAL WORKS - COMMENTS

### CODES 6 AND 10

Beamish Rd - Northmead it doesn't have footpath on both sides; the unpaved side is unsafe for elderly people; please call him to advise outcome etc.

Two Playgrounds in Northmead need a variety of equipment; Pye Ave Playground; where the softball ground is; street are narrow - parking on the side alley esp. Rydalmere and Mary Streets

7/11 on Windsor Road needs a bus shelter and fixed seat; trees on Briens road need trimming; dirt/grass on Windsor Road needs maintenance and planting as its dangerous and ugly; Northmeads shops on Kleins Road need an upgrade/refurbishment

Better bike tracks for transportation away from roads. Continue the height restrictions for the buildings in Parramatta

Cycling path upgrades; bush care around Northmead maintenance near ferry area

Flying Fox in Beamish Rd

Footpath at Winston Hills Elgin Place - need footpath playground

I love trees, plants and a green environment. But please, there are very BIG trees that are growing on the edge of our house, need to be cut down. For safety, keeping the streets & resident's properties tidy and it cost more for house insurance if there are BIG trees next to the house.

Less arrogant Council; public toilet at Pye Ave Reserve

More bike paths; parking management

More chairs and toilet facilities in Parramatta Park and Lark Parramatta; fresh food markets on weekends; more charitable recycling bins near Westfield; more communication about Parra Pride Picnic, Friday markets artists studios (the smaller things)

More green spaces needed; more sporting fields for the mass amount; no more high rise unless there is parks for people to play

More integrated cycle ways

More maintenance on playgrounds. BBQs, tables, shading; footpaths and bike paths; access to community volunteers - scouts grounds and upkeep

More parking options to cope with population increase; swimming pool in Parramatta. Needs to be replaced with another pool; swimming in Parramatta River is ludicrous

Moxhams Rd; feral cat problem

Need more pools and kid friendly parks and equipment

Need to fix the play equipment on Isabella St. The slide is enclosed - parents can't see their children; need to preserve the heritage of the area; need to monitor people who are recycling wrong

Need more community consultation about big projects - MAAS, the stadium, the pool etc. Need more commercial buildings

Northmead is under represented with community assets such as halls and parklands

Northmead Public School pedestrian crossing on Moxhams Road; Moss Street entrance to a xxxx school; subsidised canteen at school; do not change Winston Hills zoning; traffic management

Parramatta Pools

Road maintenance

Safety - people should be able to go wherever they want. Whenever they want a heritage focus. - Lennox Bridge is now an embarrassment

Some free parking in Parramatta close to Church St; free Wi-Fi in Parramatta Park, Lake Parra and river foreshore; free community arts spaces during festival times; the loop shuttle should go to the ferry terminal and St. Patrick's Church

Sport fields with posts in the local area; running track/facilities

The footpaths from Northmead shops to Murray Farms Rd. are not clean. The grass is too high and edges untidy and grass shouldn't be blown into the gutter

The road reading to the baseball field - full of potholes

Update our Northmead Shopping Centre facilities: need toilets; to provide staff facilities

We need more sports grounds. Sporting facilities to accommodate the mass families coming the area; we need more school facilities

We need Parramatta pools to stay where it is; street lighting; more playgroups and support of them; upgrade of car park at Northmead shops

Would like a balance between high and low density housing. Lights in Parramatta Park, perhaps with an area sectioned off for safe exercise at night

## OATLANDS, POST OFFICE: MAINTENANCE AND CAPITAL WORKS - COMMENTS

### CODES 6 AND 10

A replacement pool as Granville pool is now in a different Council; transparency of Council plans; littering around the station improved; less high rise as the support infrastructure does not exist; more publication of Dundas area neighbourhood centres; conservation of historical buildings should be priorities; improve public transport for area; parking around the stations; funding for hospitals

I would like the seats outside LOT 5 (14 Noller Parade, 2150) to be relocated - Mark Crispin pop reference F2016/00369 12/5/16

Maintenance on general streets/footpath; the Oatlands Shopping Village could definitely have a facelift

On the two grass areas at Parramatta Stadium build up those ends; they should restore the historical buildings in North Parramatta and not build the high rise

Streets in Oatlands need more trees planted on the footpaths

The overdevelopment without infrastructure has caused mass sewage overflow on Kissing Point Rd; The Oatlands Creek is in desperate need of a clean up - logs have dammed up the creek; More schools in the City of Parramatta to accommodate the development; we need to maintain the greenness of Oatlands

The Vineyard Creek Reserve needs to be all maintained. The weeds/grass are not up kept because it's considered bushland. But the walkways are a mess, but some parts are moving Oatlands but not Telopea; we need pedestrians and pathologists

We DON'T need as big a stadium as the one being built at Parramatta. We need the pool in Parramatta to stay

What has happened around the park being leased to the Eels?; Swimming Pool is needed!

## SILVERWATER, POST OFFICE: MAINTENANCE AND CAPITAL WORKS - COMMENTS

### CODES 6 AND 10

Ave of Oceania; off leash park and fence

Finish the cycle ways to Parramatta - further through; the proposed light rail would be great to service Rydalmere rather than Grand Ave

Footpaths in Vore Street and others around Silverwater; traffic management along Silverwater Road

Hard rubbish collections on certain days; high school; childcare improve transport facilities and Newington - more frequency; another primary school

John Ian Wing Pde has some plants which are causing obstruction to line of sight on road. Please trim.

Need to finish the works on the M4. We need a closer library to the area - open regularly

Wetherill St North and roads around the area; need footpaths and existing footpaths repaired, stop illegal parking

## WENTWORTH POINT, THE PIAZZA: MAINTENANCE AND CAPITAL WORKS - COMMENTS

### CODES 6 AND 10

A walkway on this side of the bridge which runs over Bennelong Pkwy. Easy access to Bicentennial Park. More parking around for visitors. The sea wall needs fixing and cleaning up

Lotto numbers; liquor license for the Friday BBQ; Hill Road needs development; parking

More information about Parramatta; transport to Parramatta; public toilet

Need to continue Chinese/Korean library service; improve parking at Wentworth P - far side of Hill Rd could be freed up

Need to enforce restaurants are closed by 11PM; smoking bans in the Piazza; green areas; traffic control - set of lights at Hill rd./Bennelong Pkwy; need footpath on both sides at bridge on Bennelong Pkwy; need more parking

No social infrastructure!!!; no Scouts; no sporting clubs; no church of commute; no community organisation; no Men's Shed; no community garden

Walkway on both sides of Bennelong Bridge; repairs to Bocce Club court in the Piazza; community gardens - veggies, fruit trees; basketball court; playing fields - active play weekend sport; public toilets; Men's Shed; high school, primary school with playing fields; play group, preschool; reduce speed limits; traffic lights Hill Rd and Bennelong Parkway; continuity of bike paths; pedestrian walkway at Haskins Creek; parking for disabled on streets; more buses 533 throughout the day; parking police on daily patrol

We must have more public parking for this growing community! Bennelong Parkway Bridge should be widened for bicycles and people to walk across! Infrastructure! Why can't we park in archery at night

Wentworth Point needs to fix parking; need to take over the water promenade; need to repair/fix the sea wall on the bay; need to fix Bennelong Parkway/Hill Road; INFRASTRUCTURE; transport outside of peak hour is lacking, No transport in the day; need to be able to go from Olympic Park to Strathfield directly





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