

WIN 12 WEEKS OF FREE SWIMMING LESSONS!

COMPETITION TERMS AND CONDITIONS

General Terms

1. All information on how to enter this competition forms part of these terms and conditions of entry. These terms and conditions exist in conjunction with the terms and conditions of the prize supplier. Entry into this competition is deemed acceptance of these terms and conditions and the prize supplier's terms and conditions.
2. This competition is run by City of Parramatta Council (ABN 49 907 174 773) of 126 Church Street, Parramatta NSW 2150 (**Promoter**).
3. The Promoter reserves the right at any time to disqualify any individual who the Promoter reasonably believes has breached any of the terms and conditions or engaged in any unlawful or other improper conduct, calculated to jeopardise the fair and proper conduct of the competition.
4. The Promoter is not responsible for any incorrect or inaccurate information or for any fault in the equipment utilised in this competition, which may result in error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorised access to or alterations of entries.
5. The Promoter may suspend, cancel, or vary the competition at any time. The Promoter will not be responsible for any loss incurred by the entrant in relation to such suspension, cancellation, or variation.
6. To the extent permitted by law, the Promoter will not be liable for any injury, damages, expenses, or loss whatsoever (whether direct or consequential) to persons or property, as a result of any person entering into the competition or accepting or using any prize.
7. By entering this competition, the entrant releases the Promoter (including their agents and affiliates) from, and indemnifies the Promoter against, all liability, loss, damage, or injury arising from or in connection with this competition or prize.

How to Enter

8. To enter, entrants are required to attend 12 consecutive weeks of regular swimming lessons at the Parramatta Aquatic Centre. If the student fails to attend all lessons between 6 May and 28 July, that entry will be forfeited from the major prize. They will remain eligible for minor prizes.
9. The competition opens at 8:00am (AEDT) on Monday, 6 May 2024, and closes at 1:00pm (AEDT) on Sunday, 28 July 2024. No responsibility will be accepted for late, lost, or misdirected Entries.
10. The competition is only open to entrants currently enrolled in the adult learn to swim program at the Parramatta Aquatic Centre.
11. Employees of the Promoter and their immediate family members are not eligible to enter this competition.
12. The Promoter reserves the right to verify the validity of the Entries and to disqualify any entrant for tampering with the entry process, or submitting an Entry that is not in accordance with these terms and conditions.

Prizes

13. This competition is based on a game of chance.
14. The minor prize winners will be selected by the Promoter randomly on Monday mornings at 10am. Major prize will be drawn by the promoter within 48 hours of the competition end date.
15. The Promoter's decision is final, and no correspondence will be entered into.
16. Minor prize winner will receive a gift pack featuring a plush beach towel, drink bottle, and tote bag. There are 12 prizes in total (1 prize per person).

17. A minor prize winner is only entitled to one prize, which will be allocated by the Promoter, at its discretion.
18. The major prize winner will receive 12 weeks of free-swimming lessons. There is 1 prize in total. All minor prize winners remain in the draw to win the major prize if they fulfill the entry requirements.
19. Winners will be notified via the phone number and email provided on the Entry card that was submitted. Winners will be announced via the Parramatta Aquatic Centre social media channels and website.
20. If a winner does not respond within 48 hours of the first contact made by the Promoter, the prize may be forfeited, and the Promoter reserves the right to select another winner from the remaining eligible Entries.
21. The Promoter will contact the winner with further details on how to claim their prize, and the Promoter may request documentary evidence to verify the winner's identity. The winners will be able to collect their prizes from the reception desk in centre.
22. The prize is to be used by the person named as the winner and is not exchangeable, transferrable, or redeemable for cash. 12 week lesson credit will be added to the account and will be applied to 12 weeks of consecutive lessons. There are no suspensions available during this period.
23. In the event that a prize becomes unavailable, due to circumstances beyond the Promoter's control, the Promoter reserves the right to provide a similar product to the same or greater value as the original prize, subject to any applicable laws or written directions made under applicable legislation.

Privacy Protection Notice

24. The Promoter is collecting the entrant's personal information in order for the entrant to enter into the competition, and for the Promoter to award the prize to the winner(s) of the competition. The intended recipient of the information is City of Parramatta Council. City of Parramatta Council may disclose the entrant's personal information to the public for the purpose of announcing the winner. While the supply of this information is voluntary, the personal information provided will enable the entrant to enter into the competition.
25. The personal information can be accessed by the entrant, and may also be available to third parties, in accordance with City of Parramatta's Access to Information Policy and Privacy Management Plan. The entrant may make an application for access or amendment to personal information held by the Promoter. The Promoter will consider any such application in accordance with the *Privacy and Personal Information Protection Act 1998* (NSW). The Promoter is the agency that holds the personal information.